BUDGET BOOK

2011/2012

THIS PAGE IS INTENTIONALLY BLANK

Contents

Budget Analysis	Page	Service Units	Page
	Number	(Page Colour)	Number
Alphabetical list of services	ii		
Major changes introduced in	vi	Business Systems	1
2011/12		(Orange)	
Movement in General Fund	vii	Community Care Services	13
budget requirement		(Canary)	
General Fund summary - gross	viii	Corporate Development	29
expenditure & income		(Bright Blue)	
General Fund summary - net	ix	Economic Development	43
expenditure		(Peach)	
Analysis of service unit gross	x	Environmental Health &	61
expenditure for 2011/12 by type		Licensing	
(subjective analysis)		(Pink)	
Analysis of service unit gross	xi	Financial Services	75
income for 2011/12 by type		(White)	
Analysis of total gross	xii	Housing Advice Services	87
expenditure and sources of		(Yellow)	
Finance for 2011/12			
General Fund revenue balance	xiii	Human Resources	97
and major reserve funds'		(Lilac)	
projections to 2014/15			
Housing Revenue Account	xvi	Legal & Democratic	105
balance and major reserve funds'		Services	
projections to 2014/15		(Grey)	
Budget Requirement and Council	xvii	Leisure Services	123
Тах		(Deep Green)	
Economic Indicators	xviii	Neighbourhood & Housing	141
		Management	
		(Blue)	
Manpower Establishment used in	xix	Operational Services	153
estimate preparation		(Gold)	100
Salaries and Employee Costs	XX	Parks & Countryside	187
(including I HRA)		Services	107
		(Mint)	
Collection Fund	xxi	Planning Services	197
		(Beige)	107
Medium Term Financial Strategy	xxii	Revenue & Payments	207
framework		(Deep Blue)	207
General Fund budget projection	xxiii	Housing Revenue Account	219
to 2014/15	~~!!!	(Red)	219
			243
		Fees & Charges	243
		(Ivory)	005
		Capital Programme	285
		(Rose)	0.05
		Glossary	305
		(Green)	

Α	Page No
Abandoned Vehicles Access Group for Guildford Accountancy Services Advice, Registers and Tenant Selection (HRA) Affordable Housing Development	159 111 81 225 93
Arts Development Ash Manor Asset Development	129 130 49
B Building Control Building Maintenance Business and Tourism Business Forum	203 147 50 51
c	
Capital Programmes (General Fund):- Main Programme	288
Projects funded from reserves and leasing/borrowing	200
Capital Programmes (Housing):-	000
Housing Revenue Account Element General Fund Element	298 300
CCTV Systems	160
Cemeteries & Closed Churchyards	193 161
Cesspool Emptying Service Citizens Advice Bureaux	19
Civic Expenses	112
Civil Emergencies	67
Climate Change Committee Services	35 113
Community Development	36
Community Meals and Transport Scheme	20
Community Safety Community Services	148 21
Concessionary Bus Fares	213
Corporate Financial	82
Corporate Services Council and Committee Support	37 114
Crematorium	194
D	
Day Centres	22
Debtors	83
Development Control Dog Control & Animal Welfare	204 163
-	
E Elderly Persons Dwellings (HRA)	226
Elections	115
Electoral Registration	116
Electric Theatre Emergency Communications System	131 23

	Page No
E continued:	
EMI Services	24
Engineering Projects Environmental Control	163 68
Environmental Projects, Graphics & IT Unit	205
Environmental Works to Estates (HRA)	227
_	
F Feasibility Studies	84
Fees & Charges: -	243
Business Systems	246
Community Care Services	247
Economic Development	249
Environmental Health and Licensing	253
Legal and Democratic Services	258
Leisure Services	260
Operational Services Parks and Countryside Services	266 269
Parks and Countryside Services Planning Services	209
Revenues and Payments	283
	000
Flats Communal Services (HRA) Fleet Management Service	228 164
Food & Safety Services	69
G	400
G Live Garage Management (HRA)	132 229
Grants – Leisure Organisations	133
Grants to Voluntary Organisations: Housing & Community	25
Guildford House	52
Guildford Youth Council	117
Guildhall	54
Gypsy Caravan Sites	70
н	
Health & Safety	71
Home Farm, Effingham	72
Homelessness and Emergency Accommodation Homelessness Hostels Management (HRA)	94 230
Housing Advice	95
Housing Benefits	214
Housing Outside the HRA	149
Housing Purchase Advances	215
Housing Revenue Account: -	
Advice, Registers and Tenant Selection	225
Elderly Persons Dwellings	226 227
Environmental Works to Estates Flats Communal Services	227
Garage Management	220
Homelessness Hostels Management	230
Income Collection	231
Other Items of Expenditure	232
Responsive and Planned Maintenance	233

	Page No
Housing Revenue Account continued:	
Sale of Council House and Equity Share Property Administration	234
Sheltered Housing	235
Strategic Support	236
Supported Housing Management	237
Tenant Participation	238
Tenants' Services	239 240
Void Property Management and Lettings	240
Housing Surveying Services	150
Human Resources	103
I	
ICT Business Services Team	7
ICT Customer Technical Support	8
Income Collection (HRA)	231
Industrial Estates	55
Information and Communication Technology Information Systems Team	9 10
Insurance Revenue Account	216
Internal Audit	38
IT Renewals Revenue Account	11
L	
Land Drainage	165
Legal Services	118
Licensing Services	73
Lido	133
Local Land Charges	119
Local Taxation	217
Μ	
Markets	166
Member Services and Democratic Representation	120
Miscellaneous Items	85
Museum	53
	1.0-
Nightsoil Collection	167
Non Distributed Costs	86
Non Operational Property	56
0	
Off Street Parking	168
Office Services Team	12
On Street Parking	169 170
Ordnance Survey & Mapping Services Other Employee Costs	170
Other Items of Expenditure (HRA)	232
	202
P Parish & Local Liaison	121
Park & Ride Services	171

	Page No
P continued: Parks & Countryside	195
Paymaster Services	218
Performance Management	39
Pest Control Philharmonic	172 135
Planning Policy	206
Play & Youth	137
Private Sector Housing Public Conveniences	26 173
Public Relations & Marketing	40
R Recycling, Cleansing & Parking Services Overhead Account	174
Refuse & Recycling	175
Responsive and Planned Maintenance (HRA) River Control	233 176
Roads & Footpaths Maintenance	170
S Sale of Council House and Equity Share Property Admin (HRA)	234
Sheltered Housing (HRA)	235
Slyfield Area Regeneration Project (SARP)	57
Snow & Ice Plan Holding Account Spectrum	178 136
Sports and Physical Activity	138
Strategic Support (HRA)	236
Street Cleansing Street Furniture	179 180
Supported Housing Management (HRA)	237
Supporting People	27
т	
Taxi Licensing & Private Hire Vehicles	74
Tenant Participation (HRA)	238
Tenants' Services (HRA) Tourist Information Centre	239 58
Town Centre Management	59
Transportation	181
Transportation Projects	182
V	
Vehicle Maintenance Workshop	183
Void Property Management and Lettings (HRA)	240
w	
Website	41
Woking Road Depot Woking Road Depot Stores	184 151
Works Ancillary Services	185
Y	
Y Youth & Community Centres	139
······································	

Major Changes introduced in 2011/12

There have not been any major changes in accounting regulations or in the way that the figures are prepared for 2010/11.

Movement in General Fund budget requirement

The major reasons for the change between the 2010/11 and 2011/12 General Fund budget requirement (excluding Parish precepts) are as follows:

	£000
Inflation & other adjustments	552
Unavoidable adjustments & commitments	451
Concessionary Fares administration moved to county council	(839)
Net effect of interest rate & cash flow movements	502
Revenue effects of financing capital expenditure	(925)
Transfers to reserves	353
Service improvements	654
Specific Government grants	(232)
Increased income	(533)
Efficiency savings	(1,936)
Net Decrease	(1,953)

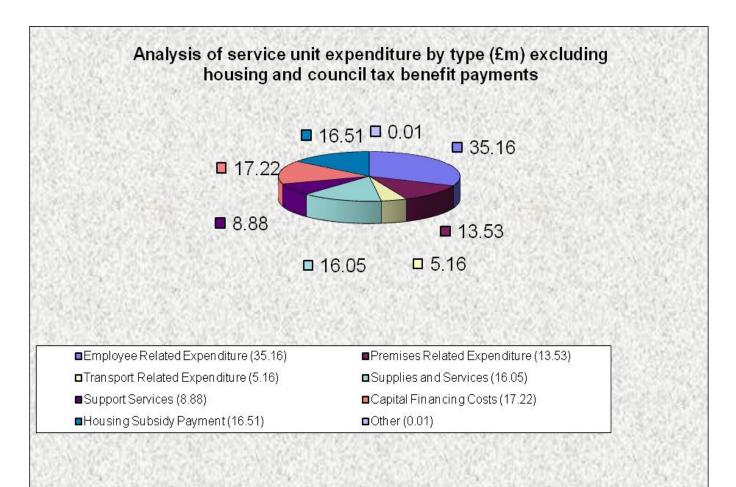
General Fund Summary – Gross Expenditure and Income

Actual		Estimate	Estimate	Estimate
2009/10		2011/12	2011/12	2011/12
Net Exp.		Gross Exp.	Gross Inc.	Net Exp.
£	Service Units	£	£	£
,	Business Systems	4,306,170	(4,205,430)	100,7
	Community Care Services	4,894,800	(2,402,830)	2,491,9
	Corporate Development	2,631,100	(804,320)	1,826,7
	Economic Development	3,552,070	(6,042,940)	(2,490,8
	Environmental Health & Licensing	1,721,970	(682,460)	1,039,
(, , ,	Financial Services	3,112,850	(1,108,740)	2,004,
,	Housing Advice Services	1,201,420	(389,970)	811,4
,	Human Resources	748,160	(705,200)	42,9
	Legal & Democratic Services	3,382,270	(1,491,860)	1,890,
	Leisure Services	11,530,940	(8,238,310)	3,292,
	Neighbourhood & Housing Management	3,270,640	(2,876,980)	393,
	Operational Services	20,961,020	(19,511,410)	1,449,
	Parks & Countryside Services	4,716,260	(2,238,550)	2,477,
	Planning Services	3,823,800	(1,257,830)	2,565,
, ,	Revenue & Payments	38,858,050	(38,347,360)	510,
21,812,611	Total Service Unit Level	108,711,520	(90,304,190)	18,407,
(0.0				
,	Depreciation/Deferred Charges (contra to Service Unit Budgets)	(4,384,160)	0	(4,384,
12,776,448	Service Unit Level excl contra items	104,327,360	(90,304,190)	14,023,
(00				
(, ,	Improvement Grant Commutation Credit	0	0	
,	External Interest Receivable (net)	3,000	(922,240)	(919,
328,855	Minimum Revenue Provision	175,000	0	175,
	Revenue Contributions to Capital Outlay			
	Met from: Capital Schemes Reserve	0	0	
1,145,028	Other Reserves	2,254,000	0	2,254,
276,364	General Fund Total before transfers to Reserves and Provisions		(0.1.000, 100)	
10,907,024	Total before transfers to Reserves and Frovisions	106,759,360	(91,226,430)	15,532,9
	Transfers to Reserves and Provisions			
	Capital Schemes Reserve			
(5,578,123)	·	0	0	
281,000	Contribution in Year	0	0	
		0	(22.252)	(98,
	Car Park Income Equalisation Reserve	0	(98,250)	
,	Car Park Income Equalisation Reserve Car Park Maintenance Reserve	691,500	(98,250) (944,000)	• •
412,480	Car Park Maintenance Reserve	691,500	(98,250) (944,000) 0	(252,
412,480 171,815	Car Park Maintenance Reserve Credit Crunch Fund	691,500 40,380	(944,000)	(252, 40,
412,480 171,815 32,000	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve	691,500	(944,000)	(252, 40,
412,480 171,815 32,000	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve	691,500 40,380 39,000	(944,000) 0 (93,000)	(252, 40, (54,
412,480 171,815 32,000 250,000 59,007	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve	691,500 40,380 39,000 0 112,750	(944,000) 0 (93,000) 0 0	(252, 40, (54, 112,
412,480 171,815 32,000 250,000 59,007 (27,054)	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve	691,500 40,380 39,000 0 112,750 0	(944,000) 0 (93,000) 0	(252, 40, (54, 112,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve	691,500 40,380 39,000 0 112,750	(944,000) 0 (93,000) 0 0 (900)	(252, 40, (54, 112, (
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve	691,500 40,380 39,000 0 112,750 0 0	(944,000) 0 (93,000) 0 (900) 0	(252, 40, (54, 112, ((15,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417 149,620	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve IT Renew als Reserve	691,500 40,380 39,000 0 112,750 0 0 0 591,910	(944,000) 0 (93,000) 0 (900) 0 (607,450) 0	(252, 40, (54, 112, ((15, 263,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417 149,620 (81,631)	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve IT Renew als Reserve Invest to Save Reserve	691,500 40,380 39,000 0 112,750 0 0 591,910 263,000	(944,000) 0 (93,000) 0 (900) 0 (607,450)	(252, 40, (54, 112, ((15, 263, (70,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417 149,620 (81,631) (24,220)	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve If Renew als Reserve Invest to Save Reserve Local Authority Business Grow th Incentive	691,500 40,380 39,000 0 112,750 0 0 591,910 263,000 0	(944,000) 0 (93,000) 0 (900) (900) (607,450) 0 (70,000)	(252, 40, (54, 112, ((15, 263, (70,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417 149,620 (81,631) (24,220) 2,178,027	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Insurance Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve IT Renew als Reserve Invest to Save Reserve Local Authority Business Grow th Incentive Parking, Highw ays & Transportation Reserve	691,500 40,380 39,000 0 112,750 0 0 591,910 263,000 0 587,040	(944,000) 0 (93,000) 0 (900) 0 (607,450) 0 (70,000) (504,070)	(252, 40, (54, 112, ((15, 263, (70, 82,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417 149,620 (81,631) (24,220) 2,178,027 0	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve IT Renew als Reserve Invest to Save Reserve Local Authority Business Grow th Incentive Parking, Highw ays & Transportation Reserve Pensions Reserve (Statutory)	691,500 40,380 0 0 112,750 0 0 591,910 263,000 0 587,040 0	(944,000) 0 (93,000) 0 (900) 0 (607,450) 0 (70,000) (504,070) 0	(252, 40, (54, 112, ((15, 263, (70, 82,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417 149,620 (81,631) (24,220) 2,178,027 0 (40,335)	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve IT Renew als Reserve Invest to Save Reserve Local Authority Business Grow th Incentive Parking, Highw ays & Transportation Reserve Pensions Reserve (Statutory) Pensions Reserve (GBC)	691,500 40,380 0 0 112,750 0 0 591,910 263,000 0 587,040 0 200,000	(944,000) 0 (93,000) 0 (900) 0 (607,450) 0 (70,000) (504,070) 0 0 0 0	(252, 40, (54, 112, ((15, 263, (70, 82,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417 149,620 (81,631) (24,220) 2,178,027 0 (40,335) (72,607)	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve It Renew als Reserve Invest to Save Reserve Local Authority Business Grow th Incentive Parking, Highw ays & Transportation Reserve Pensions Reserve (Statutory) Pensions Reserve (GBC) Planning Legal Fees Recycling Reserve	691,500 40,380 0 0 112,750 0 0 591,910 263,000 0 587,040 0 200,000 0 0	(944,000) 0 (93,000) 0 (900) 0 (607,450) 0 (70,000) (504,070) 0 0 0 0 0 0 0 0 0 0 0 0 0	(252, 40, (54, 112, ((15, 263, (70, 82, 200,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417 149,620 (81,631) (24,220) 2,178,027 0 (40,335) (72,607) 320,940	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve Invest to Save Reserve Local Authority Business Grow th Incentive Parking, Highw ays & Transportation Reserve Pensions Reserve (Statutory) Pensions Reserve (GBC) Planning Legal Fees Recycling Reserve Spectrum Re-investment Reserve	691,500 40,380 0 0 112,750 0 0 591,910 263,000 0 587,040 0 200,000 0	(944,000) 0 (93,000) 0 (900) 0 (607,450) 0 (70,000) (504,070) 0 0 0 0 0 0 0 0 0 0 0 0 0	(252, 40, (54, 112, ((15, 263, (70, 82, 200, (96,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417 149,620 (81,631) (24,220) 2,178,027 0 (40,335) (72,607) 320,940 (39,538)	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve Invest to Save Reserve Local Authority Business Grow th Incentive Parking, Highw ays & Transportation Reserve Pensions Reserve (Statutory) Pensions Reserve (GBC) Planning Legal Fees Recycling Reserve Spectrum Re-investment Reserve Spectrum Renew als Reserve	691,500 40,380 0 0 112,750 0 0 591,910 263,000 0 587,040 0 200,000 0 0 200,000 0 0 29,000	(944,000) 0 (93,000) 0 (900) 0 (607,450) 0 (70,000) (504,070) 0 0 0 0 0 0 0 (125,000) (456,000)	(252, 40, (54, 112, ((15, 263, (70, 82, 200, (96, (103,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417 149,620 (81,631) (24,220) 2,178,027 0 (40,335) (72,607) 320,940 (39,538) 163,807	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve If Renew als Reserve Local Authority Business Grow th Incentive Parking, Highw ays & Transportation Reserve Pensions Reserve (Statutory) Pensions Reserve (GBC) Planning Legal Fees Recycling Reserve Spectrum Re-investment Reserve Spectrum Renew als Reserve	691,500 40,380 0 0 112,750 0 0 591,910 263,000 0 587,040 0 200,000 0 0 29,000 352,200 147,250	(944,000) 0 (93,000) 0 (900) 0 (607,450) 0 (70,000) (504,070) 0 0 0 0 0 0 0 0 0 0 0 0 0	(252, 40, (54, 112, ((15, 263, (70, 82, 200, (96, (103,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417 149,620 (81,631) (24,220) 2,178,027 0 (40,335) (72,607) 320,940 (39,538) 163,807 (22,811)	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve Invest to Save Reserve Local Authority Business Grow th Incentive Parking, Highw ays & Transportation Reserve Pensions Reserve (Statutory) Pensions Reserve (GBC) Planning Legal Fees Recycling Reserve Spectrum Re-investment Reserve Spectrum Renew als Reserve Other Reserves Area Based Grant	691,500 40,380 0 0 112,750 0 0 591,910 263,000 0 587,040 0 200,000 0 0 29,000 352,200 147,250 0	(944,000) 0 (93,000) 0 (900) 0 (607,450) 0 (70,000) (504,070) 0 0 0 0 0 (125,000) (456,000) (692,450) 0	(252, 40, (54, 112, ((15, 263, (70, 82, 200, (96, (103,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417 149,620 (81,631) (24,220) 2,178,027 0 (40,335) (72,607) 320,940 (39,538) 163,807 (22,811) (73,942)	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve Invest to Save Reserve Local Authority Business Grow th Incentive Parking, Highw ays & Transportation Reserve Pensions Reserve (Statutory) Pensions Reserve (GBC) Panning Legal Fees Recycling Reserve Spectrum Re-investment Reserve Spectrum Renew als Reserve Other Reserves Area Based Grant Local Authority Business Grow th Incentive Grant	691,500 40,380 0 0 112,750 0 0 591,910 263,000 0 587,040 0 200,000 0 0 29,000 352,200 147,250 0 0	(944,000) 0 (93,000) 0 (900) 0 (607,450) 0 (70,000) (504,070) 0 0 0 0 0 (125,000) (456,000) (692,450) 0 0 0 0 0 0 0 0 0 0 0 0 0	(252, 40, (54, 112, ((15, 263, (70, 82, 200, (96, (103,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417 149,620 (81,631) (24,220) 2,178,027 0 (40,335) (72,607) 320,940 (39,538) 163,807 (22,811) (73,942) 998,000	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve Invest to Save Reserve Local Authority Business Grow th Incentive Parking, Highw ays & Transportation Reserve Pensions Reserve (Statutory) Pensions Reserve (GBC) Planning Legal Fees Recycling Reserve Spectrum Re-investment Reserve Spectrum Renew als Reserve Other Reserves Area Based Grant Local Authority Business Grow th Incentive Grant To General Fund Revenue Account balance	691,500 40,380 0 0 112,750 0 0 591,910 263,000 0 587,040 0 200,000 0 200,000 0 29,000 352,200 147,250 0 0 0	(944,000) 0 (93,000) 0 (900) 0 (607,450) 0 (70,000) (504,070) 0 0 0 0 0 (125,000) (456,000) (692,450) 0 0 0 0 0 0 0 0 0 0 0 0 0	(252, 40, (54, 112, ((15, 263, (70, 82, 200, (96, (103, (545,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417 149,620 (81,631) (24,220) 2,178,027 0 (40,335) (72,607) 320,940 (39,538) 163,807 (22,811) (73,942) 998,000 0	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve Invest to Save Reserve Local Authority Business Grow th Incentive Parking, Highw ays & Transportation Reserve Pensions Reserve (Statutory) Pensions Reserve (GBC) Planning Legal Fees Recycling Reserve Spectrum Re-investment Reserve Spectrum Renew als Reserve Other Reserves Area Based Grant Local Authority Business Grow th Incentive Grant To General Fund Revenue Account balance Council Tax Freeze Grant	691,500 40,380 0 0 112,750 0 0 591,910 263,000 0 587,040 0 200,000 0 0 29,000 352,200 147,250 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(944,000) 0 (93,000) 0 (900) 0 (607,450) 0 (70,000) (504,070) 0 0 0 0 0 (125,000) (456,000) (692,450) 0 0 0 0 0 0 0 0 0 0 0 0 0	(252, 40, (54, 112, (15, 263, (70, 82, 200, (96, (103, (545, (205,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417 149,620 (81,631) (24,220) 2,178,027 0 (40,335) (72,607) 320,940 (39,538) 163,807 (22,811) (73,942) 998,000 0 16,289,810	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve Invest to Save Reserve Local Authority Business Grow th Incentive Parking, Highw ays & Transportation Reserve Pensions Reserve (Statutory) Pensions Reserve (GBC) Panning Legal Fees Recycling Reserve Spectrum Re-investment Reserve Spectrum Renew als Reserve Other Reserves Area Based Grant Local Authority Business Grow th Incentive Grant To General Fund Revenue Account balance Council Tax Freeze Grant GBC BUDGET REQUIREMENT	691,500 40,380 0 0 112,750 0 0 591,910 263,000 0 587,040 0 200,000 0 29,000 0 29,000 352,200 147,250 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(944,000) 0 (93,000) 0 (900) 0 (607,450) 0 (607,450) 0 (504,070) (504,070) 0 0 0 0 (125,000) (456,000) (692,450) 0 0 0 0 0 0 0 0 0 0 0 0 0	(252, 40, (54, 112, ((15, 263, (70, 82, 200, (96, (103, (545, (205, 14,790,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417 149,620 (81,631) (24,220) 2,178,027 0 (40,335) (72,607) 320,940 (39,538) 163,807 (22,811) (73,942) 998,000 0 16,289,810 1,240,130	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve Invest to Save Reserve Local Authority Business Grow th Incentive Parking, Highw ays & Transportation Reserve Pensions Reserve (Statutory) Pensions Reserve (GBC) Planning Legal Fees Recycling Reserve Spectrum Re-investment Reserve Spectrum Renew als Reserve Other Reserves Area Based Grant Local Authority Business Grow th Incentive Grant To General Fund Revenue Account balance Council Tax Freeze Grant GBC BUDGET REQUIREMENT Parish Council Precepts	691,500 40,380 0 0 112,750 0 0 591,910 263,000 0 587,040 0 200,000 0 29,000 352,200 147,250 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(944,000) 0 (93,000) 0 (900) 0 (607,450) 0 (607,450) 0 (504,070) (504,070) 0 0 0 0 0 (125,000) (456,000) (692,450) 0 0 0 0 0 0 0 (205,810) 0 0 0 0 0 0 0 0 0 0 0 0 0	(252, 40, (54, 112, ((15, 263, (70, 82, 200, (96, (103, (545, (103, (545, 14,790, 1,284,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417 149,620 (81,631) (24,220) 2,178,027 0 (40,335) (72,607) 320,940 (39,538) 163,807 (22,811) (73,942) 998,000 0 16,289,810 1,240,130 17,529,940	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve Invest to Save Reserve Local Authority Business Grow th Incentive Parking, Highw ays & Transportation Reserve Pensions Reserve (Statutory) Pensions Reserve (GBC) Panning Legal Fees Recycling Reserve Spectrum Re-investment Reserve Spectrum Renew als Reserve Other Reserves Area Based Grant Local Authority Business Grow th Incentive Grant To General Fund Revenue Account balance Council Tax Freeze Grant GBC BUDGET REQUIREMENT Parish Council Precepts TOTAL BUDGET REQUIREMENT	691,500 40,380 0 0 112,750 0 0 591,910 263,000 0 587,040 0 200,000 0 200,000 0 29,000 352,200 147,250 0 0 0 0 0 0 0 0 109,813,390 1,284,415 111,097,805	(944,000) (93,000) (93,000) 0 (900) 0 (607,450) 0 (607,450) 0 (504,070) (504,070) (504,070) (504,070) (504,070) (504,070) 0 0 0 (125,000) (456,000) (692,450) 0 0 0 (205,810) (95,023,360) 0 (95,023,360)	(252, 40, (54, 112, ((15, 263, (70, 82, 200, (96, (103, (545, (103, (545, 14,790, 1,284, 16,074,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417 149,620 (81,631) (24,220) 2,178,027 0 (40,335) (72,607) 320,940 (39,538) 163,807 (22,811) (73,942) 998,000 0 16,289,810 1,240,130 17,529,940 (6,808,800)	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve Invest to Save Reserve Local Authority Business Grow th Incentive Parking, Highw ays & Transportation Reserve Pensions Reserve (Statutory) Pensions Reserve (GBC) Panning Legal Fees Recycling Reserve Spectrum Re-investment Reserve Spectrum Renew als Reserve Other Reserves Area Based Grant Local Authority Business Grow th Incentive Grant To General Fund Revenue Account balance Council Tax Freeze Grant GBC BUDGET REQUIREMENT Parish Council Precepts TOTAL BUDGET REQUIREMENT Govt. Grants: NNDR Receipt from Nat. Pool	691,500 40,380 39,000 0 0 112,750 0 0 591,910 263,000 0 587,040 0 200,000 0 29,000 352,200 147,250 0 0 0 0 109,813,390 1,284,415 111,097,805 0	(944,000) (93,000) (93,000) 0 (900) 0 (607,450) 0 (70,000) (504,070) 0 0 0 0 0 0 (125,000) (456,000) (692,450) 0 0 0 0 (205,810) (95,023,360) (4,999,134)	(252, 40, (54, 112, (15, 263, (70, 82, 200, (96, (103, (545, (103, (545, 14,790, 1,284, 16,074, (4,999,
412,480 171,815 32,000 250,000 59,007 (27,054) 279,000 84,417 149,620 (81,631) (24,220) 2,178,027 0 (40,335) (72,607) 320,940 (39,538) 163,807 (22,811) (73,942) 998,000 0 16,289,810 1,240,130 17,529,940 (6,808,800) (1,571,559)	Car Park Maintenance Reserve Credit Crunch Fund Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve Invest to Save Reserve Local Authority Business Grow th Incentive Parking, Highw ays & Transportation Reserve Pensions Reserve (Statutory) Pensions Reserve (GBC) Panning Legal Fees Recycling Reserve Spectrum Re-investment Reserve Spectrum Renew als Reserve Other Reserves Area Based Grant Local Authority Business Grow th Incentive Grant To General Fund Revenue Account balance Council Tax Freeze Grant GBC BUDGET REQUIREMENT Parish Council Precepts TOTAL BUDGET REQUIREMENT	691,500 40,380 0 0 112,750 0 0 591,910 263,000 0 587,040 0 200,000 0 200,000 0 29,000 352,200 147,250 0 0 0 0 0 0 0 0 109,813,390 1,284,415 111,097,805	(944,000) (93,000) (93,000) 0 (900) 0 (607,450) 0 (607,450) 0 (504,070) (504,070) (504,070) (504,070) (504,070) (504,070) 0 0 0 (125,000) (456,000) (692,450) 0 0 0 (205,810) (95,023,360) 0 (95,023,360)	(252, 40, (252, 40, (54, 112, (54, (15, 263, (70, 82, 200, (96, (103, (545, (103, (545, (103, (545, 14,790, 1,284, 16,074, (4,999, (1,545, (10,

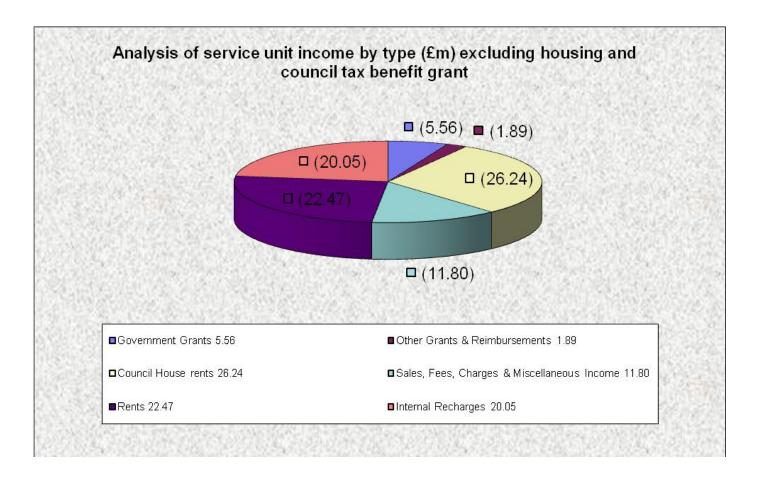
General Fund Summary – Net Expenditure

	2010/11	2010/11	2011/12
Service Units - Net Expenditure	£		£
	75,330	279,517	100,
Community Care Services	2,680,780	2,492,700	2,491,
Corporate Development	1,936,570	1,818,438	1,826,
· · · · · · · · · · · · · · · · · · ·	(2,048,970)		(2,490,
•			1,039,
			2,004,
0			811,
			42,
•			1,890,
			3,292,
			393,
			1,449,
•			2,477,
•			2,565,
			510,
Total Service Unit Level	20,120,850	19,743,388	18,407,
Depression/Deferred Charges (sentre to Service Lipit Budgets)	(2.405.990)	(2.405.880)	(1 204
			(4,384, 14,023,
	10,7 14,970	10,337,508	14,023,
Improvement Grant Commutation Credit	0	0	
			(919,
× ,			(919,
	520,000	520,000	175,
	8 532 000	8 532 000	
•			2,254,
			_,_0 .,
			15,532,
	20,002,100	20,101,012	,,
Transfers to Reserves and Provisions			
•	(8,532,000)	(8 532 000)	
			(98
			(252,
			40,
	-		(54
	0	0	
	107,480	71,712	112,
Insurance Reserve	42,010	21,852	(
Interest Rate Equalisation Reserve	0	0	
IT Renew als Reserve	27,830	28,053	(15
Invest to Save Reserve	(34,660)		263
Local Authority Business Grow th Incentive		4 · · · · /	(70
Parking, Highways & Transportation Reserve	(270,670)	(313,717)	82,
Pensions Reserve (Statutory)	0	0	
Pensions Reserve (GBC)	0	0	200,
Planning Legal Fees	0	0	,
	0	0	
			(96,
	(378,570)		(103,
Other Reserves	56,520		(545,
Area Based Grant	(28,819)		(2.0)
	0	0	
To General Fund Revenue Account balance	0	0	
Council Tax Freeze Grant	0	0	(205,
GBC BUDGET REQUIREMENT	16,742,531	16,110,417	14,790,
			1,284,
TOTAL BUDGET REQUIREMENT			16,074,
			(4,999,
			(1,545,
			(10,
			9,519,
	.,	.,	, . .,
Projected Variance (higher net expanditure) based on 9 months			
Projected Variance (higher net expenditure) based on 8 months data		(632 114)	
Projected Variance (higher net expenditure) based on 8 months data VAT refund (estimated net including interest)		(632,114) (320,000)	
	Corporate Development Economic Development Environmental Health & Licensing Financial Services Human Resources Legal & Democratic Services Leisure Services Neighbourhood & Housing Management Operational Services Parks & Countryside Services Parks & Countryside Services Revenue & Payments Total Service Unit Level Depreciation/Deferred Charges (contra to Service Unit Budgets) Service Unit Level contra items Improvement Grant Commutation Credit External Interest Receivable (net) Minimum Revenue Provision Revenue Contributions to Capital Outlay Met from: Capital Schemes Reserve Other Reserves General Fund Total Service Car Park Maintenance Reserve Funding of Revenue Contribution to Capital Outlay Contribution in Year Car Park Maintenance Reserve Funding of Revenue Count & Major Repairs Reserve Energy Management Schemes Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve Energy Management Schemes Reserve Parking, Highways & Transportation Reserve Spectrum Renew als Reserve Spectrum Renew als Reserve Car Park Maintenance Reserve Energy Management Schemes Reserve Energy Management Reserve Energy Engense Reserve Energy Envergense Reserve Encoder Reserve Envergense Reserv	Community Care Services 2,680,780 Corporate Development 1,936,570 Environmental Health & Licensing 1,136,230 Financial Services 9,16,890 Human Resources 9,13,380 Legal & Democratic Services 9,16,890 Human Resources 1,756,610 Legal & Democratic Services 2,220,100 Neighbourhood & Housing Management 3,75,180 Operational Services 2,244,210 Parks & Countryside Services 2,244,210 Panning Services 3,2708,100 Operaciation/Deferred Charges (contra to Service Unit Budgets) Service Unit Level col contra items 16,714,970 Improvement Grant Commutation Credit 0, External Interest Receivable (net) (1,433,040) Minimum Revenue Provision Capital Outlay (2,532,000) Ofher Reserves 1,790,000 General Fund 0,0 Total before transfers to Reserves and Provisions 25,932,790 Transfers to Reserve 2,930,000 Car Park Income Equalisation Reserve (191,380) Car Park Income Equalisation Reserve (191,380) Car Park Income Equalisation Reserve (191,380) Car Park Income Equalisation Reserve (194,000) Panning Agenerue Account & Major Repairs Reserve (194,000) Parking Highways & Transportation Reserve (194,000) Parking Highways & Transportation Reserve (27,650) Panning Reserve (280,000) Spectrum Reinewstiment Reserve (96,000) Spectrum Re	Community Care Services 2,880,780 2,482,700 Corporate Development 1,936,570 1,181,438 Environmental Heath & Licensing 1,136,230 1,155,704 Financial Services 916,890 861,607 Hurran Resources 1,330 (2,144,771) Leisure Services 916,890 861,607 Hurran Resources 1,330 (2,1644) Leisure Services 2,280,100 2,281,277 Nagibbourhood & Housing Management 375,180 368,827 Operational Services 2,144,210 2,118,459 Panning Services 2,108,100 2,2821,419 Revenue & Rayments 1,100,320 1,010,920 Total Services Unit Level 20,120,850 19,743,388 Depreciation/Deferred Charges (contra to Service Unit Budgets) 328,860 88,720,000 Krevenue Contributions to Capital Outlay 0 0 0 Mirrum Revenue Provision 328,860 8,532,000 8,532,000 Other Reserves and Provisions 25,932,790 2,784,842 Transfers to Reserves and Provisions

Graphical analysis of service unit gross expenditure for 2011/12 by type (subjective analysis) including Housing Revenue Account but excluding housing and council tax benefit payments



Graphical analysis of service unit gross income for 2011/12 by type (subjective analysis) including Housing Revenue Account but excluding housing and council tax benefit grant



Analysis of Total Gross Expenditure and Sources of Finance for 2011/12 – showing spilt between General Fund and Housing Revenue Account

	Tot	al GBC	Gen	. Fund	Housi	ng (HRA)
	%	£000	%	£000	%	£000
Gross Expenditure by Service						
General Fund Services						
Car Parks	3	4,738	5	4,738	0	0
Corporate Services	1	1,050	1	1,050	0	0
Culture & Heritage	3	4,629	5	4,629	0	0
Democratic Services	1	1,347	1	1,347	0	0
Environmental Services	2	3,307	4	3,307	0	0
Guildford Spectrum	6	7,828	9	7,828	0	0
Housing Benefits (incl. Administration)	26	36,462	40	36,462	0	0
Industrial Estates & Property	1	1,212	1	1,212	0	0
Parks & Countryside	2	3,255	3	3,255	0	0
Planning & Development Services	4	4,892	5	4,892	0	0
Refuse Collection & Recycling	5	6,667	7	6,667	0	0
Welfare	1	1,719	2	1,719	0	0
Other Services	9	12,835	14	12,835	0	0
Housing Revenue Account						
Capital Charges & Leasing	9	12,560	0	0	28	12,560
Repairs & Maintenance	4	4,729	0	0	11	4,729
Subsidy payment to Government	12	16,507	0	0	36	16,507
Supervision & Management	4	5,546	0	0	12	5,546
Transfer to Major Repairs Reserve	3	4,078	0	0	9	4,078
Parish Precepts	1	1,284	1	1,284	0	0
Collection Fund Deficit	0	0	0	0	0	0
Transfer to HRA capital programme reserve	1	2,027	0	0	4	2,027
Minimum Revenue Provision for repayment of debt	0	175	0	175	0	0
Revenue Contributions to Capital Outlay	2	2,329	2	2,254	0	75
	100	139,176	100	93,654	100	45,522
Gross Expenditure alternatively analysed as:						
Building Repairs & Maintenance						
Council Houses	3	3,848	0	0	9	3,848
Other Buildings	2	2,126	2	2,126	0	0
Capital Charges & Leasing	13	17,462	6	4,902	28	12,560
Direct Payroll Costs (Incl NI & Superannuation)	23	33,355	33	30,657	6	2,698
Housing Benefit Payments	25	35,622	38	35,301	1	321
Rates	2	2,326	2	2,325	0	1
Energy Costs	1	1,966	2	1,506	1	460
Grants	2	2,238	2	2,237	0	1
Other	10	14,008	12	11,062	6	2,946
Subsidy payment to Government	12	16,507	0	0	36	16,507
Parish Precepts	1	1,284	1	1,284	0	0
Transfer to Major Repair Reserve	3	4,078	0	0	9	4,078
Transfer to HRA capital programme reserve	1	2,027	0	0	4	2,027
Revenue Contributions to Capital Outlay	2	2,329	2	2,254	0	75
Collection Fund Deficit	0	0	0	0	0	0
	100	139,176	100	93,654	100	45,522

	Tot	al GBC	Ger	. Fund	Housi	ng (HRA)
	%	£000	%	£000	%	£000
Received From:						
Capital Charges contra	13	17,901	5	4,384	30	13,517
Council House Rents	18	24,675	0	0	54	24,675
Government Grants						
Housing Benefit	25	35,955	38	35,955	0	0
Major Repairs Allow ance	3	3,973	0	0	9	3,973
Revenue Support Grant	1	1,545	2	1,545	0	0
NNDR Pool Contribution	4	4,999	5	4,999	0	0
Other Govt Grants	1	890	1	890	0	0
Supporting People Grant	1	880	0	0	2	880
Interest	1	921	1	814	0	107
Local Taxation (via Collection Fund)	7	9,520	10	9,520	0	0
Rent Income	5	6,720	6	5,837	2	883
Fees, charges & miscellaneous income from Services	21	30,322	31	29,050	3	1,272
Collection Fund Surplus	0	10	0	10	0	0
Transfers from reserves (net)	0	650	1	650	0	0
	100	138,961	100	93,654	100	45,307

General Fund Revenue Balance and Major Reserve Funds' projections to 2014/15

	General Fund Revenue Balance							
	The Revenue Balance of the General Fu	ind is maintained a	at £3,748,000 a	nd is available	to meet unexp	ected		
	fluctuations in the budget.							
Actual		Estimate	Revised	Estimate	Projection	Projection	Projection	
2009/10		2010/11	2010/11	2011/12	2012/13	2013/14	2014/15	
£000		£000	£000	£000	£000	£000	£000	
(2,750)	Balance b/f 1 April	(2,750)	(3,748)	(3,748)	(3,748)	(3,748)	(3,748	
(998)	Transfers in year	0	0	0	0	0	0	
(3,748)	Balance c/f 31 March	(2,750)	(3,748)	(3,748)	(3,748)	(3,748)	(3,748	
	Car Parks Income Equalisation Reserve							
	To fund the revenue shortfall during the	temporary closure	of car parks for	r development	purposes.			
Actual		Estimate	Revised	Estimate	Projection	Projection	Projection	
2009/10		2010/11	2010/11	2011/12	2012/13	2013/14	2014/15	
£000		£000	£000	£000	£000	£000	£000	
(730)	Balance b/f 1 April	(613)	(613)	(419)	(321)	(321)	(321	
0	Receipts in year	0	0	0	0	0	C	
117	Used in year	191	194	98	0	0	C	
(613)	Balance c/f 31 March	(422)	(419)	(321)	(321)	(321)	(321	
	Insurance Reserve							
	Receives any credit balance and funds a	any debit balance	on the insuranc	ce revenue acc	count (included	within		
	Revenues and Payments service unit)							
Actual		Estimate	Revised	Estimate	Projection	Projection	Projection	
2009/10		2010/11	2010/11	2011/12	2012/13	2013/14	2014/15	
£000		£000	£000	£000	£000	£000	£000	
(915)	Balance b/f 1 April	(868)	(888)	(910)	(909)	(953)	(1,015	
0	Receipts in year	(42)	(22)	0	(44)	(62)	(80	
27	Used in year	0	0	1	0	0	C	
	Balance c/f 31 March	(910)	(910)	(909)				

General Fund Revenue Balance and Major Reserve Funds' projections to 2014/15 (continued)

	IT Renewals Reserve						
	To provide finance for IT related items	such as equipment,	software and in	nfrastructure			
Actual		Estimate	Revised	Estimate	Projection	Projection	Projection
2009/10		2010/11	2010/11	2011/12	2012/13	2013/14	2014/15
£000		£000	£000	£000	£000	£000	£000
(788)	Balance b/f 1 April	(731)	(873)	(901)	(885)	(883)	(897
(446)	Receipts in year	(428)	(428)	(384)	(398)	(414)	(43
361	Used re capital expenditure	400	400	400	400	400	40
(873)	Balance c/f 31 March	(759)	(901)	(885)	(883)	(897)	(928
	Capital Schemes Reserve						
	Used to fund capital schemes and ot	her approved items.					
Actual		Estimate	Revised	Estimate	Projection	Projection	Projectior
2009/10		2010/11	2010/11	2011/12	2012/13	2013/14	2014/15
£000		£000	£000	£000	£000	£000	£000
(16,584)	Balance b/f 1 April	(7,791)	(11,287)	0	0	0	(
(281)	Receipts in year	(128)	(128)	0	0	0	(
0	Transfer to other reserves	0	0	0	0	0	(
5,578	Used re capital expenditure	7,919	11,415	0	0	0	(
(11,287)	Balance c/f 31 March	0	0	0	0	0	
	Parking, Highways and Transport						
	Surplus from On Street parking, to be highways and transportation including	•			for investment i	n parking,	
Actual		Estimate	Revised	Estimate	Projection	Projection	Projectio
2009/10		2010/11	2010/11	2011/12	2012/13	2013/14	2014/15
£000		£000	£000	£000	£000	£000	£000
(2,612)	Balance b/f 1 April	(2,157)	(2,588)	(2,251)	0	0	
(496)	Receipts in year	(528)	(465)	(465)	0	0	
0	Paid over to SCC	0	0	2,334	0	0	
520	Used in year	799	802	382	0	0	
(2 588)	Balance c/f 31 March	(1,886)	(2,251)	0	0	0	

General Fund Revenue Balance and Major Reserve Funds' projections to 2014/15 (continued)

	Car Parks Maintenance Reserve						
	Available to fund major repairs, maintena	ance and improven	nents in car pa	rks			
Actual		Estimate	Revised	Estimate	Projection	Projection	Projection
2009/10		2010/11	2010/11	2011/12	2012/13	2013/14	2014/15
£000		£000	£000	£000	£000	£000	£000
(1,614)	Balance b/f 1 April	(1,261)	(2,027)	(1,250)	(972)	(981)	(663
(773)	Receipts in year	(769)	(769)	(691)	(696)	(701)	(706
360	Used in year	757	1,546	969	687	1,019	226
(2,027)	Balance c/f 31 March	(1,273)	(1,250)	(972)	(981)	(663)	(1,143
	Usable Capital Receipts (General Fu	nd)					
	Available to fund capital expenditure						
Actual		Estimate	Revised	Estimate	Projection	Projection	Projection
2009/10		2010/11	2010/11	2011/12	2012/13	2013/14	2014/15
£000		£000	£000	£000	£000	£000	£000
(709)	Balance b/f 1 April	0	0	0	0	(4,127)	(2,410
(1,030)	Receipts in year	(2,345)	(1,075)	(1,629)	(4,725)	0	C
1,739	Used in year	2,345	1,075	1,629	598	1,717	C
0	Balance c/f 31 March	0	0	0	(4,127)	(2,410)	(2,410
	Usable Capital Receipts (General Fu	nd - Housing rela	ited)				
	Available to fund capital expenditure						
Actual		Estimate	Revised	Estimate	Projection	Projection	Projection
2009/10		2010/11	2010/11	2011/12	2012/13	2013/14	2014/15
£000		£000	£000	£000	£000	£000	£000
(21,600)	Balance b/f 1 April	(21,549)	(21,717)	(15,269)	(10,742)	(11,155)	(10,398
(707)	Receipts in year	(178)	(178)	(2,078)	(1,688)	(113)	(113
590	Used in year	8,073	6,626	6,605	1,275	870	870
(21.717)	Balance c/f 31 March	(13,654)	(15,269)	(10,742)	(11,155)	(10,398)	(9,641

	HRA Reserve for Future Capital						
Actual		Estimate	Revised	Estimate	Projection	Projection	Projection
2009/10		2010/11	2010/11	2011/12	2012/13	2013/14	2014/15
£000		£000	£000	£000	£000	£000	£000
(13,088)	Balance b/f 1 April	(13,298)	(13,726)	(15,199)	(15,280)	(13,430)	(11,450
2,319	Used in year	2,527	1,527	1,946	3,350	3,280	3,280
(2,957)	From revenue in year	(2,312)	(3,000)	(2,027)	(1,500)	(1,300)	(1,300
(13,726)	Balance c/f 31 March	(13,083)	(15,199)	(15,280)	(13,430)	(11,450)	(9,470
	HRA Major Repairs reserve						
Actual		Estimate	Revised	Estimate	Projection	Projection	Projection
2009/10		2010/11	2010/11	2011/12	2012/13	2013/14	2014/15
£000		£000	£000	£000	£000	£000	£000
0	Balance b/f 1 April	0	0	0	0	0	C
3,913	Used in year	3,973	3,973	4,054	4,150	4,220	4,220
(3,913)	From revenue in year	(3,973)	(3,973)	(4,054)	(4,150)	(4,220)	(4,220
0	Balance c/f 31 March	0	0	0	0	0	(
	HRA Revenue Balance						
	The Revenue Balance of the HRA wa meet unexpected fluctuations in the l		3 when it was in	ncreased to £1	l,900,000. It is a	available to	
Actual		Estimate	Revised	Estimate	Projection	Projection	Projection
2009/10		2010/11	2010/11	2011/12	2012/13	2013/14	2014/15
£000		£000	£000	£000	£000	£000	£000
(1,900)	Balance b/f 1 April	(1,900)	(1,900)	(1,900)	(1,900)	(1,900)	(1,900
0	From revenue in year	0	0	0	0	0	C
	Balance c/f 31 March	(1,900)	(1,900)	(1,900)	(1,900)	(1,900)	(1,900

Housing Revenue Account Balance and Major Reserve Funds' projections to 204/15

Budget Requirement & Council Tax

	Estimate	Estimate	Estimate
	2009/10	2010/11	2011/12
	£	£	£
GBC Budget Requirement excl Parish precepts	16,289,810	16,742,531	14,790,030
Formula Grant	(8,380,359)	(8,502,677)	(6,544,381)
Collection Fund (Surplus)/Deficit	112,163	(11,997)	(10,322)
Council Tax Base	56 660 12	57,118.03	57,169.97
	56,660.12	57,110.05	57,109.97
Council Tax (Borough element only)	141.57	144.05	144.05
% increase on previous year	2.46	1.75	0.00

Economic Indicators

No pay award (except for those employees who earn a basic salary of less than £21,000 - £250 payment)	Payroll	£000 286
Revaluation with effect from 1.4.2010. Rates based on September RPI increase of 4.6 per cent and transitional changes where appropriate.	Rates Interest Other Expenditure	21 232 169
Straight line basis over the estimated life of the asset, taking into account any residual value.	<u>Income</u> Spectrum	72
Average 7 day rate of 0.75%	Car Parks Recycling & Refuse Collection	90 35
	Building & Development Control	13
only contractual increases. <u>Where the market will bear</u> a 3.0% increase in charges has been included	Other fees, charges and miscellaneous income	65
	 payment) Revaluation with effect from 1.4.2010. Rates based on September RPI increase of 4.6 per cent and transitional changes where appropriate. Straight line basis over the estimated life of the asset, taking into account any residual value. Average 7 day rate of 0.75% Average target return of 1.48% from all investments. No general inflation allowance has been included – only contractual increases. Where the market will bear a 3.0% increase in charges 	payment)PayrollRevaluation with effect from 1.4.2010. Rates based on September RPI increase of 4.6 per cent and transitional changes where appropriate.Rates Interest Other ExpenditureStraight line basis over the estimated life of the asset, taking into account any residual value.Income Spectrum Car Parks Recycling & Refuse CollectionAverage 7 day rate of 0.75%Average target return of 1.48% from all investments.Building & Development ControlNo general inflation allowance has been included – only contractual increases.Other fees, charges and miscellaneous income

Manpower establishment used in the estimate	preparation: Number of	posts, shown as Full Time Equivalents

	2010/10			2011/12			
	External		GBC		Externally	GBC	
Service Unit	Total FTE	Funded	Funded	Total FTE	Funded	Funded	
Business Systems	38.02	_	38.02	38.11	-	38.11	
Community Care Services	110.04	6.23	103.81	97.27	4.10	93.17	
Corporate Development & Improvement	19.08	-	19.08	21.38	0.59	20.79	
Economic Development	31.40	-	31.40	31.70	-	31.70	
Environmental Health & Licensing Services	25.11	-	25.11	24.10	-	24.10	
Financial Services	17.55	-	17.55	17.46	-	17.46	
Housing Advice	40.15	13.94	26.21	30.09	4.00	26.09	
HR Services	11.45	-	11.45	10.82	-	10.82	
Legal & Democratic Services	29.86	-	29.86	28.94	-	28.94	
Leisure Services	120.11	-	120.11	73.28	-	73.28	
Management Team	8.63	-	8.63	7.00	-	7.00	
Neighbourhood & Housing Management Services	86.46	0.59	85.87	84.97	-	84.97	
Operational Services	236.86	-	236.86	230.10	-	230.10	
Parks & Countryside Services	80.55	-	80.55	76.72	-	76.72	
Planning Services	72.33	0.60	71.73	67.95	-	67.95	
Revenues & Payments	49.46	-	49.46	49.89	2.00	47.89	
	977.06	21.36	955.70	889.79	10.69	879.10	
This statement does not include equivalent provision (particularly Recycling, Cleansing and Parking se			•				

Salaries and employee costs (including Housing Revenue Account)

2009/10	ANALYSIS	2010/11	2011/12
ACTUAL		ESTIMATE	ESTIMATE
£		£	£
	Salaries (including NI and Superannuation)		
1,449,913	Business Systems	1,445,340	1,456,310
2,460,288	Community Care Services	2,957,230	2,546,670
760,262	Corporate Development & Improvement	832,870	902,400
1,006,183	Economic Development	1,154,590	1,192,320
982,664	Environmental Health & Licensing Services	1,068,630	995,530
755,589	Financial Services	733,330	748,800
1,233,514	Housing Advice Services	1,280,660	978,920
448,563	HR Services	468,220	468,790
1,239,250	Legal & Democratic Services	1,249,210	1,244,360
2,879,060	Leisure Services	3,241,530	2,127,343
717,054	Management Team	653,180	611,920
2,824,697	Neighbourhood & Housing Management Services	3,122,150	3,070,200
6,100,164	Operational Services	6,467,720	6,424,370
1,943,184	Parks & Countryside Services	2,081,340	2,034,60
2,425,159	Planning Services	2,680,520	2,628,390
1,663,651	Revenues & Payments Services	1,779,570	1,668,470
1,843,819	Corporate Costs	1,718,880	1,775,800
0	Vacancy Credit	(498,470)	(610,48
30,733,013	Total Salaries	32,436,500	30,264,71
	Other employee related expenditure		
2,867,806	Casual Salaries	1,751,160	1,815,83
323,725	Car Leasing	359,590	325,85
24,952	Child Care Allowance	20,940	4,71
130,115	Health/Medical Expenses	132,210	127,78
5,317	Mortgage Subsidy	2,660	
24,580	Professional Subscriptions	23,260	24,66
(1,309)	Relocation Costs	16,900	16,90
15,592	Staff Car Parking	14,880	15,04
250,544	Training	457,360	374,07
26,641	Vacancy Advertising	103,300	38,60
3,667,963	Total Other Employee Related Costs	2,882,260	2,743,44
34,400,976		35,318,760	33,008,15

Collection Fund

Actual		Estimate	Probable	Estimate
2009/10		2010/11	2010/11	2011/12
£	Expenditure	£	£	£
	Precepts and Demands			
61,713,070	Surrey County Council	63,764,284	63,764,284	63,822,268
10,984,131	Surrey Police Authority	11,340,214	11,340,214	11,350,526
9,261,744	Guildford Borough Council	9,502,732	9,502,732	9,519,742
75,296,694	Contribution to NNDR Pool	77,052,080	77,052,080	72,257,312
254,920	Payt to General Fund for collecting NNDR	245,333	245,333	241,983
187,919	Provision for NDR bad debts	0	0	0
100,000	Provision for Council Tax bad debts	100,000	100,000	100,000
	Distribution of CF surplus			
0	Surrey County Council	79,941	79,941	69,265
0	Surrey Police Authority	14,228	14,228	12,318
0	Guildford Borough Council	11,997	11,997	10,322
157,798,478	Total Expenditure	162,110,809	162,110,809	157,383,736
	Income			
75,739,533	Income from Business Rate Payers	77,297,413	77,297,413	72,499,295
	Distribution of Deficit:			
742,457	Surrey County Council	0	0	0
131,869	Surrey Police	0	0	0
112,163	Guildford Borough Council	0	0	0
82,202,982	Council Taxes	84,707,230	84,658,482	84,792,536
158,929,004	Total Income	162,004,643	161,955,895	157,291,831
(1,130,526)	Net (Surplus)/Deficit for the year	106,166	154,914	91,905
883,707	Balance brought forward	(106,166)	(246,819)	(91,905)
(246,819)	Balance Carried Forward	0	(91,905)	0

The Estimated council tax surplus of £91,905 on the Fund for 2010/11 will be paid to the General Fund and the major precepting authorities (i.e. Surrey County Council and Surrey Police Authority) in 2011/12 pro rata to the 2010/11 demand/precept on the fund, as shown above. The payment to the General Fund, which reduces Council Tax bills for the year, will be £10,322.

Medium Term Financial Strategy Framework

Revenue

- 1. To set an annual revenue budget and a council tax, which is increased by less than the prevailing rate of inflation.
- 2. The detailed budget will be prepared with an allowance for a pay award, but with no allowance for general inflation unless there is a contractual agreement. Each year, members will determine a guideline increase for fees and charges.
- 3. To direct resources to meet council priorities and to consider bids for growth with reference to the strategic priorities.
- 4. To produce an outline budget for a rolling 4 year period, and in doing so seek to identify a package of measures to balance the budget over the medium term.
- 5. To review charging policies for all service areas, to ensure that those who can pay the full cost of a service do so.
- 6. Supplementary estimates will only be approved in exceptional circumstances; we will firstly seek to identify savings as a means of meeting additional costs or bids for additional expenditure.
- 7. A working balance, currently £3.748 million, will be retained and will be assessed for reasonableness on a regular basis as part of the final accounts process.
- 8. All items of expenditure, even if funded by a grant from a third party must have an approved capital or revenue budget. Where a specific grant is received, the expenditure must be approved; any under spending is returned to the general reserve and not left as a contingency in the service budget.
- 9. Any under spending on grants will be treated as an under spending and not carried forward for spending in the following year.
- 10. The principle of having a special works budget has been discontinued, these items need to be submitted as growth bids and considered alongside other growth bids.

Capital

- 11. A single capital programme will be prepared each year over a 4/5 year rolling period as part of the detailed budget process, so that the impact of decisions on the capital programme will be considered as part of the budget process. The capital programme will include both approved and provisional schemes so that we can clearly see the impact of our future capital requirements.
- 12. We will review each year how the capital programme is to be funded in relation to capital receipts, revenue or earmarked reserves.
- 13. The council will consider whether it is appropriate to borrow to fund large capital schemes: in doing so it will consider the impact on the budget and the cost of early repayment.
- 14. In planning our capital expenditure we will only take account of future capital receipts where there is a reasonable degree of certainty about their receipt.
- 15. We will undertake a periodic review of our property portfolio to determine whether they are still required to meet our strategic priorities; and dispose of assets that are not required in accordance with our disposals policy.

Reserves

- 16. We will identify a level of earmarked reserves to be held which support our service delivery (for example, insurance, spectrum, and car parks maintenance reserve) such that annual contributions from the general fund can be evened out.
- 17. We will retain an invest to save fund which will be used to fund the up front costs of new initiatives or one off costs not of an ongoing nature.
- 18. We will review the level of reserves which need to be retained to support the council tax by way of interest earnings.

