

Tenants’ Group Meeting

Tuesday 29 July 2025  
10.00 – 12.00  
Room 6, Millmead Offices, Guildford

**AGENDA**

1. Welcome – Tenants Group Chair
2. Apologies
3. Minutes of Last Meeting
4. Home Energy Advice Talk – Surrey Climate Commission – Mel (15 mins)
5. Housing Improvement Plan – Updates
6. Repairs Handbook – Jon Kanareck
7. Performance Overview / KPIs – Jon Kanareck
8. Customer Services Overview – Jane Brown
9. MHCLG Summer Consultations – Annalisa Howson
10. Any Other Business (Time Permitting)
11. Date of Next Meeting