

# The Guildford 'Town Rider'

A new town centre transport service provided by Guildford Borough Council



If you are over 60 or have reduced mobility (short or long-term) and need a little help around town, you can use the new Town Rider. The service is available to anyone with learning difficulties or mental health issues and is open to borough residents and visitors. It runs alongside the other popular Community transport services Guildford Borough Council provides.

The bus operates 9.30am - 4.00pm Monday to Friday. It will pick you up and drop you off where you like within the area shown on the map overleaf. Not only will our drivers take you around the town, they will also help you onto the bus and carry your shopping on board if you need an extra hand.

## How to book a ride?

Just register once to use the service. Guildford Borough Council's Executive has made registration free during the six month trial (although a modest charge is normally made).

Once registered passengers can:

- 🚌 pre-book journeys up to 4pm for journeys the following morning, or up to midday on the day of travel for afternoon journeys
- 🚌 book a pick up time direct with the driver on the day
- 🚌 arrange repeat bookings for regular travel such as a weekly shopping trip
- 🚌 If you are in town and wish to make a booking for the same day in person, you can also use the Tourist Information Centre in Tunsgate.

Passengers pay the driver £1 for the first journey taken on any day, then only 50p for subsequent journeys on the same day.

Ring 01483 458 052 for more details and a registration form (or complete the tear off form below).

The service will operate for a trial period starting 20 October and will be reviewed following consultation in the New Year. Registration and booking starts on 13 October.



## Guildford Town Rider Registration Form

To use Guildford Town Rider you will need to become a member. To do this please complete this form and send it to **Guildford Dial-a-Ride, Park Barn Centre, Park Barn Drive, Guildford, GU2 8EN.**

If you have any queries please contact us on **01483 458052**

Name: .....

Address: .....

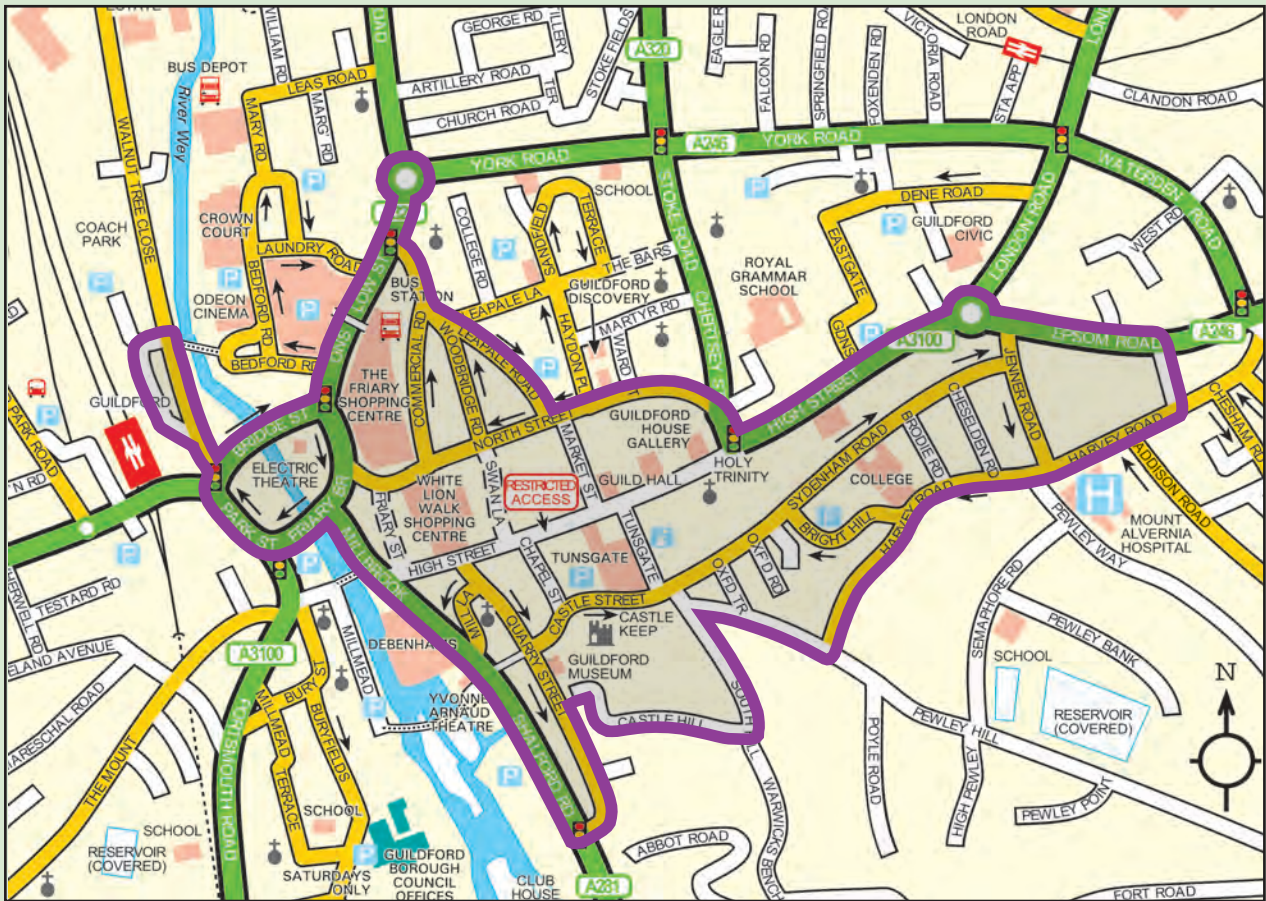
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
Date of Birth: .....

P.T.O.

# Guildford 'Town Rider' operating zone



## Popular locations with in the Town Centre Rider zone:

-  Guildford railway station-main entrance
-  Bus station (providing access to The Friary Centre, Shopmobility and the bottom of North Street)
-  The bottom of the High Street/Quarry Street (Providing access to various shops including Marks and Spencer and White Lion Walk)
-  The Library (providing access to the middle of North Street and Friday's Market)
-  Mount Alvernia Hospital)
-  Tunsgate (providing access to the middle of the High Street including Sainsbury's)
-  George Abbott Statue (Providing access to the top of the High Street including the Post Office)



**Are you:** over 60 ..... **Yes/No**

\*disabled ..... **Yes/No**

a wheelchair user ..... **Yes/No**

If you are a wheelchair user can you transfer from your wheelchair ..... **Yes/No**

**Do you:** Need assistance on and off the vehicle..... **Yes/No**

*\*The Disability Discrimination act states that "a person has a disability for the purpose of the act if he/she has a physical or mental impairment which has a substantial and long term adverse effect on his/her ability to carry out normal day to day activities".*