Budget projection to 2014/15 – excluding revenue contributions to capital outlay and Parish precepts

Actual	GENERAL FUND SUMMARY	Estimate	Probable	Estimate	Estimate	Estimate	Estimate
2009/10	EXCLUDING RCCO & PARISH PRECEPTS	2010/11	2010/11	2011/12	20012/13	20013/14	2014/15
£	Service Units - Net Expenditure	£	£	£	£	£	£
163,816	Business Systems	75,330	279,517	100,740	70,520	135,700	19,490
2,758,759	Community Care Services	2,680,780	2,492,700	2,491,970	2,399,430	2,459,420	2,531,02
2,222,360	Corporate Development	1,936,570	1,818,438	1,826,780	1,845,850	1,901,470	1,965,46
1,657,041	Economic Development	(2,048,970)	(2,244,771)	(2,490,870)	(2,208,380)	(2,330,630)	(2,222,23
1,279,409	Environmental Health & Licensing	1,136,230	1,155,704	1,039,510	1,064,170	1,105,980	1,154,62
(56,935)	Financial Services	1,972,460	1,822,840	2,004,110	1,992,930	1,998,310	2,004,22
865,339	Housing Advice Services	916,890	861,607	811,450	831,010	854,190	879,87
	Human Resources	13,360	(21,644)	42,960	46,140	50,370	56,56
	Legal & Democratic Services	1,756,610	1,731,761	1,890,410	1,817,650	1,863,160	1,914,68
	Leisure Services	2,820,100	2,881,277	3,292,630	2,662,410	2,782,150	2,886,32
	Neighbourhood & Housing Management	375,180	369,837	393,660	403,210	418,720	436,66
	Operational Services	2,483,700	2,845,324	1,449,610	1,316,290	1,287,340	1,262,23
	Parks & Countryside Services	2,144,210	2,118,459	2,477,710	2,414,460	2,504,770	2,631,45
	Planning Services	2,708,100	2,621,419	2,565,970	2,673,820	2,818,040	2,983,56
	Revenue & Payments						2,983,98
	·	1,150,300 0	1,010,920 0	510,690	527,330	544,090	687,11
	Changes not yet allocated to Service Units			0	(320,770)	(84,080)	,
21,812,011	Total Service Unit Level	20,120,850	19,743,388	18,407,330	17,536,070	18,309,000	19,763,31
(0.000.400)	Denne sistism (Defermed Oberness (searche to Oseries Huit F	(0.405.000)	(0, 405, 000)	(4.004.400)	(4.00.4.400)	(4.00.4.400)	(4.00.4.40
	Depreciation/Deferred Charges (contra to Service Unit E	(3,405,880)	(3,405,880)	(4,384,160)	(4,384,160)	(4,384,160)	(4,384,16
2,776,448	Service Unit Level excl contra items	16,714,970	16,337,508	14,023,170	13,151,910	13,924,840	15,379,15
(
(, ,	Improvement Grant Commutation Credit	0	0	0	0	0	
(, , ,	External Interest Receivable (net)	(1,433,040)	(1,153,452)	(919,240)	(1,138,390)	(1,413,110)	(1,365,13
,	Minimum Revenue Provision	328,860	328,860	175,000	334,990	314,320	314,32
276,364	RCCO funded from revenue	0	0	0	0	0	
10,264,473	Total before transfers to Reserves and Provisions	15,610,790	15,512,916	13,278,930	12,348,510	12,826,050	14,328,34
	Transfers to Reserves and Provisions						
	Capital Schemes Reserve						
281,000	Contribution in Year	78,000	78,000	0	0	0	
(117,666)	Car Park Income Equalisation Reserve	(191,380)	(191,330)	(98,250)	0	0	
719,230	Car Park Maintenance Reserve	662,000	475,639	546,500	671,110	675,840	680,69
4 - 4 - 4	One dit One work Friend						
171,815	Credit Crunch Fund	0	0	40,380	0	0	
,	Election Costs Reserve	0 36,000	0 36,000	40,380 (54,000)	0 41,000	0 43,000	
32,000						-	45,00
32,000 250,000	Election Costs Reserve	36,000	36,000	(54,000)	41,000	43,000	45,00
32,000 250,000 59,007	Election Costs Reserve Energy Management Schemes Reserve	36,000 0	36,000 0	(54,000) 0	41,000 0	43,000 0	45,00 403,22
32,000 250,000 59,007 (27,054)	Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve	36,000 0 107,480	36,000 0 71,712	(54,000) 0 112,750	41,000 0 330,580	43,000 0 436,220	45,00 403,22 79,95
32,000 250,000 59,007 (27,054) 279,000	Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve	36,000 0 107,480 42,010	36,000 0 71,712 21,852	(54,000) 0 112,750 (900)	41,000 0 330,580 44,370	43,000 0 436,220 61,660	45,00 403,22 79,95
32,000 250,000 59,007 (27,054) 279,000 420,525	Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve IT Renewals Reserve	36,000 0 107,480 42,010 0 427,830	36,000 0 71,712 21,852 0 428,053	(54,000) 0 112,750 (900) 0 384,460	41,000 0 330,580 44,370 0 397,980	43,000 0 436,220 61,660 0 413,980	45,00 403,22 79,95 430,61
32,000 250,000 59,007 (27,054) 279,000 420,525 149,620	Election Costs Reserve E Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Housing Revenue Account & Major Repairs Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve Invest to Save Reserve Interest Part Reserve	36,000 0 107,480 42,010 0 427,830 (34,660)	36,000 0 71,712 21,852 0 428,053 (86,735)	(54,000) 0 112,750 (900) 0 384,460 263,000	41,000 0 330,580 44,370 0 397,980 0	43,000 0 436,220 61,660 0 413,980 0	45,00 403,22 79,95 430,61
32,000 250,000 59,007 (27,054) 279,000 420,525 149,620 (81,631)	Election Costs Reserve E Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve IT Renewals Reserve Invest to Save Reserve Local Authority Business Growth Incentive Incentive	36,000 0 107,480 42,010 0 427,830 (34,660) (7,000)	36,000 0 71,712 21,852 0 428,053 (86,735) (47,000)	(54,000) 0 112,750 (900) 0 384,460 263,000 (70,000)	41,000 0 330,580 44,370 0 397,980 0 0	43,000 0 436,220 61,660 0 413,980 0 0	45,00 403,22 79,95 430,61
32,000 250,000 59,007 (27,054) 279,000 420,525 149,620 (81,631) (24,166)	Election Costs Reserve E Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve Interest to Save Reserve Local Authority Business Growth Incentive Parking, Highways & Transportation Reserve	36,000 0 107,480 42,010 0 427,830 (34,660) (7,000) (270,670)	36,000 0 71,712 21,852 0 428,053 (86,735) (47,000) (313,717)	(54,000) 0 112,750 (900) 0 384,460 263,000 (70,000) 82,970	41,000 0 330,580 44,370 0 397,980 0 0 0 121,520	43,000 0 436,220 61,660 0 413,980 0 0 86,950	45,00 403,22 79,95 430,61 48,57
32,000 250,000 59,007 (27,054) 279,000 420,525 149,620 (81,631) (24,166) 2,178,027	Election Costs Reserve E Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve Interest Rate Equalisation Reserve Invest to Save Reserve Local Authority Business Growth Incentive Parking, Highways & Transportation Reserve Pensions Reserve (Statutory) E	36,000 0 107,480 42,010 0 427,830 (34,660) (7,000) (270,670) 0	36,000 0 71,712 21,852 0 428,053 (86,735) (47,000) (313,717) 0	(54,000) 0 112,750 (900) 0 384,460 263,000 (70,000) 82,970 0	41,000 0 330,580 44,370 0 397,980 0 0 121,520 0	43,000 0 436,220 61,660 0 413,980 0 0 86,950 0	45,00 403,22 79,95 430,61 48,57
32,000 250,000 59,007 (27,054) 279,000 420,525 149,620 (81,631) (24,166) 2,178,027 0	Election Costs Reserve Energy Management Schemes Reserve Housing Revenue Account & Major Repairs Reserve Insurance Reserve Interest Rate Equalisation Reserve IT Renewals Reserve Invest to Save Reserve Local Authority Business Growth Incentive Parking, Highways & Transportation Reserve Pensions Reserve (Statutory) Pensions Reserve (GBC)	36,000 0 107,480 42,010 0 427,830 (34,660) (7,000) (270,670) 0 0 0	36,000 0 71,712 21,852 0 428,053 (86,735) (47,000) (313,717) 0 0 0	(54,000) 0 112,750 (900) 0 384,460 263,000 (70,000) 82,970 0 200,000	41,000 0 330,580 44,370 0 397,980 0 0 121,520 0 200,000	43,000 0 436,220 61,660 0 413,980 0 0 86,950 0 200,000	45,00 403,22 79,95 430,61 48,57 200,00
32,000 250,000 59,007 (27,054) 279,000 420,525 149,620 (81,631) (24,166) 2,178,027 0 (40,335)	Election Costs Reserve I Energy Management Schemes Reserve I Housing Revenue Account & Major Repairs Reserve I Insurance Reserve I Interest Rate Equalisation Reserve I Invest to Save Reserve I Local Authority Business Growth Incentive I Parking, Highways & Transportation Reserve I Pensions Reserve (GBC) I Planning Legal Fees I	36,000 0 107,480 42,010 0 427,830 (34,660) (7,000) (270,670) 0 0 0 0	36,000 0 71,712 21,852 0 428,053 (86,735) (47,000) (313,717) 0 0 0 0	(54,000) 0 112,750 (900) 0 384,460 263,000 (70,000) 82,970 0 200,000 0	41,000 0 330,580 44,370 0 397,980 0 0 121,520 0 200,000 0	43,000 0 436,220 61,660 0 413,980 0 0 86,950 0 200,000 0	45,00 403,22 79,95 430,61 48,57 200,00
32,000 250,000 59,007 (27,054) 279,000 420,525 149,620 (81,631) (24,166) 2,178,027 0 (40,335) (57,960)	Election Costs Reserve Image: Costs Reserve Energy Management Schemes Reserve Image: Costs Reserve Housing Revenue Account & Major Repairs Reserve Image: Costs Reserve Interest Rate Equalisation Reserve Image: Costs Reserve Interest Rate Equalisation Reserve Image: Costs Reserve Invest to Save Reserve Image: Costs Reserve Local Authority Business Growth Incentive Image: Costs Reserve Parking, Highways & Transportation Reserve Image: Costs Reserve Pensions Reserve (Statutory) Image: Costs Reserve Planning Legal Fees Image: Costs Reserve Recycling Reserve Image: Costs Reserve	36,000 0 107,480 42,010 0 427,830 (34,660) (7,000) (270,670) 0 0 0 0 0 0 0 0	36,000 0 71,712 21,852 0 428,053 (86,735) (47,000) (313,717) 0 0 0 0 0 0	(54,000) 0 112,750 (900) 0 384,460 263,000 (70,000) 82,970 0 200,000 0 0 0 0	41,000 0 330,580 44,370 0 397,980 0 0 121,520 0 200,000 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,000 0 436,220 61,660 0 413,980 0 0 86,950 0 200,000 0 0 0 200,000	403,22 79,95 430,67 48,57 200,00
32,000 250,000 59,007 (27,054) 279,000 420,525 149,620 (81,631) (24,166) 2,178,027 0 (40,335) (57,960) 361,380	Election Costs Reserve Image: Election Costs Reserve Energy Management Schemes Reserve Image: Election Reserve Housing Revenue Account & Major Repairs Reserve Image: Election Reserve Insurance Reserve Image: Election Reserve Interest Rate Equalisation Reserve Image: Election Reserve Invest to Save Reserve Image: Election Reserve Local Authority Business Growth Incentive Image: Election Reserve Parking, Highways & Transportation Reserve Image: Election Reserve Pensions Reserve (GBC) Image: Election Reserve Planning Legal Fees Recycling Reserve Spectrum Re-investment Reserve Image: Election Reserve	36,000 0 107,480 42,010 0 427,830 (34,660) (7,000) (270,670) 0 0 0 0 0 0 0 0 0 29,000	36,000 0 71,712 21,852 0 428,053 (86,735) (47,000) (313,717) 0 0 0 0 0 0 0 0 0 29,000	(54,000) 0 112,750 (900) 0 384,460 263,000 (70,000) 82,970 0 200,000 0 0 0 29,000	41,000 0 330,580 44,370 0 397,980 0 0 121,520 0 200,000 0 0 0 0 200,000 0 0 0 15,000	43,000 0 436,220 61,660 0 413,980 0 86,950 0 200,000 0 0 0 0 0 0 0 0 0 0 0 0 0 0	45,00 403,22 79,95 430,61 48,57 200,00 15,00
32,000 250,000 59,007 (27,054) 279,000 420,525 149,620 (81,631) (24,166) 2,178,027 0 (40,335) (57,960) 361,380 201,143	Election Costs Reserve I Energy Management Schemes Reserve I Housing Revenue Account & Major Repairs Reserve I Insurance Reserve I Interest Rate Equalisation Reserve I Invest to Save Reserve I Local Authority Business Growth Incentive I Parking, Highways & Transportation Reserve I Pensions Reserve (GBC) I Planning Legal Fees I Recycling Reserve I Spectrum Re-investment Reserve I Spectrum Renewals Reserve I	36,000 0 107,480 42,010 0 427,830 (34,660) (7,000) (270,670) 0 0 0 0 0 0 29,000 183,430	36,000 0 71,712 21,852 0 428,053 (42,005) (47,000) (313,717) 0 0 0 0 0 0 0 29,000 183,520	(54,000) 0 112,750 (900) 0 384,460 263,000 (70,000) 82,970 0 200,000 0 0 29,000 352,200	41,000 0 330,580 44,370 0 397,980 0 0 121,520 0 200,000 0 0 0 15,000 193,080	43,000 0 436,220 61,660 0 413,980 0 0 86,950 0 200,000 0 0 0 15,000 195,670	403,22 79,95 430,67 48,55 200,00 15,00 197,70
32,000 250,000 59,007 (27,054) 279,000 420,525 149,620 (81,631) (24,166) 2,178,027 0 (40,335) (57,960) 361,380 201,143 370,155	Election Costs Reserve I Energy Management Schemes Reserve I Housing Revenue Account & Major Repairs Reserve I Insurance Reserve I Interest Rate Equalisation Reserve I Ir Renewals Reserve I Invest to Save Reserve I Local Authority Business Growth Incentive I Parking, Highways & Transportation Reserve I Pensions Reserve (GBC) I Planning Legal Fees I Recycling Reserve I Spectrum Re-investment Reserve I Other Reserves I	36,000 0 107,480 42,010 0 427,830 (34,660) (7,000) (270,670) 0 0 0 0 0 29,000 183,430 98,520	36,000 0 71,712 21,852 0 428,053 (86,735) (47,000) (313,717) 0 0 0 0 0 0 0 29,000 183,520 (48,894)	(54,000) 0 112,750 (900) 0 384,460 263,000 (70,000) 82,970 0 200,000 0 0 200,000 0 29,000 352,200 (71,200)	41,000 0 330,580 44,370 0 397,980 0 0 121,520 0 200,000 0 0 15,000 193,080 132,360	43,000 0 436,220 61,660 0 413,980 0 0 86,950 0 200,000 0 0 15,000 195,670 127,090	403,22 79,95 430,67 48,55 200,00 15,00 197,70
32,000 250,000 59,007 (27,054) 279,000 420,525 149,620 (81,631) (24,166) 2,178,027 0 (40,335) (57,960) 361,380 201,143 370,155 (22,811)	Election Costs Reserve I Energy Management Schemes Reserve I Housing Revenue Account & Major Repairs Reserve I Insurance Reserve I Interest Rate Equalisation Reserve I Invest to Save Reserve I Local Authority Business Growth Incentive I Parking, Highways & Transportation Reserve I Pensions Reserve (GBC) I Planning Legal Fees I Recycling Reserve I Spectrum Re-investment Reserve I Other Reserves I Area Based Grant I	36,000 0 107,480 42,010 0 427,830 (34,660) (7,000) (270,670) 0 0 0 0 0 29,000 183,430 98,520 (28,819)	36,000 0 71,712 21,852 0 428,053 (86,735) (47,000) (313,717) 0 0 0 0 0 0 29,000 183,520 (48,894) (38,599)	(54,000) 0 112,750 (900) 0 384,460 263,000 (70,000) 82,970 0 200,000 0 200,000 0 29,000 352,200 (71,200) 0	41,000 0 330,580 44,370 0 397,980 0 0 121,520 0 200,000 0 0 15,000 193,080 132,360 0	43,000 0 436,220 61,660 0 413,980 0 0 86,950 0 200,000 0 0 15,000 195,670 127,090 0	45,00 403,22 79,95 430,61 48,57 200,00 15,00 197,70
32,000 250,000 59,007 (27,054) 279,000 420,525 149,620 (81,631) (24,166) 2,178,027 0 (40,335) (57,960) 361,380 201,143 370,155 (22,811) (73,942)	Election Costs Reserve I Energy Management Schemes Reserve I Housing Revenue Account & Major Repairs Reserve I Insurance Reserve I Interest Rate Equalisation Reserve I Invest to Save Reserve I Local Authority Business Growth Incentive I Parking, Highways & Transportation Reserve I Pensions Reserve (GBC) I Planning Legal Fees I Recycling Reserve I Spectrum Re-investment Reserve I Other Reserves I Area Based Grant I Local Authority Business Growth Incentive Grant I	36,000 0 107,480 42,010 0 427,830 (34,660) (7,000) (270,670) 0 0 0 0 0 29,000 183,430 98,520 (28,819) 0	36,000 0 71,712 21,852 0 428,053 (86,735) (47,000) (313,717) 0 0 0 0 0 0 29,000 183,520 (48,894) (38,599) 0	(54,000) 0 112,750 (900) 0 384,460 263,000 (70,000) 82,970 0 200,000 0 200,000 0 29,000 352,200 (71,200) 0 0 0 0 0 0 0 0 0 0 0 0 0	41,000 0 330,580 44,370 0 397,980 0 0 121,520 0 200,000 0 0 15,000 193,080 132,360 0 0	43,000 0 436,220 61,660 0 413,980 0 86,950 0 200,000 0 15,000 195,670 127,090 0 0 0 0 0 0 0 0 0 0 0 0 0	45,00 403,22 79,95 430,61 48,57 200,00 15,00 197,70
32,000 250,000 59,007 (27,054) 279,000 420,525 149,620 (81,631) (24,166) 2,178,027 0 (40,335) (57,960) 361,380 201,143 370,155 (22,811) (73,942) 998,000	Election Costs Reserve I Energy Management Schemes Reserve I Housing Revenue Account & Major Repairs Reserve I Insurance Reserve I Interest Rate Equalisation Reserve I Invest to Save Reserve I Local Authority Business Growth Incentive I Parking, Highways & Transportation Reserve I Pensions Reserve (Statutory) I Pensions Reserve (GBC) I Planning Legal Fees I Recycling Reserve I Spectrum Re-investment Reserve I Other Reserves I Area Based Grant I Local Authority Business Growth Incentive Grant I To General Fund Revenue Account balance I	36,000 0 107,480 42,010 0 427,830 (34,660) (7,000) (270,670) 0 0 0 0 0 29,000 183,430 98,520 (28,819) 0 0 0 0 0 0 0 0 0 0 0 0 0	36,000 0 71,712 21,852 0 428,053 (86,735) (47,000) (313,717) 0 0 0 0 0 0 0 29,000 183,520 (48,894) (38,599) 0 0	(54,000) 0 112,750 (900) 0 384,460 263,000 (70,000) 82,970 0 200,000 0 200,000 0 29,000 352,200 (71,200) 0 0 0 0 0 0 0 0 0 0 0 0 0	41,000 0 330,580 44,370 0 397,980 0 121,520 0 200,000 0 0 15,000 193,080 132,360 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,000 0 436,220 61,660 0 413,980 0 86,950 0 200,000 0 200,000 0 15,000 195,670 127,090 0 0 0 0 0 0 0 0 0 0 0 0 0	45,00 403,22 79,95 430,61 48,57 200,00 15,00 197,70 124,34
32,000 250,000 59,007 (27,054) 279,000 420,525 149,620 (81,631) (24,166) 2,178,027 0 (40,335) (57,960) 361,380 201,143 370,155 (22,811) (73,942) 998,000	Election Costs Reserve I Energy Management Schemes Reserve I Housing Revenue Account & Major Repairs Reserve I Insurance Reserve I Interest Rate Equalisation Reserve I Invest to Save Reserve I Local Authority Business Growth Incentive I Parking, Highways & Transportation Reserve I Pensions Reserve (GBC) I Planning Legal Fees I Recycling Reserve I Spectrum Re-investment Reserve I Other Reserves I Area Based Grant I Local Authority Business Growth Incentive Grant I	36,000 0 107,480 42,010 0 427,830 (34,660) (7,000) (270,670) 0 0 0 0 0 29,000 183,430 98,520 (28,819) 0	36,000 0 71,712 21,852 0 428,053 (86,735) (47,000) (313,717) 0 0 0 0 0 0 29,000 183,520 (48,894) (38,599) 0	(54,000) 0 112,750 (900) 0 384,460 263,000 (70,000) 82,970 0 200,000 0 200,000 0 29,000 352,200 (71,200) 0 0 0 0 0 0 0 0 0 0 0 0 0	41,000 0 330,580 44,370 0 397,980 0 0 121,520 0 200,000 0 0 15,000 193,080 132,360 0 0	43,000 0 436,220 61,660 0 413,980 0 86,950 0 200,000 0 15,000 195,670 127,090 0 0 0 0 0 0 0 0 0 0 0 0 0	45,00 403,22 79,95 430,61 48,57 200,00 15,00 197,70 124,34
32,000 250,000 59,007 (27,054) 279,000 420,525 149,620 (81,631) (24,166) 2,178,027 0 (40,335) (57,960) 361,380 201,143 370,155 (22,811) (73,942) 998,000 0	Election Costs Reserve I Energy Management Schemes Reserve I Housing Revenue Account & Major Repairs Reserve I Insurance Reserve I Interest Rate Equalisation Reserve I Invest to Save Reserve I Local Authority Business Growth Incentive I Parking, Highways & Transportation Reserve I Pensions Reserve (Statutory) I Pensions Reserve (GBC) I Planning Legal Fees I Recycling Reserve I Spectrum Re-investment Reserve I Other Reserves I Area Based Grant I Local Authority Business Growth Incentive Grant I To General Fund Revenue Account balance I	36,000 0 107,480 42,010 0 427,830 (34,660) (7,000) (270,670) 0 0 0 0 0 29,000 183,430 98,520 (28,819) 0 0 0 0 0 0 0 0 0 0 0 0 0	36,000 0 71,712 21,852 0 428,053 (86,735) (47,000) (313,717) 0 0 0 0 0 0 0 29,000 183,520 (48,894) (38,599) 0 0	(54,000) 0 112,750 (900) 0 384,460 263,000 (70,000) 82,970 0 200,000 0 200,000 0 29,000 352,200 (71,200) 0 0 0 0 0 0 0 0 0 0 0 0 0	41,000 0 330,580 44,370 0 397,980 0 121,520 0 200,000 0 0 15,000 193,080 132,360 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,000 0 436,220 61,660 0 413,980 0 86,950 0 200,000 0 200,000 0 15,000 195,670 127,090 0 0 0 0 0 0 0 0 0 0 0 0 0	45,00 403,22 79,95 430,61 48,57 200,00 15,00 197,70 124,34 (205,81
32,000 250,000 59,007 (27,054) 279,000 420,525 149,620 (81,631) (24,166) 2,178,027 0 (40,335) (57,960) 361,380 201,143 370,155 (22,811) (73,942) 998,000 0 (6,289,810	Election Costs Reserve I Energy Management Schemes Reserve I Housing Revenue Account & Major Repairs Reserve I Insurance Reserve I Interest Rate Equalisation Reserve I Invest to Save Reserve I Local Authority Business Growth Incentive I Parking, Highways & Transportation Reserve I Pensions Reserve (GBC) I Planning Legal Fees I Recycling Reserve I Spectrum Re-investment Reserve I Other Reserves I Area Based Grant I Local Authority Business Growth Incentive Grant I O General Fund Revenue Account balance I Council Tax Freeze Grant I	36,000 0 107,480 42,010 0 427,830 (34,660) (7,000) (270,670) 0 0 0 0 0 29,000 183,430 98,520 (28,819) 0 0 0 0 0 0 0 0 0 0 0 0 0	36,000 0 71,712 21,852 0 428,053 (86,735) (47,000) (313,717) 0 0 0 0 0 0 0 29,000 183,520 (48,894) (38,599) 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	(54,000) 0 112,750 (900) 0 384,460 263,000 (70,000) 82,970 0 200,000 0 29,000 352,200 (71,200) 0 0 0 0 0 0 0 0 0 0 0 0 0	41,000 0 330,580 44,370 0 397,980 0 121,520 0 200,000 0 0 15,000 193,080 132,360 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,000 0 436,220 61,660 0 413,980 0 86,950 0 200,000 0 200,000 0 15,000 195,670 127,090 0 0 0 0 0 0 0 0 0 0 0 0 0	45,00 403,22 79,95 430,61 48,57 200,00 15,00 197,70 124,34 (205,81 16,347,61
32,000 250,000 59,007 (27,054) 279,000 420,525 149,620 (81,631) (24,166) 2,178,027 0 (40,335) (57,960) 361,380 201,143 370,155 (22,811) (73,942) 998,000 0 6,289,810 (8,380,359)	Election Costs Reserve Imagement Schemes Reserve Energy Management Schemes Reserve Imagement Schemes Reserve Housing Revenue Account & Major Repairs Reserve Imagement Schemes Reserve Interest Rate Equalisation Reserve Imagement Schemes Reserve Interest Rate Equalisation Reserve Imagement Schemes Reserve Invest to Save Reserve Imagement Schemes Reserve Local Authority Business Growth Incentive Imagement Schemes Reserve Parking, Highways & Transportation Reserve Imagement Schemes Reserve Pensions Reserve (GBC) Imagement Schemes Reserve (GBC) Planning Legal Fees Imagement Reserve Spectrum Re-investment Reserve Imagement Reserve Spectrum Renewals Reserve Imagement Reserve Other Reserves Imagement Reserve Area Based Grant Imagement Account balance Local Authority Business Growth Incentive Grant Imagement Account balance To General Fund Revenue Account balance Imagement Account balance Council Tax Freeze Grant Imagement Account balance GBC BUDGET REQUIREMENT Imagement Account balance	36,000 0 107,480 42,010 0 427,830 (34,660) (7,000) (270,670) 0 0 0 0 0 29,000 183,430 98,520 (28,819) 0 0 0 16,742,531	36,000 0 71,712 21,852 0 428,053 (86,735) (47,000) (313,717) 0 0 0 0 0 29,000 183,520 (48,894) (38,599) 0 0 0 16,110,417	(54,000) 0 112,750 (900) 0 384,460 263,000 (70,000) 82,970 0 200,000 0 29,000 352,200 (71,200) 0 0 0 0 0 0 0 29,000 0 0 0 0 0 0 0 0 0 0 0 0	41,000 0 330,580 44,370 0 397,980 0 121,520 0 200,000 0 0 15,000 193,080 132,360 0 0 0 0 0 0 0 0 0 0 132,360 0 0 0 0 0 0 0 0 0 0 132,360 0 0 132,360 0 0 132,360 0 0 132,360 0 132,360 0 132,360 0 132,360 0 132,360 132,52 0 132,52 0 132,52 0 0 121,520 0 0 121,520 0 0 121,520 0 0 121,520 0 0 121,520 0 0 121,520 0 0 121,520 0 0 0 121,520 0 0 0 121,520 0 0 0 121,520 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,000 0 436,220 61,660 0 413,980 0 86,950 0 200,000 0 200,000 15,000 195,670 127,090 0 0 0 0 0 0 127,090 0 0 0 127,090 0 0 0 127,090 0 127,090 0 127,090 0 127,090 0 127,090 124,095,670 127,090 124,095,670 127,090 124,095,670 124,09	45,00 403,22 79,95 430,61 48,57 200,00 15,00 197,70 124,34 (205,81 16,347,61 (5,219,06

THIS PAGE IS INTENTIONALLY BLANK

BUSINESS SYSTEMS

HEAD OF SERVICE - STEVE WRAGGE-MORLEY

THIS PAGE IS INTENTIONALLY BLANK

Contents

Subjective Summary	4
Service Unit Summary	5
ICT Business Services Team	7
ICT Customer Technical Support	8
Information and Communication Technology	9
Information Systems Team	10
IT Renewals Revenue Account	11
Office Services Team	12

Service Unit Subjective Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
4,414,495	4,266,640	Gross Expenditure	4,306,170	4,374,730	4,577,370	4,611,210
(4,250,679)	(4,191,310)	Gross Income	(4,205,430)	(4,304,210)	(4,441,670)	(4,591,720)
163,816	75,330	Net Expenditure	100,740	70,520	135,700	19,490
1,552,614	1,523,440	Employee Related Expenditure	1,544,200	1,599,960	1,665,730	1,742,330
718,636	633,170	Premises Related Expenditure	694,730	681,740	770,470	715,540
20,341	21,400	Transport Related Expenditure	13,950	14,130	14,420	14,710
914,695	916,740	Supplies and Services	785,700	794,540	806,580	818,860
0	0	Third Party Payments	0	0	0	0
0	0	Transfer Payments	0	0	0	0
3,206,286	3,094,750	Total Direct Expenditure	3,038,580	3,090,370	3,257,200	3,291,440
(4,250,679)	(4,191,310)	Income	(4,205,430)	(4,304,210)	(4,441,670)	(4,591,720)
(1,044,393)	(1,096,560)	Net Direct Expenditure/(Income)	(1,166,850)	(1,213,840)	(1,184,470)	(1,300,280)
0	0	Special Works	0	0	0	0
763,790	760,470	Capital Charges	730,830	730,830	730,830	730,830
444,419	411,420	Support Services	536,760	553,530	589,340	588,940
163,816	75,330	Total Service Cost/(Surplus)	100,740	70,520	135,700	19,490

Service Unit Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
(20,614)	479,820	ICT Business Services Team	(13,880)	(14,180)	(770)	(14,660)
0	738,350	ICT Customer Technical Support	0	10,700	10,910	11,130
(108,804)	(1,407,940)	Information and Communication Technology	0	0	0	0
52,890	275,810	Information Systems Team	0	7,990	10,040	12,210
179,360	197,700	IT Renewals Revenue Account	207,450	193,930	177,930	161,300
60,984	(208,410)	Office Services Team	(92,830)	(127,920)	(62,410)	(150,490)
163,816	75,330	Total Net Expenditure/(Income)	100,740	70,520	135,700	19,490

THIS PAGE IS INTENTIONALLY BLANK

Business Systems

Financial Information ICT Business Services Team

Responsible Officer Sharon Bathurst - ICT Business Services Manager (Tel: 444949)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
49,073	Employee Related Expenditure	376,950	347,192	563,190
2,459	Premises Related Expenditure	2,040	1,771	730
888	Transport Related Expenditure	6,320	6,116	5,050
(1,175)	Supplies and Services	123,820	129,119	125,050
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
51,245	Total Direct Expenditure	509,130	484,198	694,020
(91,403) (40,158)	Income Net Direct Expenditure/(Income)	(95,830) 413,300	(98,568) 385,630	(778,530) (84,510)
0 5,505 <u>14,039</u> (20,614)	Special Works Capital Charges Support Services Total Service Cost/(Surplus)	0 5,640 <u>60,880</u> 479,820	0 5,640 <u>59,912</u> 451,182	0 5,510 <u>65,120</u> (13,880)
	Full Time Equivalent Staff	9.32		15.80

Major Variances 2010/11 v 2011/12

A review of the Business Systems Service Unit has taken place with the aim of reflecting the requirements of the business and the ICT Strategy to deliver a streamlined and cost efficient service.

Business Services provides project management, ICT development and maintenance and business systems research. and Technical support for the web.

Business Support provides management, checking and validation of utilities billing for all council sites. The team also collects energy consumption data and provides information for the Carbon Reduction Commitment. In addition, the team is responsible for the Guildford Hydro, asset management, contracts, performance indicators and administration for Business Systems.

Business services maintains and updates ICT strategies in accordance with plans. The ICT system administrators' forum is facilitated with regular meetings and support.

Ledger Code B3915, G3543, G4586, G4587

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	370,720	546,430
Training	200	10,030
Supplies and Services		
Computer Software Licence	39,650	39,650
IT Renewals	60,780	62,700
Income		
Sale of Electricity	(22,000)	(23,000)
Support Service Recharge	(73,490)	(754,000)
Support Services		
Audit Services Recharge	13,640	10,430
Business Services Support Recharg	0	2,430
Customer Tech Support Recharge	0	5,890
Human Resources Recharge	5,510	5,030
Information Sys Support Recharge	0	7,920
Office Services Recharge	10,080	8,200
Paymaster Recharge	3,950	2,820
Public Offices Recharge	19,950	15,140

Guildford Borough Council Budget 2011/2012

Business Systems

Financial Information ICT Customer Technical Support

Responsible Officer Peter Barnes - ICT Customer & Technical Support Manager (Tel: 444944)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
0	Employee Related Expenditure	443,770	433,902	377,310
0	Premises Related Expenditure	300	300	20,170
0	Transport Related Expenditure	6,310	6,252	5,730
0	Supplies and Services	238,890	266,384	255,360
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
0	Total Direct Expenditure	689,270	706,838	658,570
0	Income	0	0	(708,080)
0	Net Direct Expenditure/(Income)	689,270	706,838	(49,510)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
0	Support Services	49,080	49,096	49,510
0	Total Service Cost/(Surplus)	738,350	755,934	0
	Full Time Equivalent Staff	9.59		7.46

Major Variances 2010/11 v 2011/12

A review of the Business Systems Service Unit has taken place with the aim of reflecting the requirements of the business and the ICT Strategy to deliver a streamlined and cost efficient service.

The service desk provides a single, professional and informed service to support business systems and manage first line contact with customers. The service desk aims to resolve the majority of service calls at first contact and will provide a single point of contact for the whole service. A Service Level Agreement is in place.

ICT Technical Support provides technical support for centralised and service based systems. Support, management and maintenance of the network, infrastructure, ICT security and telecommunications is provided by technical staff. The team also manages electronic storage and backup and support for service based system administrators.

ITIL service management guidelines are used to ensure best practice.

Ledger Code G3542

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related	~	-
Salaries	426,440	359,270
Training	9,620	10,400
Supplies and Services	3,020	10,400
Computer Maintenance	23,050	23,050
Disaster Recovery	20,110	20,110
-		
Equipment & Tools	7,990	7,990
General Subscriptions	10,540	10,540
Infrastucture Maintenance	40,000	30,000
IT Renewals	60,700	62,600
Telecomms: Maintenance	32,000	32,000
Income		
Support Service Recharge	0	(708,080)
Support Services		
Audit Services Recharge	12,350	9,760
Business Services Support Recharg	0	3,810
Human Resources Recharge	4,720	4,580
Information Sys Support Recharge	0	4,040
Office Services Recharge	8,490	9,250
Paymaster Recharge	2,910	1,750
Public Offices Recharge	16,110	11,960
5		,

Guildford Borough Council Budget 2011/2012

Business Systems

Financial Information Information and Communication Technology

Responsible Officer Steve Wragge-Morley - Head of Business Systems (Tel: 444900)

2009/10 Actual		2010/11 Estimate	2010/11 Probable	2011/12 Estimate
£		£	£	£
827,794	Employee Related Expenditure	0	0	0
1,391	Premises Related Expenditure	0	0	0
10,702	Transport Related Expenditure	0	0	0
452,097	Supplies and Services	0	0	0
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
1,291,984	Total Direct Expenditure	0	0	0
(1,549,916)	Income	(1,407,940)	(1,408,436)	0
(257,932)	Net Direct Expenditure/(Income)	(1,407,940)	(1,408,436)	0
0	Special Works	0	0	0
0	Capital Charges	0	0	0
-		0	0	0
149,128	Support Services			0
(108,804)	Total Service Cost/(Surplus)	(1,407,940)	(1,408,436)	0
	Full Time Equivalent Staff	0.00		0.00

Major Variances 2010/11 v 2011/12

A review of the Business Systems Service Unit has taken place with the aim of reflecting the requirements of the business and the ICT Strategy to deliver a streamlined and cost efficient service.

The Business Systems Management is comprised of four new teams: Information Systems; ICT Customer and Technical Support; ICT Business Services and Office Services which are recharged to other services of the Council.

This page shows the costs associated with the ICT function prior to the Business System review. The expenditure budget for 2010/11 have been disaggregated across the four new teams, however the recharges associated with the service remain on this page, pending work on an appropriate method for reallocation to each of the four new areas.

In 2011/12 all income and expenditure has been disaggregated to the four new teams.

Ledger Code G3535, G3537

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	0	0
Training	0	0
Supplies and Services		
Computer Maintenance	0	0
Computer Software Licence	0	0
Cryoserver Costs	0	0
Disaster Recovery	0	0
Equipment & Tools	0	0
General Subscriptions	0	0
Infrastucture Maintenance	0	0
IT Renewals	0	0
Telecomms: Maintenance	0	0
Income		
Support Service Recharge	(1,407,940)	0
Support Services		
Audit Services Recharge	0	0
Business Services Support Recharg	0	0
Customer Tech Support Recharge	0	0
Human Resources Recharge	0	0
Office Services Recharge	0	0
Paymaster Recharge	0	0
Public Offices Recharge	0	0

Guildford Borough Council Budget 2011/2012

Business Systems

Financial Information Information Systems Team

Responsible Officer Darren Spice - Information Systems Manager (Tel: 444940)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
153,041	Employee Related Expenditure	238,510	241,807	191,170
0	Premises Related Expenditure	0	0	0
273	Transport Related Expenditure	290	337	380
99,499	Supplies and Services	170,010	169,946	155,570
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
252,813	Total Direct Expenditure	408,810	412,090	347,120
(218,302)	Income	(181,540)	(181,913)	(466,110)
34,511	Net Direct Expenditure/(Income)	227,270	230,177	(118,990)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
18,379	Support Services	48,540	46,922	118,990
52,890	Total Service Cost/(Surplus)	275,810	277,099	0
	Full Time Equivalent Staff	5.99		4.07

Major Variances 2010/11 v 2011/12

A review of the Business Systems Service Unit has taken place with the aim of reflecting the requirements of the business and the ICT Strategy to deliver a streamlined and cost efficient service.

Information Systems manages and supports the geographic information systems (GIS), the national land and property gazetteer (NLPG), information management and the intranet (the Loop).

The team is rolling out the new intranet to provide electronic document and records management systems and a new information resources for all council staff supporting flexible working and integrating business systems. The training and promotion of information management best practice to all staff is on going work.

The team also manages information rights including Freedom of Information and Data Protection, providing advice, handling enquiries and ensuring processes and standards are maintained.

Ledger Code F1131, F1132, F1191, G3541

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	226,480	186,280
Training	5,960	1,000
Supplies and Services		
Computer Services Recharge	6,610	0
Computer Software Licence	47,460	52,210
Cryoserver Costs	6,000	6,000
Equipment & Tools	1,020	1,020
General Subscriptions	6,270	6,270
IT Renewals	59,580	64,330
Mapping Services Agreement	15,100	15,100
Telecomms; Business Use	9,110	520
Income		
Support Service Recharge	(181,540)	(466,110)
Support Services		
Audit Services Recharge	6,660	5,720
Business Services Support Recharg	0	180
Customer Tech Support Recharge	0	7,710
Human Resources Recharge	5,340	3,280
Office Services Recharge	9,140	6,640
Paymaster Recharge	2,590	5,510
Public Offices Recharge	17,700	19,360

Business Systems

Financial Information IT Renewals Revenue Account

Responsible Officer Steve Wragge-Morley - Head of Business Systems (Tel: 444900)

2009/10 Actual		2010/11 Estimate	2010/11 Probable	2011/12 Estimate
£		£	£	£
0	Employee Related Expenditure	0	0	0
0	Premises Related Expenditure	0	0	0
0	Transport Related Expenditure	0	0	0
0	Supplies and Services	0	0	0
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
0	Total Direct Expenditure	0	0	0
(454,755)	Income	(437,240)	(437,463)	(393,260)
(454,755)			(437,463)	(393,260)
(454,755)	Net Direct Expenditure/(Income)	(437,240)	(437,403)	(393,200)
0	Special Works	0	0	0
624,885	Capital Charges	625,530	625,530	591,910
9,230	Support Services	9,410	9,410	8,800
179,360	Total Service Cost/(Surplus)	197,700	197,477	207,450
	Full Time Equivalent Staff	0.00		0.00

Ledger Code F8611

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Capital Charges		
Depreciation	210,530	241,910
Support Services		
Accountancy Services Recharge	8,280	7,710

Major Variances 2010/11 v 2011/12

The reduced provision for Amortisation of Intangible Fixed Assets is the result of a lower level of investment in software. Depreciation has been increased to reflect previous years investment in hardware.

Business Systems

Financial Information Office Services Team

Responsible Officer Kevin Handley - Office Services Manager (Tel: 444447)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
522,706	Employee Related Expenditure	464,210	470,749	412,530
714,786	Premises Related Expenditure	630,830	775,029	673,830
8,478	Transport Related Expenditure	8,480	8,206	2,790
364,274	Supplies and Services	384,020	318,509	249,720
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
1,610,244	Total Direct Expenditure	1,487,540	1,572,493	1,338,870
(1,936,303)	Income	(2,068,760)	(1,947,336)	(1,859,450)
(326,059)	Net Direct Expenditure/(Income)	(581,220)	(374,843)	(520,580)
0	Special Works	0	0	0
133,400	Capital Charges	129,300	129,340	133,410
253,643	Support Services	243,510	251,764	294,340
60,984	Total Service Cost/(Surplus)	(208,410)	6,261	(92,830)
	Full Time Equivalent Staff	13.16		11.05

Major Variances 2010/11 v 2011/12

A review of the Business Systems Service Unit has taken place with the aim of reflecting the requirements of the business and the ICT Strategy to deliver a streamlined and cost efficient service.

The Business Systems Management is comprised of four new teams: Information Systems; ICT Customer and Technical Support; ICT Business Services and Office Services which are recharged to other services of the Council. The Office Services Team comprises of operating costs of Millmead House and associated property, and the Reprographics Unit.

Following the outcome of the Business Systems review, this page reflects the transfer out of the Hydro and Energy Services employee related budgets to the newly created Information Systems Team. The budget for the new Reprographics Unit (which replaces the Print Unit) has been transferred into Offices Services.

Ledger Code B6143, G4545, G4585, G7509, G7510, G7511, G7512, G7513, G7514, G7515, G7516, G7517, G7521 Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Itoma	2010/11 Estimate	2011/12 Estimate
Major Items	£	£
Employee Related		
Casual Salaries	41,560	41,560
Salaries	396,470	343,500
Staff Car Parking	14,880	15,040
Premises Related		
Contribution to Salix	35,000	2,000
Electricity	41,000	75,000
Gas	37,000	13,000
General Rates	365,400	351,800
Insurance	8,220	3,740
Removal of Refuse	9,360	10,230
Repairs & Maintenance	107,110	164,500
Water	4,900	7,500
Supplies and Services		
Consultants Fees	4,000	0
Equipment Electrical Testing	3,000	7,480
Furniture	56,000	36,000
General Insurance	5,270	7,740
IT Renewals	700	680
Income		
Rents - Staff Lets	(20,820)	(21,440)
Support Service Recharge	(2,040,790)	(1,716,010)
Support Services		
Business Services Support Recharg	0	8,790
Customer Tech Support Recharge	0	9,950
Housing Surveying Services	8,940	12,800
Information Sys Support Recharge	0	8,880
Paymaster Recharge	28,940	25,580
Property Services Recharge	8,670	4,250
Valuation Services Recharge	17,000	16,160

COMMUNITY CARE SERVICES

HEAD OF SERVICE - JOHN MARTIN

THIS PAGE IS INTENTIONALLY BLANK

Contents

Subjective Summary	16
Service Unit Summary	17
Citizens Advice Bureaux	19
Community Meals and TPT	20
Community Services	21
Day Services	22
Emergency Communications System	23
EMI Services	24
Grants to Voluntary Organisations - Housing and Community	25
Private Sector Housing	26
Supporting People	27

Service Unit Subjective Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
5,261,528	5,364,890	Gross Expenditure	4,894,800	4,991,550	5,124,400	5,275,130
(2,502,769)	(2,684,110)	Gross Income	(2,402,830)	(2,592,120)	(2,664,980)	(2,744,110)
2,758,759	2,680,780	Net Expenditure	2,491,970	2,399,430	2,459,420	2,531,020
2,280,309	2,556,080	Employee Related Expenditure	2,267,750	2,352,170	2,451,560	2,567,600
248,264	234,970	Premises Related Expenditure	236,880	240,710	245,630	250,730
327,782	324,410	Transport Related Expenditure	307,470	298,070	304,030	310,120
1,671,128	1,575,570	Supplies and Services	1,332,570	1,341,190	1,352,750	1,364,560
0	0	Third Party Payments	0	0	0	0
0	0	Transfer Payments	0	0	0	0
4,527,483	4,691,030	Total Direct Expenditure	4,144,670	4,232,140	4,353,970	4,493,010
(2,502,769)	(2,684,110)	Income	(2,402,830)	(2,592,120)	(2,664,980)	(2,744,110)
2,024,714	2,006,920	Net Direct Expenditure/(Income)	1,741,840	1,640,020	1,688,990	1,748,900
0	0	Special Works	0	0	0	0
420,272	361,880	Capital Charges	404,570	404,570	404,570	404,570
313,773	311,980	Support Services	345,560	354,840	365,860	377,550
2,758,759	2,680,780	Total Service Cost/(Surplus)	2,491,970	2,399,430	2,459,420	2,531,020

Service Unit Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
282,300	287,940	Citizens Advice Bureaux	286,350	290,670	296,490	302,450
541,191	505,270	Community Meals and TPT	513,760	511,320	525,500	542,940
65,559	64,420	Community Services	58,000	59,840	62,060	64,600
801,484	819,980	Day Services	600,890	615,930	634,120	655,890
65,428	5,820	Emergency Communications System	71,090	(57,000)	(57,530)	(58,030)
(16,072)	(2,960)	EMI Services	(50,240)	(52,370)	(54,930)	(57,030)
272,295	274,480	Grants to Voluntary Organisations - Housing and Comm	259,120	260,810	262,850	265,150
746,574	725,830	Private Sector Housing	753,000	770,230	790,860	815,050
0	0	Supporting People	0	0	0	0
2,758,759	2,680,780	Total Net Expenditure/(Income)	2,491,970	2,399,430	2,459,420	2,531,020

THIS PAGE IS INTENTIONALLY BLANK

Community Care Services

Financial Information Citizens Advice Bureaux

Responsible Officer John Martin - Head of Community Care Services (Tel: 444380)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
0	Employee Related Expenditure	0	0	0
49,840	Premises Related Expenditure	50,730	50,730	50,760
0	Transport Related Expenditure	0	0	0
230,845	Supplies and Services	235,760	237,191	234,210
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
280,685	Total Direct Expenditure	286,490	287,921	284,970
0	Income	0	0	0
280,685	Net Direct Expenditure/(Income)	286,490	287,921	284,970
0	Special Works	0	0	0
0	Capital Charges	0	0	0
1,615	Support Services	1,450	1,458	1,380
282,300	Total Service Cost/(Surplus)	287,940	289,379	286,350
	Full Time Equivalent Staff	0.00		0.00

Ledger Code C2112, C2122

Financial Services Contact Julie Power - Senior Accountant (Tel: 444837)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Premises Related		
Rent in lieu of Grant	39,850	39,850
Service Charge	10,880	10,910
Supplies and Services		
Cab General Expenses Grant	64,630	61,400
Car Parking Charges	11,500	11,100
Salaries in lieu of Grant	159,610	161,690
Support Services		
Accountancy Services Recharge	1,450	1,380

Major Variances 2010/11 v 2011/12

The general expenses grant has been reduced by 5% in line with other grants across the Council.

Financial Information Community Meals and TPT

Responsible Officer Jane Read - Community Services Manager (Tel: 444214)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
481,042	Employee Related Expenditure	489,470	455,794	512,790
0	Premises Related Expenditure	0	0	0
282,137	Transport Related Expenditure	275,830	302,603	270,880
75,257	Supplies and Services	67,650	68,637	73,860
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
838,436	Total Direct Expenditure	832,950	827,034	857,530
(354,325)	Income	(383,130)	(352,140)	(395,570)
484,111	Net Direct Expenditure/(Income)	449,820	474,894	461,960
0	Special Works	0	0	0
0	Capital Charges	0	0	0
57,080	Support Services	55,450	55,498	51,800
541,191	Total Service Cost/(Surplus)	505,270	530,392	513,760
	Full Time Equivalent Staff	20.87		21.73

Major Variances 2010/11 v 2011/12

The 2011/12 estimates have been prepared in accordance with the joint service review of Meals on Wheels, Day Centres and Community Transport approved by the Executive at its meeting on 21st October 2010. (Sheltered Accommodation within the Housing Revenue Account also forms part of the review). The general fund element of the service review provides for the implementation of a hub and spoke model of service delivery which is anticipated to produce a combined general fund saving of £258,000 in 2011/12.

Ledger Code C3115, C8142

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	478,060	495,440
Transport Related		
Car Leasing & Allowances	2,580	3,960
Fuel & Oil	51,240	45,060
Hire of Vehicles	31,500	25,200
Insurance	2,150	10,400
Transport Pool Hire Charge	184,080	181,980
Supplies and Services		
Computer Maintenance Agree	8,600	8,600
Food Purchases	45,000	55,730
IT Renewals	590	4,770
Income		
Bus Service Operations Grant	(13,260)	(16,000)
Dar & DC Membership Fees	(8,660)	(8,400)
Fee Income	(120,000)	(123,600)
Refreshment Sales	(132,630)	(137,990)
SCC Grant	(108,580)	(109,580)
Support Services		
Accountancy Services Recharge	4,100	3,700
Business systems Recharge	0	5,340
Debtors Section Recharge	9,680	9,180
Health & Safety Recharge	2,830	2,380
Human Resources Recharge	12,940	12,880
Office Services Recharge	400	2,000
Paymaster Recharge	5,270	7,000
Performance Mngt. Recharge	3,110	2,680

Community Care Services

Financial Information Community Services

Responsible Officer John Martin - Head of Community Care Services (Tel: 444380)

2009/10 Actual		2010/11 Estimate	2010/11 Probable	2011/12 Estimate
£		£	£	£
37,616	Employee Related Expenditure	41,440	42,893	40,720
0	Premises Related Expenditure	0	0	0
837	Transport Related Expenditure	760	789	730
9,115	Supplies and Services	7,920	7,010	7,330
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
47,568	Total Direct Expenditure	50,120	50,692	48,780
(9)	Income	(10)	(2)	(10)
47,559	Net Direct Expenditure/(Income)	50,110	50,690	48,770
0	Special Works	0	0	0
0	Capital Charges	0	0	0
18,000	Support Services	14,310	14,318	9,230
65,559	Total Service Cost/(Surplus)	64,420	65,008	58,000
	Full Time Equivalent Staff	0.99		0.96

Ledger Code C2611

Financial Services Contact Julie Power - Senior Accountant (Tel: 444837)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	40,320	39,730
Supplies and Services		
Computer Services Recharge	370	0
IT Renewals	10	310
Postages	3,650	4,420
Telecomms	2,600	1,720
Support Services		
Accountancy Services Recharge	1,540	1,390
Business systems Recharge	0	1,740
Office Services Recharge	4,750	1,160
Public Offices Recharge	1,970	1,710

Major Variances 2010/11 v 2011/12

The Computer/GIS/Telephone service recharges have been incorporated in the Business Service/Customer Technical/Information System support recharges increasing overall to this service by £1,370.

The Office Services Recharge has reduced by £3,590 due to a change in the method of the allocation.

Financial Information Day Services

Responsible Officer Jane Read - Community Services Manager (Tel: 444214)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
594,760	Employee Related Expenditure	716,630	585,763	529,380
152,209	Premises Related Expenditure	139,150	120,887	135,220
19,243	Transport Related Expenditure	12,830	15,119	4,220
168,893	Supplies and Services	127,790	130,707	135,810
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
935,105	Total Direct Expenditure	996,400	852,476	804,630
(266,816)	Income	(318,650)	(283,656)	(318,440)
668,289	Net Direct Expenditure/(Income)	677,750	568,820	486,190
0	Special Works	0	0	0
62,068	Capital Charges	61,880	61,888	44,570
71,127	Support Services	80,350	74,276	70,130
801,484	Total Service Cost/(Surplus)	819,980	704,984	600,890
	Full Time Equivalent Staff	29.15		17.06

Major Variances 2010/11 v 2011/12

The 2011/12 estimates have been prepared in accordance with the joint service review of Meals on Wheels, Day Centres, and Community Transport approved by the Executive at its meeting on 21st October 2010. (Sheltered Accommodation within the Housing Revenue Account also forms part of the review). The general fund element of the service review provides for the implementation of a hub and spoke model of service delivery which is anticipated to produce a combined general fund saving of £258,000 in 2011/12.

Ledger Code C8111, C8188, C8189, C8190

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	687,780	511,170
Premises Related		
Electricity	27,500	30,000
Gas	15,800	10,200
General Rates	15,770	10,470
Rents Payable	0	25,000
Repairs & Maintenance	59,390	43,680
Transport Related		
Car Leasing & Allowances	4,010	4,220
Hire of Vehicles	0	0
Supplies and Services		
Copying & Printing	2,500	6,440
Day Centre Activities Cost	8,320	8,320
Equipment & Tools	6,940	6,940
Food Purchases	68,790	73,060
Miscellaneous Expenses	10,160	25,160
Telecomms	10,370	5,290
Income		
Coffee Shop income	(26,640)	(13,000)
Fee Income	(98,960)	(99,970)
Miscellaneous Income	(17,920)	(13,830)
Refreshment Sales	(113,410)	(97,570)
Rent Income	(32,110)	(24,290)
SCC Grant	(63,280)	(63,280)
Capital Charges		
Depreciation	61,880	44,570
Support Services		
Accountancy Services Recharge	ge 8,800	5,580
Business systems Recharge	0	8,020
Human Resources Recharge	20,340	12,550
Office Services Recharge	740	14,310
Paymaster Recharge	17,860	10,520
Performance Mngt. Recharge	110	4,010

Financial Information Emergency Communications System

Responsible Officer John Martin - Head of Community Care Services (Tel: 444380)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
614,332	Employee Related Expenditure	591,310	605,190	548,660
26,373	Premises Related Expenditure	25,310	27,687	31,580
2,415	Transport Related Expenditure	2,190	2,424	2,170
131,664	Supplies and Services	109,100	99,878	74,410
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
774,784	Total Direct Expenditure	727,910	735,179	656,820
(803,905)	Income	(805,270)	(805,019)	(679,450)
(29,121)	Net Direct Expenditure/(Income)	(77,360)	(69,840)	(22,630)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
94,549	Support Services	83,180	83,244	93,720
65,428	Total Service Cost/(Surplus)	5,820	13,404	71,090
	Full Time Equivalent Staff	17.95		17.95

Major Variances 2010/11 v 2011/12

The Executive at the 30th September 2010 meeting granted approval for an alternative provider to be found to carry out the monitoring of connections. This will result in this service making a surplus estimated at £57,000 from 2012/13. Corporate customers require 12 months notice of termination, therefore the revised service will be gradually put into place during 2011/12.

Salaries include a reduction of £45,000 relating to the phased transfer of the monitoring service.

Payment of standby allowance included in salaries was understated in the 2010/11 estimate by £13,000.

The Computer/GIS/Telephone service recharges have been incorporated in the Business Service/Customer Technical/Information System support recharges increasing overall to this service by £8,960.

The disaster recovery cost is lower by $\pounds4,050$ based on actual cost. The equipment estimates are lower by $\pounds11,510$ based on assessed level of demand.

Income has been reduced by £114,000 to reflect the phased loss of Corporate clients.

Ledger Code C2511, C2512, C2522, C2533, C2534

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	581,410	536,250
Premises Related		
Payment in Lieu of Rent	24,290	24,290
Supplies and Services		
Computer Services Recharge	7,350	0
Disaster Recovery	14,030	9,980
Equipment Supply, Mtnce & Repair	52,760	41,250
Telecomms	24,620	15,110
Income		
Emergency Communications Fees	(567,750)	(454,550)
Expenses Recovered	(21,290)	(21,510)
Out of Hours; General Services	(30,420)	(29,250)
Recharged to other services	(164,060)	(152,370)
SCC Grant	(21,750)	(21,750)
Support Services		
Accountancy Services Recharge	15,540	14,520
Business systems Recharge	0	16,310
Debtors Section Recharge	41,340	37,590
Human Resources Recharge	12,390	10,110

Community Care Services

Financial Information EMI Services

Responsible Officer Jane Read - Community Services Manager (Tel: 444214)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
134,336	Employee Related Expenditure	164,450	129,224	95,540
8,196	Premises Related Expenditure	8,200	7,031	7,930
1,050	Transport Related Expenditure	1,910	1,532	1,070
3,550	Supplies and Services	4,030	1,742	4,540
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
147,132	Total Direct Expenditure	178,590	139,529	109,080
(176,430)	Income	(192,550)	(214,770)	(194,250)
(29,298)	Net Direct Expenditure/(Income)	(13,960)	(75,241)	(85,170)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
13,226	Support Services	11,000	11,029	34,930
(16,072)	Total Service Cost/(Surplus)	(2,960)	(64,212)	(50,240)
	Full Time Equivalent Staff	7.02		4.64

Major Variances 2010/11 v 2011/12

The 2011/12 estimates have been prepared in accordance with the joint service review of Meals on Wheels, Day Centres and Community Transport approved by the Executive at its meeting on 21st October 2010. (Sheltered Accommodation within the Housing Revenue Account also forms part of the review). The general fund element of the service review provides for the implementation of a hub and spoke model of service delivery which is anticipated to produce a combined general fund saving of £258,000 in 2011/12.

Ledger Code C8117, C8118

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	160,830	89,590
Premises Related		
Electricity	1,100	1,000
General Rates	5,800	6,060
Transport Related		
Car Leasing & Allowances	1,910	1,070
Supplies and Services		
Day Centre Activities Cost	1,000	1,000
Miscellaneous Expenses	2,370	2,050
Income		
Fee Income	(56,590)	(58,290)
SCC Grant	(135,960)	(135,960)
Support Services		
Accountancy Services Recharge	940	3,700
Audit Services Recharge	0	1,500
Business systems Recharge	0	5,340
Health & Safety Recharge	600	2,380
Housing Surveying Services	60	1,860
Human Resources Recharge	4,520	4,140
Office Services Recharge	170	2,000
Paymaster Recharge	1,190	6,980
Performance Mngt. Recharge	1,080	2,710

Community Care Services

Financial Information Grants to Voluntary Organisations - Housing and Community

Responsible Officer John Martin - Head of Community Care Services (Tel: 444380)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
36,704	Employee Related Expenditure	36,390	37,464	36,820
11,000	Premises Related Expenditure	11,000	11,000	11,000
2,036	Transport Related Expenditure	2,130	1,967	2,020
935,315	Supplies and Services	946,250	946,262	749,440
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
985,055	Total Direct Expenditure	995,770	996,693	799,280
(719,890)	Income	(732,710)	(732,710)	(545,840)
265,165	Net Direct Expenditure/(Income)	263,060	263,983	253,440
0	Special Works	0	0	0
0	Capital Charges	0	0	0
7,130	Support Services	11,420	11,436	5,680
272,295	Total Service Cost/(Surplus)	274,480	275,419	259,120
	Full Time Equivalent Staff	0.90		0.90

Major Variances 2010/11 v 2011/12

Reduction in the Legal Services Recharge to this service based on time recording.

The overall level of grant funding has reduced due to reductions from partner organisations to the Voluntary Grants Panel and a 5% reduction in our own contribution.

These budgets are subject to potential direct commissioning of carers services by Surrey County Council and NHS Surrey. Any changes will be fully offset and will have no impact on the bottom line.

Ledger Code C3111

	2010/11	2011/12
Major Items	Estimate £	Estimate £
Employee Related		
Salaries	35,920	36,220
Premises Related		
Rents Payable	11,000	11,000
Transport Related		
Car Allowances	2,000	1,930
Supplies and Services		
Council for Voluntary Services	10,260	9,750
IT Renewals	10	0
Shopmobility	34,840	34,840
Voluntary Associations Grant	900,990	704,730
Income		
Miscellaneous Income	(20,000)	(20,000)
Voluntary Grant Contributions	(712,710)	(525,840)
Support Services		
Accountancy Services Recharge	2,900	2,720
Legal Services Recharge	5,080	0
Public Offices Recharge	1,100	940

Financial Information Private Sector Housing

Responsible Officer John Martin - Head of Community Care Services (Tel: 444380)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
381,519	Employee Related Expenditure	516,390	476,142	503,840
646	Premises Related Expenditure	580	580	390
20,064	Transport Related Expenditure	28,760	26,512	26,380
116,489	Supplies and Services	77,070	71,998	52,970
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
518,718	Total Direct Expenditure	622,800	575,232	583,580
(181,394)	Income	(251,790)	(251,790)	(269,270)
337,324	Net Direct Expenditure/(Income)	371,010	323,442	314,310
0	Special Works	0	0	0
358,204	Capital Charges	300,000	300,000	360,000
51,046	Support Services	54,820	54,884	78,690
746,574	Total Service Cost/(Surplus)	725,830	678,326	753,000
	Full Time Equivalent Staff	14.60		13.25

Major Variances 2010/11 v 2011/12

The Computer/GIS/Telephone service recharges have been incorporated in the Business Service/Customer Technical/Information System support recharges increasing overall to this service by £4,010.

 \pounds 191,000 expenditure and income is included for operating the Waverley Home Improvement Agency in 2011/12.

Income from the Voluntary Grants panel of £20,000 to operate the bathing service is now identified separately.

Ledger Code C5111, C5122, C5125, C5131, C5132, C5135, C5136

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Insurance - Emps Liab, All Risk	4,240	4,140
Salaries	500,710	487,920
Transport Related		
Car Allowances	11,660	10,380
Officers Car Leasing	12,150	11,480
Supplies and Services		
Bought In Services	14,000	14,000
Computer Services Recharge	19,690	0
Computer Software Licence	3,420	3,920
Consultants Fees	2,890	2,900
Home Trust Loan Scheme	2,110	6,000
IT Renewals	680	240
Materials	11,000	11,000
Printing Services Recharge	4,250	1,870
Telecomms	6,700	2,640
Income		
Fee Income	(58,140)	(73,200)
Income from Clients	(17,500)	(18,800)
Other Grants, Sponsorship	0	(20,000)
SCC Income	(176,050)	(156,970)
Capital Charges		
Commutation; WO Deferred Chrge	300,000	360,000
Support Services		
Accountancy Services Recharge	6,240	5,760
Business systems Recharge	0	23,700
Human Resources Recharge	8,250	6,730
Legal Services Recharge	8,870	8,430
Office Services Recharge	9,390	11,370
Paymaster Recharge	3,030	4,040
Public Offices Recharge	13,360	11,560

Financial In	nformation	Supporting People				Ledger Code C8200	
Responsibl	le Officer	Kim Rippett - Acting Head of He Head of Community Care Servi			241); John Martin -	Financial Services Contact Julie Power 444837)	r - Senior Accountant (Tel:
2009/10 Actual £			2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £	Major Items	2010/11 2011/12 Estimate Estimate £ £
0	Employee	Related Expenditure	0	0	0		
0	Premises	Related Expenditure	0	0	0		
0	Transport	Related Expenditure	0	0	0		
0	Supplies a	and Services	0	0	0		
0	Third Party	y Payments	0	0	0		
0	Transfer P	Payments	0	0	0		
0	Total Dire	ect Expenditure	0	0	0		
0	Income		0	0	0		
0	Net Direct	t Expenditure/(Income)	0	0	0		
0	Special W	orks	0	0	0		
0	Capital Ch	arges	0	0	0		
0	Support Se	ervices	0	0	0		
0	Total Serv	vice Cost/(Surplus)	0	0	0		
	Full Time I	Equivalent Staff	0.00		0.00		

Major Variances 2010/11 v 2011/12

Note: This budget represents any shortfall of supporting people grant funding against expenditure. No shortfall is anticipated at this stage for 2011/12.

THIS PAGE IS INTENTIONALLY BLANK

CORPORATE DEVELOPMENT

HEAD OF SERVICE - MARTYN BRAKE

THIS PAGE IS INTENTIONALLY BLANK

Contents

Subjective Summary	32
Service Unit Summary	33
Climate Change	35
Community Development	36
Corporate Services	37
Internal Audit	38
Performance Management	39
Public Relations and Marketing	40
Website	41

Service Unit Subjective Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
3,035,343	2,779,200	Gross Expenditure	2,631,100	2,702,990	2,789,950	2,887,310
(812,983)	(842,630)	Gross Income	(804,320)	(857,140)	(888,480)	(921,850)
2,222,360	1,936,570	Net Expenditure	1,826,780	1,845,850	1,901,470	1,965,460
1,530,984	1,277,470	Employee Related Expenditure	1,305,860	1,352,810	1,408,280	1,472,760
7,476	3,860	Premises Related Expenditure	840	860	870	890
44,822	36,760	Transport Related Expenditure	31,510	31,960	32,600	33,260
861,185	978,030	Supplies and Services	772,950	784,340	799,780	815,520
0	0	Third Party Payments	0	0	0	0
0	0	Transfer Payments	0	0	0	0
2,444,467	2,296,120	Total Direct Expenditure	2,111,160	2,169,970	2,241,530	2,322,430
(812,983)	(842,630)	Income	(804,320)	(857,140)	(888,480)	(921,850)
1,631,484	1,453,490	Net Direct Expenditure/(Income)	1,306,840	1,312,830	1,353,050	1,400,580
0	0	Special Works	0	0	0	0
37,610	32,620	Capital Charges	32,620	32,620	32,620	32,620
553,266	450,460	Support Services	487,320	500,400	515,800	532,260
2,222,360	1,936,570	Total Service Cost/(Surplus)	1,826,780	1,845,850	1,901,470	1,965,460

Service Unit Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
59,111	99,570	Climate Change	50,290	51,430	52,900	55,090
754,118	355,400	Community Development	320,440	325,310	331,740	339,320
892,171	819,330	Corporate Services	844,380	866,030	892,340	921,840
(62,054)	(4,040)	Internal Audit	26,400	0	0	0
41,890	37,280	Performance Management	16,830	18,640	20,780	23,710
357,263	408,150	Public Relations and Marketing	339,380	349,140	360,910	374,220
179,861	220,880	Website	229,060	235,300	242,800	251,280
2,222,360	1,936,570	Total Net Expenditure/(Income)	1,826,780	1,845,850	1,901,470	1,965,460

THIS PAGE IS INTENTIONALLY BLANK

Corporate Development

Financial Information Climate Change

Responsible Officer Garry Bosworth - Principal Climate Change Officer (Tel: 444515)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
104,677	Employee Related Expenditure	111,420	113,693	128,410
129	Premises Related Expenditure	110	110	0
8,521	Transport Related Expenditure	9,610	9,108	4,510
26,909	Supplies and Services	74,490	72,540	33,420
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
140,236	Total Direct Expenditure	195,630	195,451	166,340
(95,141)	Income	(114,660)	(165,696)	(136,830)
45,095	Net Direct Expenditure/(Income)	80,970	29,755	29,510
0	Special Works	0	0	0
0	Capital Charges	0	0	0
14,016	Support Services	18,600	17,354	20,780
59,111	Total Service Cost/(Surplus)	99,570	47,109	50,290
	Full Time Equivalent Staff	3.02		3.20

Major Variances 2010/11 v 2011/12

As part of a service review the Council Transport Plan budget has been added to this service area from Operational Services. The increase in employee related expenditure reflects the changes to salary allocations for the service. The provision in 2010/11 of £35,000 under New, Replace Equipment and Tools related to the Carbon Reduction Commitment. In 2011/12 this budget has been reduced to £10,000 to cover registration fees and data/software costs This service includes an income estimate for the Salix Revenue Account and Energy - Invest to Save of £124,000 in the Recharge to Other Services category for which corresponding estimates have been made in other revenue service accounts.

