

Storing your mobility scooter, e-bike or e-scooter



Know the rules for your building

You must store your e-vehicle according to the guidelines for your building. This could mean keeping it in your home or a designated storage area. In some buildings e-vehicles are not permitted.



Keep it away from your flat entrance door

Never obstruct your way of escape in case of an emergency.



Not in the communal areas

Your e-vehicle must not be stored or left in any communal areas of your building, including the landing outside your front door. Even if it is for a short period of time, it must be brought back into your flat.

Here to help

If you have any questions or concerns about the fire safety risks of mobility scooters, e-bikes or e-scooters in your home or building, please contact our Estate Management Team on:

T: 01483 505050

E: EstateManagement@guildford.gov.uk

@GuildfordBC

guildford.gov.uk

Your guide to safely using, storing and charging your mobility scooter, e-bike or e-scooter



Mobility scooters, e-bikes and e-scooters are becoming increasingly popular. Most are powered by lithium-ion batteries, which can be charged in the home. This increase in popularity has also led to an increase in fires, which in some cases can cause an explosion.

It is important when using, storing or charging your **mobility scooter, e-bike or e-scooter** you do so safely, to avoid the risk of a fire starting and putting yourself and others at risk.

Using your mobility scooter, e-bike or e-scooter



Buy from a reputable manufacturer

To ensure your e-vehicle meets strict safety regulations.



Familiarise yourself with your e-vehicle

If you notice any unusual sounds, odours, warning lights, or swelling of the battery, have it inspected by a reputable company.



Manufacturer's guidelines

The manufacturer of your e-vehicle will have guidelines and instructions on how to use it safely, which you should follow.



Check your battery regularly

If you drop your battery or have a collision in your e-vehicle the battery could be damaged and could start a fire.



Get it serviced regularly

Having your e-vehicle serviced regularly ensures it is in good working order.



Check for product recalls

Manufacturers may issue a product recall if they discover any potential issues with your e-vehicle or any of its components.



Dispose of damaged batteries safely

E-vehicle batteries must not be put down your rubbish chute or in your general household rubbish. These can be taken to your local household recycling centre.

Charging your mobility scooter, e-bike or e-scooter



Use a compatible charger

Some chargers bought online are manufactured abroad and may not have been tested to the same industry electrical standards as the device, which could result in an electrical fire.



Plug the charger directly into the socket

Avoid using extension blocks or cables.



Charge in a clear space

Charge your e-vehicle in a well-ventilated area, away from other heat sources like radiators to prevent overheating.



Don't charge overnight or unattended

Lithium-ion batteries can ignite and burn rapidly, so it's crucial you can evacuate your flat quickly if needed.



Always unplug your charger

When your e-vehicle is fully charged, unplug it to prevent overheating.



Don't charge when it is wet

Your e-vehicle may be ok in the rain, but chargers are not waterproof. Leave time for the charging ports to dry out before plugging it in.



Don't try to modify or convert

Tampering with your e-vehicle or its battery can increase the risk of it starting a fire. Also be wary about converting a traditional pedal bike and where you buy conversion kits.

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