

# GUILDFORD CREMATORIUM



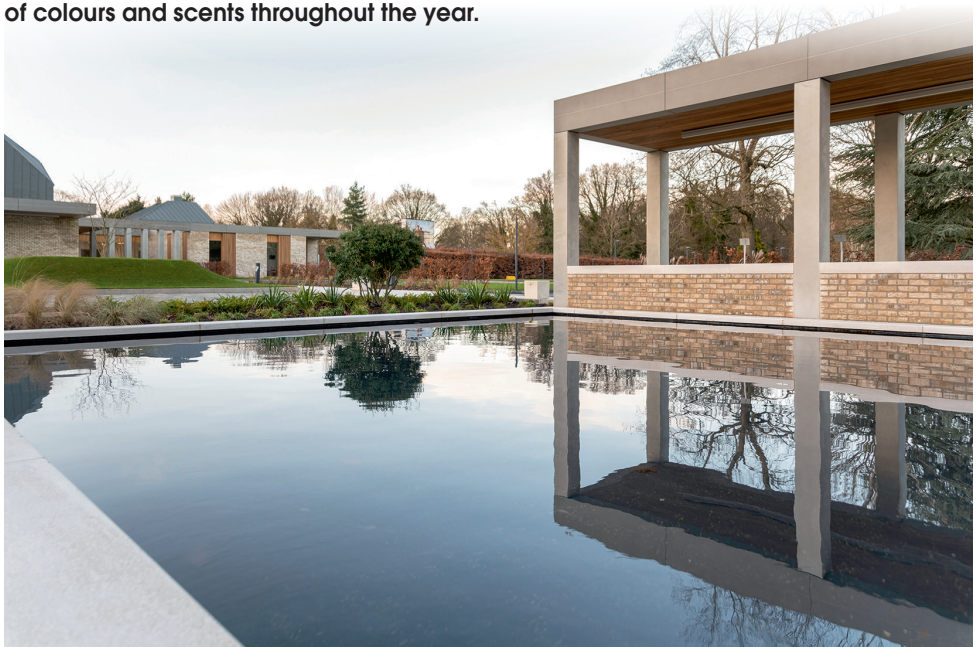
**Guildford Crematorium, New Pond Road, Godalming, Surrey GU7 3DB.  
Tel: 01483 444711**



# — GUILDFORD — CREMATORIUM



Nestled in the Surrey Hills based on a design featuring a stunning vaulted roof and beautiful courtyard gardens, the building features an array of natural materials including oak and York stone. This calm and very special place features a new reflection pool with carefully considered landscaping providing a beautiful backdrop of colours and scents throughout the year.

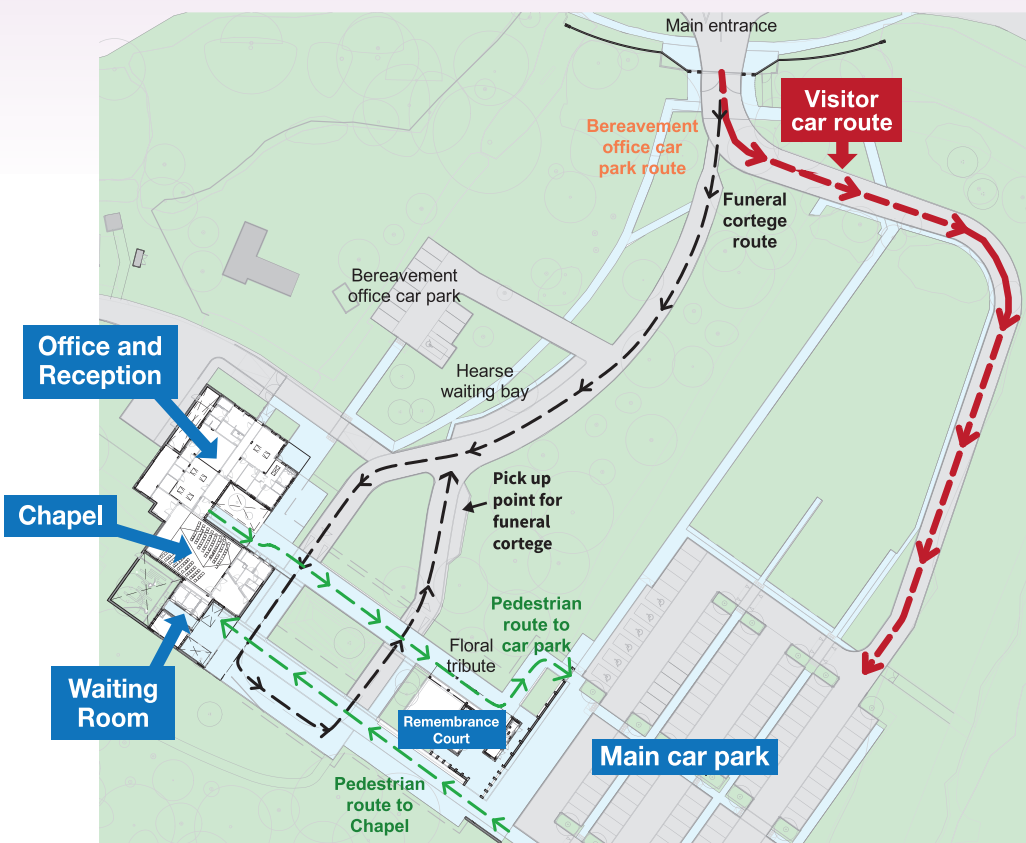


# Facilities when you arrive

**Car Park** - The main carpark provides space for 103 cars with additional overflow parking provided. Disabled parking is located near the chapel entrance, with additional overflow parking provided near the office. Electric car charging points are also available.