Ledger Code B3900, B3901, B3911, B3912, B3913, F1161, F7519

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	109,980	124,310
Transport Related	,	,
Officers Car Leasing	3,770	1,320
Supplies and Services		
Climate Change Strategy	5,000	3,830
Data/Software Costs	0	8,200
Environmental Promotion	10,840	9,000
Green Business	2,490	750
IT Renewals	180	180
New, Replace Equip & Tools	35,670	630
Printing Services Recharge	4,530	200
Registration fee	0	1,800
Schools Grant Scheme	2,650	2,520
Schools Promotion	960	1,000
Income		
Recharged to Other Services	(92,400)	(124,130)
Support Service Recharge	(19,830)	(12,320)
Support Services		
Business Services Support Recharg	0	800
Customer Tech Support Recharge	0	3,220
Information Sys Support Recharge	0	1,500
Public Offices Recharge	2,650	2,270

Financial Information Community Development

Responsible Officer Martyn Brake - Head of Corporate Development (Tel: 444850)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
506,705	Employee Related Expenditure	190,310	185,226	177,850
2,806	Premises Related Expenditure	0	0	0
13,924	Transport Related Expenditure	2,490	2,480	4,530
299,305	Supplies and Services	326,330	277,913	262,060
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
822,740	Total Direct Expenditure	519,130	465,619	444,440
(190,551)	Income	(224,620)	(192,895)	(184,780)
632,189	Net Direct Expenditure/(Income)	294,510	272,724	259,660
0	Special Works	0	0	0
37,610	Capital Charges	32,620	32,628	32,620
84,319	Support Services	28,270	27,988	28,160
754,118	Total Service Cost/(Surplus)	355,400	333,340	320,440
	Full Time Equivalent Staff	3.77		3.49

Major Variances 2010/11 v 2011/12

Community Safety formally part of Neighbourhood and Housing Management estimates are now included on this page.

The reduction in employee related expenditure is the result of a change in salary allocations for the service.

The income from partners is not agreed until the summer each year and the estimate for 2011/12 is based on the approved level for 2010/11. There is a corresponding adjustment to the grants expenditure.

Ledger Code F1127, F1128, F5711, F5724

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	186,580	174,490
Supplies and Services		
Community Issues	5,000	5,000
Computer Services Recharge	4,360	0
Contribution to Partnership	30,010	30,000
General Grants	251,660	196,730
Gis & Nlpg Recharge	1,680	0
Grants Database	2,130	2,130
IT Renewals	460	180
Printing & Stationery	910	1,010
Promotional Campaigns	7,360	7,360
Strategic Assessment	6,150	6,150
Income		
Miscellaneous Income	(1,120)	(1,120)
Other Grants, Sponsorship	(30,010)	(30,000)
PCT	(5,910)	(5,910)
SCC Grant	(177,780)	(123,630)
SCC Grant	(14,500)	(14,500)
Surrey Police	(9,800)	(24,120)
Capital Charges		
Depreciation	32,620	32,620
Support Services		
Accountancy Services Recharge	5,500	5,020
Business Services Support Recharg	0	1,470
Customer Tech Support Recharge	0	2,540
Health & Safety Recharge	2,690	610
Information Sys Support Recharge	0	2,820
Office Services Recharge	5,070	1,960
Performance Mngt. Recharge	1,240	690
Public Offices Recharge	5,360	5,890

Financial Information Corporate Services

Responsible Officer Martyn Brake - Head of Corporate Development (Tel: 444850)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
366,623	Employee Related Expenditure	361,560	358,350	423,350
0	Premises Related Expenditure	0	0	0
12,771	Transport Related Expenditure	13,060	13,170	12,570
290,961	Supplies and Services	273,580	277,579	256,140
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
670,355	Total Direct Expenditure	648,200	649,099	692,060
(129,843)	Income	(121,990)	(122,830)	(130,810)
540,512	Net Direct Expenditure/(Income)	526,210	526,269	561,250
0	Special Works	0	0	0
0	Capital Charges	0	0	0
351,659	Support Services	293,120	290,664	283,130
892,171	Total Service Cost/(Surplus)	819,330	816,933	844,380
	Full Time Equivalent Staff	4.09		5.31

Major Variances 2010/11 v 2011/12

The increase in employee related expenditure reflects changes to salary allocations for the service.

Estimated bank charges have increased in 2011/12 in line with the requirements of the new contract.

The Computer Services recharge has been incorporated in the Business Services/Customer Technical/Information System Support Recharges.

Ledger Code F1111, F1121, F1122, F1125

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	316,880	362,940
Training Management Development	34,850	50,000
Transport Related		
Officers Car Leasing	12,560	12,010
Supplies and Services		
Audit Fee	144,270	144,270
Bank Charges	82,690	93,140
Computer Services Recharge	21,820	0
IT Renewals	550	350
Printing Services Recharge	5,480	6,740
Income		
Recharged to Other Services	(109,760)	(109,240)
Support Services		
Accountancy Services Recharge	126,060	117,880
Audit Services Recharge	19,360	17,550
Business Services Support Recharg	0	7,620
Customer Tech Support Recharge	0	12,210
Information Sys Support Recharge	0	6,060
Legal Services Recharge	36,120	34,650
Paymaster Recharge	5,040	5,030
Performance Mngt. Recharge	24,890	11,580
Public Offices Recharge	25,850	22,480
Valuation Services Recharge	34,000	32,320

Corporate Development

Financial Information Internal Audit

Responsible Officer Martyn Brake - Head of Corporate Development (Tel: 444850)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
150,132	Employee Related Expenditure	129,120	132,278	118,410
0	Premises Related Expenditure	0	0	0
5,101	Transport Related Expenditure	4,080	4,024	3,890
49,606	Supplies and Services	44,900	63,985	56,040
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
204,839	Total Direct Expenditure	178,100	200,287	178,340
(291,801)	Income	(195,900)	(196,055)	(179,770)
(86,962)	Net Direct Expenditure/(Income)	(17,800)	4,232	(1,430)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
24,908	Support Services	13,760	13,776	27,830
(62,054)	Total Service Cost/(Surplus)	(4,040)	18,008	26,400
	Full Time Equivalent Staff	2.40		2.17

Ledger Code G3525

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	126,320	115,530
Transport Related		
Officers Car Leasing	3,980	3,800
Supplies and Services		
Computer Services Recharge	13,210	0
Consultants Fees	22,350	51,600
IT Renewals	5,430	2,490
Income		
Support Service Recharge	(195,900)	(179,770)
Support Services		
Business Services Support Recharg	0	4,860
Customer Tech Support Recharge	0	7,350
HR Services Recharge	1,440	1,170
Information Sys Support Recharge	0	4,030
Office Services Recharge	4,010	2,370
Public Offices Recharge	4,930	4,310

Major Variances 2010/11 v 2011/12

The increase in the provision for consultants will ultimately be offset by a reduction in employee related expenditure which has not been included in the figures above.

The Computer Services Recharge has been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

Corporate Development

Financial Information Performance Management

Responsible Officer Martyn Brake - Head of Corporate Development (Tel: 444850)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
115,167	Employee Related Expenditure	177,880	132,267	147,270
0	Premises Related Expenditure	0	0	0
750	Transport Related Expenditure	3,170	2,670	2,310
11,393	Supplies and Services	12,260	27,426	3,070
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
127,310	Total Direct Expenditure	193,310	162,363	152,650
(99,578)	Income	(177,780)	(177,908)	(164,450)
27,732	Net Direct Expenditure/(Income)	15,530	(15,545)	(11,800)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
14,158	Support Services	21,750	21,766	28,630
41,890	Total Service Cost/(Surplus)	37,280	6,221	16,830
	Full Time Equivalent Staff	4.46		3.68

Ledger Code G2531

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	173,400	141,470
Transport Related		
Car Allowances	760	20
Officers Car Leasing	2,250	2,180
Supplies and Services		
Computer Maintenance Agree	3,900	1,950
Computer Services Recharge	6,610	0
IT Renewals	240	260
Telecomms	580	0
Income		
Support Service Recharge	(177,780)	(164,450)
Support Services		
Business Services Support Recharg	0	2,560
Customer Tech Support Recharge	0	3,860
Human Resources Recharge	2,950	2,610
Information Sys Support Recharge	0	1,800
Office Services Recharge	5,610	5,270
Public Offices Recharge	9,310	8,120

Major Variances 2010/11 v 2011/12

The reduction in employee related expenditure reflects the identified savings from the Service Challenge.

The Computer Services Recharge has been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

Corporate Development

Financial Information Public Relations and Marketing

Responsible Officer Carolyn Patterson - Public Relations and Marketing Manager (Tel: 444338)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
191,188	Employee Related Expenditure	215,730	206,238	191,680
4,541	Premises Related Expenditure	3,750	3,928	840
3,187	Transport Related Expenditure	3,770	3,246	3,140
117,844	Supplies and Services	145,590	118,037	87,970
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
316,760	Total Direct Expenditure	368,840	331,449	283,630
(6,053)	Income	(7,680)	(5,982)	(7,680)
310,707	Net Direct Expenditure/(Income)	361,160	325,467	275,950
0	Special Works	0	0	0
0	Capital Charges	0	0	0
46,556	Support Services	46,990	47,090	63,430
357,263	Total Service Cost/(Surplus)	408,150	372,557	339,380
	Full Time Equivalent Staff	5.04		4.44

Major Variances 2010/11 v 2011/12

There is a reduction in employee related expenditure following a review of salary allocations.

The consultation budget has been reduced by £10,000 to reflect the decision to carry out the Citizens' Panel survey every other year.

The Computer Services Recharge has been incorporated in the Business Service/Customer Technical/Information System Support Recharges. The reduced Printing Services Recharge reflects the electronic operation of the service.

Ledger Code F5511, F5521, F5523, F5551

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	208,990	184,170
Premises Related		
Proportion of Depot Expenses	3,750	670
Supplies and Services		
About Guildford	55,000	55,000
Computer Services Recharge	19,820	0
Consultation	20,440	9,650
Corporate Promotions	7,560	2,500
Initiatives	4,010	4,010
IT Renewals	140	50
Printing Services Recharge	14,050	1,190
Income		
Advertising Income	(7,500)	(7,500)
Support Services		
Accountancy Services Recharge	8,040	7,480
Audit Services Recharge	2,210	770
Business Services Support Recharg	0	6,880
Customer Tech Support Recharge	0	10,190
Human Resources Recharge	2,830	2,410
Information Sys Support Recharge	0	8,000
Office Services Recharge	8,250	3,850
Paymaster Recharge	4,330	3,890
Public Offices Recharge	17,520	15,170

Corporate Development

Financial Information Website

Responsible Officer Holly Ellis - Web Programme Manager (Tel: 444253)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
96,492	Employee Related Expenditure	91,450	95,928	118,890
0	Premises Related Expenditure	0	0	0
568	Transport Related Expenditure	580	625	560
65,167	Supplies and Services	100,880	99,723	74,250
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
162,227	Total Direct Expenditure	192,910	196,276	193,700
(16)	Income	0	0	0
162,211	Net Direct Expenditure/(Income)	192,910	196,276	193,700
0	Special Works	0	0	0
0	Capital Charges	0	0	0
17,650	Support Services	27,970	27,994	35,360
179,861	Total Service Cost/(Surplus)	220,880	224,270	229,060
	Full Time Equivalent Staff	2.13		2.82

Ledger Code F1141

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	89,550	115,780
Supplies and Services		
Advertising	1,500	0
IT Renewals	27,430	14,340
Market Research	2,700	2,800
Web Site Mtce Costs	27,660	22,000
Website Hosting Costs *	37,610	34,360
Support Services		
Audit Services Recharge	3,430	8,130
Business Services Support Recharg	0	1,040
Customer Tech Support Recharge	0	1,700
Human Resources Recharge	1,620	1,630
Information Sys Support Recharge	0	1,190
Legal Services Recharge	8,590	8,170
Office Services Recharge	3,260	2,190
Public Offices Recharge	9,860	8,600

Major Variances 2010/11 v 2011/12

The increased employee related expenditure costs reflect the change in salary allocations for the service.

THIS PAGE IS INTENTIONALLY BLANK

ECONOMIC DEVELOPMENT

HEAD OF SERVICE - CHRIS MANSFIELD

THIS PAGE IS INTENTIONALLY BLANK

Contents

Subjective Summary	46
Service Unit Summary	47
Asset Development	49
Business and Tourism	50
Business Forum	51
Guildford House	52
Guildford Museum	53
Guildhall	54
Industrial Estates	55
Non Operational Property	56
Slyfield Area Regeneration Project (SARP)	57
Tourist Information Centre	58
Town Centre Management	59

Service Unit Subjective Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
7,676,446	3,735,750	Gross Expenditure	3,552,070	3,839,480	3,752,720	3,899,910
(6,019,405)	(5,784,720)	Gross Income	(6,042,940)	(6,047,860)	(6,083,350)	(6,122,140)
1,657,041	(2,048,970)	Net Expenditure	(2,490,870)	(2,208,380)	(2,330,630)	(2,222,230)
1,264,006	1,278,440	Employee Related Expenditure	1,312,460	1,359,000	1,413,910	1,478,010
692,125	925,420	Premises Related Expenditure	701,330	984,960	849,510	889,690
14,069	18,370	Transport Related Expenditure	18,860	19,120	19,470	19,820
832,507	620,990	Supplies and Services	685,770	574,080	585,420	596,930
0	0	Third Party Payments	0	0	0	0
0	0	Transfer Payments	0	0	0	0
2,802,707	2,843,220	Total Direct Expenditure	2,718,420	2,937,160	2,868,310	2,984,450
(6,019,405)	(5,784,720)	Income	(6,042,940)	(6,047,860)	(6,083,350)	(6,122,140)
(3,216,698)	(2,941,500)	Net Direct Expenditure/(Income)	(3,324,520)	(3,110,700)	(3,215,040)	(3,137,690)
(3,827)	0	Special Works	0	0	0	0
4,269,812	263,720	Capital Charges	260,070	260,070	260,070	260,070
607,754	628,810	Support Services	573,580	642,250	624,340	655,390
1,657,041	(2,048,970)	Total Service Cost/(Surplus)	(2,490,870)	(2,208,380)	(2,330,630)	(2,222,230)

Service Unit Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
34,233	(13,610)	Asset Development	(5,430)	(270)	(520)	(800)
188,169	215,070	Business and Tourism	259,790	214,650	220,040	226,250
33,466	30,100	Business Forum	30,040	30,590	31,310	32,070
276,178	264,510	Guildford House	244,220	356,750	515,470	344,790
467,435	641,840	Guildford Museum	495,520	421,710	352,690	363,740
123,505	286,370	Guildhall	126,360	130,690	134,290	138,470
(1,296,939)	(1,949,470)	Industrial Estates	(2,027,640)	(1,576,120)	(2,018,450)	(1,856,610)
1,666,645	(1,921,170)	Non Operational Property	(2,027,250)	(2,139,910)	(1,930,970)	(1,849,570)
(72,269)	128,470	Slyfield Area Regeneration Project (SARP)	116,870	119,660	123,130	126,950
199,817	207,640	Tourist Information Centre	162,460	167,460	173,290	180,200
36,801	61,280	Town Centre Management	134,190	66,410	69,090	72,280
1,657,041	(2,048,970)	Total Net Expenditure/(Income)	(2,490,870)	(2,208,380)	(2,330,630)	(2,222,230)

THIS PAGE IS INTENTIONALLY BLANK

Economic Development

Financial Information Asset Development

Responsible Officer Marieke van der Reijden - Asset Development Manager (Tel: 444995)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
329,051	Employee Related Expenditure	329,370	383,616	347,940
0	Premises Related Expenditure	0	0	0
5,243	Transport Related Expenditure	11,140	11,140	9,360
166,775	Supplies and Services	148,270	144,438	103,270
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
501,069	Total Direct Expenditure	488,780	539,194	460,570
(541,715)	Income	(574,740)	(574,652)	(556,530)
(40,646)	Net Direct Expenditure/(Income)	(85,960)	(35,458)	(95,960)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
74,879	Support Services	72,350	73,905	90,530
34,233	Total Service Cost/(Surplus)	(13,610)	38,447	(5,430)
	Full Time Equivalent Staff	7.37		8.05

Major Variances 2010/11 v 2011/12

The increase in the salary estimate has arisen as a result of the transfer of an officer from the Council's Legal and Democratic Service to Asset Development.

The Computer Services recharge has been incorporated in the Business Service/Customer Technical/Information System Support recharges.

The reduction in the Consultants Fees estimate is in recognition of a planned Surrey-wide asset review aimed at identifying the potential to share costs/resources with regards to property advice.

Ledger Code F1171, G4575

,		
Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Private Medical	2,720	2,400
Salaries	322,260	339,970
Transport Related		
Car Allowances	3,990	3,770
Officers Car Leasing	6,700	5,240
Supplies and Services		
Computer Maintenance	3,000	3,000
Computer Services Recharge	17,200	0
Computer Software Licence	14,500	14,500
Condition Surveys	8,000	8,000
Consultants Fees	60,000	40,000
General Subsriptions	4,600	5,100
Gis & Nlpg Recharge	2,450	0
IT Renewals	6,130	1,540
Telecomms	3,670	1,170
Valuers Fees	20,000	20,000
Income		
Recharged to Other Services	(571,890)	(553,590)
Valuers Fees	(2,550)	(2,630)
Support Services		
Accountancy Services Recharge	6,490	6,050
Business Services Support Recharg	0	6,220
Customer Tech Support Recharge	0	9,580
Human Resources Recharge	4,030	3,980
Information Sys Support Recharge	0	5,720
Legal Services Recharge	2,590	2,460
Office Services Recharge	8,990	8,050
Paymaster Recharge	3,220	3,620
Public Offices Recharge	10,730	9,320
Valuation Services Recharge	34,000	32,320

Financial Information Business and Tourism

Responsible Officer Chris Mansfield - Head of Economic Development (Tel: 444550)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
75,703	Employee Related Expenditure	116,090	114,990	118,270
13,067	Premises Related Expenditure	10,150	9,730	8,270
1,287	Transport Related Expenditure	370	714	2,170
172,919	Supplies and Services	121,800	143,762	196,020
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
262,976	Total Direct Expenditure	248,410	269,196	324,730
(92,830)	Income	(51,210)	(86,719)	(80,870)
170,146	Net Direct Expenditure/(Income)	197,200	182,477	243,860
0	Special Works	0	0	0
1,970	Capital Charges	1,970	1,970	1,970
16,053	Support Services	15,900	13,436	13,960
188,169	Total Service Cost/(Surplus)	215,070	197,883	259,790
	Full Time Equivalent Staff	2.47		2.43

Major Variances 2010/11 v 2011/12

The estimates for both the cost of general and specific marketing, through targeted publications (guides), have increased. It is anticpated however that this will result in an increase in income in excess of the expenditure.

The Computer Services Recharge has been incorporated into the Business Service/Customer Technical/Information System Support Recharges.

At present there are no plans to produce a calendar in 2011/12.

The overall increase in the net direct expenditure from 2010/11 to 2011/12 is primarily attributable to the inclusion of funding for local events in the lead up to the 2012 Olympics.

Ledger Code F5525, F5526, F5531, F5534, F5535, F5536, F5545, F5546, F5547 Financial Services Contact Matthew Cue - Accountant (Tel:

444839)

Major Items	2010/11 Estimate	2011/12 Estimate
-	£	£
Employee Related		
Salaries	114,290	114,820
Premises Related		
Electricity	2,000	2,000
Proportion of Depot Expenses	5,280	3,670
Transport Related		
Officers Car Leasing	70	1,620
Supplies and Services		
Advertising	5,410	5,410
Attractions Guide	13,000	28,000
Business News	6,000	6,000
Christmas Street Lights	20,000	21,900
Computer Services Recharge	2,370	0
General Tourism Marketing	22,380	30,000
Guildford Calendar	3,000	0
Initiatives	7,000	7,000
Miscellaneous Expenses	300	50,420
Notice/Banner Boards R&M	7,000	7,000
Tourism South East Membership	4,800	5,000
Venues Guide	3,200	3,200
Visitors Guide	15,500	20,000
Income		
Attractions Guide	(13,000)	(28,000)
Guildford Calendar	(3,000)	0
Notice Board Income	(13,400)	(23,000)
Venues Guide	(5,320)	(5,970)
Visitors Guide	(12,880)	(21,000)
Support Services		
Business Services Support Recharg	0	1,060
Customer Tech Support Recharge	0	1,520
Debtors Section Recharge	2,020	1,840
HR Services Recharge	1,880	1,090
Public Offices Recharge	3,340	3,220

Economic Development

Financial Information Business Forum

Responsible Officer Chris Howard - Business & Tourism Manager (Tel: 444329)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
13,571	Employee Related Expenditure	4,520	4,612	4,630
0	Premises Related Expenditure	0	0	0
291	Transport Related Expenditure	270	278	220
16,174	Supplies and Services	24,400	26,694	24,540
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
30,036	Total Direct Expenditure	29,190	31,584	29,390
(320)	Income	0	(1,844)	(340)
29,716	Net Direct Expenditure/(Income)	29,190	29,740	29,050
0	Special Works	0	0	0
0	Capital Charges	0	0	0
3,750	Support Services	910	910	990
33,466	Total Service Cost/(Surplus)	30,100	30,650	30,040
	Full Time Equivalent Staff	0.06		0.06

Ledger Code F7520

Financial Services Contact Matthew Cue - Accountant (Tel: 444839)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	4,440	4,460
Supplies and Services		
Support for Forum	24,400	24,400
Support Services		
Accountancy Services Recharge	260	270
Human Resources Recharge	60	140
Public Offices Recharge	220	240

Major Variances 2010/11 v 2011/12

There are no major variances to report.

Economic Development

Financial Information Guildford House

Responsible Officer Jill Draper - Heritage Manager (Tel: 444752)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
189,044	Employee Related Expenditure	206,510	207,309	205,600
66,798	Premises Related Expenditure	57,850	46,406	40,480
911	Transport Related Expenditure	900	1,175	1,240
69,474	Supplies and Services	70,620	72,055	68,750
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
326,227	Total Direct Expenditure	335,880	326,945	316,070
(96,600)	Income	(105,840)	(98,089)	(97,510)
229,627	Net Direct Expenditure/(Income)	230,040	228,856	218,560
0	Special Works	0	0	0
0	Capital Charges	0	0	0
46,551	Support Services	34,470	46,180	25,660
276,178	Total Service Cost/(Surplus)	264,510	275,036	244,220
	Full Time Equivalent Staff	6.30		6.15

Major Variances 2010/11 v 2011/12

General rates and utilities will be shared with the Tourist Information Centre in 2011/12.

The repairs and maintenance and Property Services recharge estimates have fallen as a result of one-off works required in 2010/11. These were identified through the condition survey undertaken on Guildford House and the Brew House in 2009/10.

The Computer Services recharge has been incorporated into the Business Service/Customer Technical/Information System Support Recharges.

Ledger Code A4511, A4512, A4521

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	190,620	190,400
Premises Related		
General Rates	14,780	15,070
Repairs & Maintenance	30,260	12,710
Utilities	7,820	7,120
Supplies and Services		
Advertising	6,000	6,000
Computer Services Recharge	1,370	0
Exhibits	6,400	6,000
IT Renewals	290	280
Printing & Stationery	10,880	9,530
Souvenirs & Postcards for resale	30,000	30,000
Telecomms	4,260	4,230
Income		
Commission on Craftwork Sales	(25,000)	(25,000)
Souvenir & Postcard Sales	(64,000)	(62,000)
Capital Charges		
Support Services		
Accountancy Services Recharge	2,820	2,600
Customer Tech Support Recharge	0	2,850
Human Resources Recharge	4,270	3,330
Paymaster Recharge	9,110	9,100
Property Services Recharge	9,570	0

Financial Information Guildford Museum

Responsible Officer Jill Draper - Heritage Manager (Tel: 444752)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
273,895	Employee Related Expenditure	205,090	208,601	219,620
101,946	Premises Related Expenditure	316,730	130,251	196,410
1,511	Transport Related Expenditure	620	1,145	1,190
47,216	Supplies and Services	52,250	46,470	48,460
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
424,568	Total Direct Expenditure	574,690	386,467	465,680
(61,091)	Income	(59,010)	(54,661)	(57,600)
363,477	Net Direct Expenditure/(Income)	515,680	331,806	408,080
0	Special Works	0	0	0
29,428	Capital Charges	17,880	17,896	17,780
74,530	Support Services	108,280	73,365	69,660
467,435	Total Service Cost/(Surplus)	641,840	423,067	495,520
	Full Time Equivalent Staff	4.94		5.35

Major Variances 2010/11 v 2011/12

Salaries have increased due to the recruitment of officers to vacant posts and an increase in FTEs allocated to caretaking responsibilities, the latter being offset in part by a decrease in casual staff salaries.

The repairs and maintenance and Property Services recharges estimates have fallen as a result of one-off works required in 2010/11. These were identified through the condition survey undertaken on the Museum in 2009/10.

The Computer Services and Telecomms Services recharge have been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

Ledger Code A5511, A5512, A5520, A5521, A5531, A5551, A5552, A5561, A5571, A5572, A5581 Financial Services Contact Matthew Cue - Accountant (Tel: 444839)

Major Items	2010/11 Estimate	2011/12 Estimate
-	£	£
Employee Related		
Casuals Salaries	48,000	44,100
Salaries	152,210	171,260
Premises Related		
General Rates	13,600	14,470
Proportion of Depot Expenses	32,940	22,460
Repairs & Maintenance	253,720	145,130
Utilities	13,200	10,520
Supplies and Services		
Computer Services Recharge	6,610	0
Copying & Printing	6,110	4,550
Exhibits	5,000	5,000
Museum Dev. Officer Contribution	2,680	3,000
New, Replace Equip & Tools	300	9,300
Postage and Telephones	9,580	6,210
Souvenirs & Postcards for resale	9,200	9,200
Income		
Admissions	(17,520)	(16,220)
Fee Income	(20,700)	(20,720)
Souvenir & Postcard Sales	(19,000)	(19,060)
Capital Charges		
Depreciation	17,880	17,780
Support Services		
Accountancy Services Recharge	3,950	3,620
Customer Tech Support Recharge	0	6,610
Housing Surveying Services	2,310	2,000
Human Resources Recharge	3,670	2,720
Information Sys Support Recharge	0	2,240
Legal Services Recharge	1,660	1,100
Property Services Recharge	73,060	32,580
Valuation Services Recharge	5,100	4,850
5-		

Financial Information Guildhall

Responsible Officer Jill Draper - Heritage Manager (Tel: 444752)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
73,124	Employee Related Expenditure	79,040	75,718	73,960
25,635	Premises Related Expenditure	136,740	209,728	29,460
188	Transport Related Expenditure	130	115	280
16,816	Supplies and Services	17,150	17,161	21,170
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
115,763	Total Direct Expenditure	233,060	302,722	124,870
(25,761)	Income	(25,000)	(28,997)	(29,000)
90,002	Net Direct Expenditure/(Income)	208,060	273,725	95,870
(3,827)	Special Works	0	0	0
19,690	Capital Charges	20,330	20,338	19,690
17,640	Support Services	57,980	52,362	10,800
123,505	Total Service Cost/(Surplus)	286,370	346,425	126,360
	Full Time Equivalent Staff	1.91		1.87

Major Variances 2010/11 v 2011/12

The decrease in employee related expenditure is primarily attributable to a reduction in the overtime estimate to reflect the recent levels of overtime worked.

The Computer Services recharge and Telecomms Services recharge have been incorporated in the Business Service/Customer Technical/Information System Support recharges.

The repairs and maintenance and Property Services recharge estimates have fallen as a result of one-off works required in 2010/11. These were identified through the condition survey undertaken on the Guildhall in 2009/10.

The increase in the estimate for new equipment represents the costs associated with the purchase of a new public address system.

Economic Development

Ledger Code F3311

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	77,930	72,850
Premises Related		
General Rates	5,180	5,410
Repairs & Maintenance	121,020	14,470
Utilities	6,070	5,670
Supplies and Services		
Computer & Telephone Costs	3,390	1,570
Lunch time concerts	8,000	8,000
Musical Instruments hire & upkeep	2,200	2,200
New, Replace Equip & Tools	0	5,300
Income		
Letting Fees-General	(15,000)	(21,000)
Lunchtime Concerts	(10,000)	(8,000)
Support Services		
Business Services Support Recharg	0	1,620
Customer Tech Support Recharge	0	820
Housing Surveying Services	770	1,360
Human Resources Recharge	1,320	1,010
Paymaster Recharge	2,550	2,420
Property Services Recharge	48,770	0

Economic Development

Financial Information Industrial Estates

Responsible Officer Marieke van der Reijden - Asset Development Manager (Tel: 444995)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
49,558	Employee Related Expenditure	50,080	46,756	54,480
67,243	Premises Related Expenditure	94,290	91,413	101,560
1,401	Transport Related Expenditure	1,240	1,190	1,450
28,005	Supplies and Services	36,590	47,872	36,520
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
146,207	Total Direct Expenditure	182,200	187,231	194,010
(2,428,222)	Income	(2,410,070)	(2,517,172)	(2,487,620)
(2,282,015)	Net Direct Expenditure/(Income)	(2,227,870)	(2,329,941)	(2,293,610)
0	Special Works	0	0	0
873,267	Capital Charges	173,260	173,300	173,260
111,809	Support Services	105,140	99,439	92,710
(1,296,939)	Total Service Cost/(Surplus)	(1,949,470)	(2,057,202)	(2,027,640)
	Full Time Equivalent Staff	0.99		1.09

Major Variances 2010/11 v 2011/12

The Property Services recharge estimates have decreased in recognition of a reduction in the level of works expected in 2011/12.

The increase in rental income relates to units at Slyfield Industrial Estate.

Ledger Code B53*

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	48,450	52,890
Premises Related		
Cleaning Materials	3,420	3,650
Electricity	4,100	4,200
Emissions Monitoring	3,500	3,500
General Rates	540	5,430
Grounds Maintenance	25,080	26,520
Repairs & Maintenance	45,970	44,160
Supplies and Services		
Consultants Fees	13,200	13,200
Valuers Fees	20,000	20,000
Income		
Expenses Recovered	(45,130)	(46,340)
Management Fee Income	(2,430)	(2,380)
Rent (Building & Shops)	(396,380)	(397,490)
Rent (Land & Wayleaves)	(1,966,130)	(2,041,410)
Support Services		
Accountancy Services Recharge	10,050	9,340
Debtors Section Recharge	10,200	9,280
Engineers Recharge	7,520	7,700
Legal Services Recharge	53,850	51,660
Property Services Recharge	6,430	0
Valuation Services Recharge	8,500	8,080

Economic Development

Financial Information Non Operational Property

Responsible Officer Marieke van der Reijden - Asset Development Manager (Tel: 444995)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
44,359	Employee Related Expenditure	15,140	15,582	15,680
368,240	Premises Related Expenditure	271,420	286,300	315,360
1,782	Transport Related Expenditure	1,470	1,495	940
133,292	Supplies and Services	20,100	62,676	8,380
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
547,673	Total Direct Expenditure	308,130	366,053	340,360
(2,423,279)	Income	(2,470,370)	(2,514,016)	(2,637,120)
(1,875,606)	Net Direct Expenditure/(Income)	(2,162,240)	(2,147,963)	(2,296,760)
0	Special Works	0	0	0
3,305,717	Capital Charges	50,280	50,304	47,370
236,534	Support Services	190,790	190,013	222,140
1,666,645	Total Service Cost/(Surplus)	(1,921,170)	(1,907,646)	(2,027,250)
	Full Time Equivalent Staff	0.20		0.20

Major Variances 2010/11 v 2011/12

The Computer Services recharge has been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

The general rates estimate has decreased to reflect the current/planned occupancy of non-operational property.

The increase in the repairs and maintenance and Property Services recharge estimates is in recognition of the level of works planned for 2011/12 as identified through the condition surveys of the Council's non-operational property.

Rental income estimates reflect current/planned occupancy levels of the Council's non-operational property.

Ledger Code B6*

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related	~	~
Salaries	14,960	15,510
Premises Related	11,000	10,010
Council Tax	2,450	2,450
Electricity	15,350	11,500
Emissions Monitoring	3,300	3,300
General Rates	29,940	18,540
Rents Payable	94,000	94,000
Repairs & Maintenance	99,420	159,560
Window Cleaning	3,900	3,900
Supplies and Services		
Computer Services Recharge	11,840	0
Security Services	8,000	8,000
Income		
Expenses Recovered	(19,110)	(19,860)
Rent (Building & Shops)	(1,278,980)	(1,443,800)
Rent (Land & Wayleaves)	(1,088,630)	(1,088,900)
Rents (Dwellings)	(30,300)	(33,710)
Rents (Vol Groups Subsidy)	(53,350)	(50,850)
Support Services		
Accountancy Services Recharge	12,550	11,770
Asset Register Recharge	5,540	4,510
Audit Services Recharge	5,000	10,100
Business Services Support Recharg	0	6,400
Customer Tech Support Recharge	0	3,670
Engineers Recharge	8,850	9,050
Information Sys Support Recharge	0	1,650
Legal Services Recharge	94,670	90,100
Property Services Recharge	20,890	45,640
Public Offices Recharge	8,210	7,100
Valuation Services Recharge	27,200	25,860

Economic Development

Financial Information Slyfield Area Regeneration Project (SARP)

Responsible Officer Chris Mansfield - Head of Economic Development (Tel: 444550)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
32,248	Employee Related Expenditure	35,580	38,485	39,590
0	Premises Related Expenditure	0	0	0
705	Transport Related Expenditure	2,160	2,156	1,010
123,162	Supplies and Services	75,000	65,110	60,100
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
156,115	Total Direct Expenditure	112,740	105,751	100,700
(268,660)	Income	0	0	0
(112,545)	Net Direct Expenditure/(Income)	112,740	105,751	100,700
0	Special Works	0	0	0
39,740	Capital Charges	0	0	0
536	Support Services	15,730	16,915	16,170
(72,269)	Total Service Cost/(Surplus)	128,470	122,666	116,870
	Full Time Equivalent Staff	0.69		0.76

Ledger Code D7102, D7103

Financial Services Contact Matthew Cue - Accountant (Tel: 444839)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	34,810	38,810
Supplies and Services		
Consultants Fees	55,000	40,000
Miscellaneous Expenses	20,000	20,000
Support Services		
Legal Services Recharge	12,590	14,050

Major Variances 2010/11 v 2011/12

The estimates reflect the anticipated progress of the Slyfield Area Regeneration Project (SARP) during 2011/12.

Economic Development

Financial Information Tourist Information Centre

Responsible Officer Chris Mansfield - Head of Economic Development (Tel: 444550)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
132,086	Employee Related Expenditure	164,560	158,867	156,930
46,661	Premises Related Expenditure	35,420	47,312	6,970
173	Transport Related Expenditure	30	51	220
39,832	Supplies and Services	37,460	40,268	31,810
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
218,752	Total Direct Expenditure	237,470	246,498	195,930
(37,447)	Income	(46,940)	(45,402)	(51,150)
181,305	Net Direct Expenditure/(Income)	190,530	201,096	144,780
0	Special Works	0	0	0
0	Capital Charges	0	0	0
18,512	Support Services	17,110	17,920	17,680
199,817	Total Service Cost/(Surplus)	207,640	219,016	162,460
	Full Time Equivalent Staff	5.27		4.47

Major Variances 2010/11 v 2011/12

The Computer Services recharge has been incorporated into the Business Service/Customer Technical/Information System Support recharges.

Estimates for premises related expenditure have reduced as a result of the relocation of the Tourist Information Centre into Guildford House.

Ledger Code F5541

Maiarkama	2010/11 Estimate	2011/12 Estimate
Major Items	£	£
Employee Related		
Casual Salaries	15,880	15,880
Salaries	144,720	138,490
Premises Related		
Electricity	2,200	1,040
General Rates	15,580	3,770
Rents Payable	15,500	0
Supplies and Services		
Computer Maintenance Agree	5,250	5,250
Computer Services Recharge	4,610	0
Purchases for Resale	15,610	15,610
Telecomms	2,840	1,770
Town Guides Grant	2,000	1,900
Income		
Commission on General Sales	(13,250)	(13,650)
Miscellaneous Income	(4,210)	(6,540)
Publications Sales	(9,180)	(9,180)
Souvenir & Postcard Sales	(19,380)	(19,380)
Support Services		
Accountancy Services Recharge	2,220	2,100
Business Services Support Recharg	0	2,060
Customer Tech Support Recharge	0	3,180
HR Services Recharge	6,260	2,470
Information Sys Support Recharge	0	1,640
Paymaster Recharge	3,550	3,410

Economic Development

Financial Information Town Centre Management

Responsible Officer Chris Howard - Business & Tourism Manager (Tel: 444329)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
51,367	Employee Related Expenditure	72,460	73,994	75,760
2,535	Premises Related Expenditure	2,820	1,900	2,820
577	Transport Related Expenditure	40	40	780
18,842	Supplies and Services	17,350	22,150	86,750
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
73,321	Total Direct Expenditure	92,670	98,084	166,110
(43,480)	Income	(41,540)	(41,600)	(45,200)
29,841	Net Direct Expenditure/(Income)	51,130	56,484	120,910
0	Special Works	0	0	0
0	Capital Charges	0	0	0
6,960	Support Services	10,150	10,403	13,280
36,801	Total Service Cost/(Surplus)	61,280	66,887	134,190
	Full Time Equivalent Staff	2.00		2.00

Major Variances 2010/11 v 2011/12

The Computer Services recharge has been incorporated into the Business Service/Customer Technical/Information System Support recharges.

The increase in the consultancy fees reflects the costs associated with the Business Improvement District (BID).

Additional income is anticipated from the provision of more events in and around the Town Centre.

Based on the current number of markets and attendance levels an increase in market stall rent has been included.

Town centre management sponsorship receipts from local businesses have declined over the last 12 months. This situation is not expected to improve in 2011/12.

Ledger Code B5751, F5550, F7521, F7522

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	71,240	74,260
Premises Related		
Site Maintenance	1,900	1,900
Supplies and Services		
Car Parking Charges	3,200	3,900
Computer Services Recharge	2,370	0
Consultants Fees	0	70,000
Display Boards	400	1,800
Equipment & Tools Hire	1,760	1,760
IT Renewals	80	110
Miscellaneous Expenses	2,840	2,840
Publicity	5,990	5,990
Income		
Miscellaneous Income	0	(7,200)
Other Grants, Sponsorship	(1,500)	(1,500)
Rents; Market Stall Spaces	(23,500)	(26,500)
Sponsorship Receipts	(16,540)	(10,000)
Support Services		
Accountancy Services Recharge	1,450	1,160
Business Services Support Recharg	0	1,410
Customer Tech Support Recharge	0	2,470
Debtors Section Recharge	2,260	2,050
Human Resources Recharge	1,360	1,110
Information Sys Support Recharge	0	860
Paymaster Recharge	800	930
Public Offices Recharge	2,270	1,650

THIS PAGE IS INTENTIONALLY BLANK

ENVIRONMENTAL HEALTH AND LICENSING

HEAD OF SERVICE - CLIFF BELL

THIS PAGE IS INTENTIONALLY BLANK

Contents

Subjective Summary	64
Service Unit Summary	65
Civil Emergencies	67
Environmental Control	68
Food and Safety Services	69
Gypsy Caravan Sites	70
Health and Safety	71
Home Farm Estate, Effingham	72
Licensing Services	73
Taxi Licensing and Private Hire Vehicles	74

Service Unit Subjective Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
2,004,088	1,816,150	Gross Expenditure	1,721,970	1,772,360	1,832,460	1,900,700
(724,679)	(679,920)	Gross Income	(682,460)	(708,190)	(726,480)	(746,080)
1,279,409	1,136,230	Net Expenditure	1,039,510	1,064,170	1,105,980	1,154,620
1,034,964	1,113,000	Employee Related Expenditure	1,032,070	1,070,160	1,114,970	1,167,220
53,082	101,300	Premises Related Expenditure	99,100	100,590	102,580	104,630
46,969	47,620	Transport Related Expenditure	45,750	46,410	47,310	48,260
623,359	357,640	Supplies and Services	268,740	271,710	275,680	279,730
0	0	Third Party Payments	0	0	0	0
0	0	Transfer Payments	0	0	0	0
1,758,374	1,619,560	Total Direct Expenditure	1,445,660	1,488,870	1,540,540	1,599,840
(724,679)	(679,920)	Income	(682,460)	(708,190)	(726,480)	(746,080)
1,033,695	939,640	Net Direct Expenditure/(Income)	763,200	780,680	814,060	853,760
0	0	Special Works	0	0	0	0
32,574	7,590	Capital Charges	7,590	7,590	7,590	7,590
213,140	189,000	Support Services	268,720	275,900	284,330	293,270
1,279,409	1,136,230	Total Service Cost/(Surplus)	1,039,510	1,064,170	1,105,980	1,154,620

Service Unit Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
93,189	83,290	Civil Emergencies	70,020	72,050	74,530	77,330
579,223	565,930	Environmental Control	534,320	548,970	566,410	586,330
458,433	433,700	Food and Safety Services	370,280	382,880	397,740	414,830
(5,313)	(150)	Gypsy Caravan Sites	(10,170)	(8,790)	(6,950)	(4,910)
(4,699)	(1,920)	Health and Safety	11,750	910	930	950
38,881	18,320	Home Farm Estate, Effingham	17,770	18,240	18,790	19,400
39,224	40,270	Licensing Services	35,050	40,930	47,190	54,460
80,471	(3,210)	Taxi Licensing and Private Hire Vehicles	10,490	8,980	7,340	6,230
1,279,409	1,136,230	Total Net Expenditure/(Income)	1,039,510	1,064,170	1,105,980	1,154,620

THIS PAGE IS INTENTIONALLY BLANK

Financial Information Civil Emergencies

Responsible Officer Cliff Bell - Head of Environmental & Licensing Services (Tel: 444370)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
53,283	Employee Related Expenditure	57,380	55,815	42,990
1,311	Premises Related Expenditure	1,110	1,118	780
1,766	Transport Related Expenditure	1,990	1,985	1,940
29,779	Supplies and Services	12,950	11,285	15,890
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
86,139	Total Direct Expenditure	73,430	70,203	61,600
0	Income	0	0	0
86,139	Net Direct Expenditure/(Income)	73,430	70,203	61,600
0	Special Works	0	0	0
0	Capital Charges	0	0	0
7,050	Support Services	9,860	9,884	8,420
93,189	Total Service Cost/(Surplus)	83,290	80,087	70,020
	Full Time Equivalent Staff	1.12		1.02

Environmental Health and Licensing

Ledger Code F1511

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	54,270	39,970
Supplies and Services		
Emergency Planning Contribution	5,570	5,570
Miscellaneous Expenses	940	940
Support Services		
Customer Tech Support Recharge	0	340
Human Resources Recharge	1,200	630
Office Services Recharge	1,830	1,270
Public Offices Recharge	4,270	3,700

Major Variances 2010/11 v 2011/12

The reduction in employee related expenditure reflects the savings identified from the Service Challenge.

Environmental Health and Licensing

Financial Information Environmental Control

Responsible Officer Gary Durrant - Principal Environmental Health Officer (Tel: 444373)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
330,959	Employee Related Expenditure	353,270	350,631	331,610
13,657	Premises Related Expenditure	11,670	11,670	9,070
18,052	Transport Related Expenditure	16,940	17,335	16,830
190,614	Supplies and Services	156,550	159,423	122,090
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
553,282	Total Direct Expenditure	538,430	539,059	479,600
(13,402)	Income	(13,430)	(12,537)	(13,580)
539,880	Net Direct Expenditure/(Income)	525,000	526,522	466,020
0	Special Works	0	0	0
4,885	Capital Charges	4,890	4,898	4,890
34,458	Support Services	36,040	36,088	63,410
579,223	Total Service Cost/(Surplus)	565,930	567,508	534,320
	Full Time Equivalent Staff	7.66		7.26

Major Variances 2010/11 v 2011/12

The reduction in employee related expenditure reflects the savings identified from the Service Challenge.

The Computer Services Recharge has been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

Ledger Code C1113, C1114, C1115, C1125

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	345,950	318,970
Premises Related		
Proportion of Depot Expenses	11,670	9,070
Transport Related		
Car Leasing & Allowances	16,940	16,830
Supplies and Services		
Air Pollution Monitoring	10,110	6,530
CECS Monitoring	25,890	26,140
Computer Services Recharge	17,820	0
Computer Software Licence	3,130	3,130
Consultants Fees	6,000	5,000
IT Renewals	250	150
New, Replace Equip & Tools	2,780	2,230
Pest Control Charges	65,630	65,630
Income		
Contaminated Land Enquiries	(2,820)	(1,500)
Fee Income	(9,150)	(10,370)
Capital Charges		
Depreciation	4,890	4,890
Support Services		
Business Services Support Recharg	0	6,490
Customer Tech Support Recharge	0	8,580
Health & Safety Recharge	1,720	1,120
Human Resources Recharge	4,630	3,940
Information Sys Support Recharge	0	9,340
Office Services Recharge	7,330	7,730
Performance Mngt. Recharge	1,220	1,250
Public Offices Recharge	15,690	13,570

Environmental Health and Licensing

Financial Information Food and Safety Services

Responsible Officer Chris Woodhatch - Principal Environmental Health Officer (Tel: 444390)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
290,232	Employee Related Expenditure	315,100	303,802	269,110
0	Premises Related Expenditure	0	0	0
13,533	Transport Related Expenditure	14,100	14,033	13,070
103,643	Supplies and Services	62,100	75,531	23,680
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
407,408	Total Direct Expenditure	391,300	393,366	305,860
(7,941)	Income	(8,460)	(6,237)	(8,600)
399,467	Net Direct Expenditure/(Income)	382,840	387,129	297,260
0	Special Works	0	0	0
0	Capital Charges	0	0	0
58,966	Support Services	50,860	51,133	73,020
458,433	Total Service Cost/(Surplus)	433,700	438,262	370,280
	Full Time Equivalent Staff	7.07		6.57

Major Variances 2010/11 v 2011/12

There is an overall reduction to employee related expenditure following a review of salary allocations and changes to working arrangements for two staff. This has resulted in an overall salary saving of £49,000.

The Computer Services Recharge has been incorporated in the Business Service/Customer Technical/Information System Support Recharges. There is a net reduction of Support Service costs of $\pounds 10,000$.

Ledger Code C1111

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	310,360	261,450
Transport Related		
Officers Car Leasing	9,030	8,560
Supplies and Services		
Computer Services Recharge	26,430	0
Computer Software Licence	3,130	3,500
Food Hygiene Course Expenses	1,500	1,270
General Subsriptions	4,500	4,500
Health Education Expenditure	2,000	1,000
IT Renewals	610	260
New, Replace Equip & Tools	1,000	610
Postages	3,910	1,920
Printing Services Recharge	2,000	790
Telecomms	5,590	1,040
Income		
Food Hygiene Course	(6,000)	(5,500)
Support Services		
Accountancy Services Recharge	3,420	3,170
Business Services Support Recharg	0	10,180
Customer Tech Support Recharge	0	12,170
Human Resources Recharge	5,050	3,550
Information Sys Support Recharge	0	11,400
Legal Services Recharge	6,370	6,060
Office Services Recharge	10,940	7,190
Paymaster Recharge	3,070	2,920
Public Offices Recharge	12,380	10,760

Environmental Health and Licensing

Financial Information Gypsy Caravan Sites

Responsible Officer Gary Durrant - Principal Environmental Health Officer (Tel: 444373)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
27,945	Employee Related Expenditure	28,180	28,749	28,080
15,295	Premises Related Expenditure	82,450	89,940	83,160
2,303	Transport Related Expenditure	2,270	2,534	2,360
65,784	Supplies and Services	740	17,162	70
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
111,327	Total Direct Expenditure	113,640	138,385	113,670
(124,458)	Income	(122,470)	(124,831)	(132,730)
(13,131)	Net Direct Expenditure/(Income)	(8,830)	13,554	(19,060)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
7,818	Support Services	8,680	8,672	8,890
(5,313)	Total Service Cost/(Surplus)	(150)	22,226	(10,170)
	Full Time Equivalent Staff	0.79		0.84

Ledger Code C1511, C1521

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	27,670	27,630
Premises Related		
Electricity	45,000	45,000
Repairs & Maintenance	23,650	24,160
Water	13,800	14,000
Income		
Electricity Recharged	(14,830)	(17,290)
Rent (Land & Wayleaves)	(96,720)	(99,840)
Water Recharged	(10,920)	(15,600)
Support Services		
Accountancy Services Recharge	1,280	1,230
Business Services Support Recharg	0	370
Customer Tech Support Recharge	0	540
Energy Management Recharge	970	840
Human Resources Recharge	840	450
Information Sys Support Recharge	0	250
Office Services Recharge	860	910
Public Offices Recharge	2,080	1,740

Major Variances 2010/11 v 2011/12

There are no major variances to report.

Environmental Health and Licensing

Financial Information Health and Safety

Responsible Officer Chris Woodhatch - Principal Environmental Health Officer (Tel: 444390)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
105,150	Employee Related Expenditure	115,610	119,225	118,600
0	Premises Related Expenditure	0	0	0
1,849	Transport Related Expenditure	2,120	1,924	2,010
19,088	Supplies and Services	12,900	10,433	10,920
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
126,087	Total Direct Expenditure	130,630	131,582	131,530
(165,773)	Income	(143,060)	(143,276)	(136,210)
(39,686)	Net Direct Expenditure/(Income)	(12,430)	(11,694)	(4,680)
0	Special Works	0	0	0
24,989	Capital Charges	0	0	0
9,998	Support Services	10,510	10,518	16,430
(4,699)	Total Service Cost/(Surplus)	(1,920)	(1,176)	11,750
	Full Time Equivalent Staff	2.38		2.38

Ledger Code G2525

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

2010/11 Estimate £	2011/12 Estimate £
99,940	102,480
13,330	13,330
1,990	0
9,000	9,000
900	900
100	160
200	200
(143,060)	(136,210)
0	750
0	970
0	490
2,000	2,600
2,480	2,420
3,500	3,000
	Estimate £ 99,940 13,330 1,990 9,000 900 100 200 (143,060) 0 (143,060) 0 0 0 2,000 2,000 2,480

Major Variances 2010/11 v 2011/12

Income from Support Service recharges shows an under recovery of cost of £12,000 following a review of support cost recharges.

Environmental Health and Licensing

Financial Information Home Farm Estate, Effingham

Responsible Officer Gary Durrant - Principal Environmental Health Officer (Tel: 444373)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
L		L	L	L
8,233	Employee Related Expenditure	8,380	8,512	8,770
22,819	Premises Related Expenditure	6,070	6,072	6,090
541	Transport Related Expenditure	510	601	550
95	Supplies and Services	90	9,013	40
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
31,688	Total Direct Expenditure	15,050	24,198	15,450
(9,257)	Income	(9,010)	(9,625)	(9,550)
22,431	Net Direct Expenditure/(Income)	6,040	14,573	5,900
0	Special Works	0	0	0
2,700	Capital Charges	2,700	2,700	2,700
13,750	Support Services	9,580	9,580	9,170
38,881	Total Service Cost/(Surplus)	18,320	26,853	17,770
	Full Time Equivalent Staff	0.21		0.23

Ledger Code B6403

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	8,260	8,660
Premises Related		
Repairs & Maintenance	6,000	6,000
Income		
Licence Fees	(3,460)	(4,000)
Rent (Land & Wayleaves)	(1,550)	(1,550)
Rents (Dwellings)	(4,000)	(4,000)
Legal Services Recharge	8,220	7,820

Major Variances 2010/11 v 2011/12

There are no major variances to report.

Environmental Health and Licensing

Financial Information Licensing Services

Responsible Officer Robert Mattock - Licensing Services Manager (Tel: 444387)

2009/10		2010/11	2010/11	2011/12
Actual		Estimate	Probable	Estimate
£		£	£	£
120,452	Employee Related Expenditure	126,960	130,923	125,750
0	Premises Related Expenditure	0	0	0
4,186	Transport Related Expenditure	4,110	3,719	3,810
18,369	Supplies and Services	18,690	18,181	12,760
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
143,007	Total Direct Expenditure	149,760	152,823	142,320
(161,603)	Income	(151,370)	(165,786)	(160,410)
(18,596)	Net Direct Expenditure/(Income)	(1,610)	(12,963)	(18,090)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
57,820	Support Services	41,880	41,920	53,140
39,224	Total Service Cost/(Surplus)	40,270	28,957	35,050
	Full Time Equivalent Staff	3.41		3.34
		0		0.0 .

Major Variances 2010/11 v 2011/12

The budget against Computer Maintenance Agreement has moved to Computer Software Licence.

The Computer Services Recharge has been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

The LA03 Licence fee income estimate has been based on actuals for 2009/10.

Ledger Code H2100, H2101

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	124,670	121,690
Transport Related		
Car Allowances	2,830	2,510
Officers Car Leasing	1,080	1,100
Supplies and Services		
Computer Maintenance Agree	5,400	0
Computer Services Recharge	7,230	0
Computer Software Licence	0	6,040
IT Renewals	170	180
Printing Services Recharge	1,590	690
Income		
LA03 Licence Fees	(129,200)	(133,580)
Licence Fees	(11,140)	(11,480)
Support Services		
Accountancy Services Recharge	2,230	2,080
Audit Services Recharge	2,570	1,800
Business Services Support Recharg	0	2,070
Customer Tech Support Recharge	0	3,320
Human Resources Recharge	1,990	1,810
Information Sys Support Recharge	0	2,470
Information Sys Support Recharge	0	2,470
Legal Services Recharge	23,450	28,730
Office Services Recharge	2,860	3,350
Public Offices Recharge	5,040	4,330

Environmental Health and Licensing

Financial Information Taxi Licensing and Private Hire Vehicles

Responsible Officer Robert Mattock - Licensing Services Manager (Tel: 444387)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
98,710	Employee Related Expenditure	108,120	110,831	107,160
0	Premises Related Expenditure	0	0	0
4,739	Transport Related Expenditure	5,580	5,294	5,180
195,987	Supplies and Services	93,620	88,950	83,290
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
299,436	Total Direct Expenditure	207,320	205,075	195,630
(242,245)	Income	(232,120)	(233,686)	(221,380)
57,191	Net Direct Expenditure/(Income)	(24,800)	(28,611)	(25,750)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
23,280	Support Services	21,590	21,598	36,240
80,471	Total Service Cost/(Surplus)	(3,210)	(7,013)	10,490
	Full Time Equivalent Staff	3.08		3.05

Major Variances 2010/11 v 2011/12

The Computer Services Recharge has been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

Income levels for all Taxi/Private Hire Licence Fees has been based on actual activity in 2009/10.

Ledger Code H1100, H1101

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	106,370	104,790
Supplies and Services		
Computer Services Recharge	9,220	0
CRB Checks	5,680	5,680
IT Renewals	160	140
Taxi & Private Hire Car Tests	60,000	57,000
Income		
Operators	(9,990)	(10,210)
Private Hire Drivers	(30,350)	(19,130)
Private Hire Licence Fees	(111,010)	(113,100)
Taxi Drivers	(22,190)	(11,180)
Taxi Licence Fees	(52,900)	(55,680)
Support Services		
Business Services Support Recharg	0	3,180
Customer Tech Support Recharge	0	4,630
HR Services Recharge	1,740	1,640
Information Sys Support Recharge	0	2,290
Legal Services Recharge	9,240	13,420
Office Services Recharge	2,580	3,310
Public Offices Recharge	4,380	3,730

FINANCIAL SERVICES

HEAD OF SERVICE - SUE REEKIE

THIS PAGE IS INTENTIONALLY BLANK

Contents

Subjective Summary	78
Service Unit Summary	79
Accountancy	81
Corporate Financial	82
Debtors	83
Feasibility Studies	84
Miscellaneous Items	85
Non Distributed Costs	86

Service Unit Subjective Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
1,528,952	3,181,900	Gross Expenditure	3,112,850	3,173,560	3,223,680	3,280,350
(1,585,887)	(1,209,440)	Gross Income	(1,108,740)	(1,180,630)	(1,225,370)	(1,276,130)
(56,935)	1,972,460	Net Expenditure	2,004,110	1,992,930	1,998,310	2,004,220
910,603	2,469,820	Employee Related Expenditure	2,307,120	2,353,380	2,385,680	2,423,690
0	0	Premises Related Expenditure	0	0	0	0
31,611	31,090	Transport Related Expenditure	29,590	30,020	30,630	31,250
236,597	363,300	Supplies and Services	401,670	405,580	410,860	416,240
0	0	Third Party Payments	0	0	0	0
0	0	Transfer Payments	0	0	0	0
1,178,811	2,864,210	Total Direct Expenditure	2,738,380	2,788,980	2,827,170	2,871,180
(1,585,887)	(1,209,440)	Income	(1,108,740)	(1,180,630)	(1,225,370)	(1,276,130)
(407,076)	1,654,770	Net Direct Expenditure/(Income)	1,629,640	1,608,350	1,601,800	1,595,050
0	0	Special Works	0	0	0	0
1,317	0	Capital Charges	0	0	0	0
348,824	317,690	Support Services	374,470	384,580	396,510	409,170
(56,935)	1,972,460	Total Service Cost/(Surplus)	2,004,110	1,992,930	1,998,310	2,004,220

Service Unit Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
(27,258)	(47,820)	Accountancy	35,510	0	0	0
213,683	179,240	Corporate Financial	183,880	187,640	192,280	197,280
(15,091)	(5,350)	Debtors	(1,420)	0	0	0
8,866	20,090	Feasibility Studies	20,120	20,120	20,120	20,120
(291,575)	352,830	Miscellaneous Items	296,910	299,690	303,420	307,320
54,440	1,473,470	Non Distributed Costs	1,469,110	1,485,480	1,482,490	1,479,500
(56,935)	1,972,460	Total Net Expenditure/(Income)	2,004,110	1,992,930	1,998,310	2,004,220

THIS PAGE IS INTENTIONALLY BLANK

Financial Services

Financial Information Accountancy

Responsible Officer Sue Reekie - Head of Financial Services (Tel: 444829)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
656,854	Employee Related Expenditure	620,300	653,555	641,910
0	Premises Related Expenditure	0	0	0
27,307	Transport Related Expenditure	27,740	27,972	26,470
94,961	Supplies and Services	95,710	104,330	41,350
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
779,122	Total Direct Expenditure	743,750	785,857	709,730
(869,338)	Income	(854,210)	(885,265)	(789,560)
(90,216)	Net Direct Expenditure/(Income)	(110,460)	(99,408)	(79,830)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
62,958	Support Services	62,640	62,680	115,340
(27,258)	Total Service Cost/(Surplus)	(47,820)	(36,728)	35,510
	Full Time Equivalent Staff	13.87		13.86

Major Variances 2010/11 v 2011/12

The increase in salaries is due to a higher level of time allocated to this service based on time recording and is offset by a reduction to other services.

The Computer/GIS/Telephone service recharges have been incorporated in the Business Service/Customer Technical/Information System support recharges increasing overall to this service by £5,160.

The current net total service cost for 2011/12 of £35,510 will be fully allocated to services (income to this account) during the year.

Ledger Code G3565, G3575

Financial Services Contact Julie Power - Senior Accountant (Tel: 444837)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Insurance - Emps Liab, All Risk	3,730	3,880
Salaries	602,680	621,210
Training	2,000	6,660
Transport Related		
Officers Car Leasing	26,860	25,400
Supplies and Services		
Books and Publications	9,000	9,000
Computer Services Recharge	47,490	0
Computer Software Development	4,000	4,000
Computer Software Licence	12,170	11,820
General Subscriptions	7,810	7,810
IT Renewals	1,480	1,070
Storage, Archiving Recharge	3,700	2,330
Income		
Support Service Recharge	(854,210)	(789,560)
Support Services		
Audit Services Recharge	4,090	4,300
Business systems Recharge	0	52,650
HR Services Recharge	8,480	7,440
Office Services Recharge	13,570	15,050
Paymaster Recharge	3,350	4,250
Public Offices Recharge	28,910	25,110

Financial Services

Financial Information Corporate Financial

Responsible Officer Sue Reekie - Head of Financial Services (Tel: 444829)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
25,100	Employee Related Expenditure	19,570	20,091	19,120
0	Premises Related Expenditure	0	0	0
1,252	Transport Related Expenditure	1,280	1,274	900
63,873	Supplies and Services	64,960	69,011	76,230
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
90,225	Total Direct Expenditure	85,810	90,376	96,250
(50,480)	Income	(54,660)	(57,520)	(55,130)
39,745	Net Direct Expenditure/(Income)	31,150	32,856	41,120
0	Special Works	0	0	0
0	Capital Charges	0	0	0
173,938	Support Services	148,090	148,138	142,760
213,683	Total Service Cost/(Surplus)	179,240	180,994	183,880
	Full Time Equivalent Staff	0.26		0.25

Ledger Code F1135, F1309, F3111

Financial Services Contact Julie Power - Senior Accountant (Tel: 444837)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	19,210	18,830
Supplies and Services		
Computer Maintenance Agreement	3,700	3,600
Consultants Fees	20,000	15,750
Fund Managers Fees	15,000	22,950
Grants & subscriptions	25,130	32,720
Income		
Recharged to Other Services	(54,660)	(55,130)
Support Services		
Accountancy Services Recharge	99,670	93,070
Audit Services Recharge	15,320	14,380
Legal Services Recharge	29,980	30,060
Paymaster Recharge	30	30

Major Variances 2010/11 v 2011/12

Fund Managers fees have increased by £7,950 due to a higher level of funds invested. £4,250 reduction in Consultants fees is as a result of the renewal of the Arlingclose contract. 50% of this net increase is charged to the HRA.

Increase in subscriptions for Surrey First £5,000 and CIPFA TM Group £1,580.

Reduction in the Accountancy Service Recharge £6,600 based on time recording.

Financial Services

Financial Information Debtors

Responsible Officer Sue Reekie - Head of Financial Services (Tel: 444829)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
129,968	Employee Related Expenditure	125,950	127,602	119,870
0	Premises Related Expenditure	0	0	0
2,770	Transport Related Expenditure	2,070	2,066	1,960
35,789	Supplies and Services	36,720	33,786	20,340
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
168,527	Total Direct Expenditure	164,740	163,454	142,170
(293,728)	Income	(269,180)	(269,415)	(252,480)
(125,201)	Net Direct Expenditure/(Income)	(104,440)	(105,961)	(110,310)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
110,110	Support Services	99,090	99,170	108,890
(15,091)	Total Service Cost/(Surplus)	(5,350)	(6,791)	(1,420)
	Full Time Equivalent Staff	3.85		3.70

Ledger Code G3555

Financial Services Contact Julie Power - Senior Accountant (Tel: 444837)

	2010/11 Estimate	2011/12 Estimate
Major Items	£	£
Employee Related		
Salaries	122,830	115,190
Transport Related		
Officers Car Leasing	2,060	1,960
Supplies and Services		
Computer Services Recharge	10,600	0
Computer Software Licence	5,130	4,980
Copying & Printing	7,570	5,100
IT Renewals	280	0
Postages	9,890	8,430
Income		
Support Service Recharge	(268,860)	(252,280)
Support Services		
Audit Services Recharge	2,570	2,700
Business systems Recharge	0	12,220
HR Services Recharge	2,530	2,190
Legal Services Recharge	57,820	55,470
Office Services Recharge	6,760	4,430
Paymaster Recharge	19,130	22,040
Public Offices Recharge	9,090	7,870

Major Variances 2010/11 v 2011/12

The Computer/GIS/Telephone service recharges have been incorporated in the Business Service/Customer Technical/Information System support recharges increasing overall to this service by £1,620.

Financial Services

Financial Information Feasibility Studies

Responsible Officer Sue Reekie - Head of Financial Services (Tel: 444829)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
0	Employee Related Expenditure	0	0	0
0	Premises Related Expenditure	0	0	0
0	Transport Related Expenditure	0	0	0
7,459	Supplies and Services	20,000	20,000	20,000
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
7,459	Total Direct Expenditure	20,000	20,000	20,000
0	Income	0	0	0
7,459	Net Direct Expenditure/(Income)	20,000	20,000	20,000
0	Special Works	0	0	0
1,317	Capital Charges	0	0	0
90	Support Services	90	90	120
8,866	Total Service Cost/(Surplus)	20,090	20,090	20,120
	Full Time Equivalent Staff	0.00		0.00

Ledger Code F7600, F7634-F7641

Financial Services Contact Julie Power - Senior Accountant (Tel: 444837)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Supplies and Services		
Consultants Fees	20,000	20,000

Major Variances 2010/11 v 2011/12

There are no major variances to report.

Financial Services

Financial Information Miscellaneous Items

Responsible Officer Sue Reekie - Head of Financial Services (Tel: 444829)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
44,681	Employee Related Expenditure	230,960	60,459	57,490
0	Premises Related Expenditure	0	0	0
282	Transport Related Expenditure	0	249	260
34,515	Supplies and Services	145,910	149,321	243,750
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
79,478	Total Direct Expenditure	376,870	210,029	301,500
(372,341)	Income	(31,390)	(31,418)	(11,570)
(292,863)	Net Direct Expenditure/(Income)	345,480	178,611	289,930
0	Special Works	0	0	0
0	Capital Charges	0	0	0
1,288	Support Services	7,350	7,358	6,980
(291,575)	Total Service Cost/(Surplus)	352,830	185,969	296,910
	Full Time Equivalent Staff	0.81		0.22

Ledger Code F3511, F7512, 25, 26, 30, 31

Financial Services Contact Julie Power - Senior Accountant (Tel: 444837)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Advertising Staff Vacancies	88,300	25,500
Relocation Expenses	16,900	16,900
Training	111,100	0
Vacancies Credit	(290)	(290)
Supplies and Services		
Consultants Fees	10,000	3,500
IT Renewals	133,570	122,720
Service Challenge Allowance	0	114,250
Income		
Government Grant	(16,830)	0
Interest from Car Loans	(4,500)	(6,500)
Miscellaneous Income	(10,000)	(5,000)

Major Variances 2010/11 v 2011/12

Reduction in estimated advertising of staff vacancies budget of £62,800 reflecting a reduction in the number of posts on the establishment and a lower number of vacancies being advertised.

The training budget has been fully allocated to service units in 2011/12. £111,100 was held in this budget in 2010/11 to be allocated as required throughout the year.

A net allowance of £114,000 has been established mainly relating to an allowance for service challenge items not achieving a full year saving in 2011/12 and corporate savings not yet allocated to services.

2010/11 was the last year of a 3 year Government grant of £16,830 towards Climate Change planning policy.

Financial Services

Financial Information Non Distributed Costs

Responsible Officer Sue Reekie - Head of Financial Services (Tel: 444829)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
54,000	Employee Related Expenditure	1,473,040	1,478,876	1,468,730
0	Premises Related Expenditure	0	0	0
0	Transport Related Expenditure	0	0	0
0	Supplies and Services	0	0	0
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
54,000	Total Direct Expenditure	1,473,040	1,478,876	1,468,730
0	Income	0	0	0
54,000	Net Direct Expenditure/(Income)	1,473,040	1,478,876	1,468,730
0	Special Works	0	0	0
0	Capital Charges	0	0	0
440	Support Services	430	430	380
54,440	Total Service Cost/(Surplus)	1,473,470	1,479,306	1,469,110
	Full Time Equivalent Staff	0.00		0.00

Ledger Code F7550

Financial Services Contact Julie Power - Senior Accountant (Tel: 444837)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Backfunding of Superannuation	1,297,630	1,297,630
Pension Payments for Added Years	175,410	171,100

Major Variances 2010/11 v 2011/12

There are no major variances to report.

HOUSING ADVICE SERVICES

HEAD OF SERVICE - (ACTING) KIM RIPPETT

THIS PAGE IS INTENTIONALLY BLANK

Contents

Subjective Summary	90
Service Unit Summary	91
Affordable Housing Development	93
Homelessness and Emergency Accommodation	94
Housing Advice	95

Service Unit Subjective Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
1,302,519	1,307,610	Gross Expenditure	1,201,420	1,224,140	1,251,070	1,280,650
(437,180)	(390,720)	Gross Income	(389,970)	(393,130)	(396,880)	(400,780)
865,339	916,890	Net Expenditure	811,450	831,010	854,190	879,870
503,730	517,130	Employee Related Expenditure	444,820	461,320	480,760	503,430
20,051	23,910	Premises Related Expenditure	3,010	3,050	3,110	3,170
12,793	13,470	Transport Related Expenditure	5,780	5,870	5,980	6,090
622,981	669,010	Supplies and Services	635,090	638,140	641,900	644,870
0	0	Third Party Payments	0	0	0	0
0	0	Transfer Payments	0	0	0	0
1,159,555	1,223,520	Total Direct Expenditure	1,088,700	1,108,380	1,131,750	1,157,560
(437,180)	(390,720)	Income	(389,970)	(393,130)	(396,880)	(400,780)
722,375	832,800	Net Direct Expenditure/(Income)	698,730	715,250	734,870	756,780
0	0	Special Works	0	0	0	0
47,141	0	Capital Charges	0	0	0	0
95,823	84,090	Support Services	112,720	115,760	119,320	123,090
865,339	916,890	Total Service Cost/(Surplus)	811,450	831,010	854,190	879,870

Service Unit Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
264,869	207,620	Affordable Housing Development	211,680	218,720	227,030	236,500
316,882	406,240	Homelessness and Emergency Accommodation	325,970	334,380	343,690	354,230
283,588	303,030	Housing Advice	273,800	277,910	283,470	289,140
865,339	916,890	Total Net Expenditure/(Income)	811,450	831,010	854,190	879,870

THIS PAGE IS INTENTIONALLY BLANK

Housing Advice Services

Financial Information Affordable Housing Development

Responsible Officer Head of Housing Advice Services (Tel: 444238)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
149,711	Employee Related Expenditure	147,890	126,096	149,790
0	Premises Related Expenditure	0	0	10
4,347	Transport Related Expenditure	4,710	4,613	1,270
31,847	Supplies and Services	24,220	23,661	13,150
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
185,905	Total Direct Expenditure	176,820	154,370	164,220
(6,002)	Income	0	0	0
179,903	Net Direct Expenditure/(Income)	176,820	154,370	164,220
0	Special Works	0	0	0
47,141	Capital Charges	0	0	0
37,825	Support Services	30,800	31,170	47,460
264,869	Total Service Cost/(Surplus)	207,620	185,540	211,680
	Full Time Equivalent Staff	2.81		2.78

Major Variances 2010/11 v 2011/12

Increase of £9,500 in the Legal Services Recharge based on the level of work undertaken in 2009/10.

The Computer/GIS/Telephone service recharges have been incorporated in the Business Service/Customer Technical/Information System support recharges.

Ledger Code C4111, C4112, C4113

Financial Services Contact Julie Power - Senior Accountant (Tel: 444837)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	144,350	146,800
Transport Related		
Car Allowances	790	700
Officers Car Leasing	3,780	520
Supplies and Services		
Computer Services Recharge	7,980	0
Computer Software Licence	4,220	4,220
Consultants Fees	2,000	2,000
General Grants	4,000	3,800
General Subsriptions	1,780	1,780
IT Renewals	180	210
Printing Services Recharge	950	70
Support Services		
Accountancy Services Recharge	5,810	5,390
Business systems Recharge	0	9,330
Human Resources Recharge	1,620	1,500
Legal Services Recharge	5,550	15,110
Office Services Recharge	3,150	3,030
Paymaster Recharge	1,040	1,120
Public Offices Recharge	6,460	5,660
Valuation Services Recharge	5,100	4,850

Housing Advice Services

Financial Information Homelessness and Emergency Accommodation

Responsible Officer Kim Rippett - Acting Head of Housing Advice Services (Tel: 444241)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
354,019	Employee Related Expenditure	365,910	361,907	295,030
20,051	Premises Related Expenditure	23,910	23,910	3,000
8,446	Transport Related Expenditure	8,760	8,585	4,510
307,546	Supplies and Services	345,090	342,919	348,140
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
690,062	Total Direct Expenditure	743,670	737,321	650,680
(431,178)	Income	(390,720)	(391,150)	(389,970)
258,884	Net Direct Expenditure/(Income)	352,950	346,171	260,710
0	Special Works	0	0	0
0	Capital Charges	0	0	0
57,998	Support Services	53,290	53,314	65,260
316,882	Total Service Cost/(Surplus)	406,240	399,485	325,970
	Full Time Equivalent Staff	10.18		7.89

Major Variances 2010/11 v 2011/12

The Floating Housing Support contracts are ending on 31st March 2011 and are not going to be renewed as approved by the Executive 15th July 2010. Various costs totalling approx £135,000 and associated Supporting People income of £97,000 have been removed.

This service no longer uses the Depot for storage producing a saving of £15,000. (This will be allocated across other services).

The Computer/GIS/Telephone service recharges have been incorporated in the Business Service/Customer Technical/Information System support recharges.

Additional homelessness grant of £91,000 will be spent on supporting the Homeless Outreach Support contract and the money advice service provided via the CAB.

Ledger Code C3311, C3312, C3313, C3314, C3315, C3316, C3317, F7534 Financial Services Contact Julie Power - Senior Accountant (Tel:

444837)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	357,190	289,300
Premises Related		
Proportion of Depot Expenses	15,410	0
Repairs & Maintenance	8,500	3,000
Transport Related		
Car Allowances	7,490	3,940
Supplies and Services		
Bonds issued/claimed	40,000	40,000
Building Condition surveys	13,000	13,000
Computer Recharge & Mtne	15,830	0
Contr to Bad Debts Provision	20,000	20,000
Emergency Accommodation	50,000	50,000
General Grants	52,260	62,000
Homeless Outreach Support	139,650	155,310
IT Renewals	810	640
Income		
Bed & Breakfast Income	(17,500)	(17,500)
Government Grants	(276,340)	(372,470)
SCC Grant	(96,880)	0
Support Services		
Accountancy Services Recharge	8,450	8,010
Business systems Recharge	0	16,300
Human Resources Recharge	5,890	4,630
Legal Services Recharge	1,480	1,410
Office Services Recharge	9,970	9,370
Public Offices Recharge	18,950	16,380

Housing Advice Services

Financial Information	Housing Advice
-----------------------	----------------

Responsible Officer Kim Rippett - Acting Head of Housing Advice Services (Tel: 444241)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
0	Employee Related Expenditure	3,330	1,762	0
0	Premises Related Expenditure	0	0	0
0	Transport Related Expenditure	0	0	0
283,588	Supplies and Services	299,700	274,820	273,800
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
283,588	Total Direct Expenditure	303,030	276,582	273,800
0	Income	0	0	0
283,588	Net Direct Expenditure/(Income)	303,030	276,582	273,800
0	Special Works	0	0	0
0	Capital Charges	0	0	0
0	Support Services	0	0	0
283,588	Total Service Cost/(Surplus)	303,030	276,582	273,800
	Full Time Equivalent Staff	0.00		0.00

Ledger Code C3211

Financial Services Contact Julie Power - Senior Accountant (Tel: 444837)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Supplies and Services Hsg Advice Services (To HRA)	299,700	273,800

Major Variances 2010/11 v 2011/12

This represents 50% of housing advice costs in the HRA.

THIS PAGE IS INTENTIONALLY BLANK

HUMAN RESOURCES

HEAD OF SERVICE - JUDITH COSLETT

THIS PAGE IS INTENTIONALLY BLANK

Contents

Subjective Summary	100
Service Unit Summary	101
HR Services	103
Other Employee Costs	104

Service Unit Subjective Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
771,185	830,700	Gross Expenditure	748,160	770,380	797,060	827,150
(884,099)	(817,340)	Gross Income	(705,200)	(724,240)	(746,690)	(770,590)
(112,914)	13,360	Net Expenditure	42,960	46,140	50,370	56,560
513,211	591,290	Employee Related Expenditure	557,830	575,630	596,950	621,390
0	0	Premises Related Expenditure	0	0	0	0
6,368	9,220	Transport Related Expenditure	8,650	8,780	8,960	9,140
121,158	107,630	Supplies and Services	49,270	50,000	50,970	51,960
0	0	Third Party Payments	0	0	0	0
0	0	Transfer Payments	0	0	0	0
640,737	708,140	Total Direct Expenditure	615,750	634,410	656,880	682,490
(884,099)	(817,340)	Income	(705,200)	(724,240)	(746,690)	(770,590)
(243,362)	(109,200)	Net Direct Expenditure/(Income)	(89,450)	(89,830)	(89,810)	(88,100)
0	0	Special Works	0	0	0	0
0	0	Capital Charges	0	0	0	0
130,448	122,560	Support Services	132,410	135,970	140,180	144,660
(112,914)	13,360	Total Service Cost/(Surplus)	42,960	46,140	50,370	56,560

Service Unit Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
(26,329)	(990)	HR Services	17,830	21,070	24,980	30,620
(86,585)	14,350	Other Employee Costs	25,130	25,070	25,390	25,940
(112,914)	13,360	Total Net Expenditure/(Income)	42,960	46,140	50,370	56,560

THIS PAGE IS INTENTIONALLY BLANK

Human Resources

Financial Information HR Services

Responsible Officer Judith Coslett - Head of Human Resources (Tel: 444010)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
432,920	Employee Related Expenditure	397,050	409,381	343,130
0	Premises Related Expenditure	0	0	0
5,959	Transport Related Expenditure	7,610	7,749	7,250
112,911	Supplies and Services	97,600	92,066	39,950
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
551,790	Total Direct Expenditure	502,260	509,196	390,330
(691,277)	Income	(601,590)	(601,886)	(481,050)
(139,487)	Net Direct Expenditure/(Income)	(99,330)	(92,690)	(90,720)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
113,158	Support Services	98,340	98,364	108,550
(26,329)	Total Service Cost/(Surplus)	(990)	5,674	17,830
	Full Time Equivalent Staff	9.73		8.25

Major Variances 2010/11 v 2011/12

Removal of the part year costs associated with the Job Evaluation Project Officer post. Transfer of the salary allocation for the Organisational Development Manager to Other Employee Costs, along with the Training Officer post (created from the deletion of an HR Advisor Post)

Reduction in Consultants budget used to support Equalities Accreditation.

Ledger Code G2535, G2545, G2555, G2556, G2557

Financial Services Contact Mark Jasper - Senior Accountant (Tel: 444846)

	0040444	004440
	2010/11 Estimate	2011/12 Estimate
Major Items	£	£
Employee Related		
Salaries	381,240	331,840
Training	6,500	4,680
Transport Related		
Car Allowances	3,440	3,440
Officers Car Leasing	4,010	3,720
Supplies and Services		
Computer Services Recharge	21,070	0
Computer Software Licence	15,000	15,800
Consultants Fees	39,400	6,000
General Subscriptions	1,660	1,660
IT Renewals	2,960	2,790
Miscellaneous Expenses	140	70
Printing Services Recharge	3,730	2,900
Telecomms	3,580	780
Support Services		
Accountancy Services Recharge	8,030	7,500
Audit Services Recharge	5,740	3,160
Business Services Support Recharg	0	7,310
Customer Tech Support Recharge	0	11,660
Information Sys Support Recharge	0	5,180
Legal Services Recharge	24,750	26,180
Office Services Recharge	17,060	8,830
Paymaster Recharge	3,320	3,310
Public Offices Recharge	35,050	30,400

Human Resources

Financial Information Other Employee Costs

Responsible Officer Judith Coslett - Head of Human Resources (Tel: 444010)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
80,291	Employee Related Expenditure	194,240	157,555	214,700
0	Premises Related Expenditure	0	0	0
409	Transport Related Expenditure	1,610	1,035	1,400
8,247	Supplies and Services	10,030	7,844	9,320
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
88,947	Total Direct Expenditure	205,880	166,434	225,420
(192,822)	Income	(215,750)	(213,302)	(224,150)
(103,875)	Net Direct Expenditure/(Income)	(9,870)	(46,868)	1,270
0	Special Works	0	0	0
0	Capital Charges	0	0	0
17,290	Support Services	24,220	19,550	23,860
(86,585)	Total Service Cost/(Surplus)	14,350	(27,318)	25,130
	Full Time Equivalent Staff	1.19		1.91

Major Variances 2010/11 v 2011/12

Re-designation of an HR Advisor post to a Training Officer role, and an increased allocation of the Organisational Development Manager's role to other employee costs. Corresponding reduction shown on Human Resources page.

External Qualification Training budget re-assessed against historical levels of expenditure and reducing headcount.

Ledger Code G1121, G1122

Financial Services Contact Mark Jasper - Senior Accountant (Tel: 444846)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Child Protection Training	2,970	2,970
Corporate Training Plan	38,680	38,680
Criminal Records Bureau	9,000	5,000
Equalities Training	4,000	4,000
External Qualification Training	54,820	39,820
Medical Fees	28,000	26,830
Salaries	46,050	87,980
Sight Tests & Glasses	2,400	2,400
Sports & Social Club Contr	600	0
Staff Concessions	4,600	4,000
Supplies and Services		
Contract Catering	1,540	1,500
General Subscriptions	5,500	5,500
Healthy Living Week	1,500	1,500
Staff Suggestion Scheme	400	400
Support Services		
Accountancy Services Recharge	2,560	2,380
Engineers Recharge	12,740	13,040
Paymaster Recharge	1,450	1,450
Transport & Projects Recharge	1,530	1,650

LEGAL AND DEMOCRATIC SERVICES

HEAD OF SERVICE - RICHARD LINGARD

THIS PAGE IS INTENTIONALLY BLANK

Contents

Subjective Summary	108
Service Unit Summary	109
Access Group for Guildford	111
Civic Expenses	112
Committee Services	113
Council and Committee Support	114
Elections	115
Electoral Registration	116
Guildford Youth Council	117
Legal Services	118
Local Land Charges	119
Member Services and Democratic Representation	120
Parish and Local Liaison	121

Service Unit Subjective Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
3,311,444	3,414,850	Gross Expenditure	3,382,270	3,416,700	3,520,850	3,638,580
(1,821,030)	(1,658,240)	Gross Income	(1,491,860)	(1,599,050)	(1,657,690)	(1,723,900)
1,490,414	1,756,610	Net Expenditure	1,890,410	1,817,650	1,863,160	1,914,680
1,555,615	1,565,060	Employee Related Expenditure	1,542,010	1,598,540	1,665,090	1,742,510
2,270	1,740	Premises Related Expenditure	9,670	1,700	1,730	1,760
47,450	47,150	Transport Related Expenditure	42,360	41,160	41,950	42,750
1,013,859	1,114,360	Supplies and Services	975,300	929,320	938,380	947,680
0	0	Third Party Payments	0	0	0	0
0	0	Transfer Payments	0	0	0	0
2,619,194	2,728,310	Total Direct Expenditure	2,569,340	2,570,720	2,647,150	2,734,700
(1,821,030)	(1,658,240)	Income	(1,491,860)	(1,599,050)	(1,657,690)	(1,723,900)
798,164	1,070,070	Net Direct Expenditure/(Income)	1,077,480	971,670	989,460	1,010,800
0	0	Special Works	0	0	0	0
8,044	0	Capital Charges	0	0	0	0
684,206	686,540	Support Services	812,930	845,980	873,700	903,880
1,490,414	1,756,610	Total Service Cost/(Surplus)	1,890,410	1,817,650	1,863,160	1,914,680

Service Unit Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
5,348	6,280	Access Group for Guildford	3,920	4,160	4,320	4,510
219,420	232,170	Civic Expenses	218,820	225,730	232,750	240,720
(12,546)	(31,380)	Committee Services	9,520	0	0	0
392,314	414,560	Council and Committee Support	334,210	354,730	368,060	383,450
44,050	58,170	Elections	166,570	75,740	78,350	81,320
187,151	197,120	Electoral Registration	182,460	187,010	192,550	198,650
11,272	14,240	Guildford Youth Council	10,710	11,110	11,330	11,580
(114,947)	(41,190)	Legal Services	(44,300)	0	0	0
(35,158)	(2,990)	Local Land Charges	92,710	0	0	0
764,143	780,990	Member Services and Democratic Representation	783,850	826,850	843,060	861,240
29,367	128,640	Parish and Local Liaison	131,940	132,320	132,740	133,210
1,490,414	1,756,610	Total Net Expenditure/(Income)	1,890,410	1,817,650	1,863,160	1,914,680

THIS PAGE IS INTENTIONALLY BLANK

Legal and Democratic Services

Financial Information Access Group for Guildford

Responsible Officer Richard Lingard - Head of Legal & Democratic Services (Tel: 444042)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
1,047	Employee Related Expenditure	1,100	1,117	1,100
0	Premises Related Expenditure	0	0	0
47	Transport Related Expenditure	50	54	50
212	Supplies and Services	710	483	160
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
1,306	Total Direct Expenditure	1,860	1,654	1,310
0	Income	0	0	0
1,306	Net Direct Expenditure/(Income)	1,860	1,654	1,310
0	Special Works	0	0	0
0	Capital Charges	0	0	0
4,042	Support Services	4,420	4,420	2,610
5,348	Total Service Cost/(Surplus)	6,280	6,074	3,920
	Full Time Equivalent Staff	0.02		0.02

Ledger Code F7518

Financial Services Contact Matthew Cue - Accountant (Tel: 444839)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	1,060	1,070
Supplies and Services		
Printing Services Recharge	710	160
Support Services		
Committee Services Recharge	3,720	2,530

Major Variances 2010/11 v 2011/12

There are no major variances to report.

Legal and Democratic Services

Financial Information Civic Expenses

Responsible Officer Richard Lingard - Head of Legal & Democratic Services (Tel: 444042)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
120,160	Employee Related Expenditure	119,970	114,331	116,530
73	Premises Related Expenditure	0	0	0
12,349	Transport Related Expenditure	10,930	12,673	5,990
56,934	Supplies and Services	70,010	62,345	63,930
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
189,516	Total Direct Expenditure	200,910	189,349	186,450
(294)	Income	(150)	0	0
189,222	Net Direct Expenditure/(Income)	200,760	189,349	186,450
0	Special Works	0	0	0
0	Capital Charges	0	0	0
30,198	Support Services	31,410	31,426	32,370
219,420	Total Service Cost/(Surplus)	232,170	220,775	218,820
	Full Time Equivalent Staff	2.96		2.97

Major Variances 2010/11 v 2011/12

The Computer Services recharge has been incorporated into the Business Service/Customer Technical/Information System Support recharges.

The floral decorations and contract catering estimates have been reduced as such costs are now met through the borough promotional budget.

The depreciation charge in respect of the Mayor's car has been removed from the 2011/12 estimates as the vehicle has reached the end of its depreciable life. This is reflected in the decrease in the transport pool hire charge estimate.

Ledger Code F2131

Financial Services Contact Matthew Cue - Accountant (Tel: 444839)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	118,370	113,740
Temporary Staff	1,090	1,090
Transport Related		
Fuel & Oil	2,090	2,090
Transport Pool Hire Charge	8,350	3,170
Supplies and Services		
Borough Promotional Expenses	36,720	36,720
Civic Regalia; Robes	1,500	1,500
Computer Services Recharge	1,370	0
Contract Catering	1,500	100
Deputy Mayor Allowance	1,330	1,330
Floral Decorations	1,000	0
Insurance; All Risks	6,740	6,150
Mayors Allowance	10,620	10,620
Printing Services Recharge	5,200	3,030
Telecomms	1,430	1,450
Support Services		
Business Services Support Recharg	0	300
Customer Tech Support Recharge	0	1,320
Human Resources Recharge	1,680	1,600
Information Sys Support Recharge	0	970
Legal Services Recharge	7,960	7,570
Office Services Recharge	4,010	3,640
Paymaster Recharge	1,680	1,800
Public Offices Recharge	14,240	12,390

Legal and Democratic Services

Financial Information Committee Services

Responsible Officer Richard Lingard - Head of Legal & Democratic Services (Tel: 444042)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
173,540	Employee Related Expenditure	181,930	181,886	154,460
0	Premises Related Expenditure	0	0	0
1,419	Transport Related Expenditure	1,010	1,010	1,050
35,768	Supplies and Services	34,190	34,036	8,110
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
210,727	Total Direct Expenditure	217,130	216,932	163,620
(246,593)	Income	(270,350)	(270,426)	(197,120)
(35,866)	Net Direct Expenditure/(Income)	(53,220)	(53,494)	(33,500)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
23,320	Support Services	21,840	21,880	43,020
(12,546)	Total Service Cost/(Surplus)	(31,380)	(31,614)	9,520
	Full Time Equivalent Staff	3.99		3.35

Ledger Code G4565

Financial Services Contact Matthew Cue - Accountant (Tel: 444839)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	178,820	151,310
Transport Related		
Officers Car Leasing	710	690
Supplies and Services		
Computer Services Recharge	18,450	0
Computer Software Licence	3,340	3,440
Gis & Nlpg Recharge	2,360	0
IT Renewals	5,720	1,850
Support Services		
Accountancy Services Recharge	1,110	1,010
Business Services Support Recharg	0	6,040
Customer Tech Support Recharge	0	7,990
HR Services Recharge	2,710	2,150
Information Sys Support Recharge	0	8,460
Office Services Recharge	4,520	4,520
Paymaster Recharge	2,350	2,400
Public Offices Recharge	9,750	8,460

Major Variances 2010/11 v 2011/12

The Computer Services Recharge and GIS & NLPG recharges have been incorporated into the Business Service/Customer Technical/Information System Support recharges.

Review and subsequent revision of the section's salary allocations to reflect current workloads resulted in a reduction in the allocation to Committee Services and consequently an increase in the allocation to other areas.

Legal and Democratic Services

Financial Information Council and Committee Support

Responsible Officer Richard Lingard - Head of Legal & Democratic Services (Tel: 444042)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
141,104	Employee Related Expenditure	129,480	127,107	120,860
0	Premises Related Expenditure	0	0	0
5,929	Transport Related Expenditure	6,350	6,362	5,880
37,413	Supplies and Services	54,520	37,190	29,950
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
184,446	Total Direct Expenditure	190,350	170,659	156,690
(60,853)	Income	(62,740)	(62,740)	(48,270)
123,593	Net Direct Expenditure/(Income)	127,610	107,919	108,420
0	Special Works	0	0	0
0	Capital Charges	0	0	0
268,721	Support Services	286,950	287,054	225,790
392,314	Total Service Cost/(Surplus)	414,560	394,973	334,210
	Full Time Equivalent Staff	1.63		1.47

Ledger Code F1301, F1302, F1304, F1305, F1311, F1312, F1314, F1315

Financial Services Contact Matthew Cue - Accountant (Tel: 444839)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	120,210	111,810
Staff Committee Att. Allowance	7,190	7,190
Transport Related		
Car Leasing & Allowances	6,350	5,880
Supplies and Services		
Printing Services Recharge	53,690	29,060
Income		
Recharged to Other Services	(62,740)	(48,270)
Support Services		
Accountancy Services Recharge	7,260	6,810
Committee Services Recharge	235,510	189,480
Legal Services Recharge	23,470	9,540
Office Services Recharge	12,540	12,540
Public Offices Recharge	5,930	5,170

Major Variances 2010/11 v 2011/12

Review of the salary allocations of Committee Services staff resulted in a decrease in the time/cost allocated to committee support.

Recharges from the Print Service have decreased in recognition of the number and size of agendas and minutes issued in hard copy format.

The decrease in the Legal Services Recharge is in recognition of the time spent on Council & Committee related matters by the Legal Service.

Legal and Democratic Services

Financial Information Elections

Responsible Officer Lynda Murlewski - Electoral Services Manager (Tel: 444101)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
30,632	Employee Related Expenditure	35,680	35,571	47,450
0	Premises Related Expenditure	0	0	8,000
1,044	Transport Related Expenditure	1,240	1,426	2,950
10,268	Supplies and Services	12,670	27,312	97,500
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
41,944	Total Direct Expenditure	49,590	64,309	155,900
(7,742)	Income	0	(12,272)	0
34,202	Net Direct Expenditure/(Income)	49,590	52,037	155,900
0	Special Works	0	0	0
0	Capital Charges	0	0	0
9,848	Support Services	8,580	8,596	10,670
44,050	Total Service Cost/(Surplus)	58,170	60,633	166,570
	Full Time Equivalent Staff	0.86		1.06

Major Variances 2010/11 v 2011/12

Review of the salary allocation of the Electoral Services Manager has resulted in an increase in the allocation to Elections, the Electoral Registration allocation has reduced as a result.

The increase in premises related and supplies and services expenditure is in recognition of the estimated cost of the Borough election in 2011/12. This cost is met through the elections reserve.

Ledger Code F2151

Financial Services Contact Matthew Cue - Accountant (Tel: 444839)

,		
Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	31,960	42,930
Temporary Staff	1,500	1,500
Premises Related		
Rent of Rooms for Elections	0	8,000
Transport Related		
Car Leasing & Allowances	1,010	920
Travel - Elections	0	1,800
Supplies and Services		
Computer Maintenance Agreement	2,550	3,700
Computer Software Licence	3,840	4,050
Election Fees Clerical	0	4,000
Election Fees Postal Vote	0	6,000
Election Fees: Returning Officer	0	7,000
Election Fees; Count; Post Vote	0	6,600
Election Fees; Poll Clerks	0	10,000
Election Fees; Presiding Officers	0	10,000
Election Notice Printing	0	3,000
Electoral Admin Bill Changes	1,500	1,500
New, Replace Equip & Tools	2,300	4,300
Postages Poll Cards	0	8,300
Postages Postal Votes	0	7,000
Printing Etc; Ballot Papers	0	9,100
Printing Poll Cards	0	1,200
Printing Postal Vote Packs	0	6,100
Rooms for Elections Adaptation	0	1,800
Support Services		
Accountancy Services Recharge	1,450	1,350
Office Services Recharge	1,090	1,090
Paymaster Recharge	1,430	1,150
Public Offices Recharge	2,960	2,540

Financial Information Electoral Registration

Responsible Officer Lynda Murlewski - Electoral Services Manager (Tel: 444101)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
77,929	Employee Related Expenditure	82,050	82,401	71,910
2,047	Premises Related Expenditure	1,740	1,740	1,670
1,971	Transport Related Expenditure	1,830	2,075	2,030
86,048	Supplies and Services	93,430	87,352	73,760
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
167,995	Total Direct Expenditure	179,050	173,568	149,370
(4,346)	Income	(3,200)	(5,623)	(3,520)
163,649	Net Direct Expenditure/(Income)	175,850	167,945	145,850
0	Special Works	0	0	0
0	Capital Charges	0	0	0
23,502	Support Services	21,270	21,286	36,610
187,151	Total Service Cost/(Surplus)	197,120	189,231	182,460
	Full Time Equivalent Staff	2.25		2.03

Major Variances 2010/11 v 2011/12

Revision of the salary allocation of the Electoral Services Manager has resulted in a reduction in the allocation to Electoral Registration, the allocation to Elections has increased as a result.

In 2010/11 the estimate for temporary staff included an additional amount in recognition of the anticipated workload involved in adequately resourcing the introduction of Individual Voter Registration, this is not required in 2011/12.

The Computer Services recharge and GIS & NLPG recharge have been incorporated in the Business Service/Customer Technical/Information System Support recharges.

Ledger Code F2125, F2511

Financial Services Contact Matthew Cue - Accountant (Tel: 444839)

Major Items	2010/11 Estimate	2011/12 Estimate
-	£	£
Employee Related		
Salaries	74,190	64,810
Temporary Staff	4,400	2,580
Premises Related		
Proportion of Depot Expenses	1,740	1,670
Transport Related		
Car Leasing & Allowances	1,750	1,900
Supplies and Services		
Advertising	2,000	2,000
Computer Maintenance	850	0
Computer Maintenance Agreement	3,340	3,550
Computer Services Recharge	17,200	0
Computer Software Licence	970	1,990
Electoral Admin Bill Changes	5,000	5,000
Electoral Registration Fees	15,860	16,600
Postage	29,090	30,100
Printing & Stationery	8,300	9,300
Printing Services Recharge	7,700	4,440
Income		
Electoral Registers Sales	(3,200)	(3,520)
Support Services		
Audit Services Recharge	1,700	590
Business Services Support Recharg	0	7,100
Customer Tech Support Recharge	0	8,640
Human Resources Recharge	1,200	1,220
Information Sys Support Recharge	0	3,560
Legal Services Recharge	370	350
Office Services Recharge	5,150	2,770
Public Offices Recharge	10,400	9,000
-		

Legal and Democratic Services

Financial Information Guildford Youth Council

Responsible Officer Richard Lingard - Head of Legal & Democratic Services (Tel: 444042)

2009/10		2010/11	2010/11	2011/12
Actual		Estimate	Probable	Estimate
£		£	£	£
329	Employee Related Expenditure	330	361	340
0	Premises Related Expenditure	0	0	0
18	Transport Related Expenditure	20	16	20
3,049	Supplies and Services	6,780	5,662	5,410
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
3,396	Total Direct Expenditure	7,130	6,039	5,770
0	Income	0	0	0
3,396	Net Direct Expenditure/(Income)	7,130	6,039	5,770
0	Special Works	0	0	0
0	Capital Charges	0	0	0
7,876	Support Services	7,110	7,232	4,940
11,272	Total Service Cost/(Surplus)	14,240	13,271	10,710
	Full Time Equivalent Staff	0.01		0.01
		0101		0101

Ledger Code C8117,C8118

Financial Services Contact Matthew Cue - Accountant (Tel: 444839)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	330	340
Supplies and Services		
Printing Services Recharge	1,790	420
Support for Forum	4,590	4,590
Support Services		
Committee Services Recharge	6,360	4,230

Major Variances 2010/11 v 2011/12

There are no major variances to report.

Legal and Democratic Services

Financial Information Legal Services

Responsible Officer Richard Lingard - Head of Legal & Democratic Services (Tel: 444042)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
714,735	Employee Related Expenditure	710,530	767,717	700,060
150	Premises Related Expenditure	0	0	0
16,101	Transport Related Expenditure	16,920	17,021	15,830
186,833	Supplies and Services	163,060	181,698	154,390
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
917,819	Total Direct Expenditure	890,510	966,436	870,280
(1,134,022) (216,203)	Income Net Direct Expenditure/(Income)	(1,017,460) (126,950)	(1,073,207) (106,771)	(1,027,780) (157,500)
0		0	0	0
e e	Special Works	0	0	0
0	Capital Charges	0	0	0
101,256	Support Services	85,760	85,800	113,200
(114,947)	Total Service Cost/(Surplus)	(41,190)	(20,971)	(44,300)
	Full Time Equivalent Staff	16.32		15.56

Major Variances 2010/11 v 2011/12

The decrease in the salary estimate is as a result of an officer transferring to the Council's Asset Development service.

The Computer Services Recharge, GIS & NLPG Recharge and Telecomms Services Recharge have been incorporated into the Business Service/Customer Technical/Information System Support Recharges.

The increase in the Legal Expenses estimate is in relation to Section 106 work and is matched by a corresponding increase in Section 106 income.

Ledger Code G4525

Financial Services Contact Matthew Cue - Accountant (Tel: 444839)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	684,770	676,590
Transport Related		
Officers Car Leasing	15,830	14,660
Supplies and Services		
Computer Services Recharge	19,820	0
Computer Software Licence	6,300	6,000
Gis & Nlpg Recharge	5,090	0
IT Renewals	6,970	4,850
Law Library Books	16,350	16,350
Legal Expenses	80,000	103,000
Printing Services Recharge	4,250	1,890
Telecomms	4,400	850
Income		
Legal Charges	(60,000)	(60,000)
Section 106 income	(33,000)	(56,000)
Support Service Recharge	(923,660)	(880,090)
Support Services		
Business Services Support Recharg	0	5,970
Customer Tech Support Recharge	0	11,450
HR Services Recharge	10,230	8,770
Information Sys Support Recharge	0	11,810
Office Services Recharge	20,500	20,500
Paymaster Recharge	5,140	6,010
Public Offices Recharge	40,300	35,010

Legal and Democratic Services

Financial Information Local Land Charges

Responsible Officer Alicia Whelan - Land Charges Officer (Tel: 444082)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
103,490	Employee Related Expenditure	103,290	104,209	103,320
0	Premises Related Expenditure	0	0	0
754	Transport Related Expenditure	700	712	710
117,466	Supplies and Services	99,300	88,559	71,720
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
221,710	Total Direct Expenditure	203,290	193,480	175,750
(285,333)	Income	(221,910)	(212,181)	(134,810)
(63,623)	Net Direct Expenditure/(Income)	(18,620)	(18,701)	40,940
0	Special Works	0	0	0
0	Capital Charges	0	0	0
28,465	Support Services	15,630	15,711	51,770
(35,158)	Total Service Cost/(Surplus)	(2,990)	(2,990)	92,710
	Full Time Equivalent Staff	2.98		2.89

Major Variances 2010/11 v 2011/12

The Computer Services recharge and GIS&NLPG recharge have been incorporated into the Business Service/Customer Technical/Information System Support recharges.

In July 2010 the Government concluded that charging a fee for a personal search of the Local Land Charges Register (LLCR) was incompatible with the Environmental Information Regulations 2004 and the underlying 2003 EU Directive. The £22 personal search fee was revoked on 17th August 2010.

In addition, the Government announced the suspension of Home Information Packs from 21st May 2010. This had a negative impact on several income streams, including Con29R income.

The deficit at total service cost level reflects the estimated amount to be transferred from the Land Charges reserve to achieve a cost neutral position.

Ledger Code F4111

Financial Services Contact Matthew Cue - Accountant (Tel: 444839)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	100,100	100,130
Transport Related		
Officers Car Leasing	450	440
Supplies and Services		
Computer Maintenance	4,920	4,920
Computer Services Recharge	29,040	0
Copying Machines	1,450	1,480
Gis & Nlpg Recharge	3,710	0
Pymt to SCC - Searches	55,600	62,000
Scanning	1,490	1,490
Income		
Con29 R	(24,980)	(5,000)
Land Charges Search Fees	(81,790)	(63,230)
LLC1 Only	(3,450)	(1,000)
Personal Searches	(55,540)	0
SCC Income	(55,600)	(62,000)
Support Services		
Accountancy Services Recharge	3,760	3,490
Audit Services Recharge	1,140	900
Business Services Support Recharg	0	10,140
Customer Tech Support Recharge	0	12,520
Human Resources Recharge	1,810	1,590
Information Sys Support Recharge	0	13,330
Office Services Recharge	2,630	3,620
Paymaster Recharge	730	910
Public Offices Recharge	4,270	3,700

Legal	and	Dem	ocratic	Services
-------	-----	-----	---------	----------

Financial Information Member Services and Democratic Representation

Responsible Officer Richard Lingard - Head of Legal & Democratic Services (Tel: 444042)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
187,122	Employee Related Expenditure	195,960	194,016	220,250
0	Premises Related Expenditure	0	0	0
7,562	Transport Related Expenditure	7,850	7,866	7,640
470,098	Supplies and Services	461,700	456,377	349,670
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
664,782	Total Direct Expenditure	665,510	658,259	577,560
(81,847)	Income	(82,430)	(82,430)	(80,360)
582,935	Net Direct Expenditure/(Income)	583,080	575,829	497,200
0	Special Works	0	0	0
0	Capital Charges	0	0	0
181,208	Support Services	197,910	197,990	286,650
764,143	Total Service Cost/(Surplus)	780,990	773,819	783,850
	Full Time Equivalent Staff	2.42		2.81

Major Variances 2010/11 v 2011/12

The Computer Services Recharge and GIS & NLPG Recharge have been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

The Committee Services recharge has been replaced by a direct salary allocation, hence the reduction in the recharge and an increase in salary costs.

The estimates for postage, printing and telecomms have been reduced to reflect recent levels of expenditure.

In 2011/12 the estimate for the Members' travelling allowance has been included in the attendance allowance, there is no overall increase in the cost of Members' allowances.

Ledger Code F2121, F2123

Financial Services Contact Matthew Cue - Accountant (Tel: 444839)

	2010/11	2011/12
	Estimate	Estimate
Major Items	£	£
Employee Related		
Members Training	11,020	12,320
Salaries	180,420	203,620
Transport Related		
Car Leasing & Allowances	7,850	7,640
Supplies and Services		
Computer Services Recharge	98,110	0
Computer Software Licence	3,850	3,850
Contract Refreshments	9,000	9,000
Gis & Nlpg Recharge	11,310	0
IT Renewals	7,020	3,090
Members Attendance Allowances	284,830	295,310
Postage	7,170	4,790
Printing Services Recharge	6,470	530
Telecomms	27,920	22,920
Income		
Recharged to Other Services	(82,430)	(80,360)
Support Services		
Accountancy Services Recharge	4,610	4,340
Business Services Support Recharg	0	37,450
Committee Services Recharge	21,750	0
Customer Tech Support Recharge	0	49,940
Human Resources Recharge	1,500	1,180
Information Sys Support Recharge	0	32,960
Office Services Recharge	37,270	36,590
Paymaster Recharge	3,010	2,970
Public Offices Recharge	128,800	111,890

Financial Information Parish and Local Liaison

Responsible Officer Richard Lingard - Head of Legal & Democratic Services (Tel: 444042); Julie Brown / Joyce Stewart - Principal Accountant (Tel: 444830)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
5,527	Employee Related Expenditure	4,740	4,827	5,730
0	Premises Related Expenditure	0	0	0
256	Transport Related Expenditure	250	250	210
9,770	Supplies and Services	117,990	117,823	120,700
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
15,553	Total Direct Expenditure	122,980	122,900	126,640
0	Income	0	0	0
15,553	Net Direct Expenditure/(Income)	122,980	122,900	126,640
0	Special Works	0	0	0
8,044	Capital Charges	0	0	0
5,770	Support Services	5,660	5,660	5,300
29,367	Total Service Cost/(Surplus)	128,640	128,560	131,940
	Full Time Equivalent Staff	0.07		0.09

Ledger Code F1115

Financial Services Contact Matthew Cue - Accountant (Tel: 444839)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	4,660	5,660
Transport Related		
Car Leasing & Allowances	250	210
Supplies and Services		
General Grants	116,900	120,000
Support Services		
Accountancy Services Recharge	4,870	4,540

Major Variances 2010/11 v 2011/12

The total level of grant funding to Parish Councils has been fixed at £120,000.

LEISURE SERVICES

HEAD OF SERVICE - (ACTING) MIKE BECKWITH

Contents

Subjective Summary	126
Service Unit Summary	127
Arts Development	129
Ash Manor	130
Electric Theatre	131
G Live	132
Grants - Leisure Organisations	133
Guildford Lido	134
Guildford Philharmonic	135
Guildford Spectrum Leisure Centre	136
Play and Youth	137
Sports and Physical Activity	138
Youth and Community Centres	139

Service Unit Subjective Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
10,389,705	11,112,000	Gross Expenditure	11,530,940	10,905,460	11,044,570	11,169,040
(8,377,012)	(8,291,900)	Gross Income	(8,238,310)	(8,243,050)	(8,262,420)	(8,282,720)
2,012,693	2,820,100	Net Expenditure	3,292,630	2,662,410	2,782,150	2,886,320
4,412,916	4,780,680	Employee Related Expenditure	4,774,520	4,819,980	4,850,620	4,886,580
2,313,255	2,537,840	Premises Related Expenditure	2,608,030	2,183,640	2,255,510	2,308,700
42,415	73,960	Transport Related Expenditure	49,860	42,920	43,450	43,990
2,272,183	2,445,710	Supplies and Services	2,794,420	2,591,490	2,605,630	2,622,300
0	0	Third Party Payments	0	0	0	0
0	0	Transfer Payments	0	0	0	0
9,040,769	9,838,190	Total Direct Expenditure	10,226,830	9,638,030	9,755,210	9,861,570
(8,377,012)	(8,291,900)	Income	(8,238,310)	(8,243,050)	(8,262,420)	(8,282,720)
663,757	1,546,290	Net Direct Expenditure/(Income)	1,988,520	1,394,980	1,492,790	1,578,850
0	10,510	Special Works	0	0	0	0
941,111	879,180	Capital Charges	919,820	919,820	919,820	919,820
407,825	384,120	Support Services	384,290	347,610	369,540	387,650
2,012,693	2,820,100	Total Service Cost/(Surplus)	3,292,630	2,662,410	2,782,150	2,886,320

Service Unit Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
72,784	76,270	Arts Development	76,970	79,430	82,320	85,630
44,102	21,940	Ash Manor	18,360	18,360	18,360	18,360
188,114	229,140	Electric Theatre	378,620	224,700	241,810	289,180
0	100,000	G Live	613,620	443,810	453,780	464,270
697,592	675,220	Grants - Leisure Organisations	645,320	646,850	648,730	653,120
180,108	163,650	Guildford Lido	200,250	200,250	200,250	200,250
252,951	245,680	Guildford Philharmonic	190,330	192,640	195,870	199,670
108,596	830,380	Guildford Spectrum Leisure Centre	669,600	392,000	396,000	400,670
167,285	160,550	Play and Youth	159,580	162,790	166,860	171,610
76,566	75,790	Sports and Physical Activity	77,820	80,260	83,150	86,480
224,595	241,480	Youth and Community Centres	262,160	221,320	295,020	317,080
2,012,693	2,820,100	Total Net Expenditure/(Income)	3,292,630	2,662,410	2,782,150	2,886,320

Leisure Services

Financial Information Arts Development

Responsible Officer Mike Beckwith - Leisure Strategy Officer (Tel:444703)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
46,379	Employee Related Expenditure	50,190	50,496	51,790
0	Premises Related Expenditure	0	0	0
2,530	Transport Related Expenditure	2,420	2,075	2,550
20,845	Supplies and Services	22,730	16,051	12,490
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
69,754	Total Direct Expenditure	75,340	68,622	66,830
(5,950)	Income	(6,000)	(200)	(500)
63,804	Net Direct Expenditure/(Income)	69,340	68,422	66,330
0	Special Works	0	0	0
0	Capital Charges	0	0	0
8,980	Support Services	6,930	6,962	10,640
72,784	Total Service Cost/(Surplus)	76,270	75,384	76,970
	Full Time Equivalent Staff	1.38		1.45

Major Variances 2010/11 v 2011/12

The Live and Direct scheme is fully funded from donations/sponsorships but a reduction to £500 is anticipated.

Contributions towards Partnership Work are not expected to be received in 2011/12, therefore expenditure and income estimates of £5,000 have been removed.

The Computer Services Recharge has been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

A reduction of £2,830 is anticipated across all printing & stationery requirements.

Ledger Code A3511

Major Homa	2010/11 Estimate	2011/12 Estimate
Major Items	£	£
Employee Related		
Salaries	49,420	50,920
Transport Related		
Car Leasing & Allowances	2,370	2,500
Supplies and Services		
Computer Services Recharge	1,990	0
IT Renewals	90	70
Live and Direct	1,000	500
Partnership Work	15,470	10,470
Printing & Stationery	2,200	770
Printing Services Recharge	2,000	600
Income		
Donations	(1,000)	(500)
Miscellaneous Income	(5,000)	0
Support Services		
Accountancy Services Recharge	940	900
Business Services Support Recharg	0	850
Customer Tech Support Recharge	0	1,700
Information Sys Support Recharge	0	890
Office Services Recharge	1,600	1,480
Paymaster Recharge	680	1,360
Public Offices Recharge	2,410	2,090

Leisure Services

Financial Information Ash Manor

Responsible Officer Gary Swann - Leisure Services Operations Manager (Tel: 443321)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
175,744	Employee Related Expenditure	185,260	190,433	191,020
129,447	Premises Related Expenditure	116,750	118,162	116,340
190	Transport Related Expenditure	460	217	420
33,018	Supplies and Services	34,540	32,739	27,870
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
338,399	Total Direct Expenditure	337,010	341,551	335,650
(327,779)	Income	(334,010)	(320,115)	(334,010)
10,620	Net Direct Expenditure/(Income)	3,000	21,436	1,640
0	Special Works	0	0	0
16,292	Capital Charges	0	0	0
17,190	Support Services	18,940	18,940	16,720
44,102	Total Service Cost/(Surplus)	21,940	40,376	18,360
	Full Time Equivalent Staff	4.33		4.70

Major Variances 2010/11 v 2011/12

Ash Manor is included in the Spectrum Option Appraisal which will result in a new operator managing the facility.

The Computer Recharge has been split to reflect the revised structure within Business Systems and can now be seen under Support Services.

The reduced support charges reflects the transfer of the management of Ash Manor, later in 2011/12, to a new operator who will not be using these internal services.

Ledger Code A7521

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Instructors fees	29,540	29,540
Salaries	119,820	130,040
Spectrum Casuals	27,170	27,790
Premises Related		
General Upkeep- payment to SCC	63,250	63,250
Repair & Maintenance	14,220	13,810
Utilities	36,900	36,900
Supplies and Services		
Advertising	5,000	5,000
Audio Visual	3,600	0
Computer Recharge & Mtne	5,080	2,460
Instructors Fees	2,160	2,160
IT Renewals	180	300
New, Replace Equip & Tools	2,710	2,770
Purchases for Resale	8,250	8,250
Telecomms	2,040	1,900
Income		
All Weather Pitch	(86,000)	(86,000)
Energy Level - memberships	(150,620)	(150,620)
Vending & General Sales	(12,070)	(12,070)
Support Services		
Accountancy Services Recharge	4,870	4,570
Business Services Support Recharg	0	110
Customer Tech Support Recharge	0	2,880
Information Sys Support Recharge	0	20
Paymaster Recharge	4,100	2,800

Leisure Services

Financial Information Electric Theatre

Responsible Officer Mike Beckwith - Leisure Strategy Officer (Tel:444703)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
226,457	Employee Related Expenditure	240,670	248,677	243,420
65,514	Premises Related Expenditure	63,470	68,556	178,330
329	Transport Related Expenditure	280	316	600
95,783	Supplies and Services	103,900	103,628	88,160
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
388,083	Total Direct Expenditure	408,320	421,177	510,510
(268,927)	Income	(246,190)	(253,737)	(257,620)
119,156	Net Direct Expenditure/(Income)	162,130	167,440	252,890
0	Special Works	0	0	0
34,130	Capital Charges	36,640	36,648	34,130
34,828	Support Services	30,370	30,823	91,600
188,114	Total Service Cost/(Surplus)	229,140	234,911	378,620
	Full Time Equivalent Staff	6.23		6.15

Major Variances 2010/11 v 2011/12

The increase in the Repair & Maintenance budget includes £143,000 for works to the roof identified from the property condition survey.

The Computer Services Recharge has been incorporated in the Business Service/Customer Technical/Information System Support Recharges. The allocation to this service has increased by £3,940.

The increase of £38,000 in the Property Services recharge is associated with the works to the roof.

Note: These estimates assume the Guildford Philharmonic Orchestra will continue to use the Electric Theatre box office.

Ledger Code A3811, A3815

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Casual Staff	37,460	41,000
Salaries	199,330	196,960
Premises Related		
Contract cleaning & materials	15,030	14,520
General Rates	9,370	9,090
Insurance	1,850	1,210
Repairs & Maintenance	12,600	128,610
Utilities	22,400	22,800
Supplies and Services		
Advertising	23,000	23,000
Computer Services Recharge	5,980	0
Equip & Tools Repairs	15,930	15,000
Postage and Telephones	12,960	8,060
Promotions Expenditure	26,500	24,580
Income		
Catering Income	(21,000)	(21,630)
Commercial Lettings	(79,000)	(74,000)
Commission on General Sales	(42,000)	(45,000)
Letting Fees-General	(43,700)	(45,000)
Promotions Income	(31,480)	(32,420)
Support Services		
Accountancy Services Recharge	8,880	8,270
Business Services Support Recharg	0	2,370
Customer Tech Support Recharge	0	6,340
HR Services Recharge	3,910	3,340
Information Sys Support Recharge	0	1,210
Paymaster Recharge	7,690	7,280
Property Services Recharge	50	38,190

Financial Information G Live

Responsible Officer Jim Miles - Director (Tel: 444701)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
0	Employee Related Expenditure	0	0	32,850
0	Premises Related Expenditure	0	0	43,690
0	Transport Related Expenditure	0	0	0
0	Supplies and Services	100,000	100,000	537,080
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
0	Total Direct Expenditure	100,000	100,000	613,620
0	Income	0	0	0
0	Net Direct Expenditure/(Income)	100,000	100,000	613,620
0	Special Works	0	0	0
0	Capital Charges	0	0	0
0	Support Services	0	0	0
0	Total Service Cost/(Surplus)	100,000	100,000	613,620
	Full Time Equivalent Staff	0.00		0.00

Ledger Code A2141

Financial Services Contact Janet Humphreys - Principal Accountant (Tel: 444847)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	0	32,850
Premises Related		
Grounds Maintenance	0	15,000
Insurance	0	13,690
Repairs & Maintenance	0	15,000
Supplies and Services		
Consultants Fees	100,000	0
Management Fee	0	164,300
Pre-opening costs	0	372,780

Major Variances 2010/11 v 2011/12

G Live is due to open during 2011/12 with budgets included to cover the pre-opening period, such as marketing and salaries, which will be incurred by the operator before the opening date and an income stream is established.

Also included is the part year management fee for the successful operator.

The salaries and premises related budgets are included for the GBC supervison and relevant building and ground maintenance expenses.

Leisure Services

Financial Information Grants - Leisure Organisations

Responsible Officer Mike Beckwith - Leisure Strategy Officer (Tel:444703)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
29,951	Employee Related Expenditure	33,140	32,493	29,720
219	Premises Related Expenditure	200	26	0
1,319	Transport Related Expenditure	1,230	1,256	1,210
656,092	Supplies and Services	632,260	633,421	604,230
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
687,581	Total Direct Expenditure	666,830	667,196	635,160
(9)	Income	0	(949)	(1,710)
687,572	Net Direct Expenditure/(Income)	666,830	666,247	633,450
0	Special Works	0	0	0
0	Capital Charges	0	0	0
10,020	Support Services	8,390	8,414	11,870
697,592	Total Service Cost/(Surplus)	675,220	674,661	645,320
	Full Time Equivalent Staff	0.71		0.65

Major Variances 2010/11 v 2011/12

A reduction in grants was agreed by the Executive as part of the saving exercise for 2011/2012.

General Grants - The applications for assistance from the 2010/2011 Surrey Community Building Grant were lower in value than in previous years. The original value was re-instated for 2011/2012 and then reduced as part of the saving exercise.

The computer service recharge has been incorporated in the Business Service/Customer Technical/Information System support recharges.

Ledger Code A4111, A4114, A4115, A4121, A4125, A4128

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	32,640	29,180
Transport Related		
Officers Car Leasing	1,200	1,190
Supplies and Services		
Arts Grants	21,810	20,720
Basingstoke Canal Grant	40,010	34,960
Blackwater Valley Project	10,840	10,300
Book Festival	24,040	22,840
Civic Concessions Grant	10,610	10,610
Community and Youth Projects	24,040	18,580
Community Partnership Fund	20,030	0
Computer Services Recharge	3,240	0
Disability Challengers Grant	14,690	13,960
General Grants	12,660	36,000
Guilfest Music Festival	16,000	21,000
Play Development Grants	10,610	10,080
Sporting Concessions - Spectrum	18,000	18,000
Sports Grants	24,540	23,310
Yvonne Arnaud Theatre Grant	334,920	318,170
Support Services		
Accountancy Services Recharge	4,530	4,260
Business Services Support Recharg	0	1,290
Customer Tech Support Recharge	0	1,560
Information Sys Support Recharge	0	600
Public Offices Recharge	1,240	1,080

Leisure Services

Financial Information Guildford Lido

Responsible Officer Gary Swann - Leisure Services Operations Manager (Tel: 443321)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
203,617	Employee Related Expenditure	210,680	213,700	202,510
173,379	Premises Related Expenditure	143,760	153,210	157,950
190	Transport Related Expenditure	210	210	170
54,351	Supplies and Services	37,600	37,600	34,240
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
431,537	Total Direct Expenditure	392,250	404,720	394,870
(308,703)	Income	(283,160)	(227,735)	(245,880)
122,834	Net Direct Expenditure/(Income)	109,090	176,985	148,990
0	Special Works	0	0	0
30,021	Capital Charges	30,440	30,440	30,020
27,253	Support Services	24,120	31,020	21,240
180,108	Total Service Cost/(Surplus)	163,650	238,445	200,250
	Full Time Equivalent Staff	4.47		4.51

Major Variances 2010/11 v 2011/12

The change in the Repair & Maintenance budgets reflects the work identified to be undertaken during 2011/12 from the property condition survey exercise.

The increase in the utility costs includes the latest projected contract prices.

The estimate for the Government Grant, relating to the contribution towards free swimming for the over 60's, has been deleted following the Government's withdrawal from the scheme.

The income for the use of the car park from college students has declined over the past year with the estimate being adjusted accordingly.

Income from the Gym has been amended following the additional competition in the immediate areas and the impact of the economic climate on Health & Fitness spend.

The reduced support charges reflects the transfer of the management of the Lido later in 2011 to a new operator, who will not be using these internal services.

Ledger Code L2521- L2586

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Lido Casuals	56,000	56,510
Salaries	147,030	140,530
Premises Related		
General Rates	29,570	30,780
Grounds Maintenance	12,140	12,500
Repairs & Maintenance	24,370	32,450
Utilities	69,700	74,700
Supplies and Services		
Advertising	3,500	3,500
Computer Recharge & Mtne	5,080	2,460
Purchases for Resale	14,200	14,200
Security Services	5,880	5,880
Income		
Car Park income	(18,630)	(7,630)
Government Grant	(11,100)	0
Gym - Fitness Room	(50,360)	(34,360)
Poolside - Fees & Charges	(167,970)	(174,430)
Vending & General Sales	(20,280)	(20,280)
Support Services		
Accountancy Services Recharge	5,810	5,420
Audit Services Recharge	1,940	2,030
Housing Surveying Services	1,030	4,530
Paymaster Recharge	4,430	2,660

Leisure Services

Financial Information Guildford Philharmonic

Responsible Officer Mike Beckwith - Leisure Strategy Officer (Tel:444703)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
92,613	Employee Related Expenditure	99,810	99,683	93,900
12,851	Premises Related Expenditure	17,250	11,869	14,000
3,428	Transport Related Expenditure	3,310	3,466	3,870
219,229	Supplies and Services	217,910	174,466	183,240
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
328,121	Total Direct Expenditure	338,280	289,484	295,010
(114,172)	Income	(124,180)	(124,835)	(141,320)
213,949	Net Direct Expenditure/(Income)	214,100	164,649	153,690
0	Special Works	0	0	0
4,192	Capital Charges	4,190	4,190	4,190
34,810	Support Services	27,390	27,414	32,450
252,951	Total Service Cost/(Surplus)	245,680	196,253	190,330
	Full Time Equivalent Staff	1.81		1.74

Major Variances 2010/11 v 2011/12

The 2011/12 estimates include a reduction of £50,000 on total concert expenditure as part of the Service Challenge requirement.

Estimated additional income of £17,000 is included due to the removal of the requirement to account for VAT on the ticket price.

The computer services recharge has been incorporated in the Business Service/Customer Technical/Information Sytems support recharges

Ledger Code A6111, A6121, A6141, A6201, A6202, A6203, A6204, A6205, A6206, A6207, A6208, A6209, A6210, A6211, Financial Services Contact Janet Humphreys - Principal Accountant (Tel: 444847)

	2010/11 Estimate	2011/12 Estimate
Major Items	£	£
Employee Related		
Salaries	90,620	85,740
Premises Related		
Hire of Halls	17,250	14,000
Transport Related		
Transport Pool Hire Charge	2,880	3,100
Supplies and Services		
Artists & Orchestra Fees	116,020	107,630
AV Presentation	8,800	6,200
Computer Services Recharge	7,230	0
Design, Print & Distribution	16,500	16,050
Display Boards	7,600	2,000
Equip, Music & Instrument hire	9,550	4,660
Freelance Services	21,430	16,160
IT Renewals	70	0
Postage and Telephones	4,550	2,700
Storage Hire	7,000	6,980
Ticket Sales Commission	9,500	12,480
Income		
Admission Charges	(96,760)	(113,150)
Miscellaneous Income	(10,000)	0
Sponsorship Receipts	(6,000)	(6,000)
Support Services		
Business Services Support Recharg	0	3,000
Customer Tech Support Recharge	0	2,720
Information Sys Support Recharge	0	3,110
Office Services Recharge	4,470	3,450
Paymaster Recharge	7,060	5,540
Public Offices Recharge	10,400	9,060

Leisure Services

Financial Information Guildford Spectrum Leisure Centre

Responsible Officer Gary Swann - Leisure Services Operations Manager (Tel: 443321)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
3,423,444	Employee Related Expenditure	3,742,030	3,509,414	3,724,030
1,867,192	Premises Related Expenditure	2,115,530	2,082,162	1,997,340
14,656	Transport Related Expenditure	43,960	15,390	14,760
1,108,984	Supplies and Services	1,211,110	1,127,391	1,224,510
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
6,414,276	Total Direct Expenditure	7,112,630	6,734,357	6,960,640
(7,262,537)	Income	(7,189,690)	(6,807,210)	(7,157,950)
(848,261)	Net Direct Expenditure/(Income)	(77,060)	(72,853)	(197,310)
0	Special Works	10,510	0	0
709,825	Capital Charges	660,740	660,740	704,830
247,032	Support Services	236,190	238,087	162,080
108,596	Total Service Cost/(Surplus)	830,380	825,974	669,600
	Full Time Equivalent Staff	97.19		93.57

Major Variances 2010/11 v 2011/12

The reduction in General rates reflects the change in the percentage to be paid under the new management contract.

The utility costs reflect the latest expected contract prices while allowing for efficiency initiatives to continue to be introduced throughout 2011/12.

The reduced cost of the bus service relates to the actual charge made in 2009/10.

There has been no increase in fees and charges which reflects the current economic market within the Leisure industry and the continual increase in local competition for some activity areas offered by Spectrum.

The deletion of the estimate for Government Grant reflects the removal of the contribution towards free swimming for the over 60's.

The reduced support charges reflects the transfer of the management of Spectrum later in 2011/12 to a new operator who will not be using these internal services.