**Waiting room** - Our waiting room has comfortable sofas and chairs providing seating for 22 and a screen to watch the service in the chapel if this is required. The room offers a stunning view of our courtyard garden and the approaching funeral cortège, and is conveniently located adjacent to additional toilet facilities.

**Toilet Facilities** - Toilets with disabled and baby change facilities are located by the main car park (Remembrance Court) and also by the chapel waiting room. The site is fully DDA accessible.







# The Chapel

We know how important it is that every funeral service is individual. Services can be religious or non-religious in nature and as formal or informal as you wish.

- The chapel hosts a music system with a wide range of pieces and options for DVD and CD recordings of the service. It is also possible to create a visual tribute to your loved one during the service. For more information please visit our website [www.guildford.gov.uk/crematorium](http://www.guildford.gov.uk/crematorium) and see the Wesley music library section.
- The chapel space is a peaceful area full of natural light and can accommodate 132 seated with additional standing room in the chapel lobby and waiting room.
- Both of these additional areas also have screens for people to view the service with comfort.
- The chapel has a flexible seating plan with chairs which can be arranged according to the size and type of service required.
- Those with hearing aids may access the T loop system by setting them to the T position.

**Seating: 132 seated    Standing: 50**

**For current fee information please see our website**

**[www.guildford.gov.uk/crematorium](http://www.guildford.gov.uk/crematorium) or contact the bereavement services office on 01483 444711.**





## SERVICE TYPE

## SERVICE TIME

## DESCRIPTION OF SERVICE

**Direct  
Cremation**

**8.30 am  
8.40 am**

- No service in chapel and no mourners attending.
- Crematorium staff will be in attendance in the chapel to receive the deceased.
- Suitable music will be played but no specific music requests can be accepted.

**Full service**

**9 am  
9.45 am  
10.30 am  
11.15 am  
12 noon  
12.45 pm  
1.30 pm  
2.15 pm  
3 pm  
3.45 pm**

- Full service consists of 30 minutes chapel time and 15 minutes to allow mourners time to exit chapel.
- Celebrant and mourners may be in attendance and music and Wesley request may be taken.





# Floral tributes

Any flowers from the service will be placed onto the floral tribute area overlooking the reflection pool directly after the service by your funeral director. Families are welcome to take flowers away following the service or come to the crematorium to collect them in the days after the service. You do not need an appointment or permission to come and remove your flowers. Any tributes from services on a Monday Tuesday or Wednesday are removed the following Monday. Flowers from services on a Thursday, Friday or Saturday are removed the following Wednesday.

## After the service

**Scattering of ashes - (The Glades)** - We have several areas of the gardens of remembrance where ashes may be laid to rest by scattering them onto the ground. This is always done with a member of crematorium staff in attendance and family/ friends may wish to witness the laying to rest or may choose not to be present on the day. If you choose not to witness, the remains will be laid to rest a few weeks after the service. There is no charge for a laying to rest of ashes in this area when the deceased was cremated at Guildford Crematorium.

In order to maintain the natural feel of these areas, it is not possible to have a memorial erected or placed out but natural flowers, without cellophane wrapping, maybe placed on the ground. (These will be removed after a few days). Whilst our records will denote an area, for example west or east glade, no exact location of the ashes is marked within those areas.

**Internment of Ashes - (Garden of Remembrance plots)** - Ashes interred at the crematorium are laid to rest underneath a layer of soil within a gridded plot system. A plot location is supplied to families for instance 20 M 4. When the Laying to Rest has taken place a member of Crematorium staff will restore the layer of soil and the area is laid to lawn again.

To preserve the natural feel of the grounds no memorial or markers are permitted within this section of the gardens but natural flowers, without cellophane wrapping, maybe placed on the ground. (These will be removed after a few days). A temporary marker may be placed at the location for a few days for the benefit of people visiting for anniversaries etc. Please contact the crematorium at least 24 hours in advance if you wish for a marker to be placed out.

We also have a number of other options for personalised memorials. We recommend you make an appointment to come and look at the gardens and talk through the options before you make a decision as to what area of the gardens you wish the ashes to be laid to rest.

**Ashes released to Funeral Director** - If you have asked your funeral director to collect the remains for you, these will usually be available the day following the cremation. If you need the ashes for a specific reason, such as a laying to rest booked the day after the service, please make the crematorium aware in order that we can ensure they are available for collection in time. The Funeral Director will then come to the crematorium and collect them for you and you may then contact them to arrange collection.

**Ashes released to family / applicant** - The person completing the cremation paperwork, (known as the applicant of the cremation), may collect the ashes or may nominate someone else to do so on their behalf in writing. If you have instructed us that you would like yourself or a nominated person to collect the ashes, please be aware that the crematorium will not contact you to organise an appointment for you to collect. Ashes are available from the day after the cremation from the Bereavement Services Office, which is signposted from the main entrance. Picture ID such as a passport or driving license is required before we are able to release ashes.

**For any further guidance or advice please see our website  
[www.guildford.gov.uk/crematorium](http://www.guildford.gov.uk/crematorium) or contact the bereavement  
services office on 01483 444711.**







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**GUILDFORD  
BOROUGH**

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