Ledger Code A7531, L4586, L7512- L7592

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Instructors fees	346,740	399,640
Salaries	2,565,300	2,499,950
Spectrum Casuals	744,200	734,090
Premises Related		
Cleaning	77,210	79,890
General Rates	571,320	387,940
Grounds Maintenance	53,840	55,460
Repairs & Maintenance	515,850	515,850
Utilities	807,300	841,060
Transport Related		
Bus Service	41,000	12,000
Supplies and Services		
Bank Charges	42,000	42,000
Computer Recharge & Mtne	41,850	32,000
Equipment - repair, hire & replace	145,810	145,630
Instructors	406,420	461,420
IT Renewals	860	750
Marketing	188,360	188,360
Operational Investment	100,000	100,000
Printing & Stationery	32,520	31,360
Telecomms	29,140	14,170
Income		
Catering Income	(377,400)	(388,720)
Fees & Charges	(6,716,340)	(6,716,340)
Government Grants	(25,900)	0
Support Services		
Accountancy Services Recharge	36,640	25,640
Human Resources Recharge	58,190	25,540
Information Sys Support Recharge	0	21,250
Legal Services Recharge	15,330	8,610
Paymaster Recharge	57,910	27,000

Leisure Services

Financial Information Play and Youth

Responsible Officer Mike Beckwith - Leisure Strategy Officer (Tel:444703)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
141,970	Employee Related Expenditure	144,570	147,586	133,210
13,440	Premises Related Expenditure	12,040	10,000	13,040
15,288	Transport Related Expenditure	18,350	32,764	22,210
57,063	Supplies and Services	64,160	60,808	58,930
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
227,761	Total Direct Expenditure	239,120	251,158	227,390
(69,656)	Income	(87,280)	(99,517)	(77,670)
158,105	Net Direct Expenditure/(Income)	151,840	151,641	149,720
0	Special Works	0	0	0
0	Capital Charges	0	0	0
9,180	Support Services	8,710	8,750	9,860
167,285	Total Service Cost/(Surplus)	160,550	160,391	159,580
	Full Time Equivalent Staff	2.32		1.78

Major Variances 2010/11 v 2011/12

Salaries have reduced by £10,000 due to the Play Ranger project finishing at the end of June 2011. The remaining costs are fully offset by the balance of lottery funding.

The Computer/GIS/Telephone service recharges have been incorporated in the Business Service/Customer Technical/Information System support recharges increasing overall to this service by £940.

Ledger Code A4126, A4127, A4129, A7211

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Casual Salaries	71,110	71,110
Salaries	70,630	59,080
Premises Related		
Hire of Halls	12,040	12,040
Transport Related		
Car Allowances	1,800	1,790
Hire of Vehicles	12,510	12,510
Officers Car Leasing	490	500
Supplies and Services		
Advertising	4,000	4,000
Computer Services Recharge	1,370	0
Instructors Fees	34,000	34,000
IT Renewals	80	20
New, Replace Equip & Tools	7,000	5,000
Play Initatives	5,080	5,000
Printing Services Recharge	3,700	2,810
Youth Initatives	5,090	5,000
Income		
Fees and Admissions	(56,200)	(56,050)
Lottery Grants	(21,080)	(11,620)
Miscellaneous Income	(5,000)	(5,000)
Recharged to Other Services	(5,000)	(5,000)
Support Services		
Business Services Support Recharg	0	560
Customer Tech Support Recharge	0	1,040
Information Sys Support Recharge	0	710
Office Services Recharge	1,770	1,750
Paymaster Recharge	2,340	1,310
Public Offices Recharge	2,850	2,430

Leisure Services

Financial Information Sports and Physical Activity

Responsible Officer Mike Beckwith - Leisure Strategy Officer (Tel:444703)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
55,412	Employee Related Expenditure	57,620	58,447	56,350
189	Premises Related Expenditure	1,050	1,050	0
3,240	Transport Related Expenditure	2,640	2,919	3,120
25,497	Supplies and Services	20,320	28,307	22,260
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
84,338	Total Direct Expenditure	81,630	90,723	81,730
(14,652)	Income	(12,500)	(17,417)	(12,500)
69,686	Net Direct Expenditure/(Income)	69,130	73,306	69,230
0	Special Works	0	0	0
0	Capital Charges	0	0	0
6,880	Support Services	6,660	6,684	8,590
76,566	Total Service Cost/(Surplus)	75,790	79,990	77,820
	Full Time Equivalent Staff	1.47		1.45

Major Variances 2010/11 v 2011/12

The Sport Guildford and Street Clash initiatives are fully funded schemes.

The general subscriptions estimate was understated in 2010/11. The facility hire estimate has been merged with the initiatives estimate.

The Computer Service recharges have been incorporated in the Business Service/Customer Technical/Information System support recharges increasing overall charges to this service by £880.

Ledger Code A7311

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Casual Salaries	3,500	3,500
Salaries	53,310	51,940
Premises Related		
Facility Hire	1,050	0
Transport Related		
Car Allowances	2,000	2,450
Officers Car Leasing	590	640
Supplies and Services		
Computer Services Recharge	1,370	0
General Subscriptions	150	4,200
IT Renewals	100	80
New Initiatives	4,290	5,340
Printing & Stationery	1,980	760
Sport Guildford	2,500	2,500
Street Clash	8,000	8,000
Income		
Events Income	(2,000)	(2,000)
Sport Guildford	(2,500)	(2,500)
Street Clash	(8,000)	(8,000)
Support Services		
Business Services Support Recharg	0	560
Customer Tech Support Recharge	0	1,040
Human Resources Recharge	840	790
Information Sys Support Recharge	0	650
Office Services Recharge	1,660	1,600
Public Offices Recharge	2,520	2,220

Leisure Services

Financial Information Youth and Community Centres

Responsible Officer Mike Beckwith - Leisure Strategy Officer (Tel:444703)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
17,329	Employee Related Expenditure	16,710	16,685	15,720
51,024	Premises Related Expenditure	67,790	73,205	87,340
1,245	Transport Related Expenditure	1,100	1,107	950
1,321	Supplies and Services	1,180	967	1,410
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
70,919	Total Direct Expenditure	86,780	91,964	105,420
(4,627)	Income	(8,890)	(3,336)	(9,150)
66,292	Net Direct Expenditure/(Income)	77,890	88,628	96,270
0	Special Works	0	0	0
146,651	Capital Charges	147,170	147,218	146,650
11,652	Support Services	16,420	19,046	19,240
224,595	Total Service Cost/(Surplus)	241,480	254,892	262,160
	Full Time Equivalent Staff	0.28		0.26

Major Variances 2010/11 v 2011/12

The Repair & Maintenance budgets reflects the work identified from the property condition survey and the resulting allocation of funds.

Income received under donations is from the relevant Management Committee, which funds specific repairs.

Ledger Code A8111, A8121, A8131, A8141, A8151

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related	~	~
Salaries	16,400	15,410
Premises Related		
General Rates	11,400	11,930
Insurance	2,230	2,120
Repairs & Maintenance	46,310	65,290
Transport Related		
Officers Car Leasing	1,090	940
Supplies and Services		
Equipment Electrical Testing	550	800
IT Renewals	30	0
Telecomms; Business Use	600	570
Income		
Donations	(8,890)	(9,150)
Capital Charges		
Depreciation	147,170	146,650
Support Services		
Accountancy Services Recharge	1,200	1,090
Housing Surveying Services	2,320	3,300
Paymaster Recharge	1,180	1,020
Property Services Recharge	8,480	10,950

NEIGHBOURHOOD AND HOUSING MANAGEMENT

HEAD OF SERVICE - PHIL O'DWYER

Contents

Subjective Summary	144
Service Unit Summary	145
Building Maintenance	147
Community Safety	148
Housing Outside the HRA	149
Housing Surveying Services	150
Woking Road Depot Stores	151

Service Unit Subjective Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
2,961,590	3,071,450	Gross Expenditure	3,270,640	3,358,350	3,465,380	3,585,630
(2,987,249)	(2,696,270)	Gross Income	(2,876,980)	(2,955,140)	(3,046,660)	(3,148,970)
(25,659)	375,180	Net Expenditure	393,660	403,210	418,720	436,660
1,307,120	1,710,560	Employee Related Expenditure	1,725,400	1,787,880	1,861,590	1,947,590
110,887	98,670	Premises Related Expenditure	86,680	87,970	89,720	91,500
165,861	162,960	Transport Related Expenditure	165,100	167,580	170,930	174,350
1,246,478	955,340	Supplies and Services	1,086,240	1,102,470	1,124,490	1,146,950
0	0	Third Party Payments	0	0	0	0
0	0	Transfer Payments	0	0	0	0
2,830,346	2,927,530	Total Direct Expenditure	3,063,420	3,145,900	3,246,730	3,360,390
(2,987,249)	(2,696,270)	Income	(2,876,980)	(2,955,140)	(3,046,660)	(3,148,970)
(156,903)	231,260	Net Direct Expenditure/(Income)	186,440	190,760	200,070	211,420
0	0	Special Works	0	0	0	0
17,983	8,590	Capital Charges	12,240	12,240	12,240	12,240
113,261	135,330	Support Services	194,980	200,210	206,410	213,000
(25,659)	375,180	Total Service Cost/(Surplus)	393,660	403,210	418,720	436,660

Service Unit Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
(22,022)	(7,610)	Building Maintenance	3,950	0	0	0
0	392,290	Community Safety	388,720	402,230	418,220	436,660
11,862	6,600	Housing Outside the HRA	9,040	8,900	8,730	8,560
(15,211)	(15,190)	Housing Surveying Services	(7,450)	(7,920)	(8,230)	(8,560)
(288)	(910)	Woking Road Depot Stores	(600)	0	0	0
(25,659)	375,180	Total Net Expenditure/(Income)	393,660	403,210	418,720	436,660

Neighbourhood and Housing Management

Financial Information Building Maintenance

Responsible Officer Philip O'Dwyer - Head of Neighbourhood & Housing Management Services (Tel: 444318)

Financial Services Contact	Julie Power - Senior Ad

Ledger Code K1515

Contact	Julie Power - Senior Accountant (Tel:
	444837)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £	
794,222	Employee Related Expenditure	823,410	840,994	818,300	Employee R
84,886	Premises Related Expenditure	73,050	73,074	64,150	Salaries
136,141	Transport Related Expenditure	122,070	138,590	126,250	Temporary S
1,211,317	Supplies and Services	879,330	1,100,611	1,056,300	Premises Re
0	Third Party Payments	0	0	0	Proportion of
0	Transfer Payments	0	0	0	Transport R
2,226,566	Total Direct Expenditure	1,897,860	2,153,269	2,065,000	Fuel & Oil
	•				Officers Car
(2,299,224)	Income	(1,959,670)	(2,217,143)	(2,132,470)	Transport Po
(72,658)	Net Direct Expenditure/(Income)	(61,810)	(63,874)	(67,470)	Supplies an Computer Se
0	Special Works	0	0	0	Contaminate
0	Capital Charges	0	0	0	IT Renewals
50,636	Support Services	54,200	54,264	71,420	Materials
(22,022)	Total Service Cost/(Surplus)	(7,610)	(9,610)	3,950	Payment to (
					Stores Recht
	Full Time Equivalent Staff	22.45		22.30	Tipping Fees

Major Variances 2010/11 v 2011/12

Estimated increase in volume of work £185,000 which is fully offset by increased income.

The Computer/GIS/Telephone service recharges have been incorporated in the Business Service/Customer Technical/Information System support recharges increasing overall to this service by £7,620.

Income from invoices is now shown as part of the Recharge to Other Services.

	2010/11 Estimate	2011/12 Estimate
Major Items	£	£
Employee Related		
Salaries	809,860	804,640
Temporary Staff	63,740	65,000
Premises Related		
Proportion of Depot Expenses	71,890	62,850
Transport Related		
Fuel & Oil	21,000	20,230
Officers Car Leasing	4,740	4,540
Transport Pool Hire Charge	88,850	94,060
Supplies and Services		
Computer Services Recharge	18,450	0
Contaminated Waste Removal	1,890	1,290
IT Renewals	290	20
Materials	440,780	525,360
Payment to Contractors	300,000	400,000
Stores Recharge	35,330	36,040
Tipping Fees	60,000	75,000
Income		
Income from Invoices	(80,430)	0
Recharged to Other Services	(1,841,050)	(2,093,550)
Works to Outside Bodies	(36,520)	(37,620)
Support Services		
Accountancy Services Recharge	5,120	4,830
Business systems Recharge	0	26,070
HR Services Recharge	14,380	12,060
Paymaster Recharge	9,420	9,480
Performance Mngt. Recharge	4,040	3,840
WSD Recharges	8,390	7,410

Neighbourhood and Housing Management

Financial Information Community Safety

Responsible Officer Philip O'Dwyer - Head of Neighbourhood & Housing Management Services (Tel: 444318)

Ledger Code F5713

Financial Services Contact Julie Power - Senior Accountant (Tel: 444837)

	2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
Employee Related Expenditure	324,220	324,515	328,370
Premises Related Expenditure	3,300	2,835	3,300
Transport Related Expenditure	9,920	10,176	9,450
Supplies and Services	34,170	32,822	12,070
Third Party Payments	0	0	0
Transfer Payments	0	0	0
Total Direct Expenditure	371,610	370,348	353,190
Income	(10)	(1,326)	(10)
Net Direct Expenditure/(Income)	371,600	369,022	353,180
Special Works	0	0	0
Capital Charges	0	0	0
Support Services	20,690	19,618	35,540
Total Service Cost/(Surplus)	392,290	388,640	388,720
Full Time Equivalent Staff	8.38		8.47
	Premises Related Expenditure Transport Related Expenditure Supplies and Services Third Party Payments Transfer Payments Total Direct Expenditure Income Net Direct Expenditure/(Income) Special Works Capital Charges Support Services	Estimate £Employee Related Expenditure324,220Premises Related Expenditure3,300Transport Related Expenditure9,920Supplies and Services34,170Third Party Payments0Transfer Payments0Total Direct Expenditure371,610Income(10)Net Direct Expenditure/(Income)371,600Special Works0Capital Charges0Support Services20,690	Estimate £Probable £Employee Related Expenditure $324,220$ $324,515$ Premises Related Expenditure $3,300$ $2,835$ Transport Related Expenditure $9,920$ $10,176$ Supplies and Services $34,170$ $32,822$ Third Party Payments 0 0 Transfer Payments 0 0 Total Direct Expenditure $371,610$ $370,348$ Income (10) $(1,326)$ Net Direct Expenditure/(Income) $371,600$ $369,022$ Special Works 0 0 Support Services $20,690$ $19,618$

2010/11 Estimate £	2011/12 Estimate £
-	-
319,720	323,870
3,100	3,100
8,480	8,170
0	5,000
17,450	0
240	200
6,650	0
1,740	910
4,020	2,750
2,210	1,170
0	19,150
3,950	3,970
1,000	0
7,340	5,120
	Estimate £ 319,720 3,100 8,480 0 17,450 240 6,650 1,740 4,020 2,210 0 3,950 1,000

Major Variances 2010/11 v 2011/12

The Computer/GIS/Telephone service recharges have been incorporated in the Business Service/Customer Technical/Information System support recharges increasing overall to this service by £1,700.

The Miscellaneous Expenses estimate in 2010/11 £6,650 has been renamed as a Community Issues estimate and reduced to £5,000.

Neighbourhood and Housing Management

Financial Information Housing Outside the HRA

Responsible Officer Philip O'Dwyer - Head of Neighbourhood & Housing Management Services (Tel: 444318)

Financial Services Contact Julie Power - Senior Accountant (Tel: 444837)

Ledger Code C5521 TO C5581

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
0	Employee Related Expenditure	0	0	0
5,464	Premises Related Expenditure	4,690	6,047	4,720
0	Transport Related Expenditure	0	0	0
1,204	Supplies and Services	1,590	1,795	1,650
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
6,668	Total Direct Expenditure	6,280	7,842	6,370
(10,977)	Income	(12,880)	(14,127)	(13,310)
(4,309)	Net Direct Expenditure/(Income)	(6,600)	(6,285)	(6,940)
0	Special Works	0	0	0
11,601	Capital Charges	8,590	8,590	11,600
4,570	Support Services	4,610	4,602	4,380
11,862	Total Service Cost/(Surplus)	6,600	6,907	9,040
	Full Time Equivalent Staff	0.00		0.00

Ma	ajor Items	2010/11 Estimate £	2011/12 Estimate £
Premises Relation	ted		
Contract Cleani	ng	620	650
Electricity		700	700
Grounds Mainte	enance	750	770
Insurance Fund	(Fire)	570	230
Repairs & Main	tenance	580	1,080
Window Cleanir	ng	350	350
Supplies and S	Services		
Alarm Centre M	onitoring	1,170	1,180
Income			
Expenses Reco	vered	(5,500)	(5,670)
Rent Income		(5,460)	(5,620)
Capital Charge	S		
Capital Financir	ng	8,590	11,600
Support Servic	es		
Accountancy Se	ervices Recharge	2,910	2,690
Debtors Section	Recharge	890	800

Major Variances 2010/11 v 2011/12

There are no major variances to report.

Neighbourhood and Housing Management

Financial Information Housing Surveying Services

Responsible Officer Philip O'Dwyer - Head of Neighbourhood & Housing Management Services (Tel: 444318)

Financial Services Contact	Julie Power - Senior Accountant (Tel:
	444837)

Ledger Code G6525

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £	
479,697	Employee Related Expenditure	526,970	500,330	536,870	
0	Premises Related Expenditure	0	0	0	
29,497	Transport Related Expenditure	30,750	30,755	29,180	
29,747	Supplies and Services	27,080	26,754	6,640	
0	Third Party Payments	0	0	0	
0	Transfer Payments	0	0	0	
538,941	Total Direct Expenditure	584,800	557,839	572,690	
(593,562)	Income	(641,100)	(614,179)	(646,800)	
(54,621)	Net Direct Expenditure/(Income)	(56,300)	(56,340)	(74,110)	
0	Special Works	0	0	0	
0	Capital Charges	0	0	0	
39,410	Support Services	41,110	41,150	66,660	
(15,211)	Total Service Cost/(Surplus)	(15,190)	(15,190)	(7,450)	
	Full Time Equivalent Staff	12.44		12.56	

Major Items	2010/11 Estimate £	2011/12 Estimate £
•	L	Z
Employee Related	540 500	500 500
Salaries	519,530	526,560
Transport Related		
Car Leasing & Allowances	30,700	29,130
Supplies and Services		
Computer Services Recharge	17,830	0
Gis & Nlpg Recharge	1,660	0
IT Renewals	840	760
Telecomms	3,840	1,750
Income		
Support Service Recharge	(641,060)	(646,760)
Support Services		
Accountancy Services Recharge	4,270	4,010
Business systems Recharge	0	21,820
Health & Safety Recharge	1,050	1,910
Human Resources Recharge	6,860	6,790
Office Services Recharge	9,390	13,740
Paymaster Recharge	3,550	3,720
Performance Mngt. Recharge	1,890	2,160
Public Offices Recharge	13,250	11,480
	- ,—	,

Major Variances 2010/11 v 2011/12

The Computer/GIS/Telephone service recharges have been incorporated in the Business Service/Customer Technical/Information System support recharges.

Neighbourhood and Housing Management

2010/11

2011/12

Financial Information Woking Road Depot Stores

Responsible Officer Philip O'Dwyer - Head of Neighbourhood & Housing Management Services (Tel: 444318)

Financial Services Contact	Julie Power - Senior Accountant (Tel:
	444837)

Ledger Code K7515

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
33,201	Employee Related Expenditure	35,960	37,126	41,860
20,537	Premises Related Expenditure	17,630	17,630	14,510
223	Transport Related Expenditure	220	198	220
4,210	Supplies and Services	13,170	14,275	9,580
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
58,171	Total Direct Expenditure	66,980	69,229	66,170
(83,486)	Income	(82,610)	(84,875)	(84,390)
(25,315)	Net Direct Expenditure/(Income)	(15,630)	(15,646)	(18,220)
0	Special Works	0	0	0
6,382	Capital Charges	0	0	640
18,645	Support Services	14,720	14,736	16,980
(288)	Total Service Cost/(Surplus)	(910)	(910)	(600)
	Full Time Equivalent Staff	1.30		1.45

Major Items	Estimate £	Estimate £
Employee Related		
Salaries	35,260	40,990
Premises Related		
Proportion of Depot Expenses	17,630	14,510
Transport Related		
Car Allowances	220	220
Supplies and Services		
Computer Services Recharge	3,990	0
Computer Software Licence	8,000	8,000
Equipment & Racking	500	1,250
IT Renewals	0	170
Income		
Recharged to Other Services	(37,790)	(40,630)
Stores Archive	(44,820)	(43,760)
Support Services		
Accountancy Services Recharge	6,660	6,470
Audit Services Recharge	3,430	1,800
Business systems Recharge	0	4,520
Human Resources Recharge	720	780
Paymaster Recharge	2,370	2,160

Major Variances 2010/11 v 2011/12

Increase of 15% in the allocation of the Operation Support Officers post.

The Computer/GIS/Telephone service recharges have been incorporated in the Business Service/Customer Technical/Information System support recharges.

Costs are fully offset by income Recharged to Other Services.

OPERATIONAL SERVICES

HEAD OF SERVICE - JAMES WHITEMAN

Contents

Subjective Summary	156
Service Unit Summary	157
Abandoned Vehicles	159
CCTV Systems	160
Cesspool Emptying Services	161
Dog Control and Animal Welfare	162
Engineering Projects	163
Fleet Management Service	164
Land Drainage	165
Markets	166
Night Soil Collection	167
Off Street Parking	168
On Street Parking	169
Ordnance Survey and Mapping Services	170
Park and Ride Services	171
Pest Control	172
Public Conveniences	173
Recycling, Cleansing and Parking Services Overhead Account	174
Refuse and Recycling	175
River Control	176
Roads and Footpaths Maintenance	177
Snow and Ice Plan Holding Account	178
Street Cleansing	179
Street Furniture	180
Transportation	181
Transportation Projects	182
Vehicle Maintenance Workshop	183
Woking Road Depot	184
Works Ancillary Services	185

Service Unit Subjective Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
21,475,119	21,498,580	Gross Expenditure	20,961,020	21,439,740	22,070,500	22,730,470
(18,286,116)	(19,014,880)	Gross Income	(19,511,410)	(20,123,450)	(20,783,160)	(21,468,240)
3,189,003	2,483,700	Net Expenditure	1,449,610	1,316,290	1,287,340	1,262,230
6,886,829	7,043,160	Employee Related Expenditure	7,022,830	7,371,040	7,668,280	8,015,390
2,755,436	3,024,930	Premises Related Expenditure	2,992,540	2,929,630	3,041,240	3,132,990
3,804,044	4,134,130	Transport Related Expenditure	3,661,520	3,715,050	3,789,190	3,864,570
3,879,408	3,647,620	Supplies and Services	3,336,560	3,409,260	3,487,040	3,565,430
0	0	Third Party Payments	0	0	0	0
0	0	Transfer Payments	0	0	0	0
17,325,717	17,849,840	Total Direct Expenditure	17,013,450	17,424,980	17,985,750	18,578,380
(18,286,116)	(19,014,880)	Income	(19,511,410)	(20,123,450)	(20,783,160)	(21,468,240)
(960,399)	(1,165,040)	Net Direct Expenditure/(Income)	(2,497,960)	(2,698,470)	(2,797,410)	(2,889,860)
0	0	Special Works	0	0	0	0
2,379,155	1,988,440	Capital Charges	2,140,720	2,140,720	2,140,720	2,140,720
1,770,247	1,660,300	Support Services	1,806,850	1,874,040	1,944,030	2,011,370
3,189,003	2,483,700	Total Service Cost/(Surplus)	1,449,610	1,316,290	1,287,340	1,262,230

Service Unit Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
61,613	40,070	Abandoned Vehicles	45,090	46,440	48,060	49,860
165,522	124,110	CCTV Systems	126,350	128,580	131,430	134,410
1,430	0	Cesspool Emptying Services	0	0	0	0
85,975	89,100	Dog Control and Animal Welfare	76,300	78,270	80,660	83,390
(442)	(11,130)	Engineering Projects	(69,840)	(67,690)	(65,260)	(61,110)
6,626	(106,120)	Fleet Management Service	(50,150)	(68,770)	(92,350)	(115,950)
306,436	272,730	Land Drainage	278,880	283,920	290,120	296,630
(76,790)	(89,660)	Markets	(87,230)	(91,130)	(95,780)	(100,580)
1,462	0	Night Soil Collection	0	0	0	0
(4,599,481)	(4,842,200)	Off Street Parking	(5,231,750)	(5,845,600)	(6,091,750)	(6,323,670)
(502,211)	(507,370)	On Street Parking	(508,180)	(479,190)	(447,550)	(411,720)
15,673	12,900	Ordnance Survey and Mapping Services	13,780	14,080	14,450	14,840
678,191	850,530	Park and Ride Services	433,800	441,900	451,290	461,160
46,070	26,300	Pest Control	2,700	1,910	1,060	490
271,477	296,670	Public Conveniences	278,400	289,150	296,660	305,130
(8,255)	5,270	Recycling, Cleansing and Parking Services Overhead A	18,580	20,170	22,240	25,180
3,966,543	3,830,970	Refuse and Recycling	3,680,530	3,984,070	4,075,080	4,185,470
27,589	57,770	River Control	51,440	52,010	52,730	53,470
116,074	86,980	Roads and Footpaths Maintenance	95,110	97,270	99,890	102,650
(2,395)	0	Snow and Ice Plan Holding Account	7,410	11,980	11,760	11,540
1,788,026	1,884,550	Street Cleansing	1,911,490	1,994,260	2,060,570	2,136,620
187,531	162,550	Street Furniture	154,560	157,730	161,110	164,230
69,672	122,730	Transportation	104,380	106,470	109,450	112,590

Service Unit Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
9,667	(4,830)	Transportation Projects	(25,700)	(25,240)	(24,780)	(23,900)
(83)	6,750	Vehicle Maintenance Workshop	(19,130)	(29,150)	(39,870)	(49,850)
576,963	166,670	Woking Road Depot	149,870	202,120	225,600	198,370
(3,880)	8,360	Works Ancillary Services	12,920	12,730	12,520	12,980
3,189,003	2,483,700	Total Net Expenditure/(Income)	1,449,610	1,316,290	1,287,340	1,262,230

Operational Services

Financial Information Abandoned Vehicles

Responsible Officer Chris Wheeler - Cleansing Manager (Tel: 445030)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
43,537	Employee Related Expenditure	26,480	26,249	23,020
5,157	Premises Related Expenditure	4,430	4,430	3,900
3,840	Transport Related Expenditure	1,090	1,074	1,960
311	Supplies and Services	80	71	370
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
52,845	Total Direct Expenditure	32,080	31,824	29,250
(613)	Income	0	(89)	0
52,232	Net Direct Expenditure/(Income)	32,080	31,735	29,250
0	Special Works	0	0	0
0	Capital Charges	0	0	0
9,381	Support Services	7,990	8,022	15,840
61,613	Total Service Cost/(Surplus)	40,070	39,757	45,090
	Full Time Equivalent Staff	0.67		0.54

Ledger Code B4462

Financial Services Contact Christine Davies - Accountancy Technician (Tel: 444840)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Insurance - Emps Liab, All Risk	150	190
Recharge From Other Emp. Exps.	110	170
Salaries	26,160	22,610
Premises Related		
Proportion of Depot Expenses	4,430	3,900
Transport Related		
Car Allowances	220	320
Officers Car Leasing	870	1,640
Supplies and Services		
IT Renewals	30	0
Support Services		
Accountancy Services Recharge	510	510
Debtors Section Recharge	620	560
HR Services Recharge	300	360
Paymaster Recharge	170	230
WSD Recharges	6,110	5,390

Major Variances 2010/11 v 2011/12

There are no major variances to report.

Operational Services

Financial Information CCTV Systems

Responsible Officer Tim Pilsbury - Transportation Project Manager (Tel: 444521)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
2,846	Employee Related Expenditure	2,350	2,150	1,830
0	Premises Related Expenditure	0	0	0
132	Transport Related Expenditure	140	140	110
127,057	Supplies and Services	90,930	95,154	89,690
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
130,035	Total Direct Expenditure	93,420	97,444	91,630
(8,926)	Income	0	0	0
121,109	Net Direct Expenditure/(Income)	93,420	97,444	91,630
0	Special Works	0	0	0
4,459	Capital Charges	1,040	1,040	4,460
39,954	Support Services	29,650	26,320	30,260
165,522	Total Service Cost/(Surplus)	124,110	124,804	126,350
	Full Time Equivalent Staff	0.03		0.02

Ledger Code F7540

Financial Services Contact Christine Davies - Accountancy Technician (Tel: 444840)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	2,320	1,810
Supplies and Services		
Maintenance Agreements	43,400	43,400
New, Replace Equip & Tools	6,590	6,590
Transmission Line Rental	35,000	35,000
Capital Charges		
Depreciation	1,040	4,460
Support Services		
Engineers Recharge	28,400	29,100

Major Variances 2010/11 v 2011/12

The overall cost of the service is lower, as a result of a management restructure of the Engineers section.

Operational Services

Financial Information Cesspool Emptying Services

Responsible Officer Chris Wheeler - Cleansing Manager (Tel: 445030)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
1,167	Employee Related Expenditure	0	0	0
0	Premises Related Expenditure	0	0	0
82	Transport Related Expenditure	0	0	0
31	Supplies and Services	0	7	0
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
1,280	Total Direct Expenditure	0	7	0
0	Income	0	0	0
1,280	Net Direct Expenditure/(Income)	0	7	0
0	Special Works	0	0	0
0	Capital Charges	0	0	0
150	Support Services	0	0	0
1,430	Total Service Cost/(Surplus)	0	7	0
	Full Time Equivalent Staff	0.00		0.00

Ledger Code B3312

Financial Services Contact Christine Davies - Accountancy Technician (Tel: 444840)

	2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £	Major Items	2010/11 Estimate £	2011/12 Estimate £
vee Related Expenditure	0	0	0			
es Related Expenditure	0	0	0			
ort Related Expenditure	0	0	0			
es and Services	0	7	0			
Party Payments	0	0	0			
er Payments	0	0	0			
	0	7				

Major Variances 2010/11 v 2011/12

This service has been withdrawn.

Operational Services

Financial Information Dog Control and Animal Welfare

Responsible Officer Chris Wheeler - Cleansing Manager (Tel: 445030)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
38,305	Employee Related Expenditure	40,990	41,219	40,790
1,391	Premises Related Expenditure	1,210	1,210	530
6,712	Transport Related Expenditure	6,810	6,712	8,070
44,380	Supplies and Services	40,090	38,253	25,390
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
90,788	Total Direct Expenditure	89,100	87,394	74,780
(9,348)	Income	(6,020)	(7,106)	(9,830)
81,440	Net Direct Expenditure/(Income)	83,080	80,288	64,950
0	Special Works	0	0	0
0	Capital Charges	0	0	0
4,535	Support Services	6,020	6,036	11,350
85,975	Total Service Cost/(Surplus)	89,100	86,324	76,300
	Full Time Equivalent Staff	1.05		1.04

Major Variances 2010/11 v 2011/12

The Computer Services Recharge and GIS &NIpg Recharge have been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

A new contract arrangement implemented with a local kennel, has delivered savings on contractor costs, with only a modest increase in kennelling fees.

Ledger Code C1135

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	40,480	40,220
Premises Related		
Proportion of Depot Expenses	1,210	530
Transport Related		
Car Leasing & Allowances	230	300
Fuel & Oil	1,120	960
Transport Pool Hire Charge	5,460	6,810
Supplies and Services		
Kennelling Fees	12,840	16,340
New, Replace Equip & Tools	2,500	2,500
Payment to Contractors	15,500	0
Poop Scoop Service	4,120	4,120
Income		
Kennelling Fees	(5,970)	(9,830)
Support Services		
Business Services Support Recharg	0	990
Customer Tech Support Recharge	0	1,170
Human Resources Recharge	600	560
Information Sys Support Recharge	0	350
WSD Recharges	760	670

Operational Services

Financial Information Engineering Projects

Responsible Officer Tim Pilsbury - Transportation Project Manager (Tel: 444521)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
350,761	Employee Related Expenditure	324,120	309,405	354,330
0	Premises Related Expenditure	0	0	0
21,520	Transport Related Expenditure	22,570	23,067	21,340
38,038	Supplies and Services	34,310	40,043	(64,470)
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
410,319	Total Direct Expenditure	381,000	372,515	311,200
(462,549)	Income	(442,430)	(432,191)	(458,540)
(52,230)	Net Direct Expenditure/(Income)	(61,430)	(59,676)	(147,340)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
51,788	Support Services	50,300	50,332	77,500
(442)	Total Service Cost/(Surplus)	(11,130)	(9,344)	(69,840)
	Full Time Equivalent Staff	8.35		8.86

Major Variances 2010/11 v 2011/12

Employee Related Expenditure has increased due to a change in the allocation of salary costs.

The Computer Services Recharge and GIS &NIpg Recharge have been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

Ledger Code G5532

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	317,040	347,060
Transport Related		
Car Allowances	9,260	8,780
Officers Car Leasing	13,270	12,520
Supplies and Services		
Computer Services Recharge	22,440	0
Gis & Nlpg Recharge	4,840	0
IT Renewals	740	600
Telecomms	3,270	910
Income		
Support Service Recharge	(442,430)	(458,540)
Support Services		
Accountancy Services Recharge	3,590	3,360
Business Services Support Recharg	0	7,720
Customer Tech Support Recharge	0	10,540
Health & Safety Recharge	1,950	1,350
HR Services Recharge	5,780	4,790
Information Sys Support Recharge	0	12,130
Office Services Recharge	10,250	9,690
Public Offices Recharge	22,230	19,350

Operational Services

Financial Information Fleet Management Service

Responsible Officer James Whiteman - Head of Operational Services (Tel: 445010)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
180,104	Employee Related Expenditure	118,480	145,720	152,580
121,759	Premises Related Expenditure	101,340	109,622	85,910
1,091,058	Transport Related Expenditure	961,230	985,272	994,810
110,729	Supplies and Services	90,380	94,540	64,280
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
1,503,650	Total Direct Expenditure	1,271,430	1,335,154	1,297,580
(2,594,940)	Income	(2,729,720)	(2,732,332)	(2,759,930)
(1,091,290)	Net Direct Expenditure/(Income)	(1,458,290)	(1,397,178)	(1,462,350)
0	Special Works	0	0	0
746,442	Capital Charges	1,042,150	1,042,294	1,098,940
351,474	Support Services	310,020	310,044	313,260
6,626	Total Service Cost/(Surplus)	(106,120)	(44,840)	(50,150)
	Full Time Equivalent Staff	4.05		5.05

Major Variances 2010/11 v 2011/12

The Computer Services Recharge and GIS &NIpg Recharge have been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

Employee expenditure has increased due to a reallocation of a salary cost. (see corresponding reduction on vehicle workshop page)

The vehicle repair budget has been increased to reflect the higher than anticipated levels of repair costs.

Ledger Code V****

Major Items	2010/11 Estimate	2011/12 Estimate
•	£	£
Employee Related		
Salaries	116,120	149,280
Premises Related		
Proportion of Depot Expenses	101,340	85,910
Transport Related		00 T (0
Hire of Vehicles	38,610	38,710
Insurance	191,140	205,670
Vehicle Leasing	260,900	113,580
Vehicle Licences	40,760	30,360
Vehicle Repairs: Workshop	254,820	442,030
Supplies and Services		
Advertising	5,100	800
Computer Maintenance Agree	5,200	5,200
Computer Services Recharge	6,610	0
Equip & Tools Repairs	5,520	4,060
Fleet Management Admin Charge	232,350	225,750
Maintenance Agreement - Sweeper	51,870	34,100
New, Replace Equip & Tools	2,040	2,040
Income		
Guildford Taxi Inspection	(60,000)	(57,000)
Leased Car Admin Support	(17,090)	(18,080)
MOT Testing Fees	(81,000)	(82,020)
Recharges; Transport Pool	(2,265,850)	(2,351,640)
Waverley Taxi Inspection	(21,000)	(22,000)
Woking Taxi Inspection	(43,000)	(40,000)
Support Services		
Accountancy Services Recharge	27,760	25,900
Audit Services Recharge	4,550	5,930
Business Services Support Recharg	0	2,450
Customer Tech Support Recharge	0	4,050
Human Resources Recharge	2,830	2,720
Information Sys Support Recharge	0	1,740
Legal Services Recharge	4,200	0
WSD Recharges	25,950	22,920

Operational Services

Financial Information Land Drainage

Responsible Officer Tim Pilsbury - Transportation Project Manager (Tel: 444521)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
0	Employee Related Expenditure	0	0	0
151,656	Premises Related Expenditure	142,440	142,930	142,310
0	Transport Related Expenditure	0	52	0
655	Supplies and Services	0	71	250
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
152,311	Total Direct Expenditure	142,440	143,053	142,560
0	Income	(2,500)	(1,000)	0
152,311	Net Direct Expenditure/(Income)	139,940	142,053	142,560
0	Special Works	0	0	0
11,729	Capital Charges	740	740	740
142,396	Support Services	132,050	125,626	135,580
306,436	Total Service Cost/(Surplus)	272,730	268,419	278,880
	Full Time Equivalent Staff	0.00		0.00

Ledger Code B5511, B5512, F7551

Financial Services Contact Christine Davies - Accountancy Technician (Tel: 444840)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Premises Related		
Contract Payments	39,900	39,900
Culvert R&M	11,420	11,420
Flood Works	55,430	55,430
Investigation Works	3,540	3,540
Proportion of Depot Expenses	7,860	8,230
Water Course Maintenance	14,980	14,980
Support Services		
Engineers Recharge	131,140	134,610

Major Variances 2010/11 v 2011/12

There are no major variances to report.

Operational Services

Financial Information Markets

Responsible Officer Kevin McKee - Parking Manager (Tel: 444530)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
8,337	Employee Related Expenditure	8,010	8,169	8,040
45,478	Premises Related Expenditure	47,740	46,717	48,320
220	Transport Related Expenditure	140	140	200
1,245	Supplies and Services	1,500	2,131	1,500
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
55,280	Total Direct Expenditure	57,390	57,157	58,060
(145,850)	Income	(155,840)	(154,293)	(153,000)
(90,570)	Net Direct Expenditure/(Income)	(98,450)	(97,136)	(94,940)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
13,780	Support Services	8,790	8,758	7,710
(76,790)	Total Service Cost/(Surplus)	(89,660)	(88,378)	(87,230)
	Full Time Equivalent Staff	0.18		0.18

Ledger Code B57*

Financial Services Contact Matthew Cue - Accountant (Tel: 444839)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	7,890	7,930
Premises Related		
Electricity	3,500	3,000
General Rates	11,200	11,920
Market Traders re Cleaning	32,640	32,900
Repairs & Maintenance	400	500
Supplies and Services		
Advertising	1,500	1,500
Income		
Rents; Market Stall Spaces	(155,840)	(153,000)
Support Services		
Audit Services Recharge	690	540
Debtors Section Recharge	3,090	2,810
Legal Services Recharge	550	0
WSD Recharges	3,050	2,690

Major Variances 2010/11 v 2011/12

Market stall rent has been adjusted to reflect current occupancy rates.

Operational Services

Financial Information Night Soil Collection

Responsible Officer Chris Wheeler - Cleansing Manager (Tel: 445030)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
1,167	Employee Related Expenditure	0	0	0
0	Premises Related Expenditure	0	0	0
82	Transport Related Expenditure	0	0	0
3	Supplies and Services	0	0	0
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
1,252	Total Direct Expenditure	0	0	0
0	Income	0	0	0
1,252	Net Direct Expenditure/(Income)	0	0	0
0	Special Works	0	0	0
0	Capital Charges	0	0	0
210	Support Services	0	0	0
1,462	Total Service Cost/(Surplus)	0	0	0
	Full Time Equivalent Staff	0.00		0.00

Ledger Code B3322, K2522

Financial Services Contact Christine Davies - Accountancy Technician (Tel: 444840)

	2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £	Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related Expenditure	0	0	0			
Premises Related Expenditure	0	0	0			
Fransport Related Expenditure	0	0	0			
Supplies and Services	0	0	0			
Third Party Payments	0	0	0			
Transfer Payments	0	0	0			
Total Direct Expenditure	0	0	0			

Major Variances 2010/11 v 2011/12

This service has been withdrawn.

Operational Services

Financial Information Off Street Parking

Responsible Officer Kevin McKee - Parking Manager (Tel: 444530)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
586,777	Employee Related Expenditure	578,050	570,545	602,600
1,472,810	Premises Related Expenditure	1,772,380	1,933,080	1,810,760
40,579	Transport Related Expenditure	40,360	33,035	32,410
616,532	Supplies and Services	573,990	574,268	587,450
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
2,716,698	Total Direct Expenditure	2,964,780	3,110,928	3,033,220
(8,080,014)	Income	(8,525,100)	(8,686,074)	(8,964,700)
(5,363,316)	Net Direct Expenditure/(Income)	(5,560,320)	(5,575,146)	(5,931,480)
0	Special Works	0	0	0
556,187	Capital Charges	517,430	517,574	519,820
207,648	Support Services	200,690	190,122	179,910
(4,599,481)	Total Service Cost/(Surplus)	(4,842,200)	(4,867,450)	(5,231,750)
	Full Time Equivalent Staff	20.97		20.87

Major Variances 2010/11 v 2011/12

The estimate for general rates has risen to reflect the anticipated increases in non-domestic rates in 2011/12. Insurance estimates have fallen following an asset revaluation exercise resulting in a reduction in the level of insurance premuim allocated to the Council's off-street car parks.

The estimates for repairs and maintenance and property services recharges have reduced in recognition of the level of planned works identified through the recent condition surveys of Council car parks. Utility estimates have fallen to reflect recent levels of usage.

The estimate for contract parking income is based on recent occupancy levels which are higher than those in 2009/10.

The increase in the meter income estimate reflects the changes to car parking charges as agreed by Committee in February 2011.

Ledger Code B2*

Financial Services Contact Matthew Cue - Accountant (Tel: 444839)

	2010/11 Estimate	2011/12 Estimate
Major Items	£	£
Employee Related		
Salaries	567,340	593,110
Premises Related		
General Rates	1,071,060	1,211,230
Insurance	26,570	15,200
Rents Payable	37,000	33,500
Repairs & Maintenance	338,990	284,150
Safer Car Parks	21,000	21,000
Utilities	224,070	200,440
Transport Related		
Transport Pool Hire Charge	33,700	24,590
Supplies and Services		
Cash Collection Service	158,000	150,000
Computer Software Licence	19,000	10,000
Contract Security	163,000	163,000
New, Replace Equip & Tools	15,000	15,000
Pay & Display Machinery Mtce	97,000	97,000
Telecomms	22,700	18,360
Income		
Car Parks Season Tickets	(682,940)	(682,940)
Contract Car Parking Income	(487,530)	(537,530)
Garage Rents	(115,900)	(115,900)
Meter Income	(6,768,830)	(7,153,240)
Penalty Fees	(330,270)	(330,270)
Recharged to Other Services	(94,120)	(97,920)
Support Services		
Accountancy Services Recharge	33,570	30,910
Debtors Section Recharge	27,610	25,090
Housing Surveying Services	10,690	10,270
Human Resources Recharge	12,750	9,120
Paymaster Recharge	18,190	23,810
Property Services Recharge	28,040	7,720
WSD Recharges	24,420	16,550

Financial Information On Street Parking

Responsible Officer Kevin McKee - Parking Manager (Tel: 444530)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
566,693	Employee Related Expenditure	602,630	597,734	716,570
53,647	Premises Related Expenditure	58,700	56,620	64,350
2,708	Transport Related Expenditure	3,940	12,858	37,380
167,639	Supplies and Services	203,100	191,486	198,250
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
790,687	Total Direct Expenditure	868,370	858,698	1,016,550
(1,368,963)	Income	(1,443,540)	(1,404,232)	(1,610,800)
(578,276)	Net Direct Expenditure/(Income)	(575,170)	(545,534)	(594,250)
0	Special Works	0	0	0
0	Capital Charges	2,650	2,650	2,650
76,065	Support Services	65,150	65,182	83,420
(502,211)	Total Service Cost/(Surplus)	(507,370)	(477,702)	(508,180)
	Full Time Equivalent Staff	20.04		23.11

Major Variances 2010/11 v 2011/12

The increase in the employee related expenditure estimate reflects the additional resource required to deliver decriminalised parking enforcement in the Borough of Waverley. This is a new responsibility commencing in April 2011. This new arrangement has also resulted in an increase in other associated costs and income, including penalty fees.

The Electricity estimate has been reduced to reflect recent usage levels.

The Computer Services recharge, GIS & NLPG recharge and Telecomms Services recharge have been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

The estimate for permit income has risen as a result of price increases introduced for 2011/12 by Surrey County Council.

Ledger Code B2217, B2218

Financial Services Contact Matthew Cue - Accountant (Tel: 444839)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	589,710	694,560
Premises Related		
Car Park Office Costs	44,200	51,350
Electricity	12,000	10,000
Transport Related		
Fuel & Oil	1,000	10,000
Hire of Vehicles	0	10,390
Officers Car Leasing	2,540	2,890
Transport Pool Hire Charge	0	13,120
Supplies and Services		
Adjudication Service	13,300	16,100
Cash Collection Service	36,000	36,000
Computer Services Recharge	15,200	0
Computer Software Development	10,750	10,750
Computer Software Licence	31,500	36,000
Pay & Display Machinery Mtce	21,500	21,500
Printing & Stationery	22,670	18,840
Signs	12,000	12,000
Income		
Meter Income	(698,000)	(698,000)
Penalty Fees	(532,500)	(619,500)
Permits Income	(207,740)	(274,860)
Support Services		
Business Services Support Recharg	0	6,530
Customer Tech Support Recharge	0	9,340
Human Resources Recharge	12,160	12,670
Information Sys Support Recharge	0	4,700
Paymaster Recharge	10,440	7,140
WSD Recharges	30,530	31,940

Operational Services

Financial Information Ordnance Survey and Mapping Services

Responsible Officer Tim Pilsbury - Transportation Project Manager (Tel: 444521)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
0	Employee Related Expenditure	0	0	0
0	Premises Related Expenditure	0	0	0
0	Transport Related Expenditure	0	0	0
5,342	Supplies and Services	4,800	4,632	5,360
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
5,342	Total Direct Expenditure	4,800	4,632	5,360
0	Income	0	(45)	0
5,342	Net Direct Expenditure/(Income)	4,800	4,587	5,360
0	Special Works	0	0	0
0	Capital Charges	0	0	0
10,331	Support Services	8,100	7,559	8,420
15,673	Total Service Cost/(Surplus)	12,900	12,146	13,780
	Full Time Equivalent Staff	0.00		0.00

Ledger Code B5911

Financial Services Contact Christine Davies - Accountancy Technician (Tel: 444840)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Supplies and Services		
Computer Maintenance Agreement	2,000	2,000
Computer Software Licence	940	1,800
New, Replace Equip & Tools	1,500	1,200
Survey Mapping Development	250	250
Support Services		
Engineers Recharge	8,010	8,230

Major Variances 2010/11 v 2011/12

There are no major variances to report.

Operational Services

Financial Information Park and Ride Services

Responsible Officer Tim Pilsbury - Transportation Project Manager (Tel: 444521)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
2,435	Employee Related Expenditure	4,970	5,035	7,220
131,010	Premises Related Expenditure	137,650	141,232	136,200
229,411	Transport Related Expenditure	652,550	652,510	241,050
88,724	Supplies and Services	85,450	85,285	82,630
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
451,580	Total Direct Expenditure	880,620	884,062	467,100
(33,596)	Income	(60,000)	(30,505)	(45,300)
417,984	Net Direct Expenditure/(Income)	820,620	853,557	421,800
0	Special Works	0	0	0
253,226	Capital Charges	0	0	0
6,981	Support Services	29,910	13,965	12,000
678,191	Total Service Cost/(Surplus)	850,530	867,522	433,800
	Full Time Equivalent Staff	0.12		0.15

Ledger Code B52*

Financial Services Contact Christine Davies - Accountancy Technician (Tel: 444840)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	4,920	7,130
Premises Related		
General Rates	57,470	60,290
Grounds Maintenance	6,200	6,200
Rents Payable	52,000	52,000
Site Maintenance	17,000	11,000
Transport Related		
SCC P&R Services	652,500	241,000
Supplies and Services		
Cash Collection Service	2,600	1,150
Pay & Display Machinery Mtce	1,200	600
Security Services	81,000	80,030
Income		
Meter Income	(50,000)	(35,000)
Miscellaneous Income	(10,000)	(10,300)
Support Services		
Transport & Projects Recharge	24,240	6,610

Major Variances 2010/11 v 2011/12

The meter on the Merrow Park and Ride site will no longer be installed due to the additional costs involved.

Negotiations are ongoing with the owners of Merrow Golf Course to contribute towards the costs of the park and ride service.

Site maintenance repairs have decreased as a result of lower than anticipated level of work.

The budget shown against SCC P&R Services reflects the level of 2009/10 revenue expenditure, net of contributions received below the line from the Park and Ride reserve account

Financial Information Pest Control

Responsible Officer Chris Wheeler - Cleansing Manager (Tel: 445030)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
74,934	Employee Related Expenditure	63,240	65,689	52,620
368	Premises Related Expenditure	320	320	140
9,553	Transport Related Expenditure	9,840	10,701	7,820
42,566	Supplies and Services	55,680	49,873	41,810
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
127,421	Total Direct Expenditure	129,080	126,583	102,390
(93,046)	Income	(116,390)	(92,620)	(112,630)
34,375	Net Direct Expenditure/(Income)	12,690	33,963	(10,240)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
11,695	Support Services	13,610	13,634	12,940
46,070	Total Service Cost/(Surplus)	26,300	47,597	2,700
	Full Time Equivalent Staff	1.87		1.70

Major Variances 2010/11 v 2011/12

Reduction in salary allocations from the Environmental Health Team.

The Computer Services Recharge and GIS &NIpg Recharge have been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

Reductions in budgets for Baits, Poisons & Disinfectants reflecting the new contractor delivery model.

Ledger Code C1121

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	62,250	51,610
Premises Related		
Proportion of Depot Expenses	320	140
Transport Related		
Fuel & Oil	2,500	2,380
Transport Pool Hire Charge	6,760	4,610
Supplies and Services		
Baits, Poisons, Disinfectants	7,200	2,500
Computer Services Recharge	1,370	0
Gis & Nlpg Recharge	1,310	0
IT Renewals	240	70
Materials	5,300	2,000
Payment to Contractors	35,000	35,000
Vehicle Tracking	1,040	370
Income		
Pest Control Charges	(49,050)	(47,000)
Recharged to Other Services	(65,630)	(65,630)
Support Services		
Accountancy Services Recharge	1,370	1,300
Business Services Support Recharg	0	90
Customer Tech Support Recharge	0	2,580
Debtors Section Recharge	940	860
Human Resources Recharge	1,080	920
Information Sys Support Recharge	0	1,090
Legal Services Recharge	5,450	0
Office Services Recharge	740	2,220
Public Offices Recharge	1,310	1,140
WSD Recharges	760	670

Financial Information Public Conveniences

Responsible Officer Chris Wheeler - Cleansing Manager (Tel: 445030)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
99,276	Employee Related Expenditure	120,720	120,708	118,440
76,868	Premises Related Expenditure	78,370	68,197	68,720
16,444	Transport Related Expenditure	14,960	15,601	17,540
17,081	Supplies and Services	18,890	17,797	18,880
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
209,669	Total Direct Expenditure	232,940	222,303	223,580
(5,964)	Income	(6,040)	(6,334)	(7,990)
203,705	Net Direct Expenditure/(Income)	226,900	215,969	215,590
0	Special Works	0	0	0
39,900	Capital Charges	39,900	39,908	39,900
27,872	Support Services	29,870	29,748	22,910
271,477	Total Service Cost/(Surplus)	296,670	285,625	278,400
	Full Time Equivalent Staff	3.62		3.57

Major Variances 2010/11 v 2011/12

The change in the Repair & Maintenance budget reflects the work identified from the property condition survey exercise and the resulting allocation of funds.

Ledger Code B7111, K6545

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Insurance - Emps Liab, All Risk	940	1,020
Salaries & Wages	114,760	112,080
Temporary Staff	5,900	5,950
Premises Related		
Electricity	7,500	7,500
General Rates	5,420	7,450
Proportion of Depot Expenses	1,580	750
Repairs & Maintenance	45,640	33,750
Water	8,500	8,500
Transport Related		
Fuel & Oil	5,470	6,400
Transport Pool Hire Charge	7,800	9,240
Supplies and Services		
New, Replace Equip & Tools	1,560	1,560
Shere & Ash Parish WC's Contn	14,050	14,050
Vehicle Tracking	1,080	730
Support Services		
Accountancy Services Recharge	1,790	1,700
Asset Register Recharge	2,260	2,180
HR Services Recharge	1,930	1,960
Paymaster Recharge	1,710	1,810
Property Services Recharge	8,570	0
WSD Recharges	9,160	8,080

Operational Services

Financial Information Recycling, Cleansing and Parking Services Overhead Account

Responsible Officer James Whiteman - Head of Operational Services (Tel: 445010)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
210,188	Employee Related Expenditure	206,840	204,305	205,870
28,644	Premises Related Expenditure	24,600	24,608	10,290
9,078	Transport Related Expenditure	9,250	9,282	5,020
71,977	Supplies and Services	60,920	65,671	23,910
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
319,887	Total Direct Expenditure	301,610	303,866	245,090
(341,582)	Income	(305,280)	(308,216)	(269,400)
(21,695)	Net Direct Expenditure/(Income)	(3,670)	(4,350)	(24,310)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
13,440	Support Services	8,940	8,956	42,890
(8,255)	Total Service Cost/(Surplus)	5,270	4,606	18,580
	Full Time Equivalent Staff	3.48		3.32

Major Variances 2010/11 v 2011/12

Changes have been made to the salary allocations.

The Computer Services Recharge and GIS &NIpg Recharge have been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

Ledger Code K1519

2010/11 Estimate £	2011/12 Estimate £
190,870	180,800
13,160	22,210
24,600	10,290
9,220	4,990
6,000	9,000
23,810	0
3,840	2,330
5,450	0
2,040	2,040
4,940	6,140
2,020	540
8,420	270
(305,280)	(269,400)
770	700
0	8,690
0	16,740
1,870	1,790
0	12,750
3,150	0
960	1,070
	Estimate £ 190,870 13,160 24,600 9,220 6,000 23,810 3,840 5,450 2,040 4,940 2,020 8,420 (305,280) 770 0 0 1,870 0 3,150

Operational Services

Ledger Code B7511, B7512, B7513, B7711, B7715, B7719, B7720, B7721, B7722, B7733, B7744, B7745, B7750, B7755, Financial Services Contact Christine Davies - Accountancy Technician (Tel: 444840)

		2010/11 Estimate	2011/12 Estimate
	Major Items	£	£
En	nployee Related		
Sa	laries & Wages	2,610,630	2,470,710
Те	mporary Staff	334,950	344,080
Pre	emises Related		
Pro	oportion of Depot Expenses	117,380	130,140
Tra	ansport Related		
Dri	iver Damage to Vehicles	68,890	94,000
Fu	el & Oil	365,310	385,100
Tra	ansport Pool Hire Charge	1,327,160	1,176,330
Su	pplies and Services		
Co	mputer Services Recharge	10,600	0
Ed	lucation & Promotion	52,100	9,500
Pu	Iblicity	30,350	30,350
Re	ecycling - Gate Fees	286,150	265,410
Re	efuse Sacks; Purchase	36,130	62,400
Tra	ade Refuse Disposal Charges	360,000	400,000
Inc	come		
Ot	her Grants, Sponsorship	(150,000)	(150,000)
Re	efuse Special Collection	(52,050)	(32,000)
Re	eusable Green Sack Sales	(286,000)	(295,000)
Tra	ade Refuse Removal Charges	(1,093,000)	(1,124,590)
Tra	ade Refuse Sale of Sacks	(145,200)	(137,050)
Su	ipport Services		
Ac	countancy Services Recharge	29,640	27,510
Bu	siness Services Support Recharg	0	4,970
Cu	stomer Tech Support Recharge	0	9,440
HF	R Services Recharge	64,380	55,700
Inf	ormation Sys Support Recharge	0	6,270
W	SD Recharges	82,440	72,740

Financial Information Refuse and Recycling

Responsible Officer Chris Wheeler - Cleansing Manager (Tel: 445030)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
2,898,801	Employee Related Expenditure	2,988,480	3,003,686	2,862,500
151,043	Premises Related Expenditure	188,830	188,870	206,690
1,926,945	Transport Related Expenditure	1,965,640	2,065,783	1,835,740
1,753,998	Supplies and Services	1,736,280	1,775,620	1,576,660
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
6,730,787	Total Direct Expenditure	6,879,230	7,033,959	6,481,590
(3,093,962)	Income	(3,495,380)	(3,416,610)	(3,450,520)
3,636,825	Net Direct Expenditure/(Income)	3,383,850	3,617,349	3,031,070
0	Special Works	0	0	0
49,066	Capital Charges	169,570	169,578	301,840
280,652	Support Services	277,550	277,582	347,620
3,966,543	Total Service Cost/(Surplus)	3,830,970	4,064,509	3,680,530
	Full Time Equivalent Staff	109.01		101.52

Major Variances 2010/11 v 2011/12

The Computer Services Recharge and GIS &NIpg Recharge have been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

Amendments have been made to salary allocations between Refuse & Recycling and Street Cleansing due to changes within the service.

Special collections income has been reduced to reflect the lower demand for the service, arising from a reduction in spending on replacement 'big ticket' items.

Operational Services

Financial Information River Control

Responsible Officer Tim Pilsbury - Transportation Project Manager (Tel: 444521)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
0	Employee Related Expenditure	0	0	0
2,670	Premises Related Expenditure	9,740	7,836	4,670
0	Transport Related Expenditure	0	0	0
12,461	Supplies and Services	32,260	32,260	32,260
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
15,131	Total Direct Expenditure	42,000	40,096	36,930
0	Income	0	0	0
15,131	Net Direct Expenditure/(Income)	42,000	40,096	36,930
0	Special Works	0	0	0
2,867	Capital Charges	2,870	2,870	2,870
9,591	Support Services	12,900	12,227	11,640
27,589	Total Service Cost/(Surplus)	57,770	55,193	51,440
	Full Time Equivalent Staff	0.00		0.00

Ledger Code B8111

Financial Services Contact Christine Davies - Accountancy Technician (Tel: 444840)

Major Variances 2010/11 v 2011/12

There are no major variances to report.

Operational Services

Financial Information Roads and Footpaths Maintenance

Responsible Officer Tim Pilsbury - Transportation Project Manager (Tel: 444521)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
0	Employee Related Expenditure	0	0	0
42,193	Premises Related Expenditure	34,630	35,206	33,990
0	Transport Related Expenditure	0	0	0
348	Supplies and Services	2,870	1,183	450
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
42,541	Total Direct Expenditure	37,500	36,389	34,440
(620)	Income	0	0	0
41,921	Net Direct Expenditure/(Income)	37,500	36,389	34,440
0	Special Works	0	0	0
0	Capital Charges	0	0	0
74,153	Support Services	49,480	76,431	60,670
116,074	Total Service Cost/(Surplus)	86,980	112,820	95,110
	Full Time Equivalent Staff	0.00		0.00

Ledger Code B5112, B5113

Financial Services Contact Christine Davies - Accountancy Technician (Tel: 444840)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Premises Related		
Drainage; Surface Water Gutter	490	490
Roads & Footpath Maintenance	30,000	30,000
Salt	1,260	1,100
Supplies and Services		
Stores Recharge	2,630	220
Support Services Engineers Recharge	45,080	53,650

Major Variances 2010/11 v 2011/12

Additional projects scheduled for 2011/12 have resulted in increased Engineers Recharges.

Operational Services

Financial Information Snow and Ice Plan Holding Account

Responsible Officer James Whiteman - Head of Operational Services (Tel: 445010)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
5,044	Employee Related Expenditure	6,500	6,500	5,000
18,334	Premises Related Expenditure	15,260	21,027	15,120
4,855	Transport Related Expenditure	12,830	11,525	10,600
8,268	Supplies and Services	670	1,510	680
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
36,501	Total Direct Expenditure	35,260	40,562	31,400
(38,896)	Income	(35,260)	(35,260)	(24,020)
(2,395)	Net Direct Expenditure/(Income)	0	5,302	7,380
0	Special Works	0	0	0
0	Capital Charges	0	0	0
0	Support Services	0	0	30
(2,395)	Total Service Cost/(Surplus)	0	5,302	7,410
	Full Time Equivalent Staff	0.00		0.00

Ledger Code K1555

Financial Services Contact Christine Davies - Accountancy Technician (Tel: 444840)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Operational Wages	6,500	5,000
Premises Related		
Proportion of Depot Expenses	11,030	10,120
Salt	4,230	5,000
Transport Related		
Fuel & Oil	370	290
Hire of Vehicles	5,960	0
Transport Pool Hire Charge	6,500	10,010
Supplies and Services		
CECS Monitoring	670	680
Income		
Recharged to Other Services	(35,260)	(24,020)

Major Variances 2010/11 v 2011/12

The recharge for the service was originally based on estimated costs.

Financial Information Street Cleansing

Responsible Officer Chris Wheeler - Cleansing Manager (Tel: 445030)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
1,218,561	Employee Related Expenditure	1,328,270	1,322,606	1,326,990
54,403	Premises Related Expenditure	46,480	46,496	44,160
397,182	Transport Related Expenditure	398,680	416,625	407,890
134,556	Supplies and Services	131,580	142,423	115,690
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
1,804,702	Total Direct Expenditure	1,905,010	1,928,150	1,894,730
(117,871)	Income	(118,270)	(117,469)	(119,800)
1,686,831	Net Direct Expenditure/(Income)	1,786,740	1,810,681	1,774,930
0	Special Works	0	0	0
7,130	Capital Charges	7,130	7,130	7,130
94,065	Support Services	90,680	90,728	129,430
1,788,026	Total Service Cost/(Surplus)	1,884,550	1,908,539	1,911,490
	Full Time Equivalent Staff	43.70		43.08

Major Variances 2010/11 v 2011/12

The Computer Services Recharge and GIS &NIpg Recharge have been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

Amendments have been made to salary allocations for both Refuse & Recycling and Street Cleansing, reflecting management and supervisory responsibility.

Ledger Code B8152, B8511, B8512, K4551, K4598

	2010/11 Estimate	2011/12 Estimate
Major Items	£	£
Employee Related		
Salaries	1,307,600	1,302,680
Temporary Staff	139,810	139,810
Premises Related		
Proportion of Depot Expenses	45,710	43,390
Transport Related		
Car Leasing & Allowances	16,220	14,560
Driver Damage to Vehicles	23,270	23,270
Fuel & Oil	83,680	82,340
Transport Pool Hire Charge	270,300	279,510
Supplies and Services		
Bought In Services	14,340	15,060
Clothing and Uniform	7,800	7,800
Computer Services Recharge	10,600	0
New, Replace Equip & Tools	12,700	12,700
Payment to Contractors	18,360	18,360
Publicity; Special Items	11,930	11,930
Street Litter Bins - Purchase/Maint	10,000	10,000
Vehicle Tracking	13,160	8,030
Income		
Dog Bin Emptying Recharge	(16,800)	(16,800)
Litter Patrol Recharge	(67,880)	(67,880)
Support Services		
Accountancy Services Recharge	6,320	5,920
Business Services Support Recharg	0	3,070
Customer Tech Support Recharge	0	8,220
Health & Safety Recharge	4,760	6,740
Human Resources Recharge	25,210	23,970
Information Sys Support Recharge	0	4,500
Paymaster Recharge	6,750	8,910
WSD Recharges	32,060	28,290

Operational Services

Financial Information Street Furniture

Responsible Officer Tim Pilsbury - Transportation Project Manager (Tel: 444521)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
34,528	Employee Related Expenditure	36,700	37,208	37,870
66,802	Premises Related Expenditure	29,640	118,363	25,400
1,662	Transport Related Expenditure	1,780	2,021	1,820
52,385	Supplies and Services	44,680	79,671	41,820
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
155,377	Total Direct Expenditure	112,800	237,263	106,910
(29,129)	Income	(11,980)	(96,145)	(10,360)
126,248	Net Direct Expenditure/(Income)	100,820	141,118	96,550
0	Special Works	0	0	0
0	Capital Charges	0	0	0
61,283	Support Services	61,730	59,085	58,010
187,531	Total Service Cost/(Surplus)	162,550	200,203	154,560
	Full Time Equivalent Staff	1.04		1.04

Major Variances 2010/11 v 2011/12

Removal of the Graffiti Prevention Budget from 2011/12.

Ledger Code B3711, B3721, B3731

Major Items	2010/11 Estimate £	2011/12 Estimate £
•	L	L
Employee Related		
Salaries	36,010	37,270
Premises Related		
Bus Shelter - R&M	3,600	3,600
Bus Shelter Grants to Parishes	6,000	6,000
Bus Shelters - New, Town Area	5,100	5,100
Contract Payments	5,000	5,000
Electricity	3,000	1,000
Graffiti Prevention	1,990	0
Pedestrianisation R&M	1,200	1,200
Supplies and Services		
Friary Bus Station Cleaning	0	30,830
Friary Bus Station Grant	30,830	0
New, Replace Equip & Tools	1,000	550
Notice/Banner Boards R&M	1,100	1,100
Signs	2,000	2,000
Street Furniture R&M	2,290	2,290
Street Names; Cleaning	500	70
Support Services		
Engineers Recharge	51,630	53,290
Paymaster Recharge	2,200	2,000

Operational Services

Financial Information Transportation

Responsible Officer Tim Pilsbury - Transportation Project Manager (Tel: 444521)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
10	Employee Related Expenditure	0	0	0
2,014	Premises Related Expenditure	3,700	1,939	1,610
10,251	Transport Related Expenditure	9,710	9,584	10,320
10,349	Supplies and Services	15,930	11,848	14,230
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
22,624	Total Direct Expenditure	29,340	23,371	26,160
(85,797)	Income	0	0	0
(63,173)	Net Direct Expenditure/(Income)	29,340	23,371	26,160
0	Special Works	0	0	0
14,244	Capital Charges	130	130	130
118,601	Support Services	93,260	90,640	78,090
69,672	Total Service Cost/(Surplus)	122,730	114,141	104,380
	Full Time Equivalent Staff	0.00		0.00

Ledger Code B5122, B5125, B5129

Financial Services Contact Christine Davies - Accountancy Technician (Tel: 444840)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Premises Related		
Cycle Route Improvements	1,610	1,610
Disabled Movement Works	2,090	0
Transport Related		
Bus Service Spectrum	9,510	10,200
Supplies and Services		
Advertising	1,890	1,890
Airtrack Forum	2,500	2,380
Cycle Facilities	2,490	1,920
Monitoring	2,000	1,190
Promotional Campaigns	5,000	4,870
Capital Charges		
Depreciation	130	130
Support Services		
Asset Register Recharge	970	0
Engineers Recharge	1,020	1,030
Transport & Projects Recharge	90,700	76,550

Major Variances 2010/11 v 2011/12

The Transport and Projects recharge has been reduced to reflect the estimated level of works.

Operational Services

Financial Information Transportation Projects

Responsible Officer Tim Pilsbury - Transportation Project Manager (Tel: 444521)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
112,594	Employee Related Expenditure	115,090	117,125	85,870
0	Premises Related Expenditure	0	0	0
3,356	Transport Related Expenditure	5,510	6,007	5,490
15,475	Supplies and Services	14,340	13,624	(27,470)
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
131,425	Total Direct Expenditure	134,940	136,756	63,890
(131,928)	Income	(151,500)	(150,636)	(110,140)
(503)	Net Direct Expenditure/(Income)	(16,560)	(13,880)	(46,250)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
10,170	Support Services	11,730	11,730	20,550
9,667	Total Service Cost/(Surplus)	(4,830)	(2,150)	(25,700)
	Full Time Equivalent Staff	2.35		1.86

Ledger Code G5537

Financial Services Contact Christine Davies - Accountancy Technician (Tel: 444840)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	113,080	84,080
Transport Related		
Officers Car Leasing	4,930	4,690
Supplies and Services		
Computer Services Recharge	10,600	0
Copying Machines	1,290	1,250
Gis & Nlpg Recharge	1,020	0
IT Renewals	280	280
Support Services		
Accountancy Services Recharge	600	590
Business Services Support Recharg	0	3,700
Customer Tech Support Recharge	0	5,520
HR Services Recharge	1,380	1,000
Information Sys Support Recharge	0	3,570
Office Services Recharge	5,320	2,030
Paymaster Recharge	1,850	1,770
Public Offices Recharge	1,640	1,400

Major Variances 2010/11 v 2011/12

Salary costs have been reduced as a result of a management restructure of the Engineers section.

Operational Services

Financial Information Vehicle Maintenance Workshop

Responsible Officer James Whiteman - Head of Operational Services (Tel: 445010)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
264,000	Employee Related Expenditure	291,870	263,589	242,980
17,401	Premises Related Expenditure	12,300	14,512	11,380
5,394	Transport Related Expenditure	940	1,539	11,260
496,893	Supplies and Services	340,800	507,234	447,850
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
783,688	Total Direct Expenditure	645,910	786,874	713,470
(820,052)	Income	(677,280)	(835,714)	(771,860)
(36,364)	Net Direct Expenditure/(Income)	(31,370)	(48,840)	(58,390)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
36,281	Support Services	38,120	38,152	39,260
(83)	Total Service Cost/(Surplus)	6,750	(10,688)	(19,130)
	Full Time Equivalent Staff	9.94		7.94

Major Variances 2010/11 v 2011/12

The Computer Services Recharge has been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

Employee expenditure has reduced as a result of a change in the allocation of a salary cost. (see corresponding increase on fleet management page)

The vehicle spares budget has increased as a result of higher than anticipated levels of repair cost. This cost is recharged out to the associated cost centre.

Ledger Code K5551

Major Items	2010/11 Estimate £	2011/12 Estimate £
-	L	L
Employee Related	000.040	000 550
Salaries & Wages	288,610	236,550
Premises Related		
Proportion of Depot Expenses	11,140	7,590
Supplies and Services		
Clothing and Uniform	310	240
Computer Services Recharge	5,240	0
Equip & Tools Repairs	520	7,000
IT Renewals	190	60
New, Replace Equip & Tools	1,560	5,000
Spares for Vehicles	331,450	434,950
Income		
Recharged Labour	(345,810)	(319,760)
Recharged Parts	(331,450)	(451,850)
Support Services		
Accountancy Services Recharge	6,580	6,170
Business Services Support Recharg	0	1,510
Customer Tech Support Recharge	0	2,460
Human Resources Recharge	5,540	4,840
Information Sys Support Recharge	0	1,520
Paymaster Recharge	11,620	11,640
WSD Recharges	9,160	8,080
5		

Operational Services

Financial Information Woking Road Depot

Responsible Officer James Whiteman - Head of Operational Services (Tel: 445010)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
65,188	Employee Related Expenditure	55,910	55,702	53,040
288,758	Premises Related Expenditure	295,380	261,052	264,830
9,798	Transport Related Expenditure	7,530	8,743	4,070
51,017	Supplies and Services	39,260	45,018	47,910
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
414,761	Total Direct Expenditure	398,080	370,515	369,850
(640,174)	Income	(553,810)	(553,340)	(474,910)
(225,413)	Net Direct Expenditure/(Income)	(155,730)	(182,825)	(105,060)
0	Special Works	0	0	0
693,905	Capital Charges	204,830	204,886	162,240
108,471	Support Services	117,570	115,224	92,690
576,963	Total Service Cost/(Surplus)	166,670	137,285	149,870
	Full Time Equivalent Staff	2.30		2.18

Major Variances 2010/11 v 2011/12

The change in the Repair & Maintenance budget reflects the work identified from the property condition survey exercise and the resulting allocation of funds.

Ledger Code B3741, B4452, B4453, B4454, B4472

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	54,860	51,750
Premises Related		
Electricity	38,000	40,000
Gas	25,500	26,000
General Rates	93,660	92,960
Repairs & Maintenance	96,060	56,810
Water	11,500	16,000
Supplies and Services		
Copying Machines	8,800	10,940
Equip & Tools Repairs	3,040	3,040
Food Purchases	13,010	16,000
Telecomms	3,530	3,350
Income		
Recharged to Other Services	(527,810)	(447,060)
Vending Machine Sales	(15,770)	(19,270)
Support Services		
Accountancy Services Recharge	2,660	2,470
Engineers Recharge	2,740	2,830
Legal Services Recharge	2,960	2,810
Paymaster Recharge	3,980	4,000
Property Services Recharge	23,770	0
Valuation Services Recharge	8,500	8,080
WSD Recharges	64,100	56,570

Operational Services

Financial Information Works Ancillary Services

Responsible Officer James Whiteman - Head of Operational Services (Tel: 445010)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
121,576	Employee Related Expenditure	123,460	122,380	124,670
23,030	Premises Related Expenditure	19,790	19,790	13,260
13,182	Transport Related Expenditure	8,630	9,704	6,620
11,348	Supplies and Services	28,830	31,449	11,180
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
169,136	Total Direct Expenditure	180,710	183,323	155,730
(182,296)	Income	(178,540)	(178,452)	(157,680)
(13,160)	Net Direct Expenditure/(Income)	2,170	4,871	(1,950)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
9,280	Support Services	6,190	6,206	14,870
(3,880)	Total Service Cost/(Surplus)	8,360	11,077	12,920
	Full Time Equivalent Staff	4.25		4.25

Ledger Code K2511, K2533, K2544, K2555, K2599

Financial Services Contact Christine Davies - Accountancy Technician (Tel: 444840)

Major Items	2010/11 Estimate £	2011/12 Estimate £
-	2	2
Employee Related	400 440	400 400
Salaries	122,140	122,190
Premises Related	40 700	40.000
Proportion of Depot Expenses	19,790	13,260
Transport Related		
Driver Damage to Vehicles	580	580
Fuel & Oil	4,180	1,750
Officers Car Leasing	710	700
Transport Pool Hire Charge	3,120	3,590
Supplies and Services		
Materials	13,000	1,420
Radio Equip; R&M	6,520	6,520
Telecomms	3,500	3,210
Income		
Recharged to Other Services	(178,410)	(157,030)
Support Services		
Accountancy Services Recharge	2,480	2,350
Health & Safety Recharge	380	650
Human Resources Recharge	0	2,300
Paymaster Recharge	770	930
WSD Recharges	1,530	1,350
Ũ	•	-

Major Variances 2010/11 v 2011/12

There are no major variances to report.

GUILDFORD BOROUGH COUNCIL BUDGET 2011/2012

THIS PAGE IS INTENTIONALLY BLANK

GUILDFORD BOROUGH COUNCIL BUDGET 2011/2012

PARKS AND COUNTRYSIDE SERVICES

HEAD OF SERVICE - (ACTING) PHIL NEWCOMBE

GUILDFORD BOROUGH COUNCIL BUDGET 2011/2012

THIS PAGE IS INTENTIONALLY BLANK

Contents

Subjective Summary	190
Service Unit Summary	191
Cemeteries and Closed Churchyards	193
Crematorium	194
Parks and Countryside	195

Service Unit Subjective Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
4,337,807	4,594,110	Gross Expenditure	4,716,260	4,651,060	4,750,900	4,886,790
(2,364,013)	(2,449,900)	Gross Income	(2,238,550)	(2,236,600)	(2,246,130)	(2,255,340)
1,973,794	2,144,210	Net Expenditure	2,477,710	2,414,460	2,504,770	2,631,450
2,170,292	2,226,960	Employee Related Expenditure	2,148,580	2,225,850	2,317,030	2,423,320
604,156	808,970	Premises Related Expenditure	955,690	844,500	828,200	827,310
500,369	450,920	Transport Related Expenditure	572,450	581,040	592,640	604,500
560,090	630,490	Supplies and Services	518,380	524,640	534,200	543,910
13,980	13,980	Third Party Payments	13,280	13,270	13,260	13,250
0	0	Transfer Payments	0	0	0	0
3,848,887	4,131,320	Total Direct Expenditure	4,208,380	4,189,300	4,285,330	4,412,290
(2,364,013)	(2,449,900)	Income	(2,238,550)	(2,236,600)	(2,246,130)	(2,255,340)
1,484,874	1,681,420	Net Direct Expenditure/(Income)	1,969,830	1,952,700	2,039,200	2,156,950
80,308	0	Special Works	0	0	0	0
95,388	89,640	Capital Charges	91,400	91,400	91,400	91,400
313,224	373,150	Support Services	416,480	370,360	374,170	383,100
1,973,794	2,144,210	Total Service Cost/(Surplus)	2,477,710	2,414,460	2,504,770	2,631,450

Service Unit Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
133,805	111,880	Cemeteries and Closed Churchyards	161,390	238,620	135,900	142,780
(393,189)	(236,280)	Crematorium	(198,610)	(437,080)	(442,420)	(422,740)
2,233,178	2,268,610	Parks and Countryside	2,514,930	2,612,920	2,811,290	2,911,410
1,973,794	2,144,210	Total Net Expenditure/(Income)	2,477,710	2,414,460	2,504,770	2,631,450

THIS PAGE IS INTENTIONALLY BLANK

Parks and Countryside Services

Financial Information Cemeteries and Closed Churchyards

Responsible Officer Phil Newcombe - Head of Parks and Countryside Services (Tel: 444738)

2009/10		2010/11	2010/11	2011/12
Actual £		Estimate £	Probable £	Estimate £
L		Z.	L	L
129,758	Employee Related Expenditure	117,490	115,551	109,970
18,146	Premises Related Expenditure	16,270	30,933	47,180
30,597	Transport Related Expenditure	27,280	30,493	35,140
11,230	Supplies and Services	26,350	24,368	22,770
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
189,731	Total Direct Expenditure	187,390	201,345	215,060
(71,490)	Income	(90,500)	(74,543)	(77,720)
118,241	Net Direct Expenditure/(Income)	96,890	126,802	137,340
0	Special Works	0	0	0
3,496	Capital Charges	3,380	3,380	3,500
12,068	Support Services	11,610	12,508	20,550
	11	· · · · · ·	<i>i</i>	,
133,805	Total Service Cost/(Surplus)	111,880	142,690	161,390
	Full Time Equivalent Staff	4.60		4.60

Major Variances 2010/11 v 2011/12

Reduction in employee costs arising from the appointment of a new Bereavement Services Manager.

The change in the Repairs & Maintenance budget reflects the work identified from the property condition survey exercise and the resulting allocation of funds.

Increase in Transport Pool Hire charges arising from the age of vehicles and equipment.

Ledger Code A1400, A1410, A1420, A1421, A1430, A1431, A1432, A1440, A1441, A1442, A1443, A1444, A1445, A1446, Financial Services Contact Christine Davies - Accountancy Technician (Tel: 444840)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Parks Salaries	112,530	107,810
Premises Related		
General Rates	4,070	4,360
Removal of Refuse	2,860	3,180
Repairs & Maintenance	4,360	33,310
Transport Related		
Transport Pool Hire Charge	22,410	30,450
Supplies and Services		
Materials	3,730	3,730
Memorial Safety Inspection	9,180	6,580
New, Replace Equip & Tools	3,270	2,240
Security Services	5,260	5,610
Income		
Disposal of Cremated Remains	(3,900)	(4,020)
Grant of Excl. Burial Rights	(39,660)	(32,000)
Interment Fees	(34,180)	(28,600)
Rents - Staff Lets	(6,230)	(6,420)
Right to Erect Monument	(5,570)	(5,730)
Support Services		
Accountancy Services Recharge	1,280	1,160
Human Resources Recharge	3,070	2,490
Paymaster Recharge	2,550	2,330
Property Services Recharge	0	9,480

Parks and Countryside Services

Financial Information Crematorium

Responsible Officer Phil Newcombe - Head of Parks and Countryside Services (Tel: 444738)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
166,492	Employee Related Expenditure	196,430	195,597	212,760
146,716	Premises Related Expenditure	250,710	154,309	330,160
12,786	Transport Related Expenditure	17,440	17,386	26,100
77,837	Supplies and Services	78,180	65,517	64,470
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
403,831	Total Direct Expenditure	542,760	432,809	633,490
(839,481)	Income	(862,360)	(840,816)	(932,770)
(435,650)	Net Direct Expenditure/(Income)	(319,600)	(408,007)	(299,280)
0	Special Works	0	0	0
16,474	Capital Charges	15,630	15,638	16,470
25,987	Support Services	67,690	66,539	84,200
(393,189)	Total Service Cost/(Surplus)	(236,280)	(325,830)	(198,610)
	Full Time Equivalent Staff	6.40		6.40

Major Variances 2010/11 v 2011/12

A review of overtime requirements arising from a zero based budget exercise has identified the need to include additional budget.

The change in the Repairs and Maintenance budget reflects the work identified from the property condition survey exercise and the resulting allocation of funds.

Cremation Fee income has been increased to reflect a 3% increase. An exercise is currently being undertaken to assess the scope for further increases to bring charges in line with other local crematoria.

Ledger Code A1500, A1501, A1502, A1503, B4111

Financial Services Contact Christine Davies - Accountancy Technician (Tel: 444840)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Parks Salaries	192,400	210,560
Premises Related		
Repairs & Maintenance	157,820	230,960
Utilities	40,800	39,700
Transport Related		
Transport Pool Hire Charge	10,000	18,670
Supplies and Services		
Book of Remembrance & Inscription	5,510	4,530
Computer	5,690	2,310
Medical Referees Fees	32,690	30,000
Printing Services Recharge	6,200	1,070
Telecomms	6,370	4,480
Income		
Book Of Remembrance Inscriptions	(14,550)	(12,000)
Cremation Fees	(709,610)	(792,000)
Medical Referees Fees	(33,340)	(30,000)
Memorial Vaults & Vase Blocks	(24,090)	(20,000)
Rose Memorials	(40,800)	(42,020)
Sales of Plaques & Tablets	(8,500)	(7,500)
Support Services		
Business Services Support Recharg	0	710
Customer Tech Support Recharge	0	3,570
Information Sys Support Recharge	0	700
Property Services Recharge	45,490	56,800

Parks and Countryside Services

0

10.850

Financial Information Parks and Countryside

Responsible Officer Phil Newcombe - Head of Parks and Countryside Services (Tel: 444738)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
1,874,042	Employee Related Expenditure	1,913,040	1,813,802	1,825,850
439,294	Premises Related Expenditure	541,990	411,126	578,350
456,986	Transport Related Expenditure	406,200	461,304	511,210
471,023	Supplies and Services	525,960	570,492	431,140
13,980	Third Party Payments	13,980	13,980	13,280
0	Transfer Payments	0	0	0
3,255,325	Total Direct Expenditure	3,401,170	3,270,704	3,359,830
(1,453,042)	Income	(1,497,040)	(1,375,924)	(1,228,060)
1,802,283	Net Direct Expenditure/(Income)	1,904,130	1,894,780	2,131,770
80,308	Special Works	0	43,771	0
75,418	Capital Charges	70,630	70,670	71,430
275,169	Support Services	293,850	292,378	311,730
2,233,178	Total Service Cost/(Surplus)	2,268,610	2,301,599	2,514,930
	Full Time Equivalent Staff	69.08		65.30

Major Variances 2010/11 v 2011/12

A number of operational posts have been deleted from the establishment between 2010/11 and 2011/12 as a result of the review of vacant posts.

The change in the Repair & Maintenance budget reflects the work identified from the property condition survey exercise and the resulting allocation of funds.

Sports fee income has been lowered to reflect the estimated level of income expected due to the opening of the new Surrey University facility.

The estimate has been prepared on the basis that the Council will no longer have a direct involvement in the management and operation of the 'Guildford Cricket Festival'. A contribution has been included to facilitate management by Guildford Cricket Club.

The estimate for Contractor Payments has reduced, but has been matched by a corresponding reduction in income.

Following discussions with Housing an agreed reduction in works for OAP properties has been included, reflecting the decision to discontinue this service for new tenants.

Ledger Code A1*** (Excl. A14/A15)

Information Sys Support Recharge

Financial Services Contact Christine Davies - Accountancy Technician (Tel: 444840)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Parks Salaries	1,758,000	1,697,590
Temporary Staff	99,780	68,480
Premises Related		
Buildings Infrustructure	188,640	217,960
Utilities	76,350	87,090
Transport Related		
Car Leasing & Allowances	21,760	14,730
Mowers & Machinery R&M	28,330	34,620
Transport Pool Hire Charge	258,600	360,630
Supplies and Services		
Clothing and Uniform	13,640	11,700
Computer	16,990	5,420
Marquee Hire	10,500	0
Payment to Contractors	203,970	157,860
Surrey Heathlands Grant	18,000	17,100
Telecomms	17,170	8,870
Tipping Fees	21,270	19,790
Income		
Corporate Hospitality	(41,300)	0
Grounds Recharges (External)	(234,770)	(255,680)
Guildford in Bloom	(54,730)	(39,540)
Recharged to Other Services	(455,680)	(420,450)
Rents	(136,520)	(107,060)
Sports Fee Income	(180,170)	(124,640)
Support Services		
Business Services Support Recharg	0	4,390
Customer Tech Support Recharge	0	16,380

THIS PAGE IS INTENTIONALLY BLANK

PLANNING SERVICES

HEAD OF SERVICE - CAROL HUMPHREY

THIS PAGE IS INTENTIONALLY BLANK

Contents

Subjective Summary	200
Service Unit Summary	201
Building Control	203
Development Control	204
Environmental Projects, Graphics and IT Unit	205
Policy	206

Service Unit Subjective Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
3,967,108	4,002,860	Gross Expenditure	3,823,800	3,933,670	4,080,270	4,248,270
(1,276,689)	(1,294,760)	Gross Income	(1,257,830)	(1,259,850)	(1,262,230)	(1,264,710)
2,690,419	2,708,100	Net Expenditure	2,565,970	2,673,820	2,818,040	2,983,560
2,496,152	2,683,410	Employee Related Expenditure	2,609,410	2,705,330	2,818,230	2,949,850
29,390	39,180	Premises Related Expenditure	39,060	39,640	40,430	41,240
84,111	83,810	Transport Related Expenditure	84,510	85,790	87,520	89,280
818,187	713,010	Supplies and Services	388,000	393,820	401,740	409,780
0	0	Third Party Payments	0	0	0	0
0	0	Transfer Payments	0	0	0	0
3,427,840	3,519,410	Total Direct Expenditure	3,120,980	3,224,580	3,347,920	3,490,150
(1,276,689)	(1,294,760)	Income	(1,257,830)	(1,259,850)	(1,262,230)	(1,264,710)
2,151,151	2,224,650	Net Direct Expenditure/(Income)	1,863,150	1,964,730	2,085,690	2,225,440
0	0	Special Works	0	0	0	0
21,965	4,800	Capital Charges	4,800	4,800	4,800	4,800
517,303	478,650	Support Services	698,020	704,290	727,550	753,320
2,690,419	2,708,100	Total Service Cost/(Surplus)	2,565,970	2,673,820	2,818,040	2,983,560

Service Unit Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
250,233	163,170	Building Control	109,980	133,220	160,790	192,370
1,522,927	1,461,880	Development Control	1,452,800	1,506,210	1,585,590	1,677,080
250,172	379,470	Environmental Projects, Graphics and IT Unit	296,030	305,140	316,020	328,400
667,087	703,580	Policy	707,160	729,250	755,640	785,710
2,690,419	2,708,100	Total Net Expenditure/(Income)	2,565,970	2,673,820	2,818,040	2,983,560

THIS PAGE IS INTENTIONALLY BLANK

Planning Services

Financial Information Building Control

Responsible Officer Jacqui Barr - Building Control Manager (Tel: 444680)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
567,230	Employee Related Expenditure	542,970	532,904	525,900
300	Premises Related Expenditure	0	0	0
27,036	Transport Related Expenditure	27,020	26,792	26,210
128,023	Supplies and Services	124,540	119,329	52,240
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
722,589	Total Direct Expenditure	694,530	679,025	604,350
(552,334)	Income	(606,330)	(578,602)	(603,230)
170,255	Net Direct Expenditure/(Income)	88,200	100,423	1,120
0	Special Works	0	0	0
0	Capital Charges	0	0	0
79,978	Support Services	74,970	75,026	108,860
250,233	Total Service Cost/(Surplus)	163,170	175,449	109,980
	Full Time Equivalent Staff	13.31		12.28

Major Variances 2010/11 v 2011/12

A review of salary allocations to the service has resulted in a modest reduction in costs shown on this page.

The budget for consultants has been reduced by £25,000 to reflect identified savings from the Service Challenge.

Significant changes has been made to the presentation of the planning service accounts, which mean that this page shouldn't be reviewed in isolation, but in conjunction with the Environment Projects, Development Control and Policy pages.

The Computer Services Recharge has been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

Ledger Code D5700, D5800

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	522,840	503,490
Transport Related		
Car Allowances	26,420	25,480
Officers Car Leasing	580	710
Supplies and Services		
Computer Services Recharge	33,040	0
Computer Software Licence	10,650	8,870
Consultants Fees	40,060	15,060
IT Renewals	1,510	90
Postage and Telephones	10,440	8,550
Scanning	6,140	5,320
Income		
Building Control Fees	(600,000)	(600,000)
Support Services		
Business Services Support Recharg	0	10,990
Customer Tech Support Recharge	0	17,430
Human Resources Recharge	8,790	6,670
Information Sys Support Recharge	0	12,520
Office Services Recharge	15,750	13,490
Public Offices Recharge	32,420	28,210

Planning Services

Financial Information Development Control

Responsible Officer Carol Humphrey - Head of Planning Services (Tel: 444620)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
1,319,392	Employee Related Expenditure	1,391,800	1,359,040	1,421,880
1,023	Premises Related Expenditure	900	900	440
46,074	Transport Related Expenditure	44,800	45,910	46,440
512,132	Supplies and Services	398,200	384,874	197,560
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
1,878,621	Total Direct Expenditure	1,835,700	1,790,724	1,666,320
(718,779)	Income	(688,430)	(690,822)	(654,600)
1,159,842	Net Direct Expenditure/(Income)	1,147,270	1,099,902	1,011,720
0	Special Works	0	0	0
0	Capital Charges	0	0	0
363,085	Support Services	314,610	316,475	441,080
1,522,927	Total Service Cost/(Surplus)	1,461,880	1,416,377	1,452,800
	Full Time Equivalent Staff	38.69		38.45

Major Variances 2010/11 v 2011/12

The increase in employee related expenditure reflects a review of salary allocations which has resulted in a major switch from the Graphics and IT Unit of £100,000 to Development Control - Non Fee; Conservation; Policy and LDF.

The Computer Services Recharge and GIS &Nlpg Recharge have been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

Planning Delivery Grant has been included under Government Grants and ceases from 2011/12.

Ledger Code D5100, D5200, D5500, D5900

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	1,355,580	1,381,300
Transport Related		
Officers Car Leasing	13,210	16,930
Supplies and Services		
Advertising	35,000	34,820
Computer Services Recharge	132,140	0
Computer Software Licence	20,630	14,450
Consultants Fees	22,450	14,930
Gis & Nlpg Recharge	14,000	0
IT Renewals	4,530	810
Legal Expenses	6,230	6,230
Planning Appeals Expenses	83,290	83,290
Postage	11,390	8,980
Scanning	15,000	11,470
Telecomms	15,090	3,660
Income		
Government Grants	(44,090)	0
Planning fees	(600,000)	(600,000)
Section 106 income	(36,920)	(20,000)
Support Services		
Business Services Support Recharg	0	37,270
Customer Tech Support Recharge	0	57,710
Health & Safety Recharge	3,790	6,040
Human Resources Recharge	26,350	21,480
Information Sys Support Recharge	0	50,320
Legal Services Recharge	135,510	127,350
Office Services Recharge	42,490	42,960
Performance Mngt. Recharge	6,740	6,850
Public Offices Recharge	76,990	66,020

Planning Services

Financial Information Environmental Projects, Graphics and IT Unit

Responsible Officer Jacqui Barr - Building Control Manager (Tel: 444680)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
158,612	Employee Related Expenditure	288,460	278,683	184,980
28,067	Premises Related Expenditure	38,280	38,288	38,620
1,896	Transport Related Expenditure	2,100	3,007	1,850
20,949	Supplies and Services	26,190	23,832	13,010
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
209,524	Total Direct Expenditure	355,030	343,810	238,460
(4,135)	Income	0	(3,546)	0
205,389	Net Direct Expenditure/(Income)	355,030	340,264	238,460
0	Special Works	0	0	0
21,965	Capital Charges	4,800	4,800	4,800
22,818	Support Services	19,640	19,717	52,770
250,172	Total Service Cost/(Surplus)	379,470	364,781	296,030
	Full Time Equivalent Staff	7.67		0.00

Major Variances 2010/11 v 2011/12

The decrease in employee related expenditure reflects a review of salary allocations which has resulted in a major switch from the Graphics and IT Unit of £100,000 to Development Control - Non Fee; Conservation; Policy and LDF.

The increase in the level of Support Services recharge to the service recognises the time spent by other services to the Environmental Projects and Graphics and IT Unit teams.

The Computer Services Recharge has been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

Ledger Code D5850, D5600

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	285,050	181,320
Transport Related		
Car Allowances	2,070	1,820
Supplies and Services		
Computer Services Recharge	10,470	0
Consultants Fees	1,560	1,560
IT Renewals	340	240
Postage and Telephones	2,280	450
Scanning	150	150
Support Services		
Business Services Support Recharg	0	5,720
Customer Tech Support Recharge	0	9,070
Engineers Recharge	0	11,690
Human Resources Recharge	2,530	2,500
Information Sys Support Recharge	0	6,710
Office Services Recharge	4,640	5,060
Public Offices Recharge	9,970	8,640

Planning Services

Financial Information Policy

Responsible Officer Carol Humphrey - Head of Planning Services (Tel: 444620)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
450,918	Employee Related Expenditure	460,180	436,784	476,650
0	Premises Related Expenditure	0	0	0
9,105	Transport Related Expenditure	9,890	9,767	10,010
157,083	Supplies and Services	164,080	155,934	125,190
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
617,106	Total Direct Expenditure	634,150	602,485	611,850
(1,441)	Income	0	(88)	0
615,665	Net Direct Expenditure/(Income)	634,150	602,397	611,850
0	Special Works	0	0	0
0	Capital Charges	0	0	0
51,422	Support Services	69,430	62,415	95,310
667,087	Total Service Cost/(Surplus)	703,580	664,812	707,160
	Full Time Equivalent Staff	11.59		11.35

Major Variances 2010/11 v 2011/12

The increase in employee related expenditure reflects a review of salary allocations which has resulted in a major switch from the Graphics and IT Unit of £100,000 to Development Control - Non Fee; Conservation; Policy and LDF.

The Computer Services Recharge has been incorporated in the Business Service/Customer Technical/Information System Support Recharges.

Ledger Code D5300, D5400, D5410

Financial Services Contact Martin Hills - Accountancy Technician (Tel: 444838)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	449,170	463,700
Transport Related		
Car Allowances	1,350	1,690
Officers Car Leasing	8,290	8,070
Supplies and Services		
Computer Services Recharge	21,810	0
Consultants Fees	80,110	80,110
Inspection Fees	20,000	20,000
IT Renewals	1,270	1,070
Legal Expenses	550	550
Plan Printing	15,000	15,000
Printing Services Recharge	7,900	1,370
Support Services		
Accountancy Services Recharge	3,330	3,140
Business Services Support Recharg	0	8,240
Customer Tech Support Recharge	0	13,560
Human Resources Recharge	7,400	6,810
Information Sys Support Recharge	0	11,360
Legal Services Recharge	4,430	4,210
Office Services Recharge	13,160	13,750
Public Offices Recharge	21,140	16,750
Transport & Projects Recharge	1,240	8,140

REVENUES AND PAYMENTS

HEAD OF SERVICE - STEVE WHITE

THIS PAGE IS INTENTIONALLY BLANK

Contents

Subjective Summary	210
Service Unit Summary	211
Concessionary Bus Fares	213
Housing Benefits	214
Housing Purchase Advances	215
Insurance Revenue Account	216
Local Taxation	217
Paymaster	218

Service Unit Subjective Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
41,210,988	40,692,270	Gross Expenditure	38,858,050	39,487,350	40,321,380	41,185,330
(39,505,916)	(39,541,970)	Gross Income	(38,347,360)	(38,960,020)	(39,777,290)	(40,613,040)
1,705,072	1,150,300	Net Expenditure	510,690	527,330	544,090	572,290
1,800,655	1,796,590	Employee Related Expenditure	1,796,220	1,861,710	1,938,850	2,028,910
2,817	1,740	Premises Related Expenditure	670	680	700	720
23,085	23,650	Transport Related Expenditure	22,530	22,870	23,310	23,770
3,158,159	3,142,730	Supplies and Services	1,277,870	1,298,910	1,323,610	1,349,960
0	0	Third Party Payments	0	0	0	0
35,691,549	35,257,000	Transfer Payments	35,257,000	35,785,850	36,501,570	37,231,610
40,676,265	40,221,710	Total Direct Expenditure	38,354,290	38,970,020	39,788,040	40,634,970
(39,505,916)	(39,541,970)	Income	(38,347,360)	(38,960,020)	(39,777,290)	(40,613,040)
1,170,349	679,740	Net Direct Expenditure/(Income)	6,930	10,000	10,750	21,930
0	0	Special Works	0	0	0	0
0	0	Capital Charges	0	0	0	0
534,723	470,560	Support Services	503,760	517,330	533,340	550,360
1,705,072	1,150,300	Total Service Cost/(Surplus)	510,690	527,330	544,090	572,290

Service Unit Summary

2009/10 Actual £	2010/11 Estimate £		2011/12 Estimate £	2012/13 Estimate £	2013/14 Estimate £	2014/15 Estimate £
1,206,157	841,730	Concessionary Bus Fares	0	0	0	0
27,882	(102,090)	Housing Benefits	146,750	166,160	187,110	213,710
4,559	0	Housing Purchase Advances	0	0	0	0
41,013	(42,010)	Insurance Revenue Account	(28,100)	(44,370)	(61,660)	(79,950)
506,615	475,560	Local Taxation	335,130	341,600	349,720	361,150
(81,154)	(22,890)	Paymaster	56,910	63,940	68,920	77,380
1,705,072	1,150,300	Total Net Expenditure/(Income)	510,690	527,330	544,090	572,290

THIS PAGE IS INTENTIONALLY BLANK

Revenues and Payments

Financial Information Concessionary Bus Fares

Responsible Officer Steve White - Head of Revenue & Payments (Tel: 444920)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
20,408	Employee Related Expenditure	17,490	17,916	0
0	Premises Related Expenditure	0	0	0
0	Transport Related Expenditure	0	4	0
1,543,210	Supplies and Services	1,691,330	1,544,888	0
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
1,563,618	Total Direct Expenditure	1,708,820	1,562,808	0
(360,261)	Income	(870,120)	(867,362)	0
1,203,357	Net Direct Expenditure/(Income)	838,700	695,446	0
0	Special Works	0	0	0
0	Capital Charges	0	0	0
2,800	Support Services	3,030	3,054	0
1,206,157	Total Service Cost/(Surplus)	841,730	698,500	0
	Full Time Equivalent Staff	0.48		0.00

Ledger Code C8122

Financial Services Contact Mark Jasper - Senior Accountant (Tel: 444846)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	17,080	0
Supplies and Services		
Bus Permit Cards	15,000	0
Concessionary Bus Fares	1,656,200	0
Consultants Fees	6,000	0
Income		
Government Grant	(870,000)	0

Major Variances 2010/11 v 2011/12

It has been assumed that the management of this service will transfer to Surrey County Council. This decision is likely to have an impact on the level of Revenue Support Grant the authority will receive in the grant settlement.

Ledger Code C4511, C4512, C4513, C4514, C4515, C4516, C4517, C4541, C4551, C4561 Financial Services Contact Mark Jasper - Senior Accountant (Tel: 444846)

	2010/11 Estimate	2011/12 Estimate
Major Items	£	£
Employee Related		
Salaries	750,320	788,060
Transport Related		
Car Leasing & Allowances	12,750	11,640
Supplies and Services		
Audit Fee	36,910	36,910
Computer Services Recharge	34,280	0
Computer Software Licence	35,780	38,600
IT Renewals	2,200	2,570
Postage	21,920	22,260
Printing & Stationery	35,300	26,670
Transfer Payments		
Council Tax Benefit	6,062,000	6,062,000
Non HRA Rent Rebates	50,000	50,000
Rent Allowances	16,500,000	16,500,000
Rent Rebates	12,645,000	12,645,000
Income		
Council Tax Benefit Grant	(6,107,000)	(6,107,000)
Housing Benefit Admin Grant	(987,720)	(796,360)
Overpayment Recovery	(35,000)	(35,000)
Rent Allowances Grant	16,535,000)	16,535,000)
Rent Rebate Grant	12,482,000)	12,482,000)
Subsidy Limitation Transfer	(313,000)	(313,000)
Support Services		
Accountancy Services Recharge	13,320	12,430
Customer Tech Support Recharge	0	19,880
Debtors Section Recharge	22,430	20,320
HR Services Recharge	11,910	11,750
Information Sys Support Recharge	0	8,500
Legal Services Recharge	22,210	21,310
Office Services Recharge	22,210	23,370
Public Offices Recharge	37,680	32,700

Financial Information Housing Benefits

Responsible Officer Steve White - Head of Revenue & Payments (Tel: 444920)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
753,112	Employee Related Expenditure	766,260	738,021	805,160
467	Premises Related Expenditure	420	420	280
12,168	Transport Related Expenditure	13,000	12,240	11,840
315,290	Supplies and Services	213,780	246,527	204,860
0	Third Party Payments	0	0	0
35,691,549	Transfer Payments	35,257,000	35,241,343	35,257,000
36,772,586	Total Direct Expenditure	36,250,460	36,238,551	36,279,140
(36,895,692)	Income	(36,496,760)	(36,486,966)	(36,315,010)
(123,106)	Net Direct Expenditure/(Income)	(246,300)	(248,415)	(35,870)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
150,988	Support Services	144,210	144,266	182,620
27,882	Total Service Cost/(Surplus)	(102,090)	(104,149)	146,750
	Full Time Equivalent Staff	19.45		21.73

Major Variances 2010/11 v 2011/12

The estimate assumes a 5% fall in the amount of Housing Benefit Admin Grant received from DWP.

Additional Government grant support to acknowledge the workload placed on Local Authorities as a result of the higher claimant count was recognised in full during 2010/11. The agreed project plan utilises the grant over a period of two financial years, with the planned expenditure for 2011/12 shown in full, to be matched by the funding held in reserve below the net expenditure line.

Revenues and Payments

Financial Information Housing Purchase Advances

Responsible Officer Steve White - Head of Revenue & Payments (Tel: 444920)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
0	Employee Related Expenditure	0	0	0
0	Premises Related Expenditure	0	0	0
0	Transport Related Expenditure	0	0	0
4,559	Supplies and Services	0	0	0
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
4,559	Total Direct Expenditure	0	0	0
0	Income	0	0	0
4,559	Net Direct Expenditure/(Income)	0	0	0
0	Special Works	0	0	0
0	Capital Charges	0	0	0
0	Support Services	0	0	0
4,559	Total Service Cost/(Surplus)	0	0	0
	Full Time Equivalent Staff	0.00		0.00

Ledger Code C3511

Financial Services Contact Mark Jasper - Senior Accountant (Tel: 444846)

/10 Jal		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £	Major Items	2010/11 Estimate £	2011/12 Estimate £
0	Employee Related Expenditure	0	0	0			
0	Premises Related Expenditure	0	0	0			
0	Transport Related Expenditure	0	0	0			
559	Supplies and Services	0	0	0			
0	Third Party Payments	0	0	0			
0	Transfer Payments	0	0	0			
559	Total Direct Expenditure	0	0	0			
0	Income	0	0	0			
559	Net Direct Expenditure/(Income)	0	0	0			
0	Special Works	0	0	0			
-		_	_	_			

Major Variances 2010/11 v 2011/12

The one remaining mortgage managed by the Council has now been redeemed.

Revenues and Payments

Financial Information Insurance Revenue Account

Responsible Officer Steve White - Head of Revenue & Payments (Tel: 444920)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
0	Employee Related Expenditure	0	0	0
790	Premises Related Expenditure	0	0	0
0	Transport Related Expenditure	0	0	0
751,299	Supplies and Services	793,510	816,974	763,300
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
752,089	Total Direct Expenditure	793,510	816,974	763,300
(794,291)	Income	(892,660)	(896,552)	(793,470)
(42,202)	Net Direct Expenditure/(Income)	(99,150)	(79,578)	(30,170)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
83,215	Support Services	57,140	57,726	2,070
41,013	Total Service Cost/(Surplus)	(42,010)	(21,852)	(28,100)
	Full Time Equivalent Staff	0.00		0.00

Ledger Code F8531

Financial Services Contact Christine Davies - Accountancy Technician (Tel: 444840)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Supplies and Services		
Consultants Fees	7,000	6,000
Insurance Claims Paid	95,000	80,000
Insurance Premiums Paid	681,310	667,200
Risk Management Initiatives	10,000	10,000
Income		
Insurance Reimbursed	(27,000)	(25,000)

Major Variances 2010/11 v 2011/12

The increases in both claims and premiums paid estimates reflect general insurance market conditions.

Financial Information Local Taxation

Responsible Officer Steve White - Head of Revenue & Payments (Tel: 444920)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
545,755	Employee Related Expenditure	556,670	565,791	531,030
1,560	Premises Related Expenditure	1,320	1,320	390
7,979	Transport Related Expenditure	7,560	8,256	7,860
415,173	Supplies and Services	326,780	320,759	232,730
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
970,467	Total Direct Expenditure	892,330	896,126	772,010
(663,738)	Income	(595,000)	(603,278)	(637,000)
306,729	Net Direct Expenditure/(Income)	297,330	292,848	135,010
0	Special Works	0	0	0
0	Capital Charges	0	0	0
199,886	Support Services	178,230	178,294	200,120
506,615	Total Service Cost/(Surplus)	475,560	471,142	335,130
	Full Time Equivalent Staff	16.23		15.31

Major Variances 2010/11 v 2011/12

The estimate includes £50,000 additional income resulting from a review of court costs for Council Tax and National Non-Domestic Rates. The schedule of increases was agreed by the Magistrates Court in 2009, but was deferred.

The estimate also assumes a 5% reduction in the value of Uniform Business Rate grant.

Ledger Code F6131, F6133, F6141, F6151, F7523

Financial Services Contact Mark Jasper - Senior Accountant (Tel: 444846)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Insurance - Emps Liab, All Risk	4,370	4,310
Salaries	543,650	518,510
Training	2,520	1,680
Supplies and Services		
Computer Programming	2,000	2,000
Computer Services Recharge	48,740	0
Computer Software Licence	40,110	34,290
Debt Collection Services	22,770	21,270
Discretionary NNDR Relief	101,760	100,960
Giro Fees	70	70
IT Renewals	1,920	2,180
Postage	27,670	27,610
Printing Paying in Books	20,430	15,430
Printing Services Recharge	40,650	12,260
Telecomms	6,350	2,500
Tracing Services	5,350	3,660
Income		
Expenses Recovered	(330,000)	(385,000)
UBR Admin Grant	(265,000)	(252,000)
Support Services		
Audit Services Recharge	3,720	4,780
Business Services Support Recharg	0	18,780
Customer Tech Support Recharge	0	27,280
HR Services Recharge	10,050	8,280
Information Sys Support Recharge	0	12,100
Office Services Recharge	20,330	16,740
Paymaster Recharge	104,140	73,840
Public Offices Recharge	31,650	27,490
		,

Revenues and Payments

Financial Information Paymaster

Responsible Officer Steve White - Head of Revenue & Payments (Tel: 444920)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
481,380	Employee Related Expenditure	456,170	448,439	460,030
0	Premises Related Expenditure	0	0	0
2,938	Transport Related Expenditure	3,090	2,995	2,830
128,628	Supplies and Services	117,330	115,837	76,980
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
612,946	Total Direct Expenditure	576,590	567,271	539,840
(791,934)	Income	(687,430)	(688,022)	(601,880)
(178,988)	Net Direct Expenditure/(Income)	(110,840)	(120,751)	(62,040)
0	Special Works	0	0	0
0	Capital Charges	0	0	0
97,834	Support Services	87,950	88,030	118,950
(81,154)	Total Service Cost/(Surplus)	(22,890)	(32,721)	56,910
	Full Time Equivalent Staff	13.32		12.95

Ledger Code G3593, G3594, G3595, G3596, G3597, G3598, G3599

Financial Services Contact Christine Davies - Accountancy Technician (Tel: 444840)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Insurance - Emps Liab, All Risk	4,090	3,670
Salaries	445,450	450,850
Transport Related		
Officers Car Leasing	2,880	2,720
Supplies and Services		
Cash Machines Software Mtce	7,350	12,230
Computer Software Licence	20,720	26,820
IT Renewals	13,770	10,350
Postages	4,720	3,640
Printing & Stationery	2,470	1,460
Printing Services Recharge	8,810	4,830

Major Variances 2010/11 v 2011/12

Changes have been made to the service within the allocations of individual salaries.

Support service recharges have increased as they now incorporate the computer services recharge therefore the supplies & services have been reduced.

HOUSING PORTFOLIO (HOUSING REVENUE ACCOUNT)

HEAD OF SERVICE - PHIL O'DWYER

THIS PAGE IS INTENTIONALLY BLANK

Contents

240	Void Property Management and Lettings
239	Tenants' Services
238	Tenant Participation
237	Supported Housing Management
236	Strategic Support
235	Sheltered Housing
234	Sale of Council House and Equity Share Property Admin
233	Responsive and Planned Maintenance
232	Other Items of Expenditure
231	Income Collection
230	Homelessness Hostels Management
229	Garage Management
228	Flats Communal Services
227	Environmental Works to Estates
226	Elderly Persons Dwellings
225	Advice, Registers and Tenant Selection

$\begin{array}{c} & & & & & & & & & & & & & & & & & & &$	2009/10 Actual £ 42,235,801 (30,902,432) 11,333,369 2,799,950 4,491,852 108,149
942,010 14,845,020 (299,700) 23,910,500 1,125,050 13,571,430 3 8,606,980 (31,699,700) (31,699,700) (31,699,700) (31,699,700) (107,280 7,162,210 (107,470) 29,950 7,084,690 35,120 75,000 2,348,520 0 (9,543,330) (1,900,000) (1,900,000)	2010/11 Estimate £ 38,606,980 (31,699,700) 6,907,280 3,206,110 5,107,400 109,660
Supplies and Services Transfer Payments Transfer to Capital Transfer to General Fund Total Direct Expenditure Support Services Capital Financing costs Total Expenditure Income Service Changes Net cost of Services Investment Income Interest Payable Deficit for Year on HRA Services Amortised Premiums & Discounts RCCO Contrib to/(Use of) RFFC Government Grants Deferred re Depreciation Tfr (from)/to CFR re Impairment charge Tfr (from)/to CFR re Deferred charge Tfr (from)/to Other Reserves Transfer (from)/to Other Reserves Transfer (from)/to MRR HRA Balance Balance Brought Forward Balance Carried Forward	Gross Expenditure Gross Income Net Cost of services Employee Related Expenditure Premises Related Expenditure Transport Related Expenditure
740,520 16,828,470 0 (294,900) 25,245,430 1,228,550 12,614,840 39,088,820 (32,860,680) 0 6,228,140 2,37,870 6,466,010 (113,810) 31,720 6,383,920 (1,300) 75,000 2,027,440 0 (8,481,830) (1,900,000) (1,900,000)	2011/12 Estimate £ 39,088,820 (32,860,680) 6,228,140 2,769,620 5,105,770 95,950
751,570 19,234,550 (305,220) 27,827,430 1,251,890 12,614,840 41,694,160 (33,782,620) 0 7,911,540 (273,410) 29,950 7,933,210 35,120 75,000 1,500,000 0 (9,543,330) (1,900,000) 0 (1,900,000)	2012/13 Estimate * £ 41,694,160 (33,782,620) 7,911,540 2,866,900 5,182,260 97,370
766,480 20,062,500 (305,490) 28,890,730 1,291,650 12,614,840 (34,579,510) 0 8,217,710 (355,730 (355,060) 229,950 8,168,330 0 (1,300,000 0 (9,543,330) 0 (1,900,000) (1,900,000)	2013/14 Estimate * £ 42,797,220 (34,579,510) 8,217,710 2,982,010 5,285,960 99,270
781,710 20,522,500 (292,140) 29,620,580 1,334,750 12,614,840 (35,396,490) (35,396,490) (35,396,490) (35,396,490) (322,060) (322,060) (322,060) (322,060) (322,060) (322,060) (322,060) (322,060) (322,060) (323,000) (323,000) (323,000) (323,000) (333,000) (2014/15 Estimate * £ 43,570,170 (35,396,490) 8,173,680 3,115,560 5,391,710 101,240

are outlined in the Localism Bill, with a system of self financing due to replace the existing subsidy system. The structure and presentation of the HRA will therefore change * The Government has undertaken a fundamental review of Housing Finance and the current subsidy mechanism. Fundamental changes to the housing finance system 2012/13 onwards. As a final debt settlement figure is yet to be released by DCLG, future year estimates reflect a continuation of the existing subsidy system.

222

Housing Portfolio (Housing Revenue Account)

HRA Subjective Summary

Guildford Borough Council - Budget 2011/2012

Service Unit Summary

42,235,801	172,659	731,786	135,709	439,439	261,719	1,041,524	158,337	4,042,186	33,201,557	552,059	12,506	88,867	478,269	478,772	165,133	275,278	2009/10 Actual £
38,606,980	199,160	813,040	139,010	470,220	299,380	1,054,070	115,240	4,760,040	28,739,780	557,310	14,050	79,670	401,580	517,910	151,250	295,270	2010/11 Estimate £
Total Gross Expenditure	Void Property Management and Lettings	Tenants' Services	Tenant Participation	Supported Housing Management	Strategic Support	Sheltered Housing	Sale of Council House and Equity Share Property	Responsive and Planned Maintenance	Other Items of Expenditure	Income Collection	Homelessness Hostels Management	Garage Management	Flats Communal Services	Environmental Works to Estates	Elderly Persons Dwellings	Advice, Registers and Tenant Selection	
39,088,820	185,590	839,090	138,950	202,580	301,880	908,610	111,270	4,728,610	29,695,980	549,770	9,570	85,340	395,180	499,230	163,380	273,790	2011/12 Estimate £
41,694,160	191,450	856,410	142,950	208,480	310,190	930,820	109,930	4,813,360	32,105,980	567,270	9,830	87,550	404,560	507,230	165,900	282,250	2012/13 Estimate £
42,797,220	198,410	884,400	147,770	215,540	320,120	958,200	113,920	4,923,550	32,939,170	588,100	10,150	90,280	416,210	517,890	169,280	304,230	2013/14 Estimate £
43,570,170	206,310	916,040	153,210	223,520	331,110	988,400	118,570	5,039,200	33,404,540	611,790	10,500	93,290	428,970	528,880	172,730	343,110	2014/15 Estimate £

Service Unit Summary

0 0 (1,900,000) (1,900,000) (1,900,000) (1,900,000)	(8,646,420) (9,543,330)	0	(44,000)	(6,232,738)	333,106	10,800	2,957,393 2,348	44,000 75	35,116 35	11,542,744 7,084	16,481 29	(59,038) (107,	11,585,301 7,162	251,932 254	11,333,369 6,907	(30,902,432) (31,699,700)	42,235,801 38,606,980	2009/10 2010/11 Actual Estimate £ £
0 HRA Balance ,000) Balance Brought Forward ,000) Balance Carried Forward		0 Transfer (from) to Other Reserves	0 Transfer (from) to CFR re Deferred charge	0 Transfer (from) to CFR re Impairment charge	0 Transfer (from) to Pensions Reserve	0 Government Grants deferred re depreciation	2,348,520 Contrib. to/ (Use of) Reserve for Future Capital Programme	75,000 RCCO	35,120 Amortised Premiums & Discounts	7,084,690 Deficit for Year on HRA Services	29,950 Interest Payable	(107,470) Investment Income	7,162,210 Net Cost of HRA services	254,930 HRA share of Corporate & Democratic Core	6,907,280 Net Cost of services (per income & expenditure a/c)	,700) Income	6,980 Total Gross Expenditure C/F from previous page	14 Ite
0 (1,900,000) (1,900,000)	(8,481,830)	0	0	0	0	0	ne 2,027,440	75,000	(4,530)	6 ,383,920	31,720	(113,810)	6 ,466,010	237,870	6,228,140	(32,860,680)	39,088,820	2011/12 Estimate £
0 (1,900,000) (1,900,000)	(9,543,330)	0	0	0	0	0	1,500,000	75,000	35,120	7,933,210	29,950	(273,410)	8,176,670	265,130	7,911,540	(33,782,620)	41,694,160	2012/13 Estimate £
0 (1,900,000) (1,900,000)	(9,543,330)	0	0	0	0	0	1,300,000	75,000	0	8,168,330	29,950	(355,060)	8,493,440	275,730	8,217,710	(34,579,510)	42,797,220	2013/14 Estimate £
0 (1,900,000) (1,900,000)	(9,543,330)	0	0	0	0	0	1,300,000	75,000	0	8,168,330	29,950	(322,060)	8,460,440	286,760	8,173,680	(35,396,490)	43,570,170	2014/15 Estimate £

Advice, Registers and Tenant Selection

Financial Information Advice, Registers and Tenant Selection

Responsible Officer Kim Rippett - Acting Head of Housing Advice Services (Tel: 444241)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
434,711	Employee Related Expenditure	447,920	410,185	436,040
0	Premises Related Expenditure	0	0	0
6,710	Transport Related Expenditure	7,340	6,689	5,690
63,488	Supplies and Services	79,950	72,974	51,000
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
504,909	Total Direct Expenditure	535,210	489,848	492,730
(286,715)	Income	(299,700)	(199,720)	(294,900)
218,194	Net Direct Expenditure/(Income)	235,510	290,128	197,830
0	Special Works	0	0	0
0	Capital Charges	0	0	0
53,958	Support Services	59,760	59,792	75,960
272,152	Total Service Cost/(Surplus)	295,270	349,920	273,790
	Full Time Equivalent Staff	12.45		12.54

Major Variances 2010/11 v 2011/12

There are no major variances to report.

Ledger Code SHSTS

Financial Services Contact Mark Jasper - Senior Accountant (Tel: 444846)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Insurance - Emps Liab, All Risk	3,580	3,660
Salaries	438,460	419,150
Training	0	7,800
Transport Related		
Car Leasing & Allowances	6,340	4,770
Supplies and Services		
Computer Services Recharge	13,210	0
Computer Software Licence	6,490	6,490
Consultants Fees	2,000	0
IT Renewals	4,870	1,760
Medical Referees Fees	6,900	4,080
Printing Services Recharge	28,180	6,320
Telecomms	5,660	2,430
Income		
Recharged to Other Services	(299,700)	(294,900)
Support Services		
Business Services Support Recharg	0	4,700
Customer Tech Support Recharge	0	7,980
Health & Safety Recharge	2,210	1,980
HR Services Recharge	8,360	7,030
Information Sys Support Recharge	0	5,510
Legal Services Recharge	3,880	3,690
Office Services Recharge	13,280	14,220
Paymaster Recharge	2,480	3,150
Performance Mngt. Recharge	2,040	2,240
Public Offices Recharge	25,960	22,500

Elderly Persons Dwellings

Financial Information Elderly Persons Dwellings

Responsible Officer Philip O'Dwyer - Head of Neighbourhood & Housing Management Services (Tel: 444318)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £	
0	Employee Related Expenditure	0	0	0	
85,977	Premises Related Expenditure	69,370	55,378	82,100	
0	Transport Related Expenditure	0	0	0	
73,738	Supplies and Services	76,200	67,537	75,730	
0	Third Party Payments	0	0	0	
0	Transfer Payments	0	0	0	
159,715	Total Direct Expenditure	145,570	122,915	157,830	
0	Income	0	0	0	
159,715	Net Direct Expenditure/(Income)	145,570	122,915	157,830	
0	Special Works	0	0	0	
0	Capital Charges	0	0	0	
5,420	Support Services	5,680	5,680	5,550	
165,135	Total Service Cost/(Surplus)	151,250	128,595	163,380	
	Full Time Equivalent Staff	0.00		0.00	

Ledger Code BHSEPD

Financial Services Contact Mark Jasper - Senior Accountant (Tel: 444846)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Premises Related		
Gas	48,200	70,500
Snow/Ice Clearance	17,870	9,610
Supplies and Services		
Emergency Communication System	76,200	75,730
Support Services		
Energy Management Recharge	4,670	5,330

Major Variances 2010/11 v 2011/12

There are no major variances to report.

Financial Information Environmental Works to Estates

Responsible Officer Philip O'Dwyer - Head of Neighbourhood & Housing Management Services (Tel: 444318)

Ledger Code BHSENV

Financial Services Contact Mark Jasper - Senior Accountant (Tel: 444846)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £	Major Items	2010/11 Estimate £	2011/12 Estimate £
17,664	Employee Related Expenditure	18,650	18,613	18,910	Employee Related		
371,220	Premises Related Expenditure	401,020	357,328	380,190	Salaries	18,410	18,640
1,954	Transport Related Expenditure	2,700	2,364	2,090	Premises Related		
84,565	Supplies and Services	84,410	79,051	86,850	Grounds Maintenance	196,640	202,510
0	Third Party Payments	0	0	0	Offsite Sewer Works	9,650	9,650
0	Transfer Payments	0	0	0	Roads & Footpath Maintenance	2,000	2,000
475,403	Total Direct Expenditure	506,780	457,356	488,040	Tree Maintenance	47,400	47,400
					Works to Gardens	140,290	110,290
(259)	Income	0	(599)	0	Transport Related		
475,144	Net Direct Expenditure/(Income)	506,780	456,757	488,040	Officers Car Leasing	2,020	1,920
					Supplies and Services		
0	Special Works	0	0	0	Games & Playground Equipment	30,420	30,420
0	Capital Charges	0	0	0	Street Cleansing Contractor	53,230	55,670
3,370	Support Services	11,130	11,138	11,190	Support Services		
478,514	Total Service Cost/(Surplus)	517,910	467,895	499,230	Business Services Support Recharg	0	350
					Legal Services Recharge	8,040	7,650
	Full Time Equivalent Staff	0.50		0.50	Paymaster Recharge	1,480	1,440

Major Variances 2010/11 v 2011/12

3,240

46,540

36,520

15,300

3,790

9,460

0

2011/12

Estimate

£

109,840

55,300

57,250 15,000

> 3,760 9,800

> 3,500

4,210

6,770

1,630

3,250

9,470

10,530

3,140

35,340

33,190

14,850

2,140

8,310

350

0

Financial Information Flats Communal Services

Responsible Officer Philip O'Dwyer - Head of Neighbourhood & Housing Management Services (Tel: 444318)

Ledger Code BHSFCS

Telecomms

Support Services

Accountancy Services Recharge

Energy Management Recharge

Human Resources Recharge

Debtors Section Recharge

Paymaster Recharge

Business Services Support Recharg

Financial Services Contact Mark Jasper - Senior Accountant (Tel: 444846)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £	Major Items	2010/11 Estimate £
98,350	Employee Related Expenditure	85,240	89,281	112,060	Employee Related	
201,541	Premises Related Expenditure	168,340	335,590	156,580	Salaries	82,780
1,644	Transport Related Expenditure	2,100	1,705	1,630	Premises Related	
32,813	Supplies and Services	31,050	19,416	28,090	Contract Cleaning	57,200
0	Third Party Payments	0	0	0	Electricity	60,020
0	Transfer Payments	0	0	0	Gas	17,650
334,348	Total Direct Expenditure	286,730	445,992	298,360	Grounds Maintenance	3,660
		·		·	Insurance	12,530
(88,542)	Income	0	(147,679)	0	R&M- General	4,500
245,806	Net Direct Expenditure/(Income)	286,730	298,313	298,360	Water	5,020
					Window Cleaning	6,790
0	Special Works	0	0	0	Transport Related	
0	Capital Charges	0	0	0	Car Leasing & Allowances	2,100
143,934	Support Services	114,850	116,610	96,820	Supplies and Services	
389,740	Total Service Cost/(Surplus)	401,580	414,923	395,180	IT Renewals	80
					Management Fee	3,610
	Full Time Equivalent Staff	3.18		3.96	Security Services	9,470
		0.10			Sinking Fund Contributions	13,200

Major Variances 2010/11 v 2011/12

Garage Management

Financial Information Garage Management

Responsible Officer Philip O'Dwyer - Head of Neighbourhood & Housing Management Services (Tel: 444318); Head of Housing Advice Services (Tel: 444238)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
41,251	Employee Related Expenditure	34,880	41,954	37,770
22,298	Premises Related Expenditure	21,530	21,034	22,240
485	Transport Related Expenditure	70	65	490
17,823	Supplies and Services	16,450	17,120	15,130
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
81,857	Total Direct Expenditure	72,930	80,173	75,630
(34)	Income	0	0	0
81,823	Net Direct Expenditure/(Income)	72,930	80,173	75,630
0	Special Works	0	0	0
0	Capital Charges	0	0	0
7,010	Support Services	6,740	6,756	9,710
88,833	Total Service Cost/(Surplus)	79,670	86,929	85,340
	Full Time Equivalent Staff	1.14		1.22

Ledger Code BHSGM

Financial Services Contact Mark Jasper - Senior Accountant (Tel: 444846)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	34,200	37,070
Premises Related		
Grounds Maintenance	20,620	21,240
Supplies and Services		
Computer Services Recharge	2,620	0
Street Cleansing Contractor	11,450	12,210
Support Services		
Audit Services Recharge	690	720
Business Services Support Recharg	0	1,160
Customer Tech Support Recharge	0	1,200
HR Services Recharge	840	650
Information Sys Support Recharge	0	820
Office Services Recharge	1,430	1,310
Public Offices Recharge	2,080	1,790

Major Variances 2010/11 v 2011/12

Homelessness Hostels Management

Financial Information Homelessness Hostels Management

Responsible Officer Kim Rippett - Acting Head of Housing Advice Services (Tel: 444241)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
5,992	Employee Related Expenditure	8,100	7,271	3,150
(76)	Premises Related Expenditure	0	(49)	0
384	Transport Related Expenditure	460	449	380
1,057	Supplies and Services	1,020	549	670
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
7,357	Total Direct Expenditure	9,580	8,220	4,200
(46,473)	Income	0	(116,674)	0
(39,116)	Net Direct Expenditure/(Income)	9,580	(108,454)	4,200
0	Special Works	0	0	0
0	Capital Charges	0	0	0
5,150	Support Services	4,470	4,470	5,370
(33,966)	Total Service Cost/(Surplus)	14,050	(103,984)	9,570
	Full Time Equivalent Staff	0.24		0.09

Ledger Code SHSHH

Financial Services Contact Mark Jasper - Senior Accountant (Tel: 444846)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	7,980	3,110
Premises Related		
Insurance	0	0
Transport Related		
Car Allowances	460	380
Supplies and Services		
IT Renewals	20	20
Support Services		
Accountancy Services Recharge	770	740
Business Services Support Recharg	0	540
Customer Tech Support Recharge	0	2,080
Information Sys Support Recharge	0	920
Legal Services Recharge	180	0
Office Services Recharge	460	0
Paymaster Recharge	1,140	430
Public Offices Recharge	550	520

Major Variances 2010/11 v 2011/12

Income Collection

Financial Information	Income Collection
-----------------------	-------------------

Responsible Officer Philip O'Dwyer - Head of Neighbourhood & Housing Management Services (Tel: 444318)

Ledger Code BHSINC

Financial Services Contact Mark Jasper - Senior Accountant (Tel: 444846)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
338,285	Employee Related Expenditure	354,570	352,068	360,600
64	Premises Related Expenditure	0	0	0
10,509	Transport Related Expenditure	10,320	10,889	10,270
90,684	Supplies and Services	87,950	81,826	58,460
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
439,542	Total Direct Expenditure	452,840	444,783	429,330
(273)	Income	0	0	0
439,269	Net Direct Expenditure/(Income)	452,840	444,783	429,330
0	Special Works	0	0	0
0	Capital Charges	0	0	0
112,518	Support Services	104,470	104,550	120,440
551,787	Total Service Cost/(Surplus)	557,310	549,333	549,770
	Full Time Equivalent Staff	9.73		9.94

Major Variances 2010/11 v 2011/12

444846)						
Major Items	2010/11 Estimate £	2011/12 Estimate £				
Employee Related						
Salaries	348,690	353,090				
Transport Related						
Car Leasing & Allowances	10,320	10,270				
Supplies and Services						
Agency Services	1,600	1,600				
Computer Services Recharge	23,810	0				
Computer Software Licence	4,540	4,540				
Giro Fees	16,570	16,570				
IT Renewals	780	610				
Legal Expenses	8,660	8,660				
Postage	8,770	8,880				
Printing & Stationery	11,740	10,420				
Telecomms	4,330	1,390				
Support Services						
Audit Services Recharge	1,820	3,830				
Business Services Support Recharg	0	9,380				
Customer Tech Support Recharge	0	11,870				
HR Services Recharge	6,020	5,130				
Information Sys Support Recharge	0	6,290				
Legal Services Recharge	42,030	40,320				
Office Services Recharge	9,220	10,380				
Paymaster Recharge	25,240	14,000				
Public Offices Recharge	16,210	14,110				

Other Items of Expenditure

Financial Information Other Items of Expenditure

Responsible Officer Sue Reekie - Head of Financial Services (Tel: 444829)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
0	Employee Related Expenditure	220,290	199,068	178,030
0	Premises Related Expenditure	23,080	30,776	0
0	Transport Related Expenditure	0	0	0
60,000	Supplies and Services	65,000	43,316	65,000
0	Third Party Payments	0	0	0
14,245,406	Transfer Payments	14,845,020	15,107,354	16,828,470
14,305,406	Total Direct Expenditure	15,153,390	15,380,514	17,071,500
0	Income	0	0	0
14,305,406	Net Direct Expenditure/(Income)	15,153,390	15,380,514	17,071,500
0	Special Works	0	0	0
18,882,761	Capital Charges	13,571,430	13,545,304	12,614,840
13,390	Support Services	14,960	14,968	9,640
33,201,557	Total Service Cost/(Surplus)	28,739,780	28,940,786	29,695,980
	Full Time Equivalent Staff	0.00		0.00

Ledger Code BSOIE

Financial Services Contact Mark Jasper - Senior Accountant (Tel: 444846)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Backfunding of Superannuation	185,370	185,370
Pension Payments for Added Years	58,470	57,030
Vacancies Credit	(69,470)	(69,470)
Supplies and Services		
Contr to Bad Debts Provision	65,000	65,000
Transfer Payments		
Negative Subsidy Pymt to DCLG	14,510,060	16,506,730
Rent Rebates	334,960	321,740
Capital Charges		
Debt Management expenses	54,660	55,130
Depreciation	13,516,770	12,559,710
Support Services		
Asset Register Recharge	10,270	9,640

Major Variances 2010/11 v 2011/12

Decrease of £146,000 in the negative subsidy payment to DCLG based on a complex Central Government formula which assesses whether an authority is in need of support or can make a contribution into the national pool.

The estimate for rent rebate expenditure payable by the HRA for loss of subsidy on the proportion of rents above the DCLG guideline shows an increase of £47,000.

The charge for depreciation has decreased by £236,000 based on the latest desktop asset valautions. This is offset by an adjustment "below the line" in the HRA accounts.

Responsive and Planned Maintenance

2011/12 Estimate £

425,900

Financial Information Responsive and Planned Maintenance

Responsible Officer Philip O'Dwyer - Head of Neighbourhood & Housing Management Services (Tel: 444318)

Financial Services Contact Mark Jasper - Senior Accountant (Tel:

Ledger Code BHSRPM

444846)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £	Major Items	2010/11 Estimate £	
382,375	Employee Related Expenditure	436,550	408,493	434,820	Employee Related		
3,232,973	Premises Related Expenditure	3,843,000	4,043,818	3,844,000	Salaries	427,900	
20,499	Transport Related Expenditure	21,940	21,189	20,490	Premises Related		
64,345	Supplies and Services	80,640	64,783	54,940	Revenue Repairs	3,843,000	Э
0	Third Party Payments	0	0	0	Transport Related		
0	Transfer Payments	0	0	0	Car Leasing & Allowances	21,860	
3,700,192	Total Direct Expenditure	4,382,130	4,538,283	4,354,250	Supplies and Services		
					CECS Monitoring	3,180	
(14,607)	Income	0	(33,509)	0	Computer Services Recharge	22,440	
3,685,585	Net Direct Expenditure/(Income)	4,382,130	4,504,774	4,354,250	Computer Software Licence	5,600	
					Consultants (Projects)	6,070	
0	Special Works	0	0	0	Energy Performance Certificates	15,000	
0	Capital Charges	0	0	0	IT Renewals	850	
341,996	Support Services	377,910	350,335	374,360	Postage	4,680	
4,027,581	Total Service Cost/(Surplus)	4,760,040	4,855,109	4,728,610	Storage, Archiving Recharge	7,140	
		· ·		· ·	Telecomms	5,070	
	Full Time Equivalent Staff	11.31		11.29	Tenants Removal Expenses	4,590	

Major Variances 2010/11 v 2011/12

Premises Related		
Revenue Repairs	3,843,000	3,843,000
Transport Related		
Car Leasing & Allowances	21,860	20,410
Supplies and Services		
CECS Monitoring	3,180	3,210
Computer Services Recharge	22,440	0
Computer Software Licence	5,600	5,600
Consultants (Projects)	6,070	6,070
Energy Performance Certificates	15,000	15,000
IT Renewals	850	420
Postage	4,680	4,290
Storage, Archiving Recharge	7,140	7,550
Telecomms	5,070	3,130
Tenants Removal Expenses	4,590	4,590
Support Services		
Accountancy Services Recharge	20,070	18,760
Audit Services Recharge	1,960	2,250
Business Services Support Recharg	0	9,410
Customer Tech Support Recharge	0	10,720
Debtors Section Recharge	31,540	28,690
Engineers Recharge	16,590	17,010
Housing Surveying Services	260,630	233,870
HR Services Recharge	6,670	6,110
Information Sys Support Recharge	0	3,930
Office Services Recharge	7,950	9,380
Paymaster Recharge	13,080	16,740
Public Offices Recharge	13,100	11,600

of Council House and Equity Share Property Admin

Ledger Code BHSESA

Financial Information Sale of Council House and Equity Share Property Admin

Responsible Officer Philip O'Dwyer - Head of Neighbourhood & Housing Management Services (Tel: 444318)

Financial Services Contact	Mark Jasper - Senior Accountant (Tel:
	444846)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
21,690	Employee Related Expenditure	17,390	10,479	16,810
0	Premises Related Expenditure	0	0	0
288	Transport Related Expenditure	450	309	280
13,493	Supplies and Services	9,780	11,118	7,750
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
35,471	Total Direct Expenditure	27,620	21,906	24,840
(6,680)	Income	0	(5,597)	(5,150)
28,791	Net Direct Expenditure/(Income)	27,620	16,309	19,690
0	Special Works	0	0	0
0	Capital Charges	0	0	0
122,869	Support Services	87,620	88,461	86,430
151,660	Total Service Cost/(Surplus)	115,240	104,770	106,120
	Full Time Equivalent Staff	0.54		0.55

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	16,930	16,450
Transport Related		
Car Leasing & Allowances	450	280
Supplies and Services		
Advertising	1,550	0
Computer Services Recharge	2,620	0
IT Renewals	60	40
Valuers Fees	2,780	5,030
Support Services		
Business Services Support Recharg	0	1,220
Customer Tech Support Recharge	0	1,210
Debtors Section Recharge	6,320	5,750
Engineers Recharge	11,060	11,320
Information Sys Support Recharge	0	520
Legal Services Recharge	65,670	63,000

Major Variances 2010/11 v 2011/12

Sheltered Housing

Financial Information Sheltered Housing

Responsible Officer Jane Read - Community Services Manager (Tel: 444214)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
482,143	Employee Related Expenditure	516,600	469,836	353,710
373,948	Premises Related Expenditure	369,020	261,466	372,100
18,223	Transport Related Expenditure	17,550	17,453	17,890
89,230	Supplies and Services	76,250	84,458	76,350
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
963,544	Total Direct Expenditure	979,420	833,213	820,050
(4,563)	Income	0	(19,013)	0
958,981	Net Direct Expenditure/(Income)	979,420	814,200	820,050
0	Special Works	0	0	0
0	Capital Charges	0	0	0
77,980	Support Services	74,650	74,722	88,560
1,036,961	Total Service Cost/(Surplus)	1,054,070	888,922	908,610
	Full Time Equivalent Staff	19.32		15.70

Major Variances 2010/11 v 2011/12

Significant reductions have been included for utilities consumption following a review of actual usage. This has been combined with new three year contracts on both Gas and Electricity which have both acheived marked reductions in unit rate.

Ledger Code CSSH

Financial Services Contact Mark Jasper - Senior Accountant (Tel: 444846)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	505,210	340,340
Training	0	1,280
Premises Related		
Electricity	122,800	135,700
Fixtures & Fittings	23,170	23,170
Gas	127,800	130,400
Grounds Maintenance	42,170	38,430
Water	19,690	18,740
Transport Related		
Car Leasing & Allowances	17,400	17,740
Supplies and Services		
CECS Visiting Service	0	20,880
Computer Services Recharge	10,600	0
Copying Machines	4,970	4,550
Emergency Communication System	23,630	23,630
Equip & Tools Repairs	2,000	2,000
Gis & Nlpg Recharge	2,580	0
IT Renewals	370	260
Miscellaneous Expenses	2,000	2,000
Personal Hygiene Services	3,580	0
Telecomms	17,760	14,490
Support Services		
Business Services Support Recharg	0	8,500
Customer Tech Support Recharge	0	6,160
Energy Management Recharge	8,830	7,390
Health & Safety Recharge	1,650	3,030
Human Resources Recharge	12,340	10,800
Information Sys Support Recharge	0	3,180
Paymaster Recharge	27,780	24,410
Public Offices Recharge	4,050	2,360

Financial Information Strategic Support

Responsible Officer Various

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
68,868	Employee Related Expenditure	103,270	78,391	105,200
0	Premises Related Expenditure	0	0	0
2,289	Transport Related Expenditure	3,010	2,751	2,090
69,474	Supplies and Services	72,930	72,886	62,520
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
140,631	Total Direct Expenditure	179,210	154,028	169,810
0	Income	0	(135)	0
140,631	Net Direct Expenditure/(Income)	179,210	153,893	169,810
0	Special Works	0	0	0
0	Capital Charges	0	0	0
121,090	Support Services	120,170	120,234	132,070
261,721	Total Service Cost/(Surplus)	299,380	274,127	301,880
	Full Time Equivalent Staff	2.20		2.19

Major Variances 2010/11 v 2011/12

There are no major variances to report.

Strategic Support

Ledger Code SHSSS

Financial Services Contact Mark Jasper - Senior Accountant (Tel: 444846)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	101,430	102,150
Transport Related		
Car Leasing & Allowances	3,010	2,040
Supplies and Services		
Audit Fee	11,280	11,280
Computer Services Recharge	14,460	0
Computer Software Development	10,000	10,000
Consultants Fees	20,570	16,730
General Subsriptions	7,460	7,460
Gis & Nlpg Recharge	1,710	0
IT Renewals	4,340	4,260
Telecomms	720	70
Support Services		
Accountancy Services Recharge	63,970	60,720
Business Services Support Recharg	0	5,830
Customer Tech Support Recharge	0	7,540
Debtors Section Recharge	5,240	4,900
HR Services Recharge	1,320	1,180
Information Sys Support Recharge	0	4,370
Legal Services Recharge	21,520	20,630
Office Services Recharge	2,400	2,400
Paymaster Recharge	3,110	2,950
Public Offices Recharge	4,930	4,320
Valuation Services Recharge	17,000	16,160

Supported Housing Management

Financial Information Supported Housing Management

Responsible Officer Kim Rippett - Acting Head of Housing Advice Services (Tel: 444241)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
341,104	Employee Related Expenditure	360,420	354,502	118,360
36,032	Premises Related Expenditure	36,090	20,157	33,620
11,463	Transport Related Expenditure	9,870	10,919	3,720
31,437	Supplies and Services	44,210	33,138	21,420
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
420,036	Total Direct Expenditure	450,590	418,716	177,120
(14,987)	Income	0	(180,247)	0
405,049	Net Direct Expenditure/(Income)	450,590	238,469	177,120
0	Special Works	0	0	0
0	Capital Charges	0	0	0
19,410	Support Services	19,630	19,702	25,460
424,459	Total Service Cost/(Surplus)	470,220	258,171	202,580
	Full Time Equivalent Staff	10.83		3.27

Major Variances 2010/11 v 2011/12

There are no major variances to report.

Ledger Code SHSSHM

Financial Services Contact Mark Jasper - Senior Accountant (Tel: 444846)

,		
Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	354,380	116,800
Premises Related	00 1,000	,
Electricity	7,700	7,500
Fixtures & Fittings	5,650	2,550
Gas	14,500	16,450
General Rates	1,140	1,190
Insurance	1,160	0
Water	2,820	2,850
Transport Related		
Car Leasing & Allowances	9,810	3,670
Supplies and Services		
CECS Monitoring	1,020	1,070
Computer Services Recharge	9,850	0
Computer Software Licence	1,860	1,650
Furniture	4,230	4,230
Gis & Nlpg Recharge	970	0
IT Renewals	560	560
Miscellaneous Expenses	12,470	5,280
Telecomms	10,130	6,540
Support Services		
Accountancy Services Recharge	860	940
Business Services Support Recharg	0	3,400
Customer Tech Support Recharge	0	6,430
Energy Management Recharge	1,200	2,620
Health & Safety Recharge	930	380
Human Resources Recharge	6,680	1,350
Information Sys Support Recharge	0	3,940
Office Services Recharge	1,490	0
Paymaster Recharge	3,990	4,010

Tenant Participation

2011/12

Estimate

£

77,810

3,080

0

280

1,200

1,610

22,320

1,590

2,070

2,830 900

1,420

1,830 5,150

2010/11

Estimate

£

73,860

3,140

5,980

1,170

4,530

22,320

1,590

1,020

5,910

0

0

0 2,580

90

Financial Information Tenant Participation

Responsible Officer Philip O'Dwyer - Head of Neighbourhood & Housing Management Services (Tel: 444318)

Ledger Code M1152 Financial Services Contact Mark Jasper - Senic

inclai Services Contact	Mark Jasper - Senior Accountant (Tel:
	444846)

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £	Major Items
78,166	Employee Related Expenditure	75,180	75,010	79,250	Employee Related
0	Premises Related Expenditure	0	0	0	Salaries
3,083	Transport Related Expenditure	3,140	3,051	3,080	Transport Related
42,740	Supplies and Services	49,590	52,274	40,280	Car Leasing & Allowances
0	Third Party Payments	0	0	0	Supplies and Services
0	Transfer Payments	0	0	0	Computer Services Recharge
123,989	Total Direct Expenditure	127,910	130,335	122,610	IT Renewals
	-				Postage
(8,000)	Income	0	0	0	Printing Services Recharge
115,989	Net Direct Expenditure/(Income)	127,910	130,335	122,610	Publicity
					Tenants Training
0	Special Works	0	0	0	Support Services
0	Capital Charges	0	0	0	Business Services Support Recharg
11,720	Support Services	11,100	11,116	16,340	Customer Tech Support Recharge
27,709	Total Service Cost/(Surplus)	139,010	141,451	138,950	HR Services Recharge
	Full Time Equivalent Staff	1.63		1.67	Information Sys Support Recharge Office Services Recharge Public Offices Recharge

Major Variances 2010/11 v 2011/12

Tenants' Services

Financial Information Tenants' Services

Responsible Officer Philip O'Dwyer - Head of Neighbourhood & Housing Management Services (Tel: 444318)

Financial Services Contact Mark Jasper - Senior Accountant (Tel: 444846)

Ledger Code BHSTS

2009/10 Actual £		2010/11 Estimate £	2010/11 Probable £	2011/12 Estimate £
375,729	Employee Related Expenditure	400,820	394,783	387,900
167,877	Premises Related Expenditure	175,650	157,528	214,840
27,850	Transport Related Expenditure	27,990	28,555	25,320
79,344	Supplies and Services	113,550	86,650	65,850
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
650,800	Total Direct Expenditure	718,010	667,516	693,910
(5,404)	Income	0	(4,904)	0
645,396	Net Direct Expenditure/(Income)	718,010	662,612	693,910
0	Special Works	0	0	0
0	Capital Charges	0	0	0
80,986	Support Services	95,030	94,934	145,180
726,382	Total Service Cost/(Surplus)	813,040	757,546	839,090
	Full Time Equivalent Staff	10.81		10.08

Major Variances 2010/11 v 2011/12

444846)							
Major Items	2010/11 Estimate £	2011/12 Estimate £					
Employee Related							
Salaries	393,500	380,050					
Premises Related							
Disinfestation of Premises	2,000	2,000					
Electricity	25,000	25,000					
Empty Property Rates	0	0					
Insurance	139,670	178,800					
Water	8,000	8,500					
Transport Related							
Car Leasing & Allowances	15,630	14,380					
Fuel & Oil	3,500	3,500					
Transport Pool Hire Charge	8,670	7,250					
Supplies and Services							
CECS Monitoring	1,940	1,960					
Computer Services Recharge	31,660	0					
Computer Software Licence	1,600	1,600					
Gis & Nlpg Recharge	2,230	0					
IT Renewals	1,430	1,160					
Miscellaneous Expenses	3,000	3,000					
New, Replace Equip & Tools	2,710	2,710					
Postage	3,950	4,050					
Printing & Stationery	6,120	2,040					
Publicity	35,500	35,500					
Telecomms	14,590	4,980					
Tenants Compensation	6,080	6,080					
Support Services							
Business Services Support Recharg	0	14,480					
Customer Tech Support Recharge	0	15,570					
Health & Safety Recharge	910	1,490					
HR Services Recharge	7,100	5,290					
Information Sys Support Recharge	0	9,440					
Legal Services Recharge	57,040	54,730					
Office Services Recharge	8,930	10,710					
Paymaster Recharge	2,710	14,360					
Public Offices Recharge	14,570	12,670					

Void Property Management and Lettings

Financial Information Void Property Management and Lettings

Responsible Officer Kim Rippett - Acting Head of Housing Advice Services (Tel: 444241)

2009/10		2010/11	2010/11	2011/12
Actual £		Estimate £	Probable £	Estimate £
113,627	Employee Related Expenditure	126,230	119,932	127,010
18	Premises Related Expenditure	300	171	100
2,770	Transport Related Expenditure	2,720	2,617	2,530
39,414	Supplies and Services	53,030	37,247	30,480
0	Third Party Payments	0	0	0
0	Transfer Payments	0	0	0
155,829	Total Direct Expenditure	182,280	159,967	160,120
0	Income	0	(1,125)	0
155,829	Net Direct Expenditure/(Income)	182,280	158,842	160,120
0	Special Works	0	0	0
0	Capital Charges	0	0	0
16,830	Support Services	16,880	16,896	25,470
172,659	Total Service Cost/(Surplus)	199,160	175,738	185,590
	Full Time Equivalent Staff	3.40		3.53

Ledger Code M1141

Financial Services Contact Mark Jasper - Senior Accountant (Tel: 444846)

Major Items	2010/11 Estimate £	2011/12 Estimate £
Employee Related		
Salaries	123,950	124,560
Transport Related		
Car Allowances	2,300	2,410
Supplies and Services		
Computer Services Recharge	6,610	0
Computer Software Licence	12,730	12,770
Gis & Nlpg Recharge	930	0
IT Renewals	390	110
Key Cutting	2,750	2,750
Telecomms	2,100	610
Tenants Removal Expenses	25,000	11,870
Support Services		
Audit Services Recharge	1,290	1,350
Business Services Support Recharg	0	2,120
Customer Tech Support Recharge	0	4,550
HR Services Recharge	2,170	2,120
Information Sys Support Recharge	0	1,920
Office Services Recharge	3,780	4,290
Paymaster Recharge	930	1,140
Public Offices Recharge	6,790	5,900

Major Variances 2010/11 v 2011/12

Housing Portfolio (Housing Revenue Account)

2010/11 2011/12 Estimate Estimate £ £ Financial Information Income Responsible Officer Various

Ledger Code *M**** Financial Services Contact *Mark Jasper*, Senior Accountant (Tel: 444846)

8	(30,902,432) T	(88,827) N	(42,621) S	(1,460) C	(16,685) L	-	(1,100,741) S	(841,616) S	(3,913,290) N	(24,894,692) T	(615,647) R	(224,645) R	(125,845) R	(23,928,555) R	ιη	Actual	2009/10
	Total Income	Miscellaneous Income	Service Charges Recovered	Council Tax Recovered	Legal Fees Recovered	Contributions	Service Charges	Supporting People Grant	Major Repairs Allowance	Total Rent Income	Rents - Garages	Rents - Shops, Buildings etc	Rent Income - Rosebery HA	Rent Income - Dwellings			
	(31,699,700)	(76,600)	(67,090)	(2,060)	(18,040)	(8,760)	(1,119,920)	(879,790)	(3,973,440)	(25,554,000)	(645,970)	(236,660)	(127,000)	(24,544,370)	מיז	Estimate	2010/11
	(31,699,700) (31,818,619) (32,860,680)	(79,070)	(68,660)	(1,504)	(9,476)	(14,590)	(1,067,123)	(820,052)	(3,973,427)	(25,784,717)	(635,180)	(236,931)	(127,000)	(24,544,370) (24,785,606)	64	Probable	2010/11
	(32,860,680)	(90,490)	(50,230)	(1,500)	(9,860)	(8,760)	(1,077,790)	(391,640)	(4,077,880)	(27,152,530)	(666,940)	(244,040)	(134,000)	(26,107,550)	τη	Estimate	2011/12
																	Major Items

0

Full Time Equivalent Staff

0

0

0

GUILDFORD BOROUGH COUNCIL BUDGET 2011/2012

THIS PAGE IS INTENTIONALLY BLANK

GUILDFORD BOROUGH COUNCIL OUTLINE BUDGET 2011/2012

FEES AND CHARGES

GUILDFORD BOROUGH COUNCIL OUTLINE BUDGET 2011/2012

THIS PAGE IS INTENTIONALLY BLANK

GUILDFORD BOROUGH COUNCIL OUTLINE BUDGET 2011/2012

FEES AND CHARGES

Contents

Service Unit	Page
Durain and Quatama	040
Business Systems	246
Community Care Services	247
Economic Development	249
Environment Health and Licensing	253
Legal and Democratic Services	258
Leisure Services	260
Operational Services	266
Parks and Countryside Services	269
Planning Services	279
Revenues and Payments	283

£ £ £ % Approved by Full Council Letting of Council Accommodation for Meetings (Charges for other uses subject to negotiation) Letting of Council Chamber Letting of Council Chamber
Letting of Council Accommodation for Meetings (Charges for other uses subject to negotiation)
Council Chamber
Morning 175.00 175.00 180.00 2.9%
Afternoon 175.00 175.00 180.00 2.9%
Evening to 9.00 pm 225.00 230.00 2.2%
Committee Room 1
Morning 120.00 120.00 125.00 4.2%
Afternoon 120.00 125.00 4.2%
Evening to 9.00 pm 175.00 175.00 180.00 2.9%
Committee Room 2
Morning 120.00 120.00 125.00 4.2%
Afternoon 120.00 125.00 4.2%
Evening to 9.00 pm 175.00 175.00 180.00 2.9%
Meeting Rooms 5 & 6 (combined)
Evening to 9.00 pm 110.00 115.00 4.5%

Please note: Other meeting rooms may be made available for smaller groups, please direct enquiries to Office Services for details of applicable rates.

Millmead Staff Restaurant

Catering requirements to be arranged with Office Services. Menus/Tariffs available on request.

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Approved by Full Council				
Day Centres				
Price per meal:				
Member	3.95	3.95	3.95	0.0%
Non member	4.95 *	5.06 *	5.06 *	0.0%
Membership Fees:				
Day Centre only	10.00	10.00	10.00	0.0%
Day Centre and Dial a Ride (50% is for Community Transport)	15.00	15.00	15.00	0.0%
Day Centre Activities - Member**	2.50	2.50	2.50	0.0%
Day Centre Activities - Non Member**	3.75	3.75	3.75	0.0%
Bathing (charge per bath Shawfield)	5.50	5.50	5.50	0.0%
Bathing (charge per bath at other Day Centres, excluding Shawfield)	5.50	5.50	5.50	0.0%
Income from other services*** e.g. hairdressing and chiropody (% of takings)	0.15	0.15	0.15	0.0%
**These are activities such as Tai Chi and Line Dancing provided by external facilitators				
*** These charges were previously retained by the centre welfare funds				
Community Transport Service				
Single Journey (Members)				
Up to 5 miles	2.20	2.20	2.20	0.0%
Up to 10 miles	3.20	3.20	3.20	0.0%
Up to 15 miles	5.20	5.20	5.20	0.0%
Membership Fees:				
Dial a Ride only	10.00	10.00	10.00	0.0%
Community Transport to Day Centre	10.00	10.00	10.00	0.0%
Day Centre and Dial a Ride (half this fee relates to Day Centres)	15.00	15.00	15.00	0.0%
Meals on Wheels Service				
Price per meal	3.95	3.95	3.95	0.0%
·				

* = inclusive of VAT at relevant rate

Guildford Borough Council - Outline Budget 2011/2012

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Handyperson Service - Available for the over 60's, disabled and vulnerable				
General Services (per hour incl VAT)	17.00 *	18.00	* 18.00	* 0.0%
General Services for those on benefits (per hour incl VAT)	11.00 *	11.50	* 11.50	* 0.0%
Safe and Secure Works free of charge for those on benefits				
Approved under Delegated Authority				
Private Sector Housing				
HMO Licences	495.00	495.00	495.00	0.0%
(Discount of £25 if applicant is a member of a recognised landlord organisation)				
Late application fee	100.00	100.00	100.00	0.0%

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Approved by Full Council				
Guildford House				
Hire of rooms for exhibitions				
Garden Room - three week hire	320.00	320.00	330.00	3.1%
First Floor Pine, Study, Landing, Powell - three week hire	700.00	700.00	720.00	2.9%
Exhibitions are open to the public for a minimum of three weeks, with the first and last day of the exhibition normally being on a Saturday. Guildford House is open to the public: 10am - 4.45pm, Tuesday to Saturday and is closed on Sundays, Mondays and Bank Holidays.				
Private View of Exhibitions				
Daytime 12 - 2pm	270.00	270.00	270.00	0.0%
Evening 7 - 9pm	300.00	300.00	300.00	0.0%
Private views are normally held on the Friday prior to the Saturday opening, although this is negotiable. These prices include a service charge for the use of the Gallery which includes the cost of staffing for Guildford House and staff to service drinks. An extra 3% commission (plus VAT) is charged on credit/debit card ticket sales to cover extra banking charges. These are the minimum fees payable in respect of each facility.				
The Brew House				
These rates include use of VCR, OHP, slide projector, etc				
Half Day (9-12am or 1-4pm)	70.00	70.00	80.00	14.3%
Full Day (9am-4pm)	130.00	130.00	150.00	15.4%
Evenings (5-10pm)	150.00	150.00	170.00	13.3%
Exhibitors weekly charge (within standard opening hours)	150.00	150.00	150.00	0.0%

* = inclusive of VAT at relevant rate

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Guildhall				
(a) Weekdays				
<u>Guildhall</u>				
Morning	245.00	245.00	252.00	2.9%
Afternoon	245.00	245.00	252.00	2.9%
Evening to 9.30 pm	306.00	306.00	315.00	2.9%
9.00am - 5.00pm	390.00	390.00	402.00	3.1%
Main Court Room				
Morning	155.00	155.00	160.00	3.2%
Afternoon	155.00	155.00	160.00	3.2%
Evening to 9.30pm	200.00	200.00	206.00	3.0%
9.00am - 5.00pm	295.00	295.00	304.00	3.1%
All rooms excess charge for evening hire after 9.30 pm (per hour)	70.00	70.00	72.00	2.9%
(b) Weekends				
Saturday 9.00am - 5.00pm	445.00	445.00	458.00	2.9%
Saturday 5.00pm - midnight	445.00	445.00	458.00	2.9%
Sunday 9.00am - 5.00pm	470.00	470.00	485.00	3.2%
Sunday 5.00pm - midnight	470.00	470.00	485.00	3.2%
Commercial Bookings				
Subject to negotiation within range of £299-£669 dependant upon day of the week and preparation involved	J.			
Note:				
(i) Charities, local voluntary organisations, local branches of national organisations, amenity societies and similar organisations will pay 50% of any sessional charge for meetings up to 9.30 pm.				
(ii) After 9.30pm the excess hourly charge will apply.	70.00	70.00	70.00	0.0%

These sessional and excess hourly charges may be remitted in respect of those charities or local voluntary organisations which have traditionally held their meetings in Council accommodation.

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Guildford Museum				
Daily rates (Museum Classroom)				
Half Day 9am-12 pm or 1pm-4pm	35.00	35.00	40.00	14.3%
Full day 9am-4pm	60.00	60.00	70.00	16.7%
Education Sessions				
Cost per child ¹				
Victorian schoolroom	6.50	6.50	6.50	0.0%
Victorian playroom	6.00	6.00	6.00	0.0%
¹ A minimum charge equivalent to 25 child places is payable for all bookings				
Lectures				
Lecture from museum programme given off site	62.00	62.00	64.00	3.2%
The lecturer's travelling expenses will be charged in addition at cost				
Gallery talk from museum programme	27.00	27.00	27.00	0.0%
Creation of new lecture / talk to suit group requirements by negotiation				
Guildford Castle				
Adult admission	2.70 *	2.76 *	2.80 *	1.5%
Child admission	1.30 *	1.33 *	1.40 *	5.4%
Poster Boards				
All poster boards are 4 sheet poster size				
- Rental per space - Rental per week	11.80 *	12.05 *	12.40 *	2.9%
Banner Boards				
- Rental per space - Rental per week				
Large 9ft banners	35.30 *	36.05 *	37.20 *	3.2%
A0 & A1	29.40 *	30.03 *	30.90 *	2.9%
A2 & A3	11.80 *	12.05 *	12.48 *	3.6%

* = inclusive of VAT at relevant rate

Guildford Borough Council - Outline Budget 2011/2012

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Farmers Market				
Stall Charge (per market, per linear metre of frontage)	8.33	8.33	8.33	0.0%
Table Charges	7.05 *	7.20	* 7.20	* 0.0%
Electricity Supply Charge	11.75 *	12.00	* 12.00	* 0.0%
Fee Supplement (New)	0.00	0.00	3.00	
Car Parking	8.05 *	8.70	* 9.00	* 3.4%

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Approved by Full Council				
Animal Businesses				
Pet animals				
-New	212.00	212.00	218.00	2.8%
-Renewal	87.00	87.00	90.00	3.4%
Animal Boarding				
-New	237.00	237.00	244.00	3.0%
-Renewal	89.00	89.00	92.00	3.4%
-Home Boarding	81.20	81.20	83.50	
Riding Establishments				
-New	311.00	# 311.00	320.00	2.9%
-Renewal	311.00	# 311.00	320.00	2.9%
# Includes administration fee				
Dangerous Wild Animals				
-New	259.00	259.00	267.00	3.1%
-Renewal	259.00	259.00	267.00	3.1%
Dog Breeding				
-New	212.00	212.00	218.00	2.8%
-Renewal	88.00	88.00	90.50	2.8%
Registration – Acupuncture, tattooing, etc				
Practitioner	173.00	173.00	178.00	2.9%
Premises	421.00	421.00	434.00	3.1%
Miscellaneous				
Extracts from Registers - Food Safety Act, per page. Under the Freedom of Information Act 2000	Free	Free	Free	
the charge is waived as the cost of collecting the fee is more than the charge.				
Charge for return of seized stray dogs	27.00 s	sm 27.00 sm	25.00 sm	-7.4%
Note: plus kennelling costs and any veterinary fee				
sm = Statutory Maximum				

* = inclusive of VAT at relevant rate

Guildford Borough Council - Outline Budget 2011/2012

Environ HIth & Licensing1

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Sex Establishments - Fixed by Council				
Initial & Renewal Applications - basic fee	6,630.00	6,630.00	6,829.00	3.0%
Training Courses				
Food Hygiene – basic certificate course for food handlers (one day) – validated by CIEH	84.00	84.00	86.50	3.0%
Risk Assessment Training	41.00	41.00	42.00	2.4%
Services of an Environmental Health Officer				
Per hour or part thereof :	77.00	77.00	79.50	3.2%
Hackney Carriages				
Vehicle Licence (including two tests and Licence Plate)	348.00	348.00	348.00	0.0%
Further Tests	57.00	57.00	57.00	0.0%
Failure Re-test	57.00	57.00	57.00	0.0%
Failure to present vehicle for test penalty (No longer chargeable)	-	-	-	-
Driver's Licence Test	68.00	68.00	68.00	0.0%
Driver's Licence (3 year licence)	239.00	239.00	215.00	-10.0%
Driver's Licence - Application Fee	83.00	83.00	83.00	0.0%
Replacement Badge	15.00	15.00	15.00	0.0%
Knowledge Test	68.00	68.00	68.00	0.0%
Private Hire				
Vehicle Licences (including two tests and Licence Plate)	348.00	348.00	348.00	0.0%
Further Tests	57.00	57.00	57.00	0.0%
Failure Re-test	57.00	57.00	57.00	0.0%
Failure to present vehicle for test penalty (No longer chargeable)	-	-	-	-
Driver's Licence (3 year licence)	239.00	239.00	215.00	-10.0%
Driver's Licence - Application Fee	83.00	83.00	83.00	0.0%
Replacement Badge	15.00	15.00	15.00	0.0%
Knowledge Test	34.00	34.00	34.00	0.0%

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Private Hire Operator's Licence (1 year)				
less than 5 vehicles	173.00	173.00	173.00	0.0%
5 - 10 vehicles	200.00	200.00	200.00	0.0%
11-15 vehicles	213.00	213.00	213.00	0.0%
16 - 20 vehicles	228.00	228.00	228.00	0.0%
21 - 30 vehicles	256.00	256.00	256.00	0.0%
31 - 40 vehicles	285.00	285.00	285.00	0.0%
41 - 50 vehicles	310.00	310.00	310.00	0.0%
Over 50 vehicles	353.00	353.00	353.00	0.0%
Change of Vehicle				
Hackney Carriage or Private Hire, including new Licence Plate (Test required)	107.00	107.00	107.00	0.0%
Hackney Carriage or Private Hire, including new Licence Plate (No test required)	63.00	63.00	63.00	0.0%
New or Replacement Plate (non-refundable)	22.00	22.00	22.00	0.0%
Contaminated Land & Air Quality				
Responding to enquiries about contaminated land – report with plan	96.00	96.00	99.00	3.1%
Note: for more extensive enquiries the fee is calculated on the hourly cost of the EHO hours added to the	e basic fee			
Copy of Contaminated Land Strategy	13.00	13.00	13.50	3.8%
Report on Air Quality Review	25.00	25.00	26.00	4.0%
Extracts from Registers				
Environmental Protection Act - per page	5.00	5.00	5.00	0.0%
Gypsy Caravan Sites - Pitch Rental				
Ash Bridge & Cobbetts Close Sites (per week)	62.00	62.00	64.00	3.2%

Guildford Borough Council - Outline Budget 2011/2012

Environ HIth & Licensing1

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
Miscellaneous for Small Businesses	£	£	£	%
Sharps collection - service agreement for 6 months delivery and removal of 25 x 7cl Sharps boxes on monthly collection. Price per box thereafter £10 per container	408.00 *	* 416.68 *	429.00	* 3.0%
Reports to Solicitors on the circumstances relating to workplace accidents (excl. cost of photographs) - up to 2 hours, extra charged at the hourly rate	155.00 *	* 158.30 *	163.00	* 3.0%
Approved under Delegated Authority				
Street Trading	534.00	534.00	550.00	3.0%

Approved by the Government

Environmental Protection Act 1990

Fees for authorisation of industrial processes

Note: These fees are prescribed nationally by regulation and are reviewed annually by DCLG.

SCHEDULE FOR INFORMATION ONLY

Table of Maximum Fees

Approved by Full Council

Approved by I dil	eeanen								
Classes of Premises licence	Maximum non- conversion application fee in respect of other premises £	Maximum annual fee £	Maximum fee for application to vary licence £	Maximum fee for application to transfer a licence £	Maximum fee for application for reinstatement of a licence £	Maximum fee for application for provisional statement £	Maximum fee for Licence Application (provisional Statement Holders) £	Maximum fee for Copy Licence £	Maximum fee for Notification of Change £
Regional casino premises licence	15,000	15,000	7,500	6,500	6,500	15,000	8,000	25	50
Large casino premises licence	10,000	10,000	5,000	2,150	2,150	10,000	5,000	25	50
Small casino premises licence	8,000	5,000	4,000	1,800	1,800	8,000	3,000	25	50
Bingo premises licence	3,500	1,000	1,750	1,200	1,200	3,500	1,200	25	50
Adult gaming centre premises licence	2,000	1,000	1,000	1,200	1,200	2,000	1,200	25	50
Betting premises (track) licence	2,500	1,000	1,250	950	950	2,500	950	25	50
Family entertainment centre premises licence	2,000	750	1,000	950	950	2,000	950	25	50
Betting premises (other) licence	3,000	600	1,500	1,200	1,200	3,000	1,200	25	50

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Approved by Full Council				
Sold Flats Service Charges - Solicitors' Enquiry Letters				
Sales / purchases	97.50 *	99.57 *	102.60 *	3.0%
Remortgages	49.40 *	50.45 *	51.90 *	2.9%
House Purchase Fees Right to Buy				
Engrossment Fee	64.00	64.00	66.00	3.1%
Consent - Application in Advance	80.00	80.00	82.50	3.1%
Consent - Retrospective Application	133.00	133.00	138.00	3.8%
Equity Share				
Lease Surrender	81.00	81.00	84.00	3.7%
Road Closure Application Fee This is the minimum standard charge which includes the cost of laminated signage only. The actual amount payable is subject to any additional signage costs incurred.	104.00	104.00	108.00	3.8%
Council Minutes Booklet and Committee Agendas - Annual Subscription				
Business organisations (per committee)	75.90	75.90	78.20	3.0%
Amenity organisations and private individuals	51.00	51.00	52.50	2.9%
Parish Councils (first copy free)	51.00	51.00	52.50	2.9%
Individual Agendas	8.50	8.50	8.80	3.5%
Constitution	28.00	28.00	28.80	2.9%
Annual Report and Statement of Accounts - supply to Borough Residents	Free	Free	Free	
Annual Report and Statement of Accounts - supply to organisations and individuals outside the Borough	Head of Financial Se	ervices to assess		

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Approved under Delegated Authority				
Land Charges Search Fees				
Basic Fee	135.00	135.00	100.00	
NLIS Fee	107.05	107.05	0.00	
LLC1 Only	30.00	30.00	22.00	
Con29 Additional Questions	13.00	13.00	12.00	
Con29R Individual Questions	2.04	2.04	0.00	
Con 29R Only	105.00	105.00	78.00	
Assisted Personal Search (New)	0.00	0.00	15.00	
Assisted Con29R Search (Per Question) (New)	0.00	0.00	2.00	
Section 106 Agreements	Negotiable	Negotiable		

Approved by the Government

Electoral Register Sales

Fees are set by Statute and are available on request.

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
Approved by Full Council	£	£	£	%
Guildford Spectrum				
Standard Social Charges				
Concessionary Charges - the rates shown below relate to the following groups:- Senior Citizens Income Support Recipients Unemployed Students Disabled				
Main Pool Adult swim (16 years of age and over) - Peak Adult swim (16 years of age and over) - Off Peak Junior, concessions	3.60 * 3.30 * 2.50 *	3.40	* 3.50	* 2.9%
Showers Shower (senior citizen)	1.70 *	1.80	* 1.80	* 0.0%
Block bookings of the Pool and Sports Hall Per hour Schools - Main Pool - per person Guildford Swimming Club Main Pool - per Lane	1.80 * 9.75 *			
Special Activities Badminton Court per hour - super saver Group Games per hour - super saver Squash/Racquetball, per half hour - super saver Table Tennis	5.70 * 29.00 * 4.10 * 4.20 *	29.30 4.20	* 30.00 * 4.30	* 2.4% * 2.4%

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Off Peak Charges - Concessions				
Competition Pool	2.50 *		* 2.60	* 0.0%
Leisure Pool	3.40 *	3.50	* 3.60	* 2.9%
Ice Rink	3.40 *	5.50	* 3.60	* 2.9%
Ten Pin (single game) - now includes shoe hire	4.20 *		* 4.40	
Health Suite: relaxation area	3.50 *	5.00	* 3.70	
Fitness Area	3.50 *		* 3.70	
Badminton per court (one hour)	5.70 *	5.50	* 6.00	* 1.7%
Squash per court (half hour)	4.10 *	7.20	* 4.30	
Athletics	2.60 *	2.70	* 2.80	* 3.7%
Guildford Lido				
Standard				
Adult	5.10 *	5.20	* 5.40	* 3.8%
Junior	4.00 *	4.10	* 4.20	* 2.4%
Concessions	4.00 *	4.10	* 4.20	* 2.4%
Family	16.60 *	17.00	* 17.50	* 2.9%
Off Peak				
Adult	4.10 *	4.20	* 4.30	* 2.4%
Junior	2.90 *		* 3.10	
Concessions	2.90 *		* 3.10	
Family	12.30 *		* 13.00	
Concern Tickets				
Season Tickets	400.40 *	105.00	* 108.50	* 3.3%
Adult	102.40 *		100.00	
Junior	76.80 *	79.00	01.00	2.070
Student	76.80 *	79.00	* 81.00	* 2.5%

Guildford Borough Council - Outline Budget 2011/2012

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)		2011/2012 From 1 April 2011	Increase
	£	£		£	%
Concessionary Groups - All Times The concessionary rate applies to admission for groups from registered charities, schools and non pr These only apply if the booking was made in advance.	2.90 * ofit organisations.	3.00	*	3.00	* 0.0%
Deck Chair Hire	2.60 *	2.70	*	2.70	* 0.0%
Crazy Golf	2.60 *	2.70	*	2.70	* 0.0%
Functions (period of hire outside the hours of 11am to 7pm) Instructional Classes and Sponsored Swims Barbecues/Parties/Discos - per hour Use of lights/PA System - per session) Note :- Maximum) attendance at) managers discretior) prices negotiable	ı			
Gym					
Pay as You Train - Peak					
Adult Fitness Session	6.00 *	6.10	*	6.20	* 1.6%
Student/Senior/Concessionary Fitness Session	4.00 *	4.10	*	4.20	* 2.4%
Enhanced Induction Course	27.00	27.00		28.00	3.7%
Fast Track/Concessionary Induction	16.00	16.00		16.50	3.1%
Pay as You Train - Off Peak					
Adult Fitness Session	4.80 *		*	5.00	* 2.0%
Student/Senior/Concessionary Fitness Session	3.00 *	3.10	*	3.10	
Enhanced Induction Course	27.00	27.00		28.00	3.7%
Fast Track/Concessionary Induction	16.00	16.00		16.50	3.1%
Membership					
Annual Membership - Concessions	297.00 *	304.00		308.00	* 1.3%
Monthly Membership - Concessions	27.00 *	27.70	*	28.00	* 1.1%

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
Ash Manor Sports Centre	£	£	£	%
Main Sports Hall Badminton per hour - peak	8.40	* 8.60	* 8.70	* 1.2%
Badminton per hour - off-peak	6.40 6.40	* 6.50	* 6.60	
Group Games per hour - peak		* 38.80	* 39.00	
Group Games per hour - off-peak		* 31.50	* 32.00	* 1.6%
Aerobics		* 4.30	* 4.50	
Badminton - Junior	3.30	* 3.30	* 3.40	* 3.0%
Gymnasium				
Badminton per hour - peak	8.40			
Badminton per hour - off-peak Group Games per hour - peak	6.40 23.60	* 6.60 * 24.20	* 6.70 * 24.50	
Group Games per hour - peak Group Games per hour - off-peak		* 17.30	* 17.50	
Table tennis - per hour - peak and off peak	3.90			0.0%
	0.00			0.070
Equipment Hire - Adults only (£10.00 deposit)				
Badminton Racquet/Table Tennis bat	2.50			
Football	4.00	* 4.10	* 4.20	* 2.4%
Outside Court (Playground) - per hour With floodlights	14.00	* 14.50	* 15.00	* 3.4%
Without floodlights	9.00			
without hoodinghts	5.00	0.00	0.00	2.270
Artificial Pitch				
1 hour without lights	55.30	* 57.00	* 58.00	* 1.8%
1 hour with lights	74.20			
2 hours without lights	110.60		* 116.00	
2 hours with lights	148.50		* 156.00	
1/4 with lights, per hour	27.60		* 30.00	
1/4 without lights, per hour	22.50	* 23.00	* 24.00	* 4.3%

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)		2011/2012 From 1 April 2011		Increase
	£	£		£		%
Health & Fitness						
Annual Membership - Junior	156.20 *	* 158.00	*	165.00	*	4.4%
Annual Membership - Concessions	217.80 *	* 225.00	*	231.00	*	2.7%
Monthly Membership - Junior	14.20 *		*	15.00	*	3.4%
Monthly Membership - Concessions	19.80 *		*	21.00	*	2.4%
Pay as you Train - Peak						
Adult Fitness Session	5.00 *	* 5.30	*	5.40	*	1.9%
Student/Senior/Concessionary Fitness Session	5.00 *	* 5.30	*	5.40	*	1.9%
Enhanced Induction Course	25.00	25.00		26.00		4.0%
Concessionary Induction	15.00	15.00		15.50		3.3%
Pay as you Train - Off Peak						
Off Peak Fitness Sessions - Adult	4.50 *	* 4.60	*	4.70	*	2.2%
Off Peak Fitness Sessions - Junior & Concessions	3.40 *	* 3.50	*	3.60	*	2.9%
Enhanced Induction Course	25.00	25.00		26.00		4.0%
Induction - Juniors & Concessions	15.00	15.00		15.50		3.3%
GP Referral						
Peak	4.30 *	* 4.10	*	4.20	*	2.4%
Off Peak	2.90 *	* 2.80	*	2.90	*	3.6%

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Music				
A wide range of concerts and musical events are currently under consideration. The charges for the programme are also under review.				
Electric Theatre				
Guildford Amateur Theatre Assoc (G.A.T.A.) Members				
Per Week	1,225.00	1,225.00	1,260.00	2.9%
Per Day	305.00	305.00	315.00	3.3%
Plus 10% of ticket sales				
Theatre Bookings	Negotiable *	Negotiable *	Negotiable *	
Amateur Arts				
Per Week	1,625.00	1,625.00	1,675.00	3.1%
Per Day	435.00	435.00	450.00	3.4%
Plus 10% of ticket sales				
An extra 3% commission (plus VAT) is charged on credit/debit card ticket sales to cover extra banking				
charges.				
Conferences				
Auditorium, per week	2,625.00	2,625.00	2,700.00	2.9%
Auditorium, per hour	215.00	215.00	220.00	2.3%
Café Bar, per hour	155.00	155.00	160.00	3.2%
Auditorium, per day	960.00	960.00	990.00	3.1%
Café Bar, per day	725.00	725.00	745.00	2.8%
Farley Room, per day	375.00	375.00	385.00	2.7%
Farley Room as rehearsal or dressing room PER HOUR (GATA)	14.00	14.00	14.00	0.0%
Farley Room as rehearsal or dressing room PER HOUR (Non GATA)	22.00	22.00	22.00	0.0%

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
Approved by Full Council	£	£	£	%
Car Parks Markets North Street - Market Stall per day per metre, stall frontage	12.40	12.40	12.80	3.2%
Cleansing Jetting Machine/Tanker Hire Rate per hour	On Request *	On Request	* On Request *	
Weighbridge - Tolls per weigh Tolls per double weigh	7.10 * 10.50 *			
Refuse Collection Service				
Special Collection of Household Refuse For a single item For 2 to 5 items	13.30 19.30	13.30 19.30	14.00 20.50	5.3% 6.2%
For the collection of large quantities with charges being assessed by a Council Inspector Domestic Waste per hour or part thereof (Minimum charge 1 hour) Commercial Waste per hour or part thereof (Minimum 2 hours)	65.00 45.00 *	65.00 46.00	68.50 * 47.50 *	5.4% 3.3%
Pest Control Commercial Premises (The charges shown are based on the cost of labour, transport plus materials)				
Rodents Wasps (max 2 nests per premises) Wasps (extra nest at same visit) Other Treatments Pigeons	66.30 * 66.30 * 8.30 * 66.30 * 66.30 *	67.70 8.50	* 69.75 *	3.0% 3.0% 3.0%

* = inclusive of VAT at relevant rate

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Domestic Premises				
Wasps (max 2 nests per premises)	57.30			
Wasps (extra nest at same visit)	1.20	* 7.30		
Other Treatments	56.70			
Pigeons	56.70	* 57.90	* 59.75	* 3.2%
Domestic Premises where the main occupier is a senior citizen or registered disabled				
Wasps (max 2 nests per premises)	26.50	* 27.00	* 28.00	* 3.7%
Wasps (extra nest at same visit)	4.10	* 4.20		
Other Treatments	26.50			
Pigeons	26.50			
5				
Domestic Premises where the main occupier is receiving income support				
Wasps (max 2 nests per premises)	16.90	* 17.20	* 17.75	* 3.2%
Wasps (extra nest at same visit)				
Other Treatments	17.00	* 17.30	* 18.00	* 4.0%
Pigeons	17.00	* 17.30	* 18.00	* 4.0%
Services of Environmental Health Officer				
Services of Pest Control officer and van per hour	73.20			
Per hour or part thereof	75.30	* 76.90	* 79.50	* 3.4%
Approved under Delegated Authority				
Cleansing				
Clearance of Blocked Drains				
Minimum Charges:-				
- Attendance (to include investigation) between 0800 & 1600 hrs				
Monday - Friday up to 1 hour	On Request	* On Request	* On Request	*
Additional time charged per 30 minutes	On Request	•		
Call-out - Evenings & Saturdays - up to 2 hours	On Request	•		
Additional time charged per 30 minutes	On Request	•	•	
Call-out - Sundays & Bank Holidays - up to 2 hours	On Request	•		
Additional time charged per 30 minutes	On Request	•		
· · · · · · · · · · · · · · · · · · ·	Chrisquoot	Chrisquoot	Chrisquest	

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Recycling - Green Waste Bags				
2 bags	13.50	13.50	14.00	3.7%
3 bags	27.00	27.00	28.00	3.7%
4 bags	40.50	40.50	42.00	3.7%

Parks & Countryside Services

		2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
Approved by Full Council		£	£	£	%
Parks and Open Spaces					
Tennis					
Adult price, per court, per hour		8.80 *	9.00 *	9.20 *	2.3%
Junior (under16) price, per court, per hour		4.00 *	4.10 *	4.20 *	2.6%
Adult Concession price, per court, per hour		4.00 *	4.10 *	4.20 *	2.6%
Crazy Golf/Putting Green	Adults	3.40 *	3.50 *	3.60 *	2.8%
	Children	2.20 *	2.30 *	2.40 *	4.5%
	Family Ticket	9.00 *	9.20 *	9.50 *	3.2%
Bowls	Hire of facilities for season: per rink	725.00	725.00	750.00	3.4%
	Use of Pavilion	780.00	780.00	800.00	2.6%
	Per player per hour (public cost)	3.30 *	3.40 *	3.50 *	2.9%
Cricket: Woodbridge Road Sports Ground	Weekdays and Saturdays: Full Day	290.00 *	296.20 *	300.00 *	1.3%
	Sundays and Bank Holidays: Full Day	420.00 *	428.90 *	435.00 *	1.4%
Cricket: Other Parks & Grounds	Evening 17:00 hrs onwards	75.00 *	76.60 *	78.50 *	2.5%
	Full Day	104.00 *		109.00 *	2.070
	Standard Pitch for clubs	33.00 *	33.70 *	34.50 *	2.4%
	Small Pitch for junior teams under 14	24.50 *	25.00 *	25.50 *	2.0%
Football and Rugby: 11 a side (except					
Stoke Rec. Ground & Sutherland Memorial Park)	Standard Pitch per game: school usage (Youth)	34.00 *	34.70 *	35.50 *	2.3%
	Standard Pitch per game: all other Clubs	63.00 *	64.30 *	66.00 *	2.070
	Small Pitch for junior teams: all Clubs	22.50 *	23.00 *	23.50 *	2.2%

		2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
		£	£	£	%
Football and Rugby: 11 a side					
Stoke Rec. Ground & Sutherland Memorial Park	All Clubs	71.50 *	73.00 *	75.00 *	2.7%
	Youth rate	38.00 *	38.80 *	39.50 *	1.8%
	Small Pitch for junior teams: all Clubs	25.00 *	25.50 *	26.00 *	2.0%
Netball: Stoke Park	All	25.00 *	25.50 *	26.25 *	2.9%
Hockey: Woodbridge Road Sports Ground	Clubs	70.00 *	71.50 *	73.50 *	2.8%
	Schools	36.00 *	36.80 *	38.00 *	3.3%
Lacrosse:					
Woodbridge Road/Stoke Park Sports Grounds	Seniors	70.00 *	71.50 *	73.50 *	2.8%
Woodbridge Road Sports Ground	Schools	36.00 *	36.80 *	38.00 *	3.3%
Stoke Park	Schools	36.00 *	36.80 *	38.00 *	3.3%
Event all sites:					
Per Day	5% Discount for 6 or more days	500.00	500.00	500.00	0.0%
	Set-up Fee (per day)	250.00	250.00	250.00	0.0%
	Dismantle Fee (per day)	250.00	250.00	250.00	0.0%
Hire of Facilities/Changing Rooms for Events		70.00	70.00	70.00	0.0%
Event all Sites: (Fund-Raising and Charities/Commu Per Day on Site (Negotiable) Minimum £50 per day	inity Organisations) Per Day	250.00	250.00	250.00	0.0%
Event (Shalford Common Only) Per day on site.	Per Day	180.00	180.00	180.00	0.0%
Filming all Sites: -					
Per Day on Site (Negotiable) Minimum £500 per day	Per Event	500.00	500.00	500.00	0.0%
Less than one Hour	Per Occs	50.00	50.00	50.00	0.0%

Parks & Countryside Services

		2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	
		£	£	£	%
Car Parking All Sites : Per Day on Site	Per Day on Site	350.00	* 357.50	* 357.50	* 0.0%
Shalford Park:					
Camping and Caravanning (Club Use)	per tent per night	10.00	* 10.20	* 10.20	* 0.0%
Chantries Camp Site:	per person per night	6.00	* 6.10	* 6.10	* 0.0%
Sutherland Memorial Park:					
Tennis: Multi-Sport Area	Adult price, per court, per hour	11.00	* 11.20	* 11.20	* 0.0%
	Junior (under16) price, per court, per hour	5.00	* 5.10	* 5.10	* 0.1%
	Adult Concession price, per court, per hour	5.00	* 5.10	* 5.10	* 0.1%
Floodlights For Tennis: Multi-Sport Area Artificial Turf: Multi-Sport Area	Adults, per court per hour 5-a-side Football per	14.00	* 14.30	* 14.30	* 0.0%
	court per hour including floodlights Junior Teams 16 years and under, per	38.00	* 38.80	* 40.00	* 3.1%
	hour including floodlights	18.50	* 18.90	* 19.50	* 3.2%
Kings College School					
Synthetic Turf Pitch	Full Football (Adults) per hr	75.00	* 76.60	* 79.00	* 3.1%
	Hockey (Adults) per game Full Pitch (Under 16's)	75.00	* 76.60	* 79.00	* 3.1%
	and schools per hour Floodlights per hour for full	41.00	* 41.90	* 43.00	* 2.6%
	pitch (same rate for all users) 5-a-side Football (incl. Floodlights)	26.00	* 26.60	* 27.50	* 3.4%
	per hour - Adults 5-a-side Football (incl. Floodlights)	42.00	* 42.90	* 44.00	* 2.6%
	per hour (special youth under 16's rate)	27.00	* 27.60	* 28.00	* 1.4%

Parks & Countryside Services

		2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
		£	£	£	%
Balloon Flights					
All Sites (where applicable)	Per Take Off	62.00 *	63.30 *	63.30 *	0.0%
The Barn at Burchatts Monday-Thursday (excluding Bank/Public I					
For each hour or part between 9am and 5p		63.00	63.00	64.00	1.6%
For each hour or part between 5pm and 12	pm	90.00	90.00	92.00	2.2%
Friday-Sunday and Bank/Public Holidays: For each hour or part between 9am and 6p	m	107.00	107.00	110.00	2.8%
For each hour or part after 6pm to 12pm		135.00	135.00	138.00	2.2%
Kitchen		00.00 t	04.00 *	94.00 *	0.00/
Use of kitchen servery and/or equipment		90.00 *	91.90 *	34.00	2.370
Use of kitchen and equipment together with	n cutiery, china and glassware	136.00 *	138.90 *	145.00 *	4.4%
Equipment Hire					
Overhead projector and screen		27.00 *	27.60 *	29.00 *	5.1%
Enhanced projection equipment		165.00 *	168.50 *	174.00 *	3.3%
Flipchart		17.20 *	17.60 *	18.00 *	2.3%
Lectern		23.20 *	23.70 *	24.00 *	1.3%
TV & VHS Video Internet usage per day Connection (subjec	t to terms and conditions)	138.00 *	140.90 *	145.00 *	2.9%

** GBC Departments 25% off scheduled rates between 9am and 5pm

Parks & Countryside Services

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Guildford Crematorium				
Cremations				
For the cremation:				
- of the body of a stillborn child or of a child whose age at				
the time of death did not exceed 16 years	30.00	30.00	30.00	0.0%
- of the body of a person whose age at the time of death	/== ==			
exceeded 16 years (incl medical reference fees	459.00	459.00	504.00	9.8%
- Saturday cremation (09:00 am - 12 Noon)	650.00	650.00	695.00	6.9%
Cancellation of diary booking with less than 48 hours	26.00	26.00	26.00	0.09/
notice Service of double or additional length; per half hour	26.00	26.00	26.00	0.0%
additional fee of:	102.00	102.00	105.00	2.9%
Service which exceeds the allocated timeslot	102.00	102.00	105.00	2.9%
	102.00	102.00	100.00	2.070

NOTE: The cremation fee includes:

The use of the organ and the provision of a plastic urn if required or interment in the grounds.

Use of Chapel, waiting room, etc. and all attendances after coffin is placed on catafalque by funeral director.

Disposal of ashes in Garden of Remembrance

The use of recorded music.

Certificate of cremation for burial of ashes elsewhere.

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Urns and Containers				
Urns	27.00 *	27.60	* 28.00	* 1.4%
Plastic Urns	16.00 *	16.30	* 16.50	* 1.2%
Packing and dispatch of ashes, including container				
(Securicor)	55.00 *	56.20	* 57.00	* 1.4%
Wooden Casket	43.00 *	43.90	* 45.00	* 2.5%
Deposit of Ashes				
Temporary deposit of ashes (per month after first month)	36.00	36.00	36.00	0.0%
For the scattering of ashes in the Garden of				
Remembrance when cremation has taken place				
elsewhere	64.00	64.00	65.00	1.6%
Placement of ashes in Garden of Remembrance with				
family in attendance	15.00	15.00	15.00	0.0%
Memorials and Inscriptions				
Entries in the Book of Remembrance				
2 line entry	66.00 *	67.40	* 68.00	* 0.9%
5 line entry	77.00 *	78.60	* 80.00	* 1.8%
8 line entry	87.00 *	88.80	* 92.00	* 3.6%
Extra for badge, crest or spray	46.00 *	47.00	* 48.00	* 2.1%
Extra for Coat of Arms	46.00 *	47.00	* 48.00	* 2.1%
Replicas of entries in Book of Remembrance Memorial Cards				
2 line entry	22.50 *	23.00	* 23.00	* 0.0%
5 line entry	23.50 *	24.00		* 16.7%
8 line entry	24.50 *	25.00		* 28.0%
Extra for badge, crest or spray	41.00 *	41.90		* 0.2%
Extra for Coat of Arms	41.00 *	41.90		* -100.0%

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Miniature Books of Remembrance				
2 line entry	53.00 *	54.10		
5 line entry	56.00 *	57.20	* 58.00	* 1.4%
8 line entry	60.00 *	61.30	* 62.00	* 1.1%
Extra for badge, crest or spray	41.00 *	41.90	* 42.00	* 0.2%
Extra for Coat of Arms	41.00 *	41.90	* 42.00	* 0.2%
Adoption of Rose Trees (including nameplate) Renewals after initial period: (a) 5 years (b) 1 year	182.00 * 50.00 *	185.90 51.10		* 2.2% * 17.4%
Standard Roses (5 years) Renewals after initial period:	220.00 *	224.70	* 230.00	* 2.4%
(a) 5 years	185.00 *	188.90	* 190.00	* 0.6%
(b) 1 year	55.00 *	56.20	* 60.00	* 6.8%
Granite Plaque	112.00 *	114.40	* 150.00	* 31.1%
Replacement plaque or added inscription Double plaque Trees and Shrubs (5 years) Renewals after initial period:	48.00 * 48.00 * 357.00 *	49.00 49.00 364.60	* 49.00	* 0.0%
(a) 5 years	285.00 *	291.10	* 292.00	* 0.3%
(b) 1 year	72.00 *	73.50	* 75.00	
Seats 6 feet length (for a period of 25 years)	1,377.00 *	1,406.30	* 1,410.00	
Wall Plaques (for 5 years)	143.00 *	146.00	•	

	2010/2011 As approved prior to VAT change		2010/2011 From 4 January 2011 (VAT 20%)		2011/2012 From 1 April 2011		Increase
	£		£		£		%
Replacement Wall Plaque	80.00	*	81.70	*	82.00	*	0.4%
Renewals after initial period: (a) 5 years	111.00	*	113.40	*	115.00	*	1.4%
(b) 1 year	50.00		51.10		52.00		1.4%
Wall Tablets	00.00		01110		02.00		1.070
(a) 10 years	383.00	*	391.10	*	395.00	*	1.0%
Memorial Vault - Sanctum							
(a) 10 years	755.00	*	771.10	*	780.00	*	1.2%
(b) 20 years	1,020.00	*	1,041.70	*	1,050.00	*	0.8%
(c) 30 years	1,285.00	*	1,312.30	*	1,320.00	*	0.6%
(d) 50 years	1,515.00	*	1,547.20	*	1,600.00	*	3.4%
Vase Blocks - 10 years	418.00	*	426.90	*	428.00	*	0.3%
Replacement Vault Tablet	219.00	*	223.70		225.00	*	0.6%
Sanctum Replacement Vault Tablet (up to 80 letters)	245.00		250.20		255.00	*	1.9%
Sundial Tablets - Lower Tablet (when available)	408.00	*	416.70		420.00		0.8%
Sundial Tablets - Middle Tablet (when available)	383.00	*	391.10		395.00		1.0%
Sundial Tablets - Top Tablet (when available)	357.00	*	364.60	*	365.00	*	0.1%
Use of Chapel for Memorial Service (no cremation)	306.00		306.00		315.00		2.9%
Certified Extract from Register of Cremations	16.00		16.00		17.00		6.3%
Depositing of Coffin in the Chapel overnight	51.00		51.00		60.00		17.6%
Cemeteries							
Guildford, Stoke New and Old Cemeteries - Interments For the interment in a grave in respect of which an exclusive right of burial has not been granted:- of the body of a stillborn child or of a child whose age at							
the time of death did not exceed one month	51.00		51.00		51.00		0.0%
of the body of a child whose age at the time of death exceeded 1 month but did not exceed 12 years of the body of a person whose age at the time of death	51.00		51.00		51.00		0.0%
exceeded 12 years	347.00		347.00		350.00		0.9%

* = inclusive of VAT at relevant rate

Parks & Countryside Services

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
For the interment in a grave in respect of which an exclusive right of burial has been granted:-				
to a depth not exceeding 5ft 6ins	561.00	561.00	561.00	0.0%
to a depth exceeding 5ft 6 ins but not exceeding 7ft	617.00	617.00	617.00	0.0%
to a depth exceeding 7ft but not exceeding 9ft	678.00	678.00	678.00	0.0%
to a depth exceeding 9ft	745.00	745.00	745.00	0.0%
the body of a child not exceeding 12 years or of cremated remains - ONE HALF of the fees above.				
Garden of Remembrance (Cremated Remains Section)	342.00	342.00	342.00	0.0%
The fees indicated above include the digging of the grave and apply only where the interment is made between the hours of 10:00 am and 3:00 pm on a weekday, or on the certificate of a coroner or registered medical practitioner that immediate interment is necessary.				
Should interment be required outside the stipulated times, then an additional fee is payable of:	286.00	286.00	286.00	0.0%
Monuments, Gravestones, Tablets and Monumental Inscriptions For the rights to erect or place on a grave or vault in respect of which the exclusive right of burial has been g Any approved monument or memorial; - Headstone/tablet	118.00	118.00	120.00	1.7%
Kerbs/headstone	148.00	148.00	150.00	1.4%
The fees indicated above include the first inscription. For each inscription after the first, a fee of:	75.00	75.00	75.00	0.0%

Parks & Countryside Services

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Exclusive Rights of Burial in Earthen Graves:				
Lawn Section				
In an earthen grave 7ft 6 ins x 3ft 6 ins	1,296.00	1,296.00	1,340.00	3.4%
In an earthen grave 6ft x 3ft	622.00	622.00	625.00	0.5%
The fees indicated for the various heads of this section include the Deed of Grant and all the expenses thereof for a period of 50 years.				
Exclusive Rights of Burial in Earthen Graves				
Traditional Section				
In an earthen grave 7ft 6 ins 3ft 6 ins	1,295.00	1,295.00	1,340.00	3.5%
In an earthen grave 6ft x 3ft	622.00	622.00	625.00	0.5%
The fees indicated for the various heads of this section include the Deed of Grant and all the expenses thereof for a period of 50 years.				
Garden of Remembrance (Cremated Remains Section)	423.00	423.00	425.00	0.5%
Miscellaneous Charges				
Exhumation of a coffin: Fees to be assessed by the				
Registrar, subject to minimum fee of:	Price on Application		Price on Application	
Certified Copy of an Entry in Register of Burials,				
including Stamp Duty	16.00	16.00	17.00	6.3%
For depositing of coffin in the Chapel during the night	F4 00	E4 00	<u> </u>	47.00/
prior to interment	51.00	51.00	60.00	17.6%
The Cemetery fees apply only where the person to be interred or in respect of whom the right is	S			

The Cemetery fees apply only where the person to be interred or in respect of whom the right is granted is, or immediately before his or her death was, an inhabitant of the Borough of Guildford or in the case of a still-born child, where one parent is, or at the time of interment was, such an inhabitant.

All fees are double in respect of non-inhabitants.

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Approved by Full Council				
Statutory Planning fees are charged under:- The Town and Country Planning (Fees for Applications and Deemed Applications) (Amendment) (England) 2008 http://www.legislation.gov.uk/ukdsi/2008/9780110809892/contents	Regulations			
Decision Notices				
Planning Decisions (TP3s) - post 2005 on website	7.00 *	7.15	* 7.30	* 2.1%
Planning Appeal Decisions - post 2005 on website	7.00 *	7.15	* 7.30	* 2.1%
BC Completion Certificate pre 2001	10.50 *	10.70	* 11.00	* 2.8%
Bc Completion Letter pre 1991	10.50 *	10.70	* 11.00	* 2.8%
If the above are not available on the website then normal photocopying charges apply.				
Photocopy Charges				
Plan Copying(A2-A0)	8.00	8.00	8.50	6.3%
Photocopying Charges (black and white A4)	0.10 *	0.10	* 0.10	* 2.1%
Photocopying Charges (black and white A3)	0.10 *	0.10	* 0.10	* 2.1%
Photocopying Charges (colour A4)	0.25 *	0.25	* 0.25	* 1.9%
Photocopying Charges (colour A3)	0.25 *	0.25	* 0.25	* 1.9%
Supply of information to professional organisations				
General enquiries (one off charge)	45.00	45.00	45.00	0.0%
Fast -track responses (within 2 working days)	90.00	90.00	90.00	0.0%

Tables 1, 2 & 3 for Building Control fees were increased in the executive report (September 30th 2010)

Pre-application charges from 1st December 2010 (executive report Sept/Oct)(all charges are inclusive of VAT)

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Residential Householder - site visit and written response	25.00	25.00	25.00	0.00%
Housing: Small 1-4 dwellings - site visit, meeting and meeting note 5-9 dwellings - site visit, meeting and meeting note	150.00 300.00	150.00 300.00	150.00 300.00	0.00% 0.00%
Housing: Medium 10-24 dwellings - site visit, meeting and meeting note 25-49 dwellings - site visit, meeting and meeting note	500.00 750.00	500.00 750.00	500.00 750.00	0.00% 0.00%
Housing: Large 25-49 dwellings - site visit, meeting and meeting note (fees to be advised on case-by-case basis)				
Non-Residential Commerical: Small Under 500sqm - site visit, meeting and meeting note	300.00	300.00	300.00	0.00%
Commerical: Medium 500sqm - 2000sqm - site visit, meeting and meeting note	500.00	500.00	500.00	0.00%
Commerical: Large over 2500sqm - site visit, meeting and meeting note (fees to be advised on case-by-case basis)				
Other (examples of these include Listed Building (non-householder, changes of use, advertisements, shop fronts, agricultural, telecommunications - site visit, meeting and meeting note)				
Building Control and Pre-application fees can also be agreed under delegated authority when requi	red.			
Pre-app advice - http://www.guildford.gov.uk/article/6863/Pre-application-advice-charges				
BC fees - http://www.guildford.gov.uk/CHttpHandler.ashx?id=8509&p=0 and http://www.guildford.go	ov.uk/CHttpHandle	r.ashx?id=8510&p=0		

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Guildford Borough Local Plan 2003				
Sale to residents	17.00	17.00	17.00	0.0%
Sale to others	39.50	39.50	39.50	0.0%
Sale to students	17.00	17.00	17.00	0.0%
Postage and packing for each document	5.75	5.75	5.75	0.0%
Local Development Framework				
Statement of Community Involvement	3.10	3.10	3.10	0.0%
Supplementary Planning Documents				
Sustainable Development and Construction 2005	6.60	6.60	6.60	0.0%
Sustainable Development and Construction 2005 - Students	2.05	2.05	2.05	0.0%
Vehicle Parking Standards 2006	6.50	6.50	6.50	0.0%
Vehicle Parking Standards 2006 - Students	2.05	2.05	2.05	0.0%
Infrastructure 2006	6.40	6.40	6.40	0.0%
Infrastructure 2006 - Students	2.05	2.05	2.05	0.0%
Supplementary Planning Guidance				
Conservation Area Character Appraisals 2006	4.20	4.20	4.20	0.0%
Residential Design Guide 2005	6.40	6.40	6.40	0.0%
Telecommunications 2004	3.20	3.20	3.20	0.0%
Planning Obligations and Infrastructure 2003	3.20	3.20	3.20	0.0%
North St/Commercial Rd/Leapale Rd Design and Development Brief adopted as SPG 2003	3.20	3.20	3.20	0.0%
Residential Extensions 2003	3.20	3.20	3.20	0.0%
Open Space 2002	3.20	3.20	3.20	0.0%
Street Cafes 1995	2.05	2.05	2.05	0.0%

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
	£	£	£	%
Development Guidance/Planning Guidelines				
Woodbridge Meadows 2005	6.20	6.20	6.20	0.0%
Development Briefs Slyfield Industrial Estate 2004	3.20	3.20	3.20	0.0%
UniS Manor Park 2003 Bedford Road 2000/2003	6.40 6.40	6.40 6.40	6.40 6.40	0.0% 0.0%
Deutora Road 2000/2003	0.40	0.40	0.40	0.0 %
Cycling Strategy	2.60	2.60	2.60	0.0%
Walking Strategy	2.60	2.60	2.60	0.0%
Countryside Thames Basin Heath Special Protection Area Avoidance Strategy (2010-14)	6.20	6.20	6.20	0.0%

	2010/2011 As approved prior to VAT change	2010/2011 From 4 January 2011 (VAT 20%)	2011/2012 From 1 April 2011	Increase
Approved by Full Council	£	£	£	%
Local Taxation Court Costs - Council Tax Court Costs - Business Rates	83.00 93.00	83.00 103.00	93.00 103.00	12.0% 0.0%

GUILDFORD BOROUGH COUNCIL OUTLINE BUDGET 2011/2012

THIS PAGE IS INTENTIONALLY BLANK

GUILDFORD BOROUGH COUNCIL BUDGET 2011/2012 to 2015/2016

GENERAL FUND & HOUSING CAPITAL PROGRAMMES

GUILDFORD BOROUGH COUNCIL BUDGET 2011/12

THIS PAGE IS INTENTIONALLY BLANK

GUILDFORD BOROUGH COUNCIL - BUDGET 2011/2012

GENERAL FUND CAPITAL PROGRAMME - ESTIMATED EXPENDITURE 2011/12 - 2015/16

GENERAL FUND & HOUSING CAPITAL PROGRAMMES

General Fund :	page no.
Main programme	288 - 293
Projects funded from reserves, leasing/borrowing etc.	294 - 297
Housing Capital Programme :	
HRA Element	298 - 299
GF Element	300 - 303

Item	Year	Appr-oved	Service Units / Capital Schemes	Total spend at 31/03/10	10/11 Est	11/12 Est	12/13 Est	13/14 Est	14/15 Est	15/16 Est	Est Total	Less 3rd	Net Cost to GBC
No.	approved	Est		at 31/03/10 (a)	out-turn (e)	for year (f)	for year (g)	for year (h)	for year (i)	for year (j)	Cost a+(e to j)=(i)	party contr (I)	GBC (k) - (l)
		£000		£000	£000	£000	£000	£000	£000	£000	£000	£000	£000
			APPROVED SCHEMES										
			BUSINESS SYSTEMS MILLMEAD HOUSE										
1	10/11	182	Millmead Offices-rewiring & upgrade of electric circuits (PH1)	35	147	-	-	-	-	-	182		182
2	10/11	622	New Millmead Offices - replace boilers and plant	64	549	9	-	-	-	-	622	(100)	522
			BUSINESS SYSTEMS - Totals	99	696	9	0	0	0	0	804	(100)	704
			COMMUNITY CARE SERVICES										
			DAY CENTRES etc. :										
3	08/09	88	Shawfield Centre - renew heating system	84	2	-	-	-	-	-	86		86
			COMMUNITY CARE SERVICES - Totals	84	2	0	0	0	0	0	86	0	86
			ECONOMIC DEVELOPMENT										
			GUILDFORD MUSEUM :										
4	05/06	115	Structural works ph.1	71	44	-	-	-	-	-	115		115
5	07/08	45	Development - conservation management plan	23	12	10	-	-	-	-	45		45
6	08/09	47	Guildford Museum - improved access to collections	-	0	47	-	-	-	-	47		47
7	06/07	15	Pedestrian access from Castle Grounds	-	0	15	-	-	-	-	15		15
8	08/09	25	GUILDHALL: Heating system - upgrade	26	0	-	-	-	-	-	26		26
9	06/07	330	DISABLED ACCESS (DDA) IMPROVEMENTS: ph.2 PROPERTY :	183	80	67	-	-	-	-	330		330
10	04/05	160	Asbestos Management ph.3	117	25	18	-	-	-	-	160		160
11	09/10	30	Fire risk assessment prog building improvements	12	18	-	-	-	-	-	30		30
12	99/00	4,000+fees	Onslow House	3,954	100	-	-	-	-	-	4,054		4,054
13	09/10	2,174	Slyfield Area Regeneration Project (SARP) (GBC share)	16	190	-	-	-	-	-	206		206
14	06/07	97	St. Catherine's Chapel - restoration	7	58	32	-	-	-	-	97		97
15	10/11	160	Relocation of TIC into Guildford House	-	225	-	-	-	-	-	225		225
16	10/11	90	#Guildford Town Centre Development Study	-	90	-	-	-	-	-	90		90
17		540	Bedford Road site - redevelopment: fees etc.	739	39	-	-	-	-	-	778		778
			ECONOMIC DEVELOPMENT - Totals	5,148	882	189	0	0	0	0	6,219	0	6,219
			LEISURE SERVICES										
18	06/07	26,000	NEW ENTERTAINMENT CENTRE	7,496	14,251	4,253	-	-	-	-	26,000		26,000
19	05/06	9	ELECTRIC THEATRE: Lantern roof repairs ASH MANOR SPORTS CENTRE :	-	0	-	-	-	-	-	0		0
20	08/09	28	Shower facilities - upgrade	16	12	-	-	-	-	-	28		28
21	09/10	40	Ash Manor overflow car parking	-	0	40					40	(5)	35
22	09/10	113	Ash Manor replace Gym Equipment	-	113	-	-	-	-	-	113	(0)	113
I		1		I		II	I	I	I	I	II	I	1

ltem No.	Year approved	Appr-oved Est	Service Units / Capital Schemes	Total spend at 31/03/10	10/11 Est out-turn	11/12 Est for year	12/13 Est for year	13/14 Est for year	14/15 Est for year	15/16 Est for year	Est Total Cost	Less 3rd party contr	Net Cost to GBC
				(a)	(e)	(f)	(g)	(h)	(i)		a+(e to j)=(i)		(k) - (l)
		£000		£000	£000	£000	£000	£000	£000	£000	£000	£000	£000
			APPROVED SCHEMES										
			LEISURE SERVICES Cont. SPECTRUM SPORTS CENTRE :										
23	05/06-07	1,745	Spectrum essential repairs	1,765	51	-	-	-	-	-	1,816	(1,025)	791
24	09/10	120	Steelwork Repairs & replacement	-	120	-	-	-	-	-	120		120
25	10/11	100	Building Remedial Work Project	-	100	-	-	-	-	-	100		100
26	09/10	236	Spectrum replace Gym Equipment YOUTH & COMMUNITY CENTRES - BELLFIELDS :	-	236	-	-	-	-	-	236	0	236
27	08/09 & 10/11	28	Subsidence repairs / Extension to centre	-	88	3	-	-	-	-	91	(57)	34
			<u>ARTWORK - % FOR ART (\$106) :</u>										
28	08/09		Send Village Artwork #	11	2	-	-	-	-	-	13	(13)	0
29	08/09		Woodbridge Meadow Artwork #	18	13	4	-	-	-	-	34	(34)	0
30	09/10		Civic Artwork	-	11	23	-	-	-	-	34	(34)	0
			LEISURE SERVICES - Totals	9,306	14,997	4,322	0	0	0	0	28,625	(1,168)	27,457
			OPERATIONAL SERVICES										
			CAR PARKING :										
31	00/01	250	MSCPs - 'pay on foot' systems	-	250	-	-	-	-	-	250		250
32	08/09	59	CCTV upgrade (matrix)	-	0	-	-	-	-	-	0		0
33	07/08	80	Shere Recreation Ground Car Park - extension/upgrade	18	90	4		-	-	-	112	(10)	102
34	02/03	1,650	Park & Ride Service - Merrow - new facility	1,635	14	1	-	-	-	-	1,650	(1,650)	0
35	07/08	1,134	Park & Ride Service - Artington extension <u>CYCLE ROUTES / SAFE ROUTES :</u> <u>Cycle Routes :</u>	803	6	-	-	-	-	-	809		809
36	01/02	10	- Aldershot Road, Ash	11	0	-	-	-	-	-	11		11
37	04/05	11	- Guildford to Godalming cycle route ph.5 Safe Routes to Schools :	-	0	11	-	-	-	-	11		11
38	04/05	30	- Improvements to pedestrian facilities, Stratford Rd./Mytchett Rd., Ash Vale PUBLIC CONVENIENCES :	29	1	-	-	-	-	-	30		30
39	08/09	39	Bedford (was Farnham) Rd.car park - refurbish public conveniences	1	0	38	-	-	-	-	39		39
40	08/09	44	Ripley - refurbish public conveniences	1	1	43	-	-	-	-	45		45
41		76	Civic WC (S106)	-	0	-	-	-	-	-	0	0	0

ltem No.	Year approved	Appr-oved Est	Service Units / Capital Schemes	Total spend at 31/03/10 (a)	10/11 Est out-turn (e)	11/12 Est for year (f)	12/13 Est for year (g)	13/14 Est for year (h)	14/15 Est for year (i)	15/16 Est for year (j)	Est Total Cost a+(e to j)=(i)	Less 3rd party contr (/)	Net Cost to GBC (k) - (l)
		£000		£000	£000	£000	£000	£000	£000	£000	£000	£000	£000
			APPROVED SCHEMES OPERATIONAL SERVICES Cont.										
			SAFER GUILDFORD - CCTV & LIGHTING STRATEGY:										
42	06/07		CCTV etc. phase 4	62	80	32	-	-	-	-	174		174
43	03/04	124	Lighting Strategy phase 3	105	5	14	-	-	-	-	124		124
44	05/06	144	Lighting Strategy phase 4	108	5	31	-	-	-	-	144	(6)	138
			GENERAL										
45	09/10	11	Chapel Street Sign	-	11						11	(11)	0
46	09/10	70	Sluice Gates Motorisation at Town Mill Toll House	-	71						71		71
47	09/10	110	Guildford High Street - repairs to setts	9	73	28	-	-	-	-	110	(110)	(0)
48			Towpath (S106)	-	50	-	-	-	-	-	50	(50)	0
			OPERATIONAL SERVICES - Totals	2,781	658	202	0	0	0	0	3,641	(1,837)	1,804
			PARKS & COUNTRYSIDE SERVICES CEMETERIES & CREMATORIUM :										
49	07/08	49	Crematorium - office extension to provide private area for comfort of the bereaved etc.	39	10	-	-	-	-	-	49		49
50	09/10		CREMATORIUM: mercury abatement	-	0	1,000	-	-	-	-	1,000		1,000
51	08/09		Crematorium - automatic charging system for cremators PARKS & OPEN SPACES :	-	0	17	-	-	-	-	17		17
52	03/04	425	Fixed Equipment Playground Strategy (FEPS)	418	26	-	-	-	-	-	444	(20)	424
53	08/09	40	Stoke Park Paddling pool - water quality improvements	37	3	-	-	-	-	-	40		40
54	04/05		Quarry Street Gardens' Steps, Guildford <u>S106 :</u>	1	2	47	-	-	-	-	50		50
54	08/09		Harpers Rec. Ground, Ash - ballcourt #	2	0	33	-	-	-	-	35	(35)	0
55	07/08		Parsonage Water Meadows - improvements #	50	36	-	-	-	-	-	86	(86)	0
56	08/09		Sutherland Mem.Park - play area imps. #	32	3	-	-	-	-	-	35	(35)	0
57			W/Clandon play equip	-	15	-	-	-	-	-	15	(15)	0
58	06/07		Woking Road - willow screen #	1	0	-	-	-	-	-	1	(1)	0
59	07/08		Woodbridge Meadows - landscaping #	11	0	-	-	-	-	-	11	(11)	0
60	09/10		Stoke Park Skate park - replace existing facility	-	0	235	-	-	-	-	235	(235)	0
61	09/10		Castle Fencing	-	8	-	-	-	-	-	8	(8)	0
62	09/10		St Martins Watering	-	2	-	-	-	-	-	2	(2)	0
63	10/11		Foxenden Quarry Toddler Playground Equipment	-	30	-	-	-	-	-	30	(30)	0
64 65	08/09		Allen House - ballcourt #	100	10	-	-	-	-	-	110	(110)	0
65 66		-	Ripley Green Ball Court Castle Grounds	-	27 6	-	-	-	-	-	27 6	(27) (6)	0
00		-		-	ō	-	-	-	-	-	0	(0)	U

Item	Year	Appr-oved	Service Units / Capital Schemes	Total spend	10/11 Est	11/12 Est	12/13 Est	13/14 Est	14/15 Est	15/16 Est	Est Total	Less 3rd	Net Cost to
No.	approved	Est		at 31/03/10 (a)	out-turn (e)	for year (f)	for year (g)	for year (h)	for year (i)	for year (j)	Cost a+(e to j)=(i)	party contr (/)	GBC (k) - (l)
		£000		£000	£000	£000	£000	£000	£000	£000	£000	£000	£000
			APPROVED SCHEMES										
			PARKS & COUNTRYSIDE cont										
			Parish Council Play Facilities (S106) :										
67	07/08	16	 Send PC - play improvements # 	-	70	-	-	-	-	-	70	(70)	0
68	07/08		- Shalford PC - teen shelter #	7	6	-	-	-	-	-	13	(13)	0
			PARKS & COUNTRYSIDE SERVICES - Totals	698	253	1,332	0	0	0	0	2,283	(703)	1,580
			PLANNING SERVICES										
			CONSERVATION WORKS :										
69	03/04	23	Gunpowder Mills, Chilworth - conservation/preservation	9	14	-	-	-	-	-	23		23
70	07/08	12	Treadwheel Crane, Town Wharf - repairs	-	12	-	-	-	-	-	12		12
			ENVIRONMENTAL IMPROVEMENTS :										
71	00/01	50	Ash Village Centre (phase 1)	32	9	3	-	-	-	-	44		44
72	02/03	60	Ash Wharf Parade, Ash (phase 2)	17	33	-	-	-	-	-	50	(10)	40
			<u>S106:</u>										
73	06/07		Haydon Place / Martyr Road	27	33	-	-	-	-	-	60	(60)	0
74			Frenchland Hatch Footpath Works		20	-	-	-	-	-	20	(20)	0
75	01/02		North Street Rejuvenation Project	6	0	228		-	-	-	234	(234)	0
76	03/04		Wooden Bridge, Stoughton	49	0	-	-	-	-	-	49	(49)	0
77	03/04		Worplesdon Road Environmental Improvement	92	0	37	-	-	-	-	129	(129)	0
78	03/04		Worplesdon Road Shops	2	36	-	-	-	-	-	38	(38)	0
	09/10		"Greening the Approaches" Strategy - S106	94	2	-	-	-	-	-	96	(96)	0
79		67	Ladymead / Josephs Rd Pocket Park	5	31	30	4				70	(70)	0
80		-	Peasmarsh Roundabouts	0	15						15	(15)	0
81			Station Approach/London Road	0	0	10					0	0	0
82			A25 Woodbridge Road	0	10	10					20	(20)	0
83			Civic Environmental Improvements	0	40	110					150	(150)	0
84			Civic Lighting and Signage	0	0	30					30	(30)	0
85 86			Civic Bus stop/drop off point	0	0	11					11	(11)	0
86 87			Kingpost Parade Boxgrove Road	0	2 6	80 150					82 156	(82) (156)	0
				0	-	150						```	-
88			Bridge Street Waymarking	0	5	10					5	(5)	0
89 90	02/03		Linden Way Playground High Street / Chertsey St., Guildford	U	0	12 60					12 60	(12) (20)	0 40
90	02/03		SAFER GUILDFORD :	-	U	00	-	-	-	-	60	(20)	40
91	08/09		Subway Improvements ph.3 (Haydon Place; Tongham)	26	4	-	-	-	-	-	30		30
			PLANNING SERVICES - Totals	359	272	761	4	0	0	0	1,396	(1,207)	189
			APPROVED SCHEMES - GRAND TOTALS	18,475	17,759	6,816	4	0	0	0	43,054	(5,015)	38,039

ltem No.	Year approved	Appr-oved Est	Service Units / Capital Schemes	Total spend at 31/03/10	10/11 Est out-turn	11/12 Est for year	12/13 Est for year	13/14 Est for year	14/15 Est for year	15/16 Est for year	Est Total Cost	Less 3rd party contr	Net Cost to GBC
		£000		(a) £000	(e) £000	(f) £000	(g) £000	(h) £000	(i) £000	(j) £000	a+(e to j)=(i) £000	(I) £000	(k) - (l) £000
			PROVISIONAL SCHEMES (schemes approved in principle	e; further rep	ort to the Exe	ecutive requir	red)						
92	09/10		BUSINESS SYSTEMS MILLMEAD HOUSE: Civic Suite, Millmead House-replace air conditioning	21	172	-	_	-	-	-	193		193
93	09/10		Millmead Offices-rewiring & upgrade of electric circuits Ph 2	-	499	-	-	-	-	-	499		499
			BUSINESS SYSTEMS - Totals	21	671	0	0	0	0	0	692	0	692
94 95	09/10 09/10	340	ECONOMIC DEVELOPMENT DISABLED ACCESS (DDA) IMPROVEMENTS: ph.3 Slyfield Area Regeneration Project (SARP) (GBC share)	-	0 0	340 300	- 300	- 150	-	-	340 750		340 750
			ECONOMIC DEVELOPMENT - Totals	0	0	640	300	150	0	0	1,090	0	1,090
			LEISURE SERVICES SPECTRUM :										
96	09/10	· ·	Roof replacement	-	0	739	-	1,567	-	-	2,306		2,306
97 98	09/10 09/10		Replacement ice plant equipment Replace GRP in pool flumes	-	0 0	406 -	- 294	-	-	-	406 294		406 294
			LEISURE SERVICES - Totals	-	0	1,145	294	1,567	0	0	3,006	0	3,006
			PROVISIONAL SCHEMES (schemes approved in principle	e; further rep	ort to the Exe	ecutive requir	red)						
99 100	09/10 09/10	120	OPERATIONAL SERVICES LAND DRAINAGE: Ash Green - flood relief works RECYCLING: Bring-banks - replacement	11 0	31 8	182 57	-	-	-	-	224 65	(60)	164 65
			OPERATIONAL SERVICES - Totals	11	39	239	0	0	0	0	289	(60)	229
			PROVISIONAL SCHEMES - GRAND TOTALS	32	710	2,024	594	1,717	0	0	5,077	(60)	5,017
		I				´		· · · · · ·			[·····	
			<u>SUMMARY</u> APPROVED SCHEMES - TOTALS PROVISIONAL SCHEMES - TOTALS	18,475 32	17,759 710	6,816 2,024	4 594	0 1,717	0 0	0 0	43,054 5,077	(5,015) (60)	38,039 5,017
			GRAND TOTALS	18,507	18,469	8,840	598	1,717	0	0	48,131	(5,075)	43,056

ltem No.	Year approved	Appr-oved Est £000	Service Units / Capital Schemes	Total spend at 31/03/10 <i>(a)</i> £000		11/12 Est for year (f) £000	12/13 Est for year (g) £000	13/14 Est for year (h) £000	14/15 Est for year (i) £000	15/16 Est for year <i>(j)</i> £000	Est Total Cost a+(e to j)=(i) £000	Less 3rd party contr (/) £000	Net Cost to GBC (k) - (l) £000
			FINANCED as follows :		10/11 Est out-turn £000	11/12 Est for year £000	12/13 Est for year £000	13/14 Est for year £000	14/15 Est for year £000	15/16 Est for year £000			
			Contributions etc. Lottery funding		545 0	650 0	0	0	0 0	0			
			Capital Receipts R.C.C.O. :		1,075	1,629	598	1,717	0	0			
			- R.C.C.O - Specific - R.C.C.O via GF Capital Schemes Reserve		0 11,414	0 0	0 0	0 0	0 0	0 0			
			- R.C.C.O via other reserves etc. Funding requirement: Housing receipts		0 5,434	0 5,019	0 0	0 0	0 0	0 0			
			Funding requirement: borrowing TOTALS		0 18,469	1,542 8,840	0 598	0 1,717	0	0			

ltem No.	Approved Estimate	Projects & Sources of Funding (listed in Service Unit order)	Total Spend at 31/3/10 (a) £000	10/11 Est Out-turn (e) £000	11/12 Est for year (f) £000	12/13 Est for year (g) £000	13/14 Est for year (<i>h</i>) £000	14/15 Est for year (i) £000	15/16 Est for year (j) £000	Est Total Cost = a+(e to j) £000	Notes
		AUDIT & PERFORMANCE									
	240	ENERGY PROJECTS per SALIX RESERVE: SALIX - 'Invest to Save' energy projects: {		-	-	-	-	-	-	0	Exp subject to being repaid by savings { 50% funding per SALIX contributions, 50% per Salix reserve
1		- Variable speed drives, Spectrum {	90	5	-	-	-	-	-	95	
2		- Variable Speed Drives Ph 2 {	-	71	-	-	-	-	-	71	
3		- BEMS Upgrade {	-	15	-	-	-	-	-	15	
4		- Installation of low loss transformers {	-	-	74	-	-	-	-	74	Subject to approval
5		- High efficiency gas condensing boiler and thermal store	-	20	-	-	-	-	-	20	Subject to approval
6		۲ - Voltage optimisation (various sites) {	-	18	-	-	-	-	-	18	
7		- Lighting Controls {	-	-	40	-	-	-	-	40	Subject to approval
8		- Lighting Upgrades {	-	38	-	-	-	-	-	38	Subject to approval
9		- Lighting Upgrades & Controls {	-	-	15	-	-	-	-	15	
10		- Leapale Road {	-	-	35	-	-	-	-	35	
		ENERGY PROJECTS per GBC INVEST TO SAVE RESER	VE:								Exp subject to being repaid by savings
	250	GBC 'Invest to Save' energy projects									Approved as part of Carbon Management Plan - exec 22/4/10
11		- CHP & Absorption Chiller {	-	-	175	-	-	-	-	175	Subject to approval
12		- Server Virtualisation {	-	70	-	-	-	-	-	70	part funded Salix & IT Renewals
	50	GBC 'One Off' energy projects									Approved as part of Carbon Management Plan - exec 22/4/10
13		- Installation of solar PV at St Martha's Ct $\{$	-	-	35	-	-	-	-	35	
		AUDIT & PERFORMANCE - Totals	90	238	374	0	0	0	0	702	
		ECONOMIC DEVELOPMENT SARP RESERVE									
14		SCC & TWA share of costs	24	158	-	-	-	-	-	182	
		SARP PARTNERSHIP RESERVE - Totals	24	158	0	0	0	0	0	182	
		ICT SERVICES									
		INFORMATION TECHNOLOGY - IT Renewals Reserve :									
14	annual	Hardware / software 10/11	annual	287	-	-	-	-	-	287	
15		- Payroll / HR System {	-	2	-	-	-	-	-	2	part funded Salix & IT Renewals
16		- Website Development {	-	35	-	-	-	-	-	35	part funded Salix & IT Renewals
17		- Share Point Intranet Upgrade {	-	3	-	-	-	-	-	3	part funded Salix & IT Renewals
18		- Website (Goss) Project {	-	23	-	-	-	-	-	23	part funded Salix & IT Renewals
19		- Server Virtulisation Project {	-	113	-	-	-	-	-	113	part funded Salix & IT Renewals
20		Hardware / software - future years	-	-	400	400	400	400	400	2,000	
		IT Renewals Reserve - Totals	0	463	400	400	400	400	400	2,463]

ltem	Approved	Projects & Sources of Funding (listed in Service Unit	Total Spend	10/11 Est	11/12 Est for		13/14 Est for	14/15 Est for		Est Total	Notes
No.	Estimate	order)	at 31/3/10	Out-turn	year	year	year	year	year	Cost	
		l l	(a) £000	(e) £000	(f) £000	(g) £000	(h) £000	(i) £000	(j) £000	= a+(e to j) £000	
		LEISURE SERVICES - SPECTRUM	2000	2000	2000	2000	2000	2000	2000	2000	
		(a) Spectrum projects funded per Re-investment Reserv	/e:								
21	annual	IT - planned improvements	annual	15	-	-	-	-	-	15	
22	24	Contr to Gym Equipment Capital Bid	-	24	-	-	-	-	-	24	Exec 17/6/10
23	14	Bowl TVs & Keypads (Phase two)	-	14	-	-	-	-	-	14	Exec 06/01/11
24	38	Pool Changing Area Refurbishment	_	38	-	_	-	-	-	38	Exec 06/01/11
25	10	Conference Room Refurbishment	_	10	-	_	-	-	-	10	Exec 06/01/11
26	annual	Future projects - estimated expenditure	-	-	125	125	125	125	125	625	This may be affected by decisions made as part of the options appraisal exercise
		Spectrum Re-investment Reserve - Totals	0	101	125	125	125	125	125	726	
		(b) Spectrum projects funded per Renewals/Replaceme	-								
27	75	PA System	_	75	-	-	-	-	-	75	Increased from £65k as per Executive 06/01/11
28	-	Ducting replacements	161	7	-	-	-	-	-	168	Complete. Retention due
29	92	Chiller Replacement & Chiller Controls	-	2	90	-	-	-	-	92	as per Executive 06/01/11
30	30	Hot water calorifiers - replacement	-	0	30	-	-	-	-	30	
31	94	Bleacher Seating replacement	-	20	-	-	-	-	-	20	Reduced from £94k to 20k as per Exec 06/01/11
32	15	Water regulations project	2	12	-	-	-	-	-	14	······································
33	19	Energy Level Gym AHU	-	19	-	-	-	-	-	19	Changed from £16k to £19k in 10/11 as per Exec 06/01/11
34	32	Air-conditioning units (replacing R22 A/C units) 11/12	-	-	32	-	-	-	-	32	
35	310	Lift controls - replacement	-	-	75	92	75	68	-	310	£75k moved from 10/11 to 13/14 as per Executive 06/01/11
36	20	Pool lighting	-	20	-	-	-	-	-	20	
37	23	Air-handling units	13	9	-	-	-	-	-	22	
38	90	Ice Hall enviro chiller replacement	-	0	90	-	-	-	-	90	Awaiting confirmation of 2nd CHP bid
39	80	Ice resurfacer	-	0	80	-	-	-	-	80	
40	14	CAS Hall Heat Pump	-	14	-	-	-	-	-	14	Added in as per Exec 06/01/11
41	43	Video wall replacement	-	-	43	-	-	-	-	43	
42	16	Replace lifting equipment	-	-	16	-	-	-	-	16	
43	11	Ducting Replacements	-	-	-	11	34	-	-	45	As per Exec 17/6/10
44	22	AHU Works	-	-	-	22	-	11	-	33	As per Exec 17/6/10
45	55	Bowl Mechanism	-	-	-	55	-	-	-	55	As per Exec 17/6/10
46	33	Front Doors Replace	-	-	-	33	-	-	-	33	As per Exec 17/6/10
47	17	BMS Upgrade	-	-	-	17	-	-	-	17	As per Exec 17/6/10
48	39	Ice Lighting Replace	-	-	-	39	-	-	-	39	As per Exec 17/6/10
49	22	Door Replacements	-	-	-	22	-	-	-	22	As per Exec 17/6/10
50	40	Fan coil units in ice boxes	-	40	-	-	-	-	-	40	Changed from £44k in 11/12 to £40k in 10/11 as per Exec 06/01/11
51	34	Air Conditioning Units	-	-	-	-	34	-	-	34	As per Exec 17/6/10
52	56	Bowl Machinery	-	-	-	-	56	131	46	233	As per Exec 17/6/10
53	139	Fuel Cell CHP	-	-	-	-	139	-	-	139	As per Exec 17/6/10
54	34	Arena Lighting	-	-	-	-	34	-	-	34	As per Exec 17/6/10
55	11	Building Services	-	-	-	-	-	11	-	11	As per Exec 17/6/10
56	46	Lighting Replacements	-	-	-	-	-	-	46	46	As per Exec 17/6/10
		Spectrum Renewals Reserve - Totals	176	218	456	290	371	222	93	1,826	1
										-,	1

No.	Estimate	Projects & Sources of Funding (listed in Service Unit order)	Total Spend at 31/3/10	10/11 Est Out-turn	11/12 Est for year	12/13 Est for year	13/14 Est for year	14/15 Est for year	15/16 Est for year	Est Total Cost	Notes
4	LSumate	ordery	(a) £000	(e) £000	(f) £000	(g) £000	(h) £000	(i) £000	(j) £000	= a+(e to j) £000	
		LEISURE SERVICES - SPECTRUM Cont									
1		(c) Lido Reinvestment Reserve:									
57		Spectrum Swimming Pool Filters	-	50	-	-	-	-	-	50	The reserve will be fully utilised in 2010/11
		Lido Reinvestment Reserve - Totals	0	50	0	0	0	0	0	50	
		OPERATIONAL SERVICES CAR PARKS RESERVE (see note opposite):									Note: 10/11 and future year schemes subject to approval of Car Parks' Business Plan.
58	500	Car parks - install/replace pay-on-foot equipment	9	491	-	-	-	-	-	500	Addit.funding of £250k incl. in capital programme. P & R 16/09/98 min.no.398 per B & W Cttee. 8/09/98 min.no.370. £250k capital programme funded; £500k car parks maintenance reserve. Works 75% complete. GF capital element fully utilised. Invoices value £163.3k to be paid in Nov 10.
59	300	Car parks - install/replace pay and display machines Car Parks - Lighting improvements:	-	-	300	-	-	-	-	300	Approved at Executive 6th Jan 2011
60	135	- York Road	121	14	-	-	-	-	-	135	£15k of budget to Millbrook
61	150	- Bedford Road	-	150	-	-	-	-	-	150	·
62	100	- Leapale Road	-	-	100	-	-	-	-	100	
63	126	- Castle car park	-	-	-	126	-	-	-	126	
1		Car Parks - Electrical works:		0							
64	150	- Bedford Road	-	150	-	-	-	-	-	150	
65	50	- Leapale Road	-	-	50	-	-	-	-	50	
		Car parks - Deck surfacing:		0							
66	400	- York Road	-	400	-	-	-	-	-	400	
67	349	- Leapale Road	-	-	349	-	-	-	-	349	
68	350	- Castle car park	-	-	-	-	-	-	-	0	
69	550	- Farnham Road car park	-	-	-	-	550	-	-	550	
		Car Parks Reserve - Totals	130	1,205	799	126	550	0	0	2,810	
1											
70	annual	VEHICLE REPLACEMENT PROGRAMME :	990	400	400	400	400	400	400	2 200	Dragramma may be funded via leasing at
70	annual	Vehicles, Plant & Equipment Replacement Programme	990	400	400	400	400	400	400	3,390	Programme may be funded via leasing or borrowing. Decision will be taken each year after assessing the financial implications of the options.
1		Vehicle Replacement - Totals (leasing / borrowing)	990	400	400	400	400	400	400	3,390	4
1		venicie Replacement - Totais (leasing / borrowing)	390	400	400	400	400	400	400	3,390	4

ltem No.	Approved Estimate	Projects & Sources of Funding (listed in Service Unit order)	Total Spend at 31/3/10 (a) £000	10/11 Est Out-turn (e) £000	11/12 Est for year (f) £000	12/13 Est for year (g) £000	13/14 Est for year (h) £000	14/15 Est for year (i) £000	15/16 Est for year (j) £000	Est Total Cost = a+(e to j) £000	Notes
71	-	PARKS & COUNTRYSIDE SERVICES <u>SPA RESERVE :</u> SPA schemes (various)	335	100	100	100	100	100	100	935	Schemes to be funded from contributions, with initial pump-priming from reserve as required.
		SPA Reserve - Totals	335	100	100	100	100	100	100	935	
		GRAND TOTALS	1,745	2,932	2,654	1,441	1,946	1,247	1,118	13,083	

FUNDING SUMMARY	10/11 Est Out-turn £000	11/12 Est for year £000	12/13 Est for year £000	13/14 Est for year £000	14/15 Est for year £000	15/16 Est for year £000
Reserves (various)	2,432	2,154	941	1,446	747	618
Leasing or borrowing re vehicles & plant replacement prog.#	400	400	400	400	400	400
Grants & contributions # 08/09 acquisitions funded per borrowing	100	100	100	100	100	100
TOTALS	2,932	2,654	1,441	1,946	1,247	1,118

GUILDFORD BOROUGH COUNCIL - BUDGET 2011/2012 GUILDFORD B.C. - HOUSING INVESTMENT PROGRAMME 2011/12 - 2015/16 : HRA ELEMENT

	2009/10 Actual		2010/11 Estimate	2010/11 Updated	2011/12 Estimate	2012/13 Estimate	2013/14 Estimate		2014/15 Estimate
EXPENDITURE	£000	-	£000	Estimate £000	£000	£000	£000		£000
Acquisition of Land & Buildings	0		0	0	0	0	0		0
Schemes to promote Home-Ownership									
Equity Share Re-purchases	184		100	100	100	100	100		100
Major Repairs & Improvements									
Major Repairs & Improvements Major Repairs & Improvements - to be allocated	6,233		6,500	5,500	6,000 1,000	7,500	7,500		7,500
					.,				
Grants Cash Incentive Scheme	44		75	75	75	75	75		75
Total Expenditure to be financed	6,461		6,675	5,675	7,175	7,675	7,675	L	7,675

	2009/10 Actual	2010/11 Estimate	2010/11 Updated	2011/12 Estimat		2012/13 Estimate	2013/14 Estimate	2014/15 Estimate
RESOURCE AVAILABILITY	£000	£000	Estimate £000	£000	┧┝	£000	£000	£000
Resources generated in year								
Equity Share resales and new shares	184	100	100	10)	100	100	100
Contribution from Housing Revenue A/c (re cash incentives)	44	75	75	7	5	75	75	75
GF Capital Receipts transferred	0	0	0)	0	0	0
Major Repairs reserve	3,913	3,973	3,973	4,054	Ļ į	4,150	4,220	4,220
Future Capital Programme reserve (per Housing Revenue A/c)	2,320	2,312	3,000	2,02	,	1,500	1,300	1,300
Balances brought forward								
Future Capital Programme reserve	13,726	13,298	13,726	15,19)	15,280	13,430	11,450
Major Repairs reserve	0	0	0)	0	0	0
Total Resources available	20,187	19,758	20,874	21,45		21,105	19,125	17,145

	2009/10 Actual	2010/11 Estimate	2010/11 Updated Estimate)11/12 stimate	2012/13 Estimate	2013/14 Estimate	2014/15 Estimate
FINANCING OF PROGRAMME	£000	£000	£000	£	2000	£000	£000	£000
Equity Share capital receipts (per General Capital receipts) General Capital Receipts (re Merchant Row) N40133 Contribution from Housing Revenue A/c (re cash incentives) Future Capital Programme reserve Major Repairs Reserve	184 0 44 2,320 3,913	100 0 75 2,527 3,973	100 0 75 1,527 3,973		100 0 75 1,946 4,054	100 0 75 3,350 4,150	100 0 75 3,280 4,220	100 0 75 3,280 4,220
Total Financing (= Total Expenditure)	6,461	6,675	5,675		6,175	7,675	7,675	7,675
	Actual	Estimate	Updated Estimate		timate	Estimate	Estimate	Estimate
RESERVES - BALANCES	£000	£000	£000	£	000	£000	£000	£000
Reserve for Future Capital Programme (U01035) Balance b/f Contribution in year Used in year Balance c/f	13,088 2,957 (2,319) 13,726	13,298 2,312 (2,527) 13,083	13,726 3,000 (1,527) 15,199	(5,199 2,027 (1,946) 5,280	15,280 1,500 (3,350) 13,430	13,430 1,300 (3,280) 11,450	11,450 1,300 (3,280) 9,470
Major Repairs Reserve (U01036) Balance b/f Contribution in year Used in Year Balance c/f	0 3,913 (3,913) 0	0 3,973 (3,973) 0	0 3,973 (3,973) 0		0 4,054 (4,054) 0	0 4,150 (4,150) 0	0 4,220 (4,220) 0	0 4,220 (4,220) 0

	2009/10 Actuals	2010/11 Estimate	2010/11 Updated Estimate	2011/12 Estimate	2012/13 Estimate	ſ	2013/14 Estimate	ſ	2014/15 Estimate		2015/16 Estimate
EXPENDITURE	£000	£000	£000	£000	£000		£000		£000		£000
Grants											
Disabled Facilities Grants - mandatory	435	480	405	480	480		480		480		480
Home Improvement Assistance	138	83	143	80	80		80		80		80
SHIP Scheme	25	37	37	40	40		30		30		30
Affordable Housing Acquisition of Land & Buildings:											
Feasibility/Site Preparation (incl. decommission costs and home loss & disturbance payments):	0	50	0	50	50		50		50		50
- Hornhatch	(13)	0	0	0	0		0		0		0
- Sandfields	88	60	60	0	0		0		0		0
- Lakeside Close, Ash	8	100	50	130	0		0		0		0
- White Hart Court	24	18	0	0	0		0		0		0
- Willow Way infrastructure works	0	41	41	0	0		0		0		0
- New Road Gomshall	0	0	30	0	0		0		0		0
- Victoria Court	0	0	71	0	0		0		0		0
- Victoria Court Demolition Costs	0	0	0	66	0		0		0		0
Affordable Housing - Grants: 2006/07 Schemes											
GBC Garage Sites : Willow Way	0	170	163	163	0		0		0		0
continued overleaf						L		ļ		ļ	

The estimates on Affordable housing have been split over 3 different elements: site acquisition; feasibility/site preparation (incl.decommission costs, home loss and disturbance payments) and grants.

	2009/10	2010/11	2010/11	2011/12		2012/13		2013/14	2014/15	Γ	2015/16
	Actuals	Estimate	Updated	Estimate		Estimate		Estimate	Estimate		Estimate
EXPENDITURE	c000	0000	Estimate	000		6000		c000	c000		c000
	£000	£000	£000	£000		£000		£000	£000		£000
Affordable Housing - Grants (continued):											
2007/08 Schemes											
Ash Grove, Guildford	24	0	0	0		0		0	0		0
Hornhatch	120	0	0	0		0		0	0		0
2008/09 Schemes											
Gardner Rd. / Woodbridge Rd.	0	385	130	130		0		0	0		0
2010/11 Schemes											
Friary Extension	0	0	0	provision n	nay	/ be required a	at s	ome stage	0		0
2011/12 Schemes											
New Inn Lane	0	0	0	295		0		0	0		0
White Hart Court	0	0	0	895		895		0	0		0
General Grants to RSLs	0	1,000	41	0		0		500	500		229
Total Expenditure to be financed	849	2,424	1,171	2,329		1,545		1,140	1,140		869

	2009/10	2010/11	2010/11	2011/12	2012/13	Γ	2013/14	2014/15	2015/16	
	Actuals	Estimate	Updated Estimate	Estimate	Estimate		Estimate	Estimate	Estimate	
RESOURCE AVAILABILITY	£000	£000	£000	£000	£000		£000	£000	£000	
Resources generated in year										
Sale of Council Houses (net of costs) *	1,196	1,010	1,010	750	750		750	750	750	
Less sum pooled (i.e. returned to Government)	(869)	(758)	(758)	(563)	(563)		(563)	(563)	(563)	
Council House sales - net	327	253	253	187	187		187	187	187	
Equity Share sales (net of costs) *	260	100	100	100	100		100	100	100	
Less sum pooled (i.e. returned to Government)	(195)	(75)	(75)	(75)	(75)		(75)	(75)	(75)	
Less funding of Equity Share buy-backs in HRA programme	(184)	(100)	(99)	(100)	(100)		(100)	(100)	(100)	
Mortgages (net of costs) *	0	0	0	0	0		0	0	0	
Less pooling	0	0	0	0	0		0	0	0	
HRA Sales for Affordable Housing*	271	0	0	1,965	1,575		0	0	0	
Housing Grant repayments	45	30	30	30	30		30	30	30	
Capital Receipts used for HRA element ##	0	0	0	0	0		0	0	0	
s106 Contributions	0	0	0	0	0		0	0	0	
Specific Grant re mandatory Disabled Facilities grant	240	240	240	240	240		240	240	240	
Balances brought forward										
Usable capital receipts	21,717	21,717	21,717	15,269	10,741		11,153	10,395	9,637	
s106 Contributions	182	182	182	0	0		0	0	0	
Total Resources available	22,663	22,347	22,347	17,616	12,698		11,535	10,777	10,019	

Items marked * must be used towards affordable housing or regeneration to avoid being paid over to the Government ## to match estimate on HRA element re Merchant Row

	2009/10 Actuals	2010/11 Estimate	2010/11 Updated Estimate	2011/12 Estimate	2012/13 Estimate	2013/14 Estimate	2014/15 Estimate	2015/16 Estimate
FINANCING OF PROGRAMME	£000	£000	£000	£000	£000	£000	£000	£000
Specific Grants	240	240	240	240	240	240	240	240
Housing Grant repayments	45	30	30	30	30	30	30	30
s106 Contributions	204	71	182	@ 0	0	0	0	0
Capital Receipts	707	2,083	719	2,059	1,275	870	870	599
Total Financing (= Total Expenditure)	1,196	2,424	1,171	2,329	1,545	1,140	1,140	869

	2009/10 Actuals	2010/11 Estimate	2010/11 Updated Estimate	2011/12 Estimate	2012/13 Estimate	2013/14 Estimate	2014/15 Estimate	2015/16 Estimate
	6000	6000		6000	6000	6000	6000	6000
BALANCES	£000	£000	£000	£000	£000	£000	£000	£000
Usable Capital Receipts		04 5 40	o 1 7 1 7	45.000	10 711	44.450	40.005	0.007
Balance b/f	21,600	21,549	21,717	15,269	10,741	11,153	10,395	9,637
Received in year (net)	707	178	178	2,077	1,687	112	112	112
Adjustments re investments over year-end	0	0	0	0	0	0	0	0
Used in year (General Fund programme)	0	(5,990)	(5,907)	(4,546)	0	0	0	0
Used in year	(590)	(2,083)	(719)	(2,059)	(1,275)	(870)	(870)	(599)
Balance c/f	21,717	13,654	15,269	10,741	11,153	10,395	9,637	9,150
s106 Contributions - DETAILS OVERLEAF								
Balance b/f	386	71	182	0	0	0	0	0
Contributions in year	0	0	0	0	0	0	0	0
Used in Year	(204)	(71)	(182)	0	0	0	0	0
Balance c/f	182	0	0	0	0	0	0	0
Housing Grant Repayments								
Balance b/f	0	0	0	0	0	0	0	0
Repayments in year	45	30	30	30	30	30	30	30
Used in Year	(45)	(30)		(30)	(30)	(30)	(30)	(30)
		· · · · · ·					1	
Balance c/f	0	0	0	0	0	0	0	0

THIS PAGE IS INTENTIONALLY BLANK

GLOSSARY

Accrual - A sum included in the final accounts to cover income or expenditure attributable to an accounting period for goods supplied and received or work done, but for which payment has not been received / made by the end of the period.

Appropriations - Amounts transferred to or from revenue or capital reserves.

Balance - The surplus or deficit on any account at the end of the financial year (see Revenue Balances)

Budget - A statement of the Authority's plans for revenue or capital expenditure over a specified period of time. The annual budget is prepared as part of the Council's annual Council Tax setting process.

Budgetary Control - Monitoring actual expenditure and income against a financial target.

Capital Charge - A charge to the Revenue Account to reflect the cost of fixed assets consumed during the year.

Capital Expenditure - Spending on assets (e.g. land, buildings, roads etc) which adds to and not merely maintains the value of an existing fixed asset. Expenditure that does not fall within the definition must be charged to the revenue account.

Capital Programme - A statement showing the estimated cost and actual expenditure of approved capital projects (see Capital Expenditure)

Capital Receipts - The money from the sale of land or other long-term assets. Capital receipts can be used to pay for new capital expenditure, within rules set down by the government, or to repay outstanding loans. They cannot be used to finance revenue expenditure.

Collection Fund - A fund set up in 1990/91, as required by the Local Government Finance Act 1988, to record the transactions relating to council tax and national non-domestic rates (NNDR). It must be kept separately from the General Fund and have its own revenue account and balance sheet. The Borough Council, the County Council and the Surrey Police Authority precept upon this fund.

Collection Fund Deficit/Surplus - The estimated surplus or deficit on the Collection Fund must be split between the Borough, the County Council and the Police Authority pro rata to their precept demand on the Fund. The Borough Council's share must be transferred to the General Fund in the following year.

CIPFA - The Chartered Institute of Public Finance and Accountancy. This is the professional body responsible for accountants working in the public service. The Institute provides financial and statistical information on local government and public finance matters. CIPFA is privately funded with charitable status.

Contingency - An amount of money set aside in the budget for unforeseen items of expenditure.

Council Tax - A tax introduced in 1993/94 to replace Community Charge. It is based on property value as at 1 April 1991, with a reduction for single occupancy.

County Precept - See under Precept.

Creditor - An amount owed by the Authority to suppliers for work done or goods received for which payment has not yet been made.

Current Assets - Cash and anything that is expected to be converted into cash within twelve months of the balance sheet date.

Debtor - Money owed to the Authority.

Depreciation - The measure of the wearing out, consumption, or other reduction in the useful economic life of a fixed asset, whether arising from use, passage of time or obsolescence through technological or other changes.

Employee Related Expenditure – A group of costs including salaries, wages, employers national insurance and superannuation contributions. Indirect employee expenses are also included. Examples are: relocation, interview and training expenses, staff advertising, severance payments, pensions increase act payments and employee related insurance. Agency staff costs are also included within this grouping.

Estimate - Expected expenditure or income in a given year

Fees and Charges - Individual charges for services provided.

Financial Year - The period covered by a set of financial accounts – commences 1 April and finishes 31 March the following year.

Financial Reporting Standards (FRS) - These standards are developed by the Accounting Standards Board and regulate the preparation and presentation of financial statements. Any material departures from these standards should be disclosed in the notes to the accounts.

Fixed Assets - These are tangible assets that yield benefit to the Authority and the services it provides for more than one year.

General Fund - The Council's main revenue fund to which charges, grants etc. are credited and to which the costs of services are charged. However, separate accounts are required to be maintained for certain other aspects of Council activities, particularly the Collection Fund.

Government Grant - Assistance by government and inter-government agencies and similar bodies, whether local, national or international, in the form of cash or transfer of assets, as contributions towards the cost of local services. e.g Housing Benefit, Capital Grants and Revenue Support Grant.

Gross Expenditure - The total cost of providing the Authority's services before taking into account income.

Gross Income - The total amounts that the Authority receives or expects to receive, from any source. Income includes fees, charges, sales and specific and special grants.

Housing Benefits Scheme - The term embraces rent rebates and allowances and council tax rebates granted to occupiers of domestic properties.

Housing Investment Programme (HIP) - The approved capital expenditure programme relating to the public and private sector housing aspects.

Housing Revenue Account - The revenue expenditure and income associated with the provision of housing in the public sector. Now technically part of the General Fund but transfers of balances between the accounts are not permitted. A separate record of expenditure and income on the Housing Revenue Account must be maintained.

Housing Revenue Account Subsidy System - The subsidy system is the mechanism Government uses to determine the amounts local authorities need to spend on their council housing and whether subsidy is required to support this. The Government makes notional calculations of how much income and expenditure each authority should have. If assumed spending is greater than assumed income, Government pays HRA subsidy to make up the deficit; where it is less, the local authority pays the surplus to Government. While the calculations are notional, they are based on actual data such as stock numbers, interest rates and deprivation indices, all of which are adjusted annually.

Housing Revenue Account – Reform of Council Housing Finance (Self Financing)

A new self financing regime will replace the existing subsidy system which will be abolished from April 2012. The new self financing arrangement will enable councils to keep all the rent they raise and spend it locally. In return for this greater freedom, each authority will be required to assume a percentage of national housing debt from the Government in a one-off settlement.

Impairment - A reduction in the value of a fixed asset on the Balance Sheet due to lack of maintenance or change of use.

Interest Income - The money earned from the investment of surplus cash.

Investments - A long-term investment is an investment that is intended to be held for use on a continuing basis in the activities of the Authority for 365 days or more. A short-term investment occurs when surplus funds are invested for 364 days or fewer.

Liabilities - Money owed to individuals or organisations that will be paid at some time in the future.

Minimum Revenue Provision (MRP) - The minimum amount which must be charged each year to the Authority's revenue account and set aside as provision for credit liabilities, as required by the Local Government and Housing Act 1989.

National Non-Domestic Rate (NNDR) - On 1 April 1990 a tax introduced, together with the Community Charge, (now Council Tax) to replace General Rates. Rates are levied and collected by the Council on non-domestic property in the area in accordance with Government formula. The total collected, less a small allowance for the cost of collecting the charge, is paid over to the Government, to the National Non-Domestic Rate Pool. The General Fund then receives an amount back from the Pool, based on an amount per head of local population. There is no link between the amount collected from local ratepayers and the amount received from the Pool.

Out-turn - Actual income and expenditure.

Precept - A charge levied by an authority expressed in terms of a specific sum. The Borough Council, the County Council and Surrey Police levy precepts on the Collection Fund. Parish Councils precept on the Borough's General Fund.

Premises related expenditure - A group within the subjective analysis of expenditure, which brings together expenses directly related to the running of premises and land. It includes repairs, alterations and maintenance of buildings, fixed plant & grounds (including grounds maintenance contracts payments), energy costs, rents, rates, water services, fixtures & fittings, apportioned expenses of <u>operational</u> buildings (e.g. Woking Road depot), cleaning & domestic supplies, and premises related insurance.

Projection – A forecast of future developments based on current statistics and trends.

Provision - An amount, set aside in the accounts, for liabilities that are likely to be incurred but the amounts or the dates on which they will arise are uncertain.

Prudential Code for Capital Finance in Local Authorities - This replaced the previous regulatory frameworks in England, Wales and Scotland. The 2003 Code introduced a need for local authorities to consider capital spending plans with reference to affordability

(implications for Council Tax), prudence and sustainability, value for money, stewardship of assets, strategic objectives and the practicality of the plans.

Public Works Loan Board (PWLB) - A government agency which provides longer term loans to Local Authorities at interest rates only slightly higher than those at which the government itself can borrow.

Reserves - Monies set aside by the Authority that does not fall within the definition of provisions.

Revenue Balances - The accumulated surplus of income over expenditure on the revenue accounts of the General Fund and of the Housing Revenue Account (see below).

Revenue Budget - An estimate of annual income and expenditure, which sets out the financial implications of the Council's policy for the budgeted year (see budget).

Revenue Contribution to Capital Outlay - Resources provided from the Authority's revenue budget to finance the cost of capital projects.

Revenue Expenditure - The day-to-day running costs incurred by an Authority in providing services.

Revenue Support Grant (RSG) - A grant paid by central government in aid of Authority services in general, as opposed to specific grants, which may only be used for a specific purpose.

Service and Financial Plan - A three year plan summarising the cost of services, with the first year calculated in detail and year two and three including published inflation and service changes.

Specific Grants - Government grants to local authorities in aid of specified projects or services, e.g. Housing Benefit.

Subjective Analysis of Expenditure - The analysis of expenditure and income into nine standard groups or 'types'. CIPFA members are required to apply the recommended standards when preparing Local Authorities published accounts. The groups are: Employee Related Expenditure, Premises Related Expenditure, Transport Related Expenditure, Supplies and Services, Third Party Payments, Transfer Payments, Support Services, Capital Financing Costs and Income.

Statements of Standard Accounting Practice (SSAP's) - Standards developed by the Accounting Standards Board and its predecessor bodies to regulate the preparation and presentation of financial statements. Any new standards are now referred to as Financial Reporting Standards (FRS's). The CIPFA Code of Practice on Local Authority Accounting requires local authorities to comply with SSAP's and FRS's or to disclose the nature and effect of non compliance. (See Financial Reporting Standards)

Supplies and Services - The largest group of expenditure which relates to the general running costs of the organisation and includes equipment, furniture and materials, catering (including contract catering), clothing uniforms and laundry, printing, stationery and general office expenses, communications and computing, subsistence and conference expenses, members allowances, grants and subscriptions, contributions to provisions, and miscellaneous expenses.

Support Services - The charge made for services, which support the provision of services to the public. Includes charges for: professional services and property services (including administrative buildings).

Third party payments - A group of expenditure, which consists of expenditure on payments to other organisations which are providing a complete service for the Council. For example, if a private contractor provided the refuse collection service the contract payment would be shown as a third party payment.

Transfer payments - A group of expenditure, which contains payments to individuals for which the Council receives no goods or services in return. Includes Housing and Council Tax benefits.

Transport related expenditure - A group of expenditure, which brings together all costs associated with the provision, hire and use of transport, including travelling allowances. It includes purchases of vehicles and equipment (where not leased or purchased through capital), repairs and maintenance, running costs (e.g. fuel, tax,), recharges for vehicles hired from the Fleet Manager, contract hire, operating leases, public transport, car allowances and transport insurance.

Virement - This is the permission to spend more on one budget head when this is matched by a corresponding reduction on some other budget head. Virements must be properly authorised by Committee or by officers under delegated